

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF MOUNTAIN)	
WATER DISTRICT PURSUANT TO 807 KAR 5:071,)	CASE NO.
SECTION 7(4) FOR APPROVAL OF PROPOSED)	2018-00147
INSPECTION PROCEDURES)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION
TO MOUNTAIN WATER DISTRICT

Mountain Water District (Mountain District), pursuant to 807 KAR 5:001, is to file with the Commission the original and an electronic copy of the following information with a copy to all parties of record. The information requested herein is due within 14 days of the date of this request. Responses to requests for information shall be appropriately bound, tabbed, and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Mountain District shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct

when made, is now incorrect in any material respect. For any request to which Mountain District fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When filling a paper containing personal information, Mountain District shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to page 3 of the application. Mountain District's application states that it primarily uses a pressurized system rather than a conventional gravity collection system to transport wastewater to its sewage treatment facilities. State what percentage of the system is pressurized and what percentage uses gravity collection.
2. Describe the most common problem(s) at a grinding pump station when the grinding pump fails.
3. Provide Mountain District's response policy and procedures for a failure of a grinding pump station.
4. Provide the number service calls Mountain District has received about the grinder/pump stations since 2010.
5. Provide the number of service calls that were emergency calls, and state whether Mountain District met its target response time of 40 minutes for each of the emergency calls.

6. Provide the number of customer complaints Mountain District has received about the grinder pump stations since 2010. For each complaint state the resolution.

7. Confirm that the manufacturer's warranty on the grinder/pump stations covers the equipment in question and would not pay for any damage, which might occur to the customer's property in the event the grinder/pump stations malfunction.

8. Refer to paragraph 7 of the application. Mountain District states in its application that the grinder pump stations have been equipped with visual and audio alarms that can easily be seen and heard from a "considerable distance."

a. Define "considerable distance."

b. Refer to paragraph 3 of the application. State whether the audio and visual alarms are an effective warning system in an area of low customer density such as Mountain District's territory.

9. Provide the current system's inspection procedures that Mountain District has in place to detect a poorly functioning or nonfunctioning grinding pump station.


Gwen R. Pinson
Executive Director
Public Service Commission
P.O. Box 615
Frankfort, KY 40602

DATED OCT 19 2018

cc: Parties of Record

*Daniel P Stratton
Stratton Law Firm PSC
P.O. Box 1530
Pikeville, KENTUCKY 41502

*Gerald E Wuetcher
Attorney at Law
STOLL KEENON OGDEN PLLC
300 West Vine Street
Suite 2100
Lexington, KENTUCKY 40507-1801

*Roy Sawyers
Mountain Water District
P. O. Box 3157
Pikeville, KY 41502

*Mountain Water District
6332 Zebulon Highway
P. O. Box 3157
Pikeville, KY 41502-3157