

From: Melnykovych, Andrew (PSC)
To: ["Mike McLean"](#)
Subject: your comments in case number 2017-00343 - Bright's Bottle Gas rate case
Date: Tuesday, February 27, 2018 4:08:00 PM

Dear Mr. McLean:

Thank you for your comments on the application of Bright's Bottle Gas for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00343. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00343.

Thank you for your interest in this matter.

Andrew Melnykovych

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By Kentucky PSC at 2:35 pm, Feb 28, 2018

From: Mike McLean [REDACTED]
Sent: Thursday, February 01, 2018 4:08 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related comment 2017-00343

As a customer of Commercial Propane living on Old Bridge RD, I wish to offer three points for you to consider when deciding on their rate request (Case # 2017-00343).

- 1) My home uses propane for heat only. As such, for May, June, July, August, September, and October I pay \$18.21 each for 400 cubic feet of gas I never use. Then when the cold weather begins I pay for those 2000 cubic feet all over again (contrary to Commercial Propane's claim). This summer, I closed the gas valve going into my meter and did not open it until the end of October; before opening my gas valve I photographed my meter. Sure enough the next bill showed the beginning meter reading just as the meter sat all summer meaning they billed for 2000 cubic feet twice equaling \$91.05.
- 2) My experience is that Commercial Propane only reads meters 7 times a year which should save them some operating expense.
- 3) During the extreme cold we experienced this year the gas pressure to my home has often been too low for my upper-floor furnace which is in the attic. The low pressure caused the

furnace not to ignite, the condition is only temporary but the temperature in the house drops until I manually cycle the furnace off and on to get it to ignite. To be fair, my house is geographically the farthest from the neighborhood tank.

Thank You, Mike McLean
175 Old Bridge Rd

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