

From: Melnykovych, Andrew (PSC)
To: "[Lindsey Martin](#)"
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:30:00 PM

Dear Mr./Ms. Martin:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00321.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED
By Kentucky PSC at 3:54 pm, Feb 27, 2018

From: Lindsey Martin [REDACTED]
Sent: Wednesday, February 07, 2018 11:34 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2017-00321

Case # 2017-00321

17.4% is too high of a jump! You set that kind of rate increase precedent where does future hikes cap out at????? How is a rate hike like that even standard?!? Big users should get the big hike!

Lindsey Martin

From: Melnykovych, Andrew (PSC)
To: "[Diane Whalen](#)"
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:30:00 PM

Dear Ms. Whalen:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: Diane Whalen [REDACTED]
Sent: Wednesday, February 07, 2018 11:26 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2017-00321

Please add my comments to the Public Hearing record regarding the proposed rate increase by Duke Energy for the Northern Kentucky Market.

On behalf of the residents of the City of Florence I ask you to give consideration to not allowing an increase of 17.4 percent. As the provider of many city services, I understand that there is a need to pass along a reasonable cost of doing business. I commend Duke for holding off cost increases for 11 years. The difficulty comes in seeing an increase of this size. Many of the people in our community have not seen their wages increase for several years, all the while, dealing with ever increasing consumer costs. Those on a fixed income as well as others

have a genuine concern about the size of the proposed increase.

I have passed along to the residents who have contacted me, both the link for Duke Energy to offer more insight into their request, as well as the information for having their comments included in the PCS public hearing record.

Thank you for your time and your consideration.

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:28:00 PM

Dear Ms. Worley:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Thursday, February 08, 2018 10:51 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Duke Northern KY rate hike

From: Wynita Worley [REDACTED]
Sent: Thursday, February 08, 2018 9:29 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Duke Northern KY rate hike

Hello,

I am writing concerning the requested rate hike in Northern KY for Duke Energy. I live in Florence, KY and am volunteering for Volunteer Income Tax Assistance tonight in Florence at the same time as

the public hearing.

I'm concerned about the requested rate hike and why it is necessary. I am sure Duke is implementing smart meters to save money on paying staff to physically check meters each month. So why is an additional rate hike (of \$15 per month) needed to complete this project? What are the financials filed with this request. What is Duke sacrificing to pay for these upgrades?

In addition, I'm opposed to such huge rate increases all at once. Duke says they need to make infrastructure improvements. Where is their plan to implement these over time and how to pay for them? I'm concerned about financial plans in general. For example, one of the reasons listed for the rate increase is to recoup costs related to Hurricane Ike. First, that hurricane was 10 years ago. Second, does Duke not set aside money to pay for natural disasters? Why is that cost being brought up all these years later?

I have spent several thousand dollars the past few years adding insulation to my house and working to decrease how much gas and electricity we use and to lower our monthly bill. This rate increase would completely wipe out the savings my house has realized with those improvements.

Wynita Worley

Outreach Services Coordinator

[REDACTED]
[REDACTED]

From: Melnykovych, Andrew (PSC)
To: ["Joe Breadon"](#)
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:27:00 PM

Dear Mr. Breadon:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

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Andrew.Melnykovych@ky.gov

From: Joe Breadon [REDACTED]
Sent: Thursday, February 08, 2018 2:10 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Duke rate increase

Hello,

I wanted to reach out to urge you to vote NO on the Duke energy rate increase. I am trying to rearrange my schedule to make an appearance at the forum tonight, but just in case I fail, I wanted to express my opinion on the matter.

This increase is very troubling. Especially since us County residents have ZERO options to shop around. Rumor is Duke also wants to add "smart meters", which absolutely does not benefit us residents (no matter how THEY try to spin it).

I would also like to add that people such as myself will benefit from the tax bill just signed, and I know since Duke is a massive corporation, they are definitely benefitting as well. Especially since the corporate rate was just drastically lowered. This is nothing more than a

corporate giant being greedy, and trying to take from us little guys (so I guess the tax cut won't affect me). I would hope that the PSC would stand up for us residents (especially since we cannot vote you out, you were appointed), and stop this massive corporate giant from taking money out of our pockets!

I will also be forwarding this to Governor Bevin since he did appoint you.

I ask, PLEASE, stand up for us and vote this increase down. No matter what might be in it for your commission!!!!

Thank you
Joe Breadon

From: Melnykovych, Andrew (PSC)
To: "[Sharon Cecil](#)"
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:26:00 PM

Dear Ms. Cecil:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

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Andrew.Melnykovych@ky.gov

From: Sharon Cecil [REDACTED]
Sent: Thursday, February 08, 2018 2:52 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Fwd: Duke proposed rate increase

Sent from my iPhone

Begin forwarded message:

From: Sharon Cecil <[REDACTED]>
Date: February 8, 2018 at 2:26:07 PM EST
To: pcs.info@ky.gov
Subject: Duke proposed rate increase

17.4% to residential customers!!!! So many I know can't pay high bills as is, this will affect children, families, seniors, public health, and even yes, homelessness

threat. Pay electric or rent! Some bills are as high as rent. This is outrageous gouging and the irony is this comes on heels of dukes tax break. Lheap increase is not going to help that much and certainly not help most people struggling to make ends meet. I cannot make the meeting tonight as I'm working but I hope there is strong public outcry.

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: "Coy Turner"
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:25:00 PM

Dear Mr. turner:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Coy Turner [REDACTED]
Sent: Friday, February 09, 2018 4:00 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question

Case 2017-0321

I would like to ask you to look into this case regarding Duke Energy asking for such a large increase in utility bills. My mother is on a fixed income and this rate hike, along with the sanitation bills, along with the new 911 usage fees are going to hurt her ability to survive greatly.

I find it appalling that a company who basically holds a monopoly on such an already lucrative market would be allowed to price-gouge the consumers even more.

This commission needs to serve on the public's interest and hold meetings to discuss this with the public.

It is an outright crime if Duke Is allowed to push this through!

Thank you.

Coy W. Turner
Boone county resident and lifelong Northern Ky resident

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: ["Andrew Walker"](#)
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:25:00 PM

Dear Mr. Walker:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Andrew Walker [REDACTED]
Sent: Friday, February 09, 2018 11:28 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question 2017-0321

Will you please defend us a consumers? Duke energy is gouging us enough as is but this rate hike would cripple the middle class more than we already are. They received a 14% tax break under the new tax plan and they also received \$204 million from the government. Why do they need to rob us when they have received these gifts from the government?

Sincerely
Andrew Walker
Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: ["Ken Silcox"](#)
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:24:00 PM

Dear Mr. & Ms. Silcox:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

Andrew Melnykovych

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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Ken Silcox [REDACTED]
Sent: Monday, February 12, 2018 9:17 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2017-00321

To all of you folks on the Public "Service" Commission,"
The people of Kentucky do not find it acceptable to be gouged by the very group who should be most concerned about us. Please STOP this insane request from Duke Energy for the huge rate hike. When Washington finally passes a tax cut, they all circle like vultures waiting to pounce on any extra cash we may find in our paychecks - SHAME! They just received a 16% cut in the corporate tax rate, so that should take care of what they say they "need." Businesses like Duke Energy make us all want to live "off-the-grid" - perhaps they'll finally price themselves out of business.

Sincerely,
Two very IRATE Kentuckians
Ken and Sheryl Silcox

From: Melnykovych, Andrew (PSC)
To: "A [REDACTED]"
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:24:00 PM

Dear Ms. Bishop:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Kentucky Public Service Commission
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Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Friday, February 09, 2018 9:07 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Dec. 29 2017 Northern Kentucky New's post

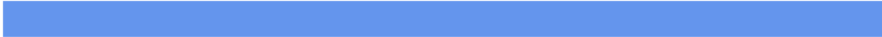
Mr Melnykovych ,

I attended the hearing and was very disappointed not to hear Duke speak. They sat in a rather large group together in a cLump in the back while the public service commission presented their reasons for asking for an increase and the logic in that. The commission is a state supported organization paid for by the state of ky which would include me as a taxpayer. They are to be a neutral party . If you want to present Dukes program you should have had a separate get together with the people of the state of Kentucky to also present their thoughts. Actually the commission represents the people of ky not the utility. I talked to the presenter who said you had to present it in a non bias way. You are deciding the rate question and you present the rate request yourself? That is a conflict and clearly shows support to Duke as no input came from constituents you represent . The article below was not presented as input and the one program I mention on the energy audits wAs not presented . I am sure there was much not presented. Your presenter had no answer to many questions and clearly had no clear

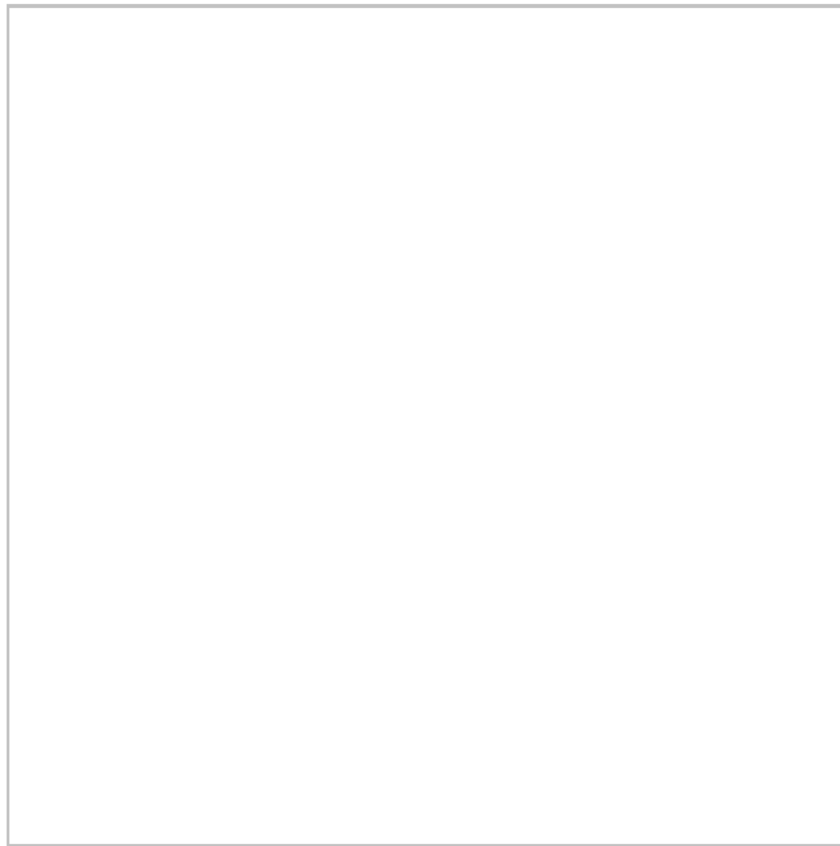
knowledge of the ins and outs of the decision. The fact a return of 10% was asked for investors is laughable. When an investor invests no guarantee is provided and increasing a rate on the backs of tax payers is not paying based on earnings . It appears from numbers given by the audience duke had made plenty and could use some pay cuts for employees rather than rate increases from many fixed income residents . The 14 million I am sure could be taken from 14 employees and they would still make millions . I want to know why I got no info from duke . We could ask them questions of course after the presentation as I am sure they want nothing on record nor do you who does their bidding . I vehemently am opposed state employees to present info from

Any area monitored; that is wasting money for the use of the presenter and for the waste of time to put together the long carefully planned and whitewashed presentation . It was not info I needed . I want to hear from Duke. And as I told you the location was more than inconvenient and people were stuck in the expressway . Many persons mentioned the hearing was poorly advertised. I want info on why when this conflict of interest was allowed to happen. I own property in Ohio and notice a vast difference in your office and theirs. You always make sure you say supportive things abt Duke . Ohio is clearly objective and makes no comments on either side. I look forward to your response .

Joy Bishop



**Power companies told to
reduce rates, but what
about
Duke Energy rate
increase?**



Duke Energy is asking for a 17.4 percent rate increase, but the Kentucky utilities commission wants power companies to lower rates.

The Kentucky Public Service Commission (PSC) has ordered for-profit utilities to track their savings under lower corporate tax rates that take effect Monday, paving the way for those savings to be passed on to customers in the form of lower electric, gas or water rates.

In two orders issued Wednesday, Dec.

27, the PSC noted that investor-owned utilities recover their federal tax expenses from ratepayers.

Under the federal tax law enacted earlier this month, the corporate income tax rate will decline from 35 percent to 21 percent next year, substantially reducing the tax burden on for-profit, investor-owned utilities.

“Since ratepayers are required to pay through their rates the tax expenses of a utility, any reduction in tax rates must be timely passed through to ratepayers,” the PSC said in the orders.

The orders direct the affected utilities to begin tracking their savings from the immediate reduction in the corporate tax rate.

The PSC also ordered the utilities to calculate the excess amount of future tax liabilities that they are carrying on their books and that will need to be refunded to ratepayers.

The PSC order directs the four utilities – Duke Energy Kentucky, Kentucky Power Co., Kentucky Utilities Co., and Louisville Gas and Electric Co. (LG&E) – to respond within ten days to the KIUC complaint and to begin tracking the tax savings.

If Duke Energy agrees to a reduction, it may be short lived.

It's seeking approval by KYPSC to raise electric rates by about 17.4 percent for residential customers. Commercial and industrial customers will see an average increase of around 13.7 percent (actual impacts vary by customer size and rate group).

[Click here for more information \(PDF\) > >](#)

From: Melnykovych, Andrew (PSC)
To: ["L Hlebiczki"](#)
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:23:00 PM

Dear Mr. Hlebiczki:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: L Hlebiczki [REDACTED]
Sent: Monday, February 12, 2018 12:25 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Public Comment Form

Commission Members,

Thank you for attending the public forum at Boone County High School last week. The presentation and questions were very enlightening.

The case I am commenting on is: 2017-00321

My name is Louis H. Hlebiczki

My address is 2516 Memorial Pkwy, Fort Thomas KY 41075

Comments: (1) Large increases seems to be a hardship on many fixed and low income people. The increase could possibly be spread out over a number of years to lighten the burden a little. Such a large increase could be spread out as follows: 25% first year, 25% second year, 25% third year, and 25% fourth year; or possible 20% over 5 years, etc. (2) The concept of smart meters is a hot button for many, including myself. This entire topic should be re-visited and with a fervor. Many states are re-examining the issue, as the smart meters are suspect in many

health cases, especially cancer. To my knowledge no long-term studies on their effects has been conducted. In addition, many states are not imposing penalties for opting-out. The current \$25/month seems excessive. We currently telephone in our readings to an automated system and only have our meter read by a Duke employee once a year. Shouldn't we be only charged \$25 once a year?

Thank you once again for your service on this commission and for consideration of everyone's comments.

Sincerely,
Louis H. Hlebiczki

From: Melnykovych, Andrew (PSC)
To: "[Kilburn-Mota, Diana](#)"
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:22:00 PM

Dear Ms. Kilburn-Mota:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: Kilburn-Mota, Diana [REDACTED]
Sent: Tuesday, February 13, 2018 12:13 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: CASE NUMBER 2017-0321
Importance: High

I would like to voice my concern and oppose the Duke energy bill increase. I am on a fixed budget and there is no way that I can afford the increase. My medical bills and Medicine monthly is already bleeding my pockets. How can we afford to allow Duke to feed their pockets meanwhile the rest of us go bankrupt and starve. Please let me know what I need to do regarding this matter.

Thank you and Have A Great Day!

Diana Kilburn-Mota
[REDACTED]
Cash Operations

3075 Vandercar Way
Cincinnati, OH 45209



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From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:22:00 PM

Dear Ms. Prater:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

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Thank you for your interest in this matter.

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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, February 13, 2018 9:56 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Duke rate hikes Case 2017-0321

I am writing to complain and ask you to resist Duke's request for rate hikes.

Kentuckians are already paying too much for our energy bills.

With new lifting of suspensions on the coal industry, our bills should be going down, not up!

Duke already received big federal payouts for installing smart meters.

To not get a smart meter, Duke employers told me we will have to pay a #100. fee, plus \$25. month to not have one. I told them before the smart meters were installed. I later read that in July, Duke agreed to waive the fees if the customer told them upfront, in a statement to KY officials. Why did Duke tell me differently?

I believe Kentuckians are being gouged, as it is. PLEASE, do not agree to rate hikes!

Carolyn Prater-- Boone County, KY

From: Melnykovych, Andrew (PSC)
To: [PSC - Consumer Web Inquiry](#)
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:21:00 PM

Dear Mr. Mathis:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, February 13, 2018 1:02 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Tuesday, February 13, 2018 12:29 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, February 13, 2018 at 12:29 PM

Name: Richard Mathis
Address: 166 Raintree Road
City: Florence

State: KY

Zip Code: 41042

Phone number where you can be reached: ([REDACTED])

Home phone: ([REDACTED])

Utility Name: Duke - I contacted them and they said to contact you.

State the nature of your concern: I want Chairman Michael J. Schmitt, Vice Chairman, Robert Cicero, and Commissioner Talina R. Mathews that I am vehemently against the 17.1% increase that Duke Energy is asking us to pay for our utility bill! Especially after they are showing a \$2.7 Billion Profit!!!. Asking for this increase is just plain ridiculous. To make this message even more close to home, I will be 67 on Friday and I live on a fixed income from Social Security and I don't see it going up even close to 17.1% any time soon. I can barely pay the budget billing that I pay from Duke now! They are squeezing me to the point where I won't be able to live in my home of 30 years anymore. It's just not right. In my opinion, they don't need another boat or new car. I still drive a 1995 Mazda and work on it myself. Let them try that for a change. People like me right here in my own neighborhood just can't afford this! We expect you, as commissioners to back us up and do the right thing. Thank you.

Have you contacted the utility about the problem: Yes

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:21:00 PM

Dear Mr. Mathis:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

As you noted, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00321.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, February 13, 2018 1:02 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Tuesday, February 13, 2018 12:29 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, February 13, 2018 at 12:29 PM

Name: Richard Mathis
Address: 166 Raintree Road
City: Florence
State: KY
Zip Code: 41042

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Duke - I contacted them and they said to contact you.

State the nature of your concern: I want Chairman Michael J. Schmitt, Vice Chairman, Robert Cicero, and Commissioner Talina R. Mathews that I am vehemently against the 17.1% increase that Duke Energy is asking us to pay for our utility bill! Especially after they are showing a \$2.7 Billion Profit!!!. Asking for this increase is just plain ridiculous. To make this message even more close to home, I will be 67 on Friday and I live on a fixed income from Social Security and I don't see it going up even close to 17.1% any time soon. I can barely pay the budget billing that I pay from Duke now! They are squeezing me to the point where I won't be able to live in my home of 30 years anymore. It's just not right. In my opinion, they don't need another boat or new car. I still drive a 1995 Mazda and work on it myself. Let them try that for a change. People like me right here in my own neighborhood just can't afford this! We expect you, as commissioners to back us up and do the right thing. Thank you.

Have you contacted the utility about the problem: Yes

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:19:00 PM

Dear Ms. Bryan:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00321.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Thursday, February 15, 2018 7:32 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Rate increase.. Duke Energy

From: Gretchen Bryan [REDACTED]
Sent: Wednesday, February 14, 2018 4:31 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Rate increase.. Duke Energy

Please vote against rate increase that Duke Energy wants to impose on Northern Kentucky residents. I do not want to pay more money for service.

Sincerely,
Gretchen Bryan

[Sent from Yahoo Mail on Android](#)

From: Melnykovych, Andrew (PSC)
To: ["Kelsey Turner"](#)
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:17:00 PM

Dear Ms. Turner:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00321.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Kelsey Turner [REDACTED]
Sent: Thursday, February 15, 2018 9:43 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case#2017-0321

Dear Whomever This May Concern,

I'm contacting you in regards to the increase of Duke Energy prices.

I have a 700 sq. ft. apartment that was built in the 1980s. All my appliances are energy efficient (stove & refrigerator; no microwave). My hot water tank and furnace are also newer (less than 5 years old). I keep nothing plugged in in the apartment except the stove, refrigerator, furnace and hot water tank. The furnace is turned off due to being a middle apartment and receiving the warmth I need from my neighbors. There are closed blinds over all the windows to help insulate from any air drafts.

I have lived here since November 2017, I was told that Duke Energy costs ran on average \$60-\$70/month. My first bill that I received from Duke Energy on 12/8/17 was \$17.76. My second bill that I received from Duke Energy on 1/10/18 was \$94.32. My third bill that I received from Duke Energy on 2/12/18 was \$108.14. All bills were paid on time with no outstanding balances. These monthly bills are for electric usage only.

Duke Energy is saying that in the past two months I have used over 1,000 kWh each month. This is not possible with only the appliances running daily. I don't shower or wash dishes at the apartment due to having a shower at work and using disposable paper products to eat with. For comparison my boyfriend has a 1,600 sq ft house and his bill for both electric and gas with Duke Energy is on average \$265/month with appliances on, heat on 70 degrees, TVs plugged in every room, etc. Our addresses are only 1/2 mile apart. I lived in a 1,600 sq. ft. bi-level home for two years and the most the electric bill ever was with Duke Energy was \$150/month.

Can we please address the issue at hand, Duke Energy is charging way to much money to homeowners and renters. They have absolutely no competition in the Northern Kentucky area. Duke Energy is such a large monopoly that they have free reign on what they charge their customers. This is not right! Can we please correct this and make electric prices fair for everyone.

Sincerely,
Kelsey Turner
1602 Dayton Ave.
Apt# 3
Dayton, KY 41074

From: Melnykovych, Andrew (PSC)
To: "[Candace McGraw](#)"
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:16:00 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Dear Ms. McGraw:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00321.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Candace McGraw [mailto:CMcGraw@cvgairport.com]
Sent: Tuesday, February 20, 2018 9:28 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Docket Case#2017-00321

To whom it may concern:

Attached please find correspondence in support of Case #2017-00321, Duke Energy electric rate increase in Kentucky. The original letter will be placed in the US Mail.

Thank you for your consideration.

Regards,

Candace S. McGraw, CEO



Cincinnati / Northern Kentucky International Airport (CVG)
Kenton County Airport Board
P.O. Box 752000
Cincinnati, OH 45275

cmcgraw@cvgairport.com

O: 859-767-3150

F: 859-767-3080



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P.O. Box 752000
Cincinnati, OH 45275-2000
Phone: 859-767-3151
Fax: 859-767-3080
cvgairport.com

February 20, 2018

Submitted electronically and via US Mail

Kentucky Public Service Commission
P.O. Box 615
211 Sower Boulevard
Frankfort, KY 40602-0615

RE: Case #2017-00321

Dear Members of the Kentucky Public Service Commission:

This letter is in reference to the rate increase requested by Duke Energy in the above-referenced case.

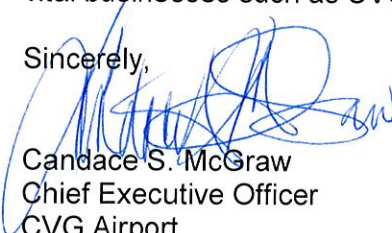
Cincinnati / Northern Kentucky International Airport (CVG) supports more than 13,500 direct jobs and more than 31,100 total jobs in the Greater Cincinnati MSA and has an annual economic impact of more than \$4.4 billion on the region. Situated on 7,500 acres, CVG has 4 runways and serves 180 daily commercial flights to 61 nonstop destinations, serving 7.8 million passengers in 2017. Additionally, CVG is the 8th largest cargo airport in North America and 29th in the World and supports approximately 75+ cargo flights per day. We serve as the North American superhub for DHL and will soon serve as the premier cargo hub for Amazon Air.

Our growth over the last few years has been extraordinary and our infrastructure and utility needs are very demanding—and increasing. Duke Energy has been a collaborative, supportive and important partner with that growth. We anticipate the development and growth in and around the airport to continue—and we are reliant on Duke to assist and keep pace with the demand. The team at Duke is always professional and responsive to our requests. We value their partnership.

While a rate increase is never desirable, it is my understanding that it has been 11 years since the last approved increase. With rising costs in personnel, materials, construction, and maintaining aging infrastructure that I experience at CVG, it is my assumption that costs have similarly risen for Duke. Assuming that is correct, a rate increase would be merited to ensure that Duke Energy can meet its responsibility to provide safe, efficient and effective service.

I would respectfully request that the Commission review the matter and ensure that Duke Energy can assess rates that can assure that they can continue to provide reliable service to vital businesses such as CVG.

Sincerely,



Candace S. McGraw
Chief Executive Officer
CVG Airport

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00321 - Duke Energy Kentucky rate case
Date: Tuesday, February 27, 2018 3:32:00 PM

Dear Ms. Iacobucci:

Thank you for your comments on the application of Duke Energy Kentucky for an adjustment in electric rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00321. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00321.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, February 05, 2018 7:41 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Friday, February 02, 2018 6:27 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, February 02, 2018 at 6:26 PM

Name: Terri Iacobucci
Address: 1877 Falcon Crest Circle

City: Hebron

State: KY

Zip Code: 41048

Phone number where you can be reached: (859) 586-5801

Home phone:

Utility Name: Duke Energy

State the nature of your concern: According to an article in the "Boone Recorder", Duke Energy is proposing a 15.7% electric rate increase in Northern Kentucky. Though I cannot attend the public hearing scheduled for Thursday, February 8th due to my work schedule, I would like to express my concern for such a hefty rate increase. 15.7% rate increase? Really? Has the average employee enjoyed a 15.7% pay increase? Even accumulative pay increases over the last 8-10 years? Has the cost of living increased 15.7%? How much of this increase will line the pockets of the Duke executives in bonuses? The projects that are listed appear to benefit specific areas. These projects must be able to be funded other ways than off the back of hard working Kentuckians who have had no or meager pay increases, with many of whom are underemployed. My request is that Duke Energy rate increase proposal of 15.7% be denied. Have you contacted the utility about the problem: No

*Adele Frisch
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Cincinnati, OH 45201

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VP for Legal Affairs & General Counsel
NKU
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Highland Heights, KENTUCKY 41099

*Duke Energy Kentucky, Inc.
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*L Allyson Honaker
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*E. Minna Rolfes-Adkins
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Cincinnati, OH 45201

*Duke Energy Kentucky, Inc.
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*Rocco O D'Ascenzo
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139 East Fourth Street
Cincinnati, OH 45201