COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF KENTUCKY)	
POWER COMPANY TO: 1) EXPAND AND MODIFY)	
HOME ENERGY ASSISTANCE PROGRAM; 2))	CASE NO.
APPROVE THE AMENDED OPERATING)	2018-00311
AGREEMENT; 3) APPROVE VOLUNTARY ENERGY)	
ASSISTANCE FUND; 4) APPROVE REVISED)	
TARIFF SHEETS; AND 5) GRANT ALL OTHER)	
RELIEF)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO KENTUCKY POWER COMPANY

Kentucky Power Company (Kentucky Power), pursuant to 807 KAR 5:001, is to file with the Commission the original and an electronic version of its responses to the following information, with a copy to all parties of record. The information requested herein is due on or before October 15, 2018. Responses to requests for information in paper medium shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable and shall be appropriately bookmarked. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Kentucky Power shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Kentucky Power fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When filing a paper containing personal information, Kentucky Power shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

- Refer to the application, paragraph 11. Identify the five participating community action agencies and the number of program slots allocated to each of the participating agency.
- 2. Refer to the application, paragraph 21(b), regarding eligibility of the Home Energy Assistances in Reduced Temperatures program (HEART Program) being limited to those Kentucky Power customers who are current in their payments or who are no more than 59 days in arrears. Explain the rationale behind this eligibility requirement.
- 3. Refer to the application, paragraph 22. Refer also to paragraph 10 of the application regarding the number of participants in the home energy assistance program.

Explain why the number of electric heating and non-electric heating participants is expected to decrease from 1,845 and 641 to 1,535 and 537, respectively, since the beginning of 2017 to the beginning of 2019.

- 4. Refer to the application, paragraph 24(c), regarding eligibility of the Temporary Heating Assistance in Winter program (THAW Program) being limited to, among other things, those Kentucky Power customers who's account at any residential address have not been more than 59 days past due at the time of the application for THAW benefits. Explain the rationale behind this eligibility requirement.
- 5. Refer to the application, paragraph 25. Provide the process for identifying Low Income Home Energy Assistance Program (LIHEAP Program) and other operational details of the LIHEAP Program as currently used by Kentucky Power and Community Action Kentucky, Inc.
- 6. Refer to the application, paragraph 28. Confirm that the proposed voluntary cost assistance program (Donation HEART Program) will be funded by special contributions from Kentucky Power customers as set forth in KRS 278.287(5). Further, confirm that the Donation HEART Program will not be funded by via voluntary monthly customer contributions as provided pursuant to KRS 278.287(4).
- Refer to the application, paragraph 29. Explain why Kentucky Power the benefits associated with the proposed Donation HEART Program will not begin until January 2020.
- 8. Refer to the application, paragraph 30, regarding disbursements of benefits under the Donation HEART Program being from January 1 through March 15 of each year in conformity with KRS 278.287(6). However, KRS 278.287(7) actually provides that

additional disbursements from the voluntary energy cost assistance fund can be made from January 1 through March 15 of each year in the event there are additional funds available after the annual disbursements are made in November and December of each year as required under KRS 278.287(6). Explain how the disbursements under the Donation HEART Program will comport with the requirements of KRS 278.287(6) and (7).

- 9. When is the program year for the HEART and THAW Programs?
- 10. KRS 278.287(10) directs the Commission to require utilities that administers a voluntary energy cost assistance fund and provide service to retail customers to develop and implement a mechanism for soliciting and receiving contributions to such fund. Explain whether Kentucky Power has developed such a mechanism.

Gwen R. Pinson

Executive Director
Public Service Commission

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DATED OCT 0 1 2018

cc: Parties of Record

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