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OCT 02 2017

PUBLIC SERVICE
COMMISSION

September 22, 2017

Kentucky Public Service Commission
Executive Director
211 Sower Blvd
P. O. Box 615
Frankfort, KY 40602-0615

RE: Case 2017-00368
New Wireless Facility at 850 State Route 348 East
Symsonia, KY 42082

To Whom It May Concern:

Please be advised that I am in support of the proposed cell phone tower to be located at 850 State Route 348 East in Symsonia, KY. I know some people have expressed concern and have written letters of opposition. However, as a grandparent of a child with Type 1 Diabetes, I depend on coverage to read his constant glucose monitor that is connected to my phone. This is truly a medical need. Sometimes I have to go outside just to get a reading. I have been exploring dropping AT&T altogether as it is so important for my grandson. Unfortunately we have no internet provider. This in no way solves the problems that we face.

I am excited that a new tower is going up, which will greatly improve both my cell and internet service. We currently can't even watch a movie through our internet without constant buffering! Also, please take into consideration the safety hazards of not having quality service in our area. Several times we have had storms, power outages, etc. and were not able to get a call out. I would hate to think what could happen in an emergency if area residents can't make a cell phone call to 911. I have been an AT&T cell phone customer since 1996. I believe it is time to expand the coverage for AT&T customers.

Please don't let the few people who are loudly opposing stop you from putting up the tower. Please know there are citizens in this community that support putting up the tower and understand the need.

Sincerely,

Terrell Holley
432 Arant Road
Benton, KY 42025

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