

**From:** Melnykovych, Andrew (PSC)  
**To:** "jen davis"  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:53:00 AM

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Dear Ms. Davis:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2017-00427](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00427).

Thank you for your interest in this matter.

Andrew Melnykovych  
Director of Communications  
Kentucky Public Service Commission  
502-782-2564 (direct) or 502-564-3940 (switchboard)  
502-330-5981 (cell)  
Andrew.Melnykovych@ky.gov

**RECEIVED**

**By Kentucky PSC at 10:13 am, May 09, 2018**

-----Original Message-----

From: jen davis [REDACTED]  
Sent: Thursday, March 01, 2018 12:11 PM  
To: PSC - Public Information Officer <PSC.Info@ky.gov>  
Subject: Case No. 2017-00427 Duke Energy DSM programs

Kentucky Public Service Commission  
Case No. 2017-00427

To Whom it May Concern:

I am writing to express my concern about the suspension of the Duke Energy DSM programs. This is my 13th year teaching in Kentucky public school. For 11 of those years I have been actively involved in the Kentucky NEED (National Energy Education Development) Project. Northern Kentucky NEED is funded through Duke Energy (DMS program) and has done so much for both myself and hundreds of my students over the last decade.

I was first introduced to the NEED project through a NKY teacher workshop, which was funded by Duke Energy. At this workshop I learned how to teach my students to be smart energy consumers through hands on demonstrations and activities. I was also provided (through Duke's funding) with the resources I needed to put this into action in my classroom. Since then, I have received funding through Duke Energy to get several additional NEED kits to use in my classroom, as well as funding to attend 2 National NEED Conferences. These week long conferences empowered me more to incorporate NEED activities into my classroom. I have been using NEED materials as a part of my middle school Science classes, an 8th grade Environmental Science class, and an enrichment class that solely used NEED activities.

In addition to enhancing student learning IN the classroom, I also started a Student Energy Team (Energy Club)

after school at Tichenor M.S. in 2008. This club has helped empower students to make real changes in their school and community. They completed student led projects for the NEED National Youth Awards program, winning KY State Most Outstanding Jr. Level Project multiple times and National Jr. Level Finalist as well. These students continued this effort with projects at Lloyd Memorial H.S., and again have won at both the state and national levels. These student led projects have included lowering energy use in the school buildings by conducting energy surveys that led to changing bulbs to LED, installing Vending Misers on cold drink machines, reducing lighting in hallways, as well as behavioral changing in the school culture. They also completed projects that involved the local community, such as holding Energy Carnivals, completing an energy survey of the Erlanger City Building and presenting their findings to City Council, and Family Energy Nights to train families to use Duke Energy Home Efficiency Kits. None of these projects could have been possible without Duke Energy funding the KY NEED program and mini-grants we received from Duke Energy/KY NEED to implement these projects.

The students were able celebrate their hard work, as well as to collaborate/network with other like-minded students each spring at the Kentucky NEED Youth Awards Luncheon thanks to funding from Duke Energy. Many of the students at Tichenor and Lloyd that participated in the Energy Club projects are from families that struggle financially. Duke Energy funding has allowed dozens of these students to represent Kentucky at the National NEED Youth Awards Conference in Washington D.C. This trip has meant so much to so many of these students. Several had not travelled beyond the Greater Cincinnati area prior to this opportunity. Duke Energy and KY NEED provided a truly life changing opportunity of these young people. In fact, one former Tichenor student served as a student leader at the 2017 Youth Awards Conference.

I am now a teacher in Boone Co. As soon as I was settled in I started a Student Energy Team at Ockerman MS, with the help of Duke/KY NEED. Last year my students built an Energy Bike to demonstrate the amount of energy required to light up a CFL bulb vs. a LED bulb. We also took part in the school's family night providing information to families about how to save energy and money, and allowing them to sign up to receive Duke Energy Home Efficiency kits. We attending the KY NEED Youth Awards Luncheon in the Spring and found that we were selected as the KY Most Outstanding Jr. Level project and that we would receive funding (from Duke Energy) to attend the National Youth Awards in Washington D.C. I took 4 8th graders to the conference, which was an amazing experience.

Through the work of the KY NEED project and our district's energy manager, there has been a huge growth in student energy teams in Boone Co. schools. These teams have provided real-world leadership opportunities for the students as well as decreasing energy use/costs for the district. Suspending the funding for the KY NEED program could lead to the end of these amazing opportunities for our students. KY NEED has meant so much to me and my students, it is truly heartbreaking to think that my current and future students will not have these opportunities in the future. Please allow Duke Energy to continue to make a positive difference in the lives of these young people. Please allow Duke Energy to reinstate the DSM programs.

Thank you,

Mrs. Jennifer Davis  
Ockerman Energy Club Sponsor  
8th grade Owls Science

Sent from my iPhone

**From:** Melnykovych, Andrew (PSC)  
**To:** [REDACTED]  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:50:00 AM

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Dear Ms. Williams:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

*Andrew Melnykovych*

Director of Communications  
Kentucky Public Service Commission  
502-782-2564 (direct) or 502-564-3940 (switchboard)  
502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

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**From:** PSC - Consumer Web Inquiry  
**Sent:** Monday, March 05, 2018 7:13 AM  
**To:** Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission [<mailto:pscfilings@ky.gov>]  
**Sent:** Saturday, March 03, 2018 10:49 AM  
**To:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, March 03, 2018 at 10:49 AM

-----  
Name: SUSAN WILLIAMS  
Address: 260 REDWOOD DR

City: DRY RIDGE

State: KY

Zip Code: 41035

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: DUKE ENERGY

State the nature of your concern: Case No. 2017-00427 I don't like the fact that I can't pay my electric bill online. It's direct and immediate. There's no paper bill, no postage and it won't get lost.

Have you contacted the utility about the problem: No

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**From:** Melnykovych, Andrew (PSC)  
**To:** ["Beth Talbert"](#)  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:49:00 AM

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Dear Ms. Talbert:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

*Andrew Melnykovych*

Director of Communications  
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502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

**From:** Beth Talbert [REDACTED]  
**Sent:** Saturday, March 03, 2018 6:51 PM  
**To:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Subject:** energy savings needed

Hello,

I just went to the Duke Energy website to buy LED bulbs. I am truly disappointed to see that the energy-saving bulbs are not available due to Case No. 2017-00427. It is in the best interest of our state, our country and our world to save energy, and by providing LED bulbs at a reasonable price Duke Energy is helping me do my part in saving energy in my home. I hope that this case is resolved quickly so that I can purchase the bulbs that I need. Conserving energy is a priority for me and my household. I have converted nearly all my incandescent light bulbs to LED or CFLs but I need a few more to complete the project and save energy.

Thank you for your help.

Beth Talbert

Independence, KY

**From:** Melnykovych, Andrew (PSC)  
**To:** [Marti, Angelia](#)  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:48:00 AM

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Dear Ms. Marti:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

*Andrew Melnykovych*

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502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

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**From:** PSC - Consumer Web Inquiry  
**Sent:** Monday, March 05, 2018 7:14 AM  
**To:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Subject:** FW: reference Case No. 2017-00427

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**From:** Marti, Angelia [REDACTED]  
**Sent:** Saturday, March 03, 2018 10:54 AM  
**To:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** reference Case No. 2017-00427

Please reinstate the free Duke Energy House Call. Duke energy sends a energy efficiency report every quarter and my house has always been energy effeifient until this last quarter and I want to find out where I'm loosing energy to lower my bill which has jumped tremendously. Why wouldn't you want people to save energy and pay less? Please reinstate!  
Angie Marti

81 Bradley Drive, Independence, KY 41051



**From:** Melnykovych, Andrew (PSC)  
**To:** ["Scott Syfert"](#)  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:47:00 AM

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Dear Mr. Syfert:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2017-00427](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00427).

Thank you for your interest in this matter.

*Andrew Melnykovych*

Director of Communications  
Kentucky Public Service Commission  
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502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

**From:** Scott Syfert [REDACTED]  
**Sent:** Monday, March 05, 2018 4:22 PM  
**To:** PSC - Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>  
**Subject:** Referring to case 2017-00427 - Support for NEED energy program

To whom it may concern,

The National Energy Education Development (NEED) program is relevant, thorough and empowering for myself and my students. As a chemical engineer with a second career in teaching I was looking for a good way to integrate energy understanding into my 8<sup>th</sup> grade curriculum. I participated (based on a strong recommendation by another science teacher) in the one day NEED seminar covering the Science of Energy. This program thoroughly inspired and equipped me with relevant knowledge and hands-on experience to prepare me for the classroom. I am planning a unit this spring, directly using what I learned and resources supplied by the NEED program. I don't think there is another easily accessible program quite like it. Several of my students have participated in the home energy saving program. I am planning on going on the Energy tour (wind, solar, nuclear) sponsored by NEED this summer. Next year I plan to raise energy awareness in our school to the point where we are saving money. I believe the NEED program provides a great service for students in Kentucky and helps prepare them to be energy responsible adults.

Sincerely,

Scott Syfert

Covington Latin School

Earth Science, Physical Science, Physics

**From:** Melnykovych, Andrew (PSC)  
**To:** [REDACTED]  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:46:00 AM

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Dear Mr. Steffen:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2017-00427](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00427).

Thank you for your interest in this matter.

*Andrew Melnykovych*

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Kentucky Public Service Commission  
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502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

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**From:** PSC - Consumer Web Inquiry  
**Sent:** Thursday, March 08, 2018 12:56 PM  
**To:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Subject:** FW: Smart Saver Program

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**From:** Rich Steffen [REDACTED]  
**Sent:** Thursday, March 8, 2018 9:16 AM  
**To:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Cc:** [emaclighting@ky.gov](mailto:emaclighting@ky.gov) [REDACTED]; K C Schneider (k [REDACTED]) [REDACTED]; Steve Koetter [REDACTED]  
[REDACTED]  
**Subject:** Smart Saver Program

To whom it may concern,

We have been using the Smart Saver Incentive Program. We have replaced our 25 gym lights from 400 watt metal halide to 150 watt LEDs. We replaced our church lights, 20 high lights from 500 watts

to 26 watt LEDs. We replaced 65 lower church lights from 150 watts to 14 watt LEDs. We replaced around 65 incandescent from 150 watt bulbs to 9 watt LEDs in the build. We are getting ready to

Change out 15 parking lot lights from 400 watt metal halide to 200 watt LEDs. We also are getting ready to change out 38 entry and office lights from a 2 bulb - 13 watt fixtures to LED not yet determined.

We have 14 more meeting room lights from 150 watt incandescent to 9 watt LEDs. We are also in the start-up of a capital campaign & one of the major projects is going to be replacing a 25 year old HVAC

system and we were looking at utilizing the Smart Saver Incentive Program for that purpose. We really hope you are planning to reinstate this program, it has been a great help to our parish and school,

especially since we do not benefit from state, county or federal monies. Our funding is strictly from tuition and Sunday collection and donations.

Rich Steffen  
Maintenance Coordinator for  
Immaculate Heart of Mary Parish  
5876 Veterans Way  
Burlington, Ky. 41005

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**From:** Melnykovych, Andrew (PSC)  
**To:** [REDACTED]  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:43:00 AM

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Dear Mr. Kinnett:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych  
Director of Communications  
Kentucky Public Service Commission  
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502-330-5981 (cell)  
Andrew.Melnykovych@ky.gov

-----Original Message-----

**From:** [REDACTED]  
**Sent:** Wednesday, March 14, 2018 10:15 AM  
**To:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Suspension of Duke Energy Kentucky Rebate Programs

I have been notified that the Kentucky Public Utilities Commission has ordered Duke Energy to suspend their Kentucky rebate programs while they are under review by the Utilities Commission. My question is was the EE-PDRR Rider suspended from the Duke Energy Kentucky monthly utility bills at the same time the rebate program was suspended? If not, the Duke Energy Kentucky customers are paying into the EE-PDRR Rider fund each month and not receiving any value or services for the money these Duke customers are paying into the program each month.

Under the EE-PDRR Rider Duke Energy rate structure, residential customers are paying \$0.003443 per KWh each month, non-residential customers that are not on the DS, DP, TS, and RTP rate structures are paying \$0.001405 per KWh each month, and non-residential customers that are on the DS, DP, TS, and RTP rate structures are paying \$0.001670 per KWh each month.

To put this into perspective, an average home will use on average 1,000 KWh per month. This means the average residential customer is paying \$3.44 each month to Duke Energy for this EE-PDRR fund. A school I represent in Northern Kentucky uses an average of 55,000 KWh per month. This school is paying approximately \$91.85 each month to Duke Energy for this EE-PDRR program. Industrial and commercial customers are paying Duke Energy much more than this each month.

If the EE-PDRR Rider is not suspended from Duke Energy Kentucky rate structure while the Utilities Commission has Duke Energy's rebate program suspended, the Duke Energy Kentucky customers are paying into something and

receiving no service in return, which means these customers are being screwed.

I am an energy consultant and work on behalf of my customers to help them reduce their annual utility operating expenses. I am always looking out for the best interest of my customers.

Bill Kinnett  
OPEX Savings, LLC  
2747 S.R. 734  
Jeffersonville, OH 43128



**From:** Melnykovych, Andrew (PSC)  
**To:** ["B. Smith"](#)  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:43:00 AM

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Dear Mr. Smith:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2017-00427](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00427).

Thank you for your interest in this matter.

*Andrew Melnykovych*

Director of Communications  
Kentucky Public Service Commission  
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502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

**From:** B Smith [REDACTED]  
**Sent:** Tuesday, March 13, 2018 6:39 PM  
**To:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Subject:** LED program

Dear Sirs,

I recently moved to Northern Ky from Colorado where we had a light bulb program in place. It was a successful program and I understand you recently discontinued the one in KY. I would ask you to reconsider and re-instate the program as a useful consumer initiative. Thanks for your consideration.

Sincerely,

Bob Smith

**From:** Melnykovych, Andrew (PSC)  
**To:** [REDACTED]  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:40:00 AM

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Dear Mr. & Ms. Pennebaker:

Thank you for your comments on the application of Kentucky Utilities Co. and Louisville Gas & Electric Co. seeking authorization for deployment of an advanced metering system.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00005. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2018-00005](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00005).

Thank you for your interest in this matter.

*Andrew Melnykovych*

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502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

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**From:** PSC - Consumer Web Inquiry  
**Sent:** Thursday, March 22, 2018 11:46 AM  
**To:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Subject:** FW: KY PSC Utility Inquiry

**From:** KY Public Service Commission <[pscfilings@ky.gov](mailto:pscfilings@ky.gov)>  
**Sent:** Thursday, March 22, 2018 10:32 AM  
**To:** PSC - Consumer Web Inquiry <[PSC.Consumer.Inquiry@ky.gov](mailto:PSC.Consumer.Inquiry@ky.gov)>  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, March 22, 2018 at 10:31 AM

-----  
Name: Louis and Kathy Pennebaker  
Address: 307 west 34th street  
City: Covington



State: Kentucky

Zip Code: 41015

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Louis Pennebaker

State the nature of your concern: Case No. 2017-00427. Duke energy has rebate for new hvac and insulation rebate. We had insulation from USA insulation install our whole house and Bryant heating and cooling install our new hvac both in January. Duke energy told me on phone that contractor has to fill out application online for us. We don't know what to do as we think this might sound fishy if they the contractor got our rebate. If so it would be fraud.

Please help thanks so much

Have you contacted the utility about the problem: Yes

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**From:** Melnykovych, Andrew (PSC)  
**To:** ["kyle major"](#)  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:38:00 AM

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Dear Mr. Major:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

*Andrew Melnykovych*

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502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

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**From:** kyle major [REDACTED]  
**Sent:** Tuesday, May 08, 2018 9:58 AM  
**To:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Duke Energy on line mgmt. service shut down

Why? I love the services provided on line by Duke Energy. I can view and pay my bill, check on usage daily if I wish, and I do check almost daily until recently that is. Please allow my online management of my account to resume.

The Kentucky Kernel ...Kyle. 

**From:** Melnykovych, Andrew (PSC)  
**To:** [REDACTED]  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:37:00 AM

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Dear Ms. Vogt:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

*Andrew Melnykovych*

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[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

**From:** Susan Vogt [REDACTED]  
**Sent:** Tuesday, May 08, 2018 11:22 AM  
**To:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Subject:** Free Duke energy audit

I have been trying to do an energy audit for my home to help me make a decision about solar panels. I noticed on the website that Duke Energy provides such a service for free BUT that due to a directive of the KY state regulator this program has been put on hold for Kentucky. I am running out of time to make this decision. I also tried to use the links to the KY. Public Service Commission and Atty. General Andy Beshear, neither of which worked. I am becoming very frustrated by the lack of helpful services to help me save energy when if I lived 5 miles away in Ohio I could easily get this energy audit. Please send this request to whoever has the power to rescind the hold since obviously a mere citizen like me can't seem to get through.

The case # is: **Case No. 2017-00427**

This is no way to save money. Please lift this hold immediately.

Sincerely,  
Susan Vogt

Susan Vogt  
523 E. Southern Ave., Covington, KY 41015



**From:** Melnykovych, Andrew (PSC)  
**To:** "doug.clifton"  
**Subject:** your comments in case number 2017-00427 - Duke Energy Kentucky demand-side management case  
**Date:** Wednesday, May 09, 2018 9:56:00 AM

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Dear Mr. Clifton:

Thank you for your comments on the application of Duke Energy Kentucky for changes to its demand-side management (DSM) programs and tariffs.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00427. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2017-00427](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00427).

Thank you for your interest in this matter.

Andrew Melnykovych  
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Kentucky Public Service Commission  
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-----Original Message-----

From: doug.clifton [REDACTED]  
Sent: Thursday, March 01, 2018 10:27 AM  
To: PSC - Public Information Officer <PSC.Info@ky.gov>  
Subject: Case Related Question

This involved the Northern Kentucky NEED program, case # 2017-00427.

This is a post my granddaughter Grace Hermann — a sophomore at Lloyd High School in Kenton County published on Facebook. As she suggested, I want to bring this issue to your attention:

"I have been a part of my school district's energy team since I was in seventh grade. In the past five years, I have participated in events such as our energy carnivals and festivals where students were encouraged to teach the community around us. I have helped with ReForest Northern Kentucky where I learned how just a couple hours work can drastically change an area. I have taught kids with our energy tour and watched their excitement as they learn through the games and experiments we run through with them. I have set up events with the school, learned how to write grants, and have watched the ideas of a group of teenagers turn into a garden and community upcycling projects and a bench made out of plastic. I have experienced the hours of work put into our projects, especially as we work on finalizing our new nature trail and our air quality testing work as we have partnered with STLP. I have taken data and presented it to the city council. Recently we met with our school's principal to tell him our findings about our school district and we have met with our district energy manager where we learned that with the help of the projects we have implemented, we are spending less money on energy while using more of the building. I have stood proudly in front of our work both in Frankfort and in Washington DC. I have spent hours before school cooking breakfast with fellow students for our teachers as a thank you for working with the energy club every day. I have worked with my team to improve the classrooms within my school. I learned through my work with my Energy Club what I wanted my future to look like. In order to do this work though, we rely on funding from Northern Kentucky NEED who in turn gets funding from Duke Energy Kentucky through its demand-side management

programs. This funding has now been suspended until the value and benefit of these programs has been determined. These programs that have allowed teenagers to create projects to fix problems they see. These programs which have taught teenagers how to present information to judges and city councils. These programs which have helped teenagers reach out to their communities to teach and help. These programs have dramatic impact on those who participate in them. They are important. Without funding we lose our ability to use Duke resources such as our Duke Energy Kits which provide free light bulbs and other supplies to help people save energy, we lose our Science of Energy Kits, and monetary help for the trip to the National meeting. We lose the help from the grants to continue working on many of our projects that aren't using other grants. So I ask please send messages to the Kentucky Public Service Commission or Attorney General Andy Beshear and ask them to reinstate the demand-side management programs for Duke. They hold extreme significance for those involved within the programs and the people they are able to reach. The case number is 2017-00427.”

Please consider the importance of maintaining such programs as this. These kids are the future. Especially in endeavors of this sort, they deserve our full sup

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