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SEP 25 2017

PUBLIC SERVICE
COMMISSION

September 22, 2017

Kentucky Public Service Commission
Executive Director
211 Sower Boulevard
P. O. Box 615
Frankfort, KY 40602

RE: Case 2017-00368
New Wireless Facility at 850 State Route 348 East
Symsonia, KY 42082

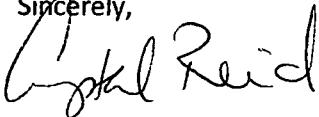
To Whom It May Concern:

Please be advised that I am in support of the proposed cell phone tower to be located at 850 State Route 348 East in Symsonia, KY. I know that a few of my neighbors have expressed concern and have written letters of opposition. However, as a business person who has a home office, my current coverage is terrible. I have been exploring dropping AT&T altogether as it is hard to do business when I have constant dropped calls and intermittent internet service. Unfortunately, the only alternative to internet service in my area is satellite internet which is not currently affordable based on my usage.

I am excited that a new tower is going up, which will greatly improve both my cell and internet service. My children will also be happy, as we currently can't even watch a movie thru our internet without constant buffering! Also, please take into consideration the safety hazards of not having quality service in our area. Several times we have had storms, power outages, etc. and were not able to get a call out. I would hate to think what could happen in an emergency if area residents can't make a cell phone call to 911.

Please don't let the few people who are loudly opposing stop you from putting up the tower. Please know there are citizens in this community that support putting up the tower and understand the need.

Sincerely,



Crystal Reid
100 Symsonia Rd
Symsonia, KY 42082