

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, August 21, 2017 1:50:00 PM

Dear Ms. Taylor:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

RECEIVED
By Kentucky PSC at 2:53 pm, Aug 21, 2017

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, August 07, 2017 8:55 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Saturday, August 05, 2017 10:17 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, August 05, 2017 at 10:17 AM

Name: Connie Taylor
Address: 97 Petty Fork Rd
City: Virgie
State: ky
Zip Code: 41572

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: ky power

State the nature of your concern: would like to voice my concern about the raise kentucky power request dont know how much more they can suck out of us it is ridicilous that i pay close to 100 dallors a month in fees and taxes so i dont know what people are gonna do i know you all dont care because everyone in government is so diconnected with the common people but when you force all the little people that pay your saliries into living under a rock you cant suck no more from us

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Monday, August 21, 2017 1:53:00 PM

Dear Mr./Ms. Lewis:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, August 07, 2017 8:58 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Saturday, August 05, 2017 2:27 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, August 05, 2017 at 2:26 PM

Name: Jodi Lewis
Address: 114 Woodland Hills Dr.
City: Pikeville
State: KY
Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: American Electric Power/Kentucky Power

State the nature of your concern: People in the most impoverished part of Kentucky are continually being gouged by American Electric Power. People are having to choose between food and medicine, or their electric bill. The fact they're asking for another rate increase is a slap in the face to customers who have no other choice for their electricity. We're over a barrel. Our government needs to step in and help us. Please think of the people who are going to be cold this winter because they can't afford this increase. All this company is worried about is the almighty dollar. They couldn't care less about the customers. Please deny this rate increase.

Have you contacted the utility about the problem: Yes

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:50:00 PM

Dear Mr. Scott:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Thursday, August 03, 2017 1:14 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Thursday, August 03, 2017 9:29 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Thursday, August 03, 2017 at 9:29 AM

Name: gary b scott
Address: 153 Shiraz Lane
City: Flatwoods

State: KY

Zip Code: 41139

Phone number where you can be reached: ([REDACTED])

Home phone: [REDACTED]

Utility Name: ky power co /AEP

State the nature of your concern: The answer to AEP requesting yet another rate increase should be NO! Subscribers/customers should not bare the brunt of their shortsightedness and bad business decisions . Customers continue to pay for closed plants as well as new ones and tree trimming that was not maintained properly year after year.This is a public utility not a fortune 500 company.Several of my relatives are employed by AEP at the corporate level and enjoy many vendor/contractor perks (often).After working for AOI and Marathon I know these come at a cost to the consumer...

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:49:00 PM

Dear Ms. Cunningham:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Wednesday, August 02, 2017 11:34 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Wednesday, August 02, 2017 9:42 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, August 02, 2017 at 9:41 AM

Name: Mary Cunningham
Address: 907 Iroquois Ave
City: Ashland
State: KY
Zip Code: 41102

Phone number where you can be reached:

Home phone:

Utility Name: AEP/Kentucky Power

State the nature of your concern: AEP/Kentucky Power is, yet again, requesting a rate increase, on the back of already increased bills. I moved back to this area 2 years ago and have watched my electric bill steadily climb with reduced usage. Please do NOT allow this to happen!

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:47:00 PM

Dear Mr. Smith:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Saturday, July 29, 2017 3:51 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Extremely high power bill

I am writing in response to the rate hike proposed. My last bill was \$518.25 and I'm going to have trouble paying this bill. The june bill was \$246.59, july was \$318.71 and this one due in August is \$518.25. This is unbelievable and i sure hope you can stop or reverse any increase AEP is trying to impose on us in light of the millions in profits they raked in last year.

This request is regarding case #2017-00179.

We are on a fixed income and these increases are putting a real hardship on us. Please help to see that those increases don't pass.

Ronnie Smith
500 Apple Street
Hazard, Ky. 41701



Sent via the Samsung Galaxy S®6 active, an AT&T 4G LTE smartphone

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:46:00 PM

Dear Mr. & Ms. Day:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Merlene Day [REDACTED]
Sent: Thursday, July 27, 2017 9:48 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: AEP Rate increase

I am on a fixed income and have to do without now to pay my electric bill., the increase they got last year added \$50.00 of extra charges to my electric bill. I donot use my dishwasher and do my laundry in cold water and only do laundry when I have a full load. Our region has a very high unemployment because of the coal business going out and it effects all our local business, please do not grant them another raise, we already have the highest rate in the state, please help us.

Doyle and Merlene Day
Letcher County, Roxana, KY

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:45:00 PM

Dear Ms. Wolford:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: stephanie dotson [REDACTED]
Sent: Wednesday, July 26, 2017 10:00 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Power ratings

Case #2017-00179

I already sent one msg. Concerning the power ratings and forgot the case number. I am a concerned citizen of Phelps and I am worried about our power going up anymore. Especially this winter time coming. It's hard on us with a house payment. I would appreciate it if you all could really think about it. Don't raise the power bill!!!!!! Thank you. Stephanie Wolford of phelps,ky

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: ["Johnnie Brashear"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:43:00 PM

Dear Mr. Brashear:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Johnnie Brashear [REDACTED]
Sent: Wednesday, July 26, 2017 6:25 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Kentucky Power request for increase

Public Service Commission:

I am opposed to the rate increase by AEP Kentucky Power Company. We are in a depressed area and some people have trouble paying their bills already especially after We were charged with the Big Sandy Plant changeover on our electric bills already. Please don't let them do it to us again!

Sincerely,

Johnnie L Brashear
157 Old Hwy 7
Viper, KY 41774

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:37:00 PM

Dear Ms. Buckman:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Wednesday, July 26, 2017 11:16 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: proposed rate increase case#2017-00179

I beseech the PSC to deny the 17% proposed rate increase to American Electric Power/Kentucky Power Company. I as most have to budget my income and so AEP need to learn to budget. This seems to me as a huge monopoly. AEP if this is a problem need to cut the reduce the salaries of their management staff at all levels low, middle and upper management levels including CEOs across the board thus downsizing as other companies have done. In addition to not outsource so many of the services such as repair people & etc. I as have many have not had a raise or cost of living increase in more than 10 years but the cost of living continues to rise. These rate increases appear to me to only be for the benefit of AEP Board members and stockholders. Promises have been broken or else blatant lies i.e. the Big Sandy rates are still on each power bill we receive and will continue for years to come. Thank you for the opportunity to comment. I know this rate increase is of grave concern to thousands who will be directly impacted if this allowed to happen. Linda Buckner, Bonnyman Ky.

From: Melnykovych, Andrew (PSC)
To: ["Susan D. Pratt"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:36:00 PM

Dear Ms. Pratt:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Susan D. Pratt [REDACTED]
Sent: Wednesday, July 26, 2017 10:16 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Electric Bill Increase

I am a concerned AEP customer. Please do not allow AEP to increase the electric bill anymore!! It is a struggle for the majority of customers in this area to pay their electric bill at this time. An increase will be detrimental to them.

Sincerely,

Susan Pratt, BS
Program Facilitator / MPW
Kentucky River Community Care
115 Rockwood Lane
Hazard, KY 41701

Phone: [REDACTED]
[REDACTED]

From: Melnykovych, Andrew (PSC)
To: "[Watson, LaVerne](#)"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:36:00 PM

Dear Ms. Watson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

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Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Watson, LaVerne [REDACTED]
Sent: Wednesday, July 26, 2017 10:51 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: AEP Rate Increase

Case Number: 2017-00179

As the Kentucky Public Service Commission, it is your job to oversee price increases for public utilities. I live in Hazard, Kentucky. American Electric Power Company (AEP) has proposed a rate increase. AEP represents the eastern part of Kentucky. Our area has already been hit extremely hard with the loss of jobs. AEP is using the rationale that because people have moved and they don't have as many customers, they have to raise their rates. Many people cannot pay their electric bills now. I am a service coordinator for children with special needs. I go into many homes. Most of the homes that I visit do not turn on the lights. They try to cook only one meal day. The economy is already hurting. Families will have less money to spend. This will result in the loss of jobs and more people moving. Will AEP then want another rate increase? A comparison needs to be completed on the cost of electricity in the AEP area as opposed to the rest of Kentucky. It is not unheard of for families to have bills in excess of \$500.00 in our region. I have a house that I have not been occupying. I was not there to use any electricity. Someone stole my heat pump, so that was not part of my bill. My bill went from \$8.00 to \$30.00. Now it would be even more without using any electricity. AEP is a public utility. As I understand it, the money from the increase is to go to investors as profit. At what costs are these profits necessary. Think about the little children and families that are struggling. Please deny the rate increase.

LaVerne Watson

Confidentiality Warning: This e-mail contains information intended only for the use of the individual or entity named above. If the reader of this e-mail is not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, any dissemination, publication, or copying of this e-mail is strictly

prohibited. The sender does not accept any responsibility for any loss, disruption, or damage to your data or computer system that may occur while using data contained in, or transmitted with, this e-mail. If you have received this e-mail in error, please immediately notify us by return e-mail. Thank you.

From: Melnykovych, Andrew (PSC)
To: ["jeff ross"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:35:00 PM

Dear Mr. Ross:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: jeff ross [REDACTED]
Sent: Wednesday, July 26, 2017 9:59 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: AEP Rate Increase

As a hard working Kentuckian who takes care of a sick, elderly, Mother, this rate increase will put more burden on our citizens who are on fixed incomes. If it wasn't for the fact that I help my Mother with whatever her hard earned SS check doesn't cover, she would surely be doing without and that would be drastic and catastrophic to her fragile health. I strongly OPPOSE this rate request by AEP.
Respectfully, Jeff Ross, Salyersville, Ky.

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:29:00 PM

Dear Ms. Honaker:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 25, 2017 11:50 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: AEP

To whoever this concerns:

It seems AEP wants to continue to raise power bills. The first 4 months of 2017, our bills was ridiculously high. My husband is blessed to still have a job. But everyone knows a coal miner doesn't get paid what they use to. And most jobs in Pike County are dog holes. The cost of everything is going up, except for paydays. Most of the people in this area, are elderly and on a fixed income, gets paid minimum wage, and they have families to care for. Sometimes I honestly believe that it would be better to have the power turned off and live without that to continue with AEP's greediness.. How can anyone stand for a 17% raise????

Kimberly Honaker

Sent from my iPod

From: Melnykovych, Andrew (PSC)
To: ["Rhonda Taylor"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:28:00 PM

Dear Ms. Taylor:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Rhonda Taylor [REDACTED]
Sent: Tuesday, July 25, 2017 11:11 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: CASE 2017-00179

I am writing to express my dissatisfaction with the rate increase this company is imposing on it's customers. I reside in Pike County Kentucky and as a citizen of this county I can attest to the hardships this pay hike will cause an already struggling area. This rate increase will more than likely force many people into poverty. They cannot pay their election bills the way it is now. When basic utility bills are more than a home mortgage or a car payment, something is gravely wrong. I am totally against this rate increase

Rhonda Taylor

From: Melnykovych, Andrew (PSC)
To: ["Sandy Potter"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:27:00 PM

Dear Ms. Sexton:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Sandy Potter [REDACTED]
Sent: Tuesday, July 25, 2017 10:35 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Please don't increase Power Bill 2017-00179

Please don't increase Power Bill 2017-00179 its hard enough now paying the bill with all the rate increases they have already made!!!

Sandra Sexton
46 Left fork of abner fork
Belcher, Ky 41513

From: Melnykovych, Andrew (PSC)
To: "[MELISSA WRIGHT](#)"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:27:00 PM

Dear Ms. Wright:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: MELISSA WRIGHT [REDACTED]
Sent: Tuesday, July 25, 2017 11:11 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: AEP rate increase

To whom it may concern:

Please do not allow this requested increase. As a lifelong resident of Pike County, this would be a economic hardship for myself and others. I barely make ends meet as it is, and if my electric goes 30 days past due, I face disconnection. My current electric would have only been \$80 +-, but was well over \$140 with fees, how is that possible or fair pricing? I am a single mother, college graduate, work a full time and a part time job and continue college classes. There are times I have to decide which bills to pay. This increase would push me past my financial limits more than I already am.

I am pleading you to please not allow any increase.

Thank you,
Melissa Wright
KY POWER CUSTOMER

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:26:00 PM

Dear Mr. Turnmire:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: kimperfordman [REDACTED]
Sent: Tuesday, July 25, 2017 10:35 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case#2017-00179

Myself and many other Pike-countians fully oppose the proposed rate increase from AEP. Most families are struggling to buy food, pay for medicine, insurances, and be able to live. High winter bills already take most of the monthly income. Kentucky families cannot take another rate increase....many have already left the area due to job loss and high utility bills. We fully oppose this rate increase! Please stop hurting our families!

Rodney Turnmire
Kimper, Ky

Sent from my Verizon 4G LTE smartphone

From: Melnykovych, Andrew (PSC)
To: "[Cheryl Teague-Hudson](#)"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:21:00 PM

Dear Ms. Teague:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Cheryl Teague-Hudson [REDACTED]
Sent: Tuesday, July 25, 2017 5:10 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case number 2017-00179

I am emailing to protest the proposed rate increase for AEP customers in Perry and surrounding counties. This is in regards to case number 2017-00179.

AEP/KY Power customers are already paying outrageous power bills. My power bill has literally been more than my car payment at times. I have already had to adjust my thermostat for both winter and summer to try and balance out the last rate increase. I received a letter from AEP stating I could adjust my thermostat to 78 degrees to save some more money. Why would I want to do that? It would do just as well to turn the unit off as to set the temperature to 78 degrees. I don't know how anyone can expect people to be able to pay these bills. Most businesses are no longer offering cost of living raises so how are we supposed to choose between feeding our families and keeping the electric turned on and the bill current? It's not like having electricity is a luxury; it's a necessity, although AEP/KY Power seems to be turning it into a luxury only the rich are going to be able to afford to have.

With every rate raise, everything else raises except for our paychecks. So when you raise the electric rates, every other business has to adjust their costs to pay their electric bills. We don't get the luxury of "adjusting" our paychecks to meet the every growing increase in electric bills.

KU services Harlan County, which is only two counties over from Perry County. It is absolutely ridiculous that Harlan County residents' and businesses' electric bills are almost half the cost of ours in Perry County. The business I work for has a location in Harlan County. The electric bill in the 3000 square foot building in Harlan is less than my 1500 square foot house in Hazard. And it's simply because AEP has a monopoly in this area and we can't shop for better service and rates.

You are crippling an already poverty stricken community and you only wish to handicap us more. If your company is in such financial ruin that you must punish us to try and stay afloat, maybe you should contact KU and work out a buyout deal.

Cheryl Teague
Unfortunate AEP Customer

From: Melnykovych, Andrew (PSC)
To: ["Brian F."](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:20:00 PM

Dear Mr. Feltner:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Brian F. [REDACTED]
Sent: Tuesday, July 25, 2017 5:00 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2017-00179

I am opposing Ky Power's latest proposed rate increase of 17%. I, nor anyone I know of in Eastern Ky, can afford this increase. Loss of coal and other jobs in the area have caused a decrease in net incomes of the area. This proposed increase would devastate fixed income families and those struggling to make it. I STRONGLY OPPOSE this increase. Thank you.

Robert Feltner
Essie, Ky.

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:18:00 PM

Dear Ms. Wells:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Tuesday, July 25, 2017 3:39 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Opposition to rate increase

I wish to voice my opposition to the rate increase as proposed in case number 2017-00179 for our electric bills. Our area has been economically depressed for sometime now with the loss of so many jobs, especially in the mining industry. Many have a hard enough time just paying for a place to live, having money for medical services and medicine, and buying food and clothing for their families without the added burden of higher electric bills. Just today I heard of families struggling to buy school supplies for their children. Please consider the

needs of the people in this area and deny this unrealistic rate increase in our electric bills. Thank you.

Sincerely,
Karen Sue Wells

P.O. Box 125
Wootton, Ky. 41776

From: Melnykovych, Andrew (PSC)
To: ["4M Lumber LLC"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:18:00 PM

Dear Ms. Morgan:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: 4M Lumber LLC [REDACTED]
Sent: Tuesday, July 25, 2017 3:42 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2017-00179

Everything is hard enough right now
If this increase goes into effect it will hurt
MANY MANY MANY people
People can't afford this increase It's Absolutely
Ridiculous to keep increasing our power bill
Many people will not be able to pay this increase and
freeze to death in the winter
and die of heat stroke / heat exhaustion in the summer
This Is UNCALLED for.

--

Michele Morgan
Office Manager

4M Lumber
PO Box 1866
Hyden, KY 41749



From: Melnykovych, Andrew (PSC)
To: ["Pamela Charles-Lambert"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:17:00 PM

Dear Ms. Lambert:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Pamela Charles-Lambert [REDACTED]
Sent: Tuesday, July 25, 2017 3:19 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Subject: Case Number 2017-00179

It is with great regret that I am filing this complaint; however we can not endure another increase on our power bills. The extra fees are astronomical and another increase would permanently disable customers. It is already to the point of having to choose between electricity and food. I pray you consider the complaints of myself and the countless others. We are currently served by AEP /Kentucky Power Company and we do not receive the same consideration as our bordering states. Those that live in Edgerton, WV directly across the bridge from Freeburn, KY Lise power at the exact same time Kentucky residents do and restoration of power is identical, yet we pay extra fees and they do not. Please consider our complaints and deny another increase.

Sincerely,
Pamela Lambert
265 South Johnson Bottom Road
Freeburn, KY 41528

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:14:00 PM

Dear Mr. & Ms. Brock:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 25, 2017 12:58 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: case number 2017-00179

This email is concerning Ky Power proposed rate increase, case number 2017-00179. My electric bill was much higher last winter than it had ever been and I have lived in the same house 38 years. Also last winter was one of the mildest winters on record. I cannot imagine what my bill would have been if we had had a bad winter. I am asking this rate increase be denied because it would put hardships on many families who are struggling to pay their electric bills now. Dennis and Barbara Brock, P.O. Box 231, Hoskinston, KY 40844

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:13:00 PM

Dear Mr. Carty:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 25, 2017 12:50 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Tuesday, July 25, 2017 12:13 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, July 25, 2017 at 12:12 PM

Name: Max G Carty
Address: 201 Pine Point, 27D
City: Salyersville
State: KY
Zip Code: 41465

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Ky Power Rate Increase

State the nature of your concern: I am asking you to not allow Ky Power another rate increase. I think just because they have lost customer's in the past everybody else should not have to fit the bill for what they have lost. They have had numerous rate increases in the past. I think enough is enough!

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: ["Roger Ford"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:12:00 PM

Dear Mr. Ford:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Roger Ford [REDACTED]
Sent: Tuesday, July 25, 2017 11:52 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Cc: Roger Ford [REDACTED]
Subject: LETTER IN OPPOSITION TO AEP KY POWER RATE INCREASE
Importance: High

Dear Commissioners:

Please find the attached letter in opposition to the rate increase request by AEP Kentucky Power.

Thank you,

Roger D. Ford
President
Eureka Energy Corporation



EUREKA
ENERGY
CORPORATION

July 25, 2017

Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40601

Dear Commissioners:

As President of Eureka Energy Corporation, but more importantly as a resident of Pike County, Kentucky, and a ratepayer to AEP Kentucky Power, I am writing to the Kentucky Public Service Commission to oppose the recent proposed rate increase request filed by AEP Kentucky Power. This rate increase request is a hindrance to further economic development, by placing an undue burden on businesses currently operating and future businesses, such as ours, that are considering locating projects in Southeastern Kentucky. It is an even more of a financial burden on senior citizens, disabled veterans, households on fixed incomes, and small businesses that are left with no other option than to pay the exorbitant monthly bills currently, and an even higher electrical utility bill should the rate increase be granted.

I would further implore you to deny any rate increase request whatsoever. Do not simply grant a lesser rate increase as a compromise. The actions of the AEP Kentucky Power in requesting rate increases as a method of passing routine operational costs, such as line maintenance onto the customer, who they describe as ratepayers, or increases for shuttering and razing coal-fired electrical plants, conversion to natural gas generation, purchase of existing power plants that are technically owned by AEP already, are examples of excessive corporate greed and manipulation of laws and regulations that are beyond the pale. Simply put, the rate increases over the intervening years beginning in 2009 were wrong and this current rate increase is equally wrong.

AEP Kentucky Power contributed to the severe economic damage of Obama's War on Coal. By being a government-protected public utility monopoly, they must be held to a tougher standard and denied this rate increase request. Allowing endless rate increases is self-defeating to the long-term economic health of our region and to the individuals and businesses who have no choice but to pay rates. Thank you for your time and consideration.

Best Wishes,

Roger D. Ford
President

Wyoming

30 North Gould Street
Suite 6391
Sheridan, Wyoming 82801

Kentucky

MET Building
312 South Fourth Street
Suite 700
Louisville, Kentucky 40202

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:10:00 PM

Dear Ms. Burns:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 25, 2017 10:41 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Monday, July 24, 2017 7:12 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, July 24, 2017 at 7:12 PM

Name: Burnes Rose
Address: P.O. Box 457
City: Jenkins

State: Ky.

Zip Code: 41537

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: American Electric Power of Kentucky

State the nature of your concern: My concern is the recently advertised proposal of a rate hike requested by America Electric Power. I just recently wrote the PSC about additional charges being added to the electric bill. Now AEP wants more money from its customers. AEP's excuse is the customer base has shrunk so AEP needs more money for what they sell. All I have heard form AEP is use less and when less is used then just hike the rates to the customer. I'm thinking this is what the PSC is supposed to protect the consumer from. The operating officers of AEP make multi million dollar salaries which isn't hard to do when all AEP has to do is apply for a rate hike every time AEP has financial trouble. This commission is supposed to be here to protect the consumer. Has the PSC ever told the AEP no?? Saying yes to a reduced percentage is not saying no. We as consumers have no options so protect us and say NO to this request for a rate hike. AEP can do as other companies do and reduce cost to match up with the income. Thank you for your attention to this matter, Burnes Rose

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: ["Lynda Westfall"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:09:00 PM

Dear Ms. Westfall:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Lynda Westfall [REDACTED]
Sent: Tuesday, July 25, 2017 9:44 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: AEP Rate Increase

Good Morning

I am currently a customer for AEP services in Pike County, KY. I currently pay almost half of my bill in fees. I am the mother of 2 children and one of those is a college student and the other child is a 6th grader. I have ran behind on my bill but always caught up and even made pay arrangements which I fulfilled. All of these are because of the high bills I currently pay for electricity. My budget does not allow me to have an extra \$200-\$300 for my power bill alone. I hope this rate increase does not come through because at this point, I will not be able to pay an increase without having to choose between power and other necessities. I am asking for people in all of Pike County, please do let this increase happen.

Thank you
Lynda

--

Confidentiality Notice (FERPA & HIPAA)

The documents or information accompanying this transmission contain confidential information that is legally privileged and is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or action taken in reliance on the contents of these documents is strictly prohibited. If you have received this transmission in error, please notify the sender immediately and arrange for the return or destruction of these documents or information.

Lynda Westfall M.Ed.,
Lindsey Wilson College, SPC
Coordinator or Extended Programs, Prestonsburg Campus
1 Bert T Combs Drive Box 193
Prestonsburg, KY 41653



From: Melnykovych, Andrew (PSC)
To: ["KEITH WEBB"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:05:00 PM

Dear Mr. & Mrs. Webb:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: KEITH WEBB [REDACTED]
Sent: Tuesday, July 25, 2017 6:08 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2017-00179

Strongly OPPOSE the rate increase! I just don't know how much more you think we take. We try to keep our electric use down, but with all the added fees, it does very little good.

Keith and Shirley Webb
Post Office Box 310
Van Lear, KY 41165
[REDACTED]

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:05:00 PM

Dear Mr./Ms. Charles:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Jackie Charles [REDACTED]
Sent: Tuesday, July 25, 2017 7:34 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2017-00179 OBJECTION TO AEP RATE INCREASE

As a Pike County, Kentucky citizen, I want my voice to be heard regarding my opposition to any pending plans for AEP rate increases.

So many of our people in Pike County are struggling financially; surely this is well-known. In my household, for example, we have been surviving on only one income where there used to be two. Unemployment has not pinpointed my home alone; others are experiencing the same struggles. Additionally, our elderly are often on very restricted fixed incomes and simply have no more money to give anyone. I'm asking that you have no part in making people give up food and medicine in order to pay higher electricity bills. It's time for AEP to trim its own budget; we've trimmed ours to the bone.

As of 2015, Pike County had over 33,000 AEP customers. To my knowledge, our county is AEP's largest service area. HEAR OUR OPPOSITION TO HIGHER ELECTRICITY COSTS, and put a stop to the financial fleecing of our citizens!

Respectfully,

Jackie Charles
Pike County Citizen

[Sent from Yahoo Mail on Android](#)

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:04:00 PM

Dear Mr. Reynolds:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Tuesday, July 25, 2017 1:39 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2017-00179

Case # 2017-00179

I would like to urge the PSC to deny AEP any more rate increases. The rates were so high last winter that I had to sell some of my belongings to catch the bill up or be disconnected. The extra fees and taxes are up to 1/4 of the bill. I had to sign up for the plan that lets you pay \$182.00 per month just to afford the winter bills. Please consider the people and the difficulty we are having just to make ends meet in these hard times.

Sincerely,
Steven Reynolds
327 Big Hackneys Creek
Mouthcard, Ky.
41548

From: Melnykovych, Andrew (PSC)
To: ["Rita Slone"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:02:00 PM

Dear Ms. Slone:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Rita Slone [REDACTED]
Sent: Monday, July 24, 2017 11:18 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Don't need any more high rates in electric bills.

I'm an elderly senior whose electric bill is too high already. I am on a fixed income and counting all other bills,
I have nothing left for extras. Case number (2017-00179

Rita Mae Slone
433 Hawk Rd.
PippaPasses, Ky
41844

From: Melnykovych, Andrew (PSC)
To: ["Erin Chaffin"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Monday, August 21, 2017 1:52:00 PM

Dear Ms. Chaffin:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

From: Erin Chaffin [REDACTED]
Sent: Thursday, August 03, 2017 3:42 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Fwd: Case number 2017-00179

Erin L. Chaffin
2458 Long Fork Rd,
Virgie, Ky
5172

Begin forwarded message:

From: "Melnykovych, Andrew (PSC)" <Andrew.Melnykovych@ky.gov>
Date: July 17, 2017 2:56:04 PM
To: Erin Chaffin [REDACTED]
Subject: RE: Case number 2017-00179

In order to place your comments into the case file in this matter, we need you to provide your full name and place of residence.

Thank you.

From: Erin Chaffin [REDACTED]
Sent: Saturday, June 24, 2017 12:22 PM
To: PSC - Public Information Officer
Subject: Case number 2017-00179

The electric bill is already high as it is... there are other people in other states that are baffled as to why it's so high! Their bills are less than \$100 a month and don't understand as to why it's so high! **PLEASE DO NOT INCREASE THE RATE!** We will be going without heat this winter to avoid the high cost as it is! We will be bundled up, with pants and blankets and extra socks! I don't need my family to freeze in the comfort of my home! **WE WILL NOT BE ABLE TO AFFORD THE HEATING BILL BECAUSE OF THE HIGH RATES AS IT ALREADY IS OUTRAGEOUS!**

Sincerely,
Erin
An AEP customer for 7 years.

*William H May, III
Hurt, Deckard & May
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*Janice Theriot
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1250 Meidinger Tower
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