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PUBLIC SERVICE  
COMMISSION

September 25, 2017

Kentucky Public Service Commission  
Executive Director  
211 Sower Blvd  
P. O. Box 615  
Frankfort, KY 40602-0615

RE: Case 2017-00368  
New Wireless Facility at 850 State Route 348 East  
Symsonia, KY 42082

To Whom it may Concern:

Recently, it has come to my attention that a cell phone tower has been proposed at 850 State Route 348 East in Symsonia, KY. I live in an area that could be impacted by this tower, and I would like to share with you my support of this proposal. My residence has minimal cell phone service currently. My husband and I have researched other options for internet capabilities with no economical outcome. I have been an ATT customer since 1997, choosing Cingular/ATT service in 2002. We also had ATT DSL at our previous address, but when we moved to 1514 New Harmony Road, we discovered that we could no longer obtain internet service. We depend on the weak signal (even weak with a cell phone booster) that we currently have to supply all of our internet needs. Most of the time, I battle just getting a page to load. On my phone, I can barely stream a television program.

If the proposed tower is allowed, my family would greatly benefit due to our rural address. If access is not granted with the above location, my family and I would love to extend our address for a proposed tower location. You may contact me on my cell phone 270 703-2266.

Thank you for your time,

A handwritten signature in black ink that reads "LaDonna Ward". The signature is written in a cursive, flowing style.

LaDonna Ward

1514 New Harmony Rd.

Benton, KY 42025