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PUBLIC SERVICE
COMMISSION

378 Estill Bottom

Wayland, Ky 41666

July 18, 2018

To whom it may concern:

I am a customer of Southern Water & Waste Management. I saw on the news that they had asked for a rate increase.

I think that you should thoroughly investigate and audit before you consider this.

The last time I checked my own meter I had to rub the mud off of the glass. When my sewer needs checked I have to call Prestonsburg City Utilities to come in 20 some miles away from them and I sure don't live in Prestonsburg City Limits - though I do have to say they are the only ones that ever fixed my problem correctly.

I'm just asking that you
check out the management of
this facility before you just
assume they need more money

Thank You,
Melissa Baker