

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, August 17, 2017 1:53:00 PM

Dear Mr. Fisher:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

RECEIVED
By Kentucky PSC at 4:27 pm, Aug 17, 2017

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, July 24, 2017 10:38 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Saturday, July 22, 2017 3:28 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, July 22, 2017 at 3:27 PM

Name: James A Fisher
Address: 267 Tipple RD.
City: Jeremiah

State: Kentucky

Zip Code: 41826

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: case #2017-00179 I want to voice my concern about a 17% increase on our already high rate I appose this increase our community is far to economically depressed because the war on coal as it I ask you to not impose even more of a burden on us , my household is still paying on January bill 6 months later THIS INCREASE IS NOT AN OPTION FOR US PLEASE RECONSIDER Thank You

Have you contacted the utility about the problem: Yes

From: Melnykovych, Andrew (PSC)
To: ["Teddy Dean"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 2:00:00 PM

Dear Mr. Dean:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Teddy Dean [REDACTED]
Sent: Monday, July 24, 2017 12:04 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Rate increase case #2017-00179

To whom it may concern,

My name is Teddy Dean. My address is 587 Brandy Lane, Busy KY 41723. I am writing this email concerning case number: 2017-00179. This case involves the Kentucky Power Company's request to raise our electric bills by 17%. I feel this is an unfair rate increase imposed upon an already struggling region. This increase is unfair and oppressive to the customers. My understanding is that this company's first quarter profits was around 12 million dollars. It is obvious that the rate increase is unnecessary and unfair. This past month my personal electricity bill was around \$300. If this increase is approved I am not sure how my family will be able to afford electricity. I am sure there are many other families in the same situation.

Sincerely,
Teddy Dean



From: Melnykovych, Andrew (PSC)
To: ["william williams"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:59:00 PM
Attachments: [image001.png](#)

Dear Ms. Williams:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: william williams [REDACTED]
Sent: Monday, July 24, 2017 11:34 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2017-00179

Dear Public Service Commission,

I am writing in regards to the increase in power bills that AEP is requesting. I am a widow and on a very low income. I, along with many others in this area cannot stand another increase. I am barely getting by now. There is never enough money to cover everything that I need. It is pay the bills, which I do and do without food and/or medicine. Please do not give them this increase. Our area is struggling as it is.

Thank You!
Violet Williams

I am enclosing the letter below along with my request.

Dear Pike County Citizens,

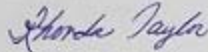
I am writing this notice to you concerning recent news about the rate increase AEP (American Electric Power) is giving to their customers.

Last year, the average person's winter electricity bill ranged between \$500.00 - \$800.00 a month. The reason I know this is because in my job I talk to a lot of people and have heard firsthand the impact that utility bills have had on their households. For those who are financially fortunate this increase probably won't affect very much, but for those of you who are not it is a very critical issue.

As of present, most of our older and disabled citizens are on a fixed income and local families are struggling to make ends meet. They simply do not have extra money. They are already choosing between food, medicine or monthly bills. They can barely survive the way it is now!

On the back of this notice you will find a fact sheet about AEP (American Electric Power) on this sheet you will notice that as of 10/09/2015 Pike County had 33,630 customers. This number is far more than any other county that was included on the list. Let's band together and be a voice for Pike County and let AEP know that we are against this increase.

Gratefully Yours,



Rhonda Taylor, Pike County Clerk

Please express your concerns and opinions on this matter by contacting the Public Service Commission and let them know how you feel about the proposed rate increase for our electric bills.

Mail your comments to the following address: PUBLIC SERVICE COMMISSION
211 SOWER BLVD
FRANKFORT, KY 40601

Or E-mail to psc.info@ky.gov

You must include the case number 2017-00179.... all comments opposing the rate increase must be received in Frankfort by July 26, 2017

From: Melnykovych, Andrew (PSC)
To: ["Helena Chafin"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:57:00 PM

Dear Ms. Justice:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Helena Chafin [REDACTED]
Sent: Monday, July 24, 2017 11:22 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: AEP Rate Increase 2017-00179

July 24, 2017

RE: Case Number 2017-00179

To Whom It May Concern:

I am writing in regards to the proposed AEP rate increase. I live in Pike County in the town of Phelps. I am a full time college student with two children. My husband works full time on a surface mine owned by Cambrian Coal. Our electric bill is higher in our single wide trailer than my mother and fathers (in West Virginia) two story, 3,000 sq foot home. During the winter months our bill will soar to anywhere between \$400-\$500 monthly. During these months, I have had to skip my medicine (which controls my heart rate), drop classes, and even forego unnecessary snacks for our children (which is totally unacceptable)! We have for the past two years not even put up a full

Christmas tree or had Christmas dinner due to the fear of our bill going so high that we can't afford to pay it. It is not right for a family with 2 full time employed parents to struggle so much. We already have to pay outrageous tax amounts including 1% just for working in Pike County, but our water and sewer rates are among the highest in the nation. We pay more for sewer along than my parents (directly across the river) pay for water and sewer! We are highly opposed to the AEP rate increase because quite frankly I'm afraid we won't be able to even feed our children if it is granted. It is my hopes that this will not be passed and that the citizens of this state will be shown (FOR ONCE) that they do matter and we are cared for more than big corporations! Thank you for your time and consideration concerning this matter.

Best Regards,

Helena Justice (A highly concerned mother)



From: Melnykovych, Andrew (PSC)
To: [Napier, Marshá \(CHFS LHD-Kentucky River Dist\)](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:56:00 PM

Dear Ms. Napier:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Napier, Marshá (CHFS LHD-Kentucky River Dist)
Sent: Monday, July 24, 2017 10:50 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2017-00179

Case No. 2017-00179

I **STRONGLY OPPOSE** the rate increase proposed by Ky Power(AEP)

Thank you,
Marshá Napier
Technical Specialist 1
Kentucky River District Health Dept
441 Gorman Hollow Road
Hazard, Ky 41701



NOTICE OF CONFIDENTIALITY: This e-mail, including any attachments, is intended only for the use of the individual or entity to which it is addressed and may contain confidential information that is legally privileged and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are notified that any review, use, disclosure, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please contact the sender by reply e-mail and destroy all copies of the original message.

From: Melnykovych, Andrew (PSC)
To: ["kenny@tvscable.com"](mailto:kenny@tvscable.com)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:55:00 PM

Dear Mr. Salmons:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, July 24, 2017 10:40 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Saturday, July 22, 2017 6:55 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, July 22, 2017 at 6:55 PM

Name: Kenneth Salmons
Address: 12266 Ky Hwy 7
City: Cornettsville
State: KY
Zip Code: 41731

Phone number where you can be reached: ([REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky Power Company

State the nature of your concern: I am against the 17% increase that is being imposed by the Kentucky Power Company. Case # 2017-00179. As Pastor of the Mt.Olivet Baptist Church, I speak for all of the members who are already struggling to pay the already high Electric Bills. Our church also is struggling to pay the \$600+ monthly electric bill.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:54:00 PM

Dear Ms. Fisher:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, July 24, 2017 10:39 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Saturday, July 22, 2017 3:28 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, July 22, 2017 at 3:28 PM

Name: christina fisher
Address: 267 tipple rd
City: jeremiah
State: ky
Zip Code: 41826

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: AEP

State the nature of your concern: case # 2017-00179 I would like to voice my concern about these electric bills. We are not able to pay these high increases of 17%. I am against these increases. People in this area South Eastern Kentucky "CAN NOT" pay these expensive electric bills. There are a lot of people here that live on a fixed income. and if you only get \$500 a month and you receive an \$800 or more, \$\$ electric bill. What do people do. They have to choose to starve for the month, borrow money, or get on a payment plan of some sort to pay these bills. Which I had to do back in January and still paying on it still, along with my regular electric bill do you know how much Stress or a burden that is on a family that only has \$500 coming in a month because of health problems and knowing if you don't pay that bill plus the payment arrangement then your power will be shut off!!! NO! We are not in a financial situation to pay these kind of rate increases. I hope that things can get taken care of better for our community. And you will reconsider these Increases.

Have you contacted the utility about the problem: Yes

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:53:00 PM

Dear Ms. Bush:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, July 24, 2017 10:37 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Saturday, July 22, 2017 1:15 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, July 22, 2017 at 1:15 PM

Name: Lissa Bush
Address: 306 b and o hill
City: Jenkins

State: Kentucky

Zip Code: 41537

Phone number where you can be reached: ([REDACTED])

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: This company raises their bill 30% about every other month. Give themselves pay raises we have to pay for it. They even added my payments instead of subtracting making my bill so high I cannot pay. I am on very fixed income and 661 a month does not let me pay big electric bills thing is I hardly cook I don't have an air conditioner my bills are sky high we need a reliable company someone who cares about their customers not the almighty dollar. Thank you for your time by time you receive I be without electric. Lissa bush

Have you contacted the utility about the problem: Yes

From: Melnykovych, Andrew (PSC)
To: "[Misty Vance](#)"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:51:00 PM

Dear Ms. Vance:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Misty Vance [REDACTED]
Sent: Monday, July 24, 2017 10:36 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: FW: case #2017-00179

Case No. 2017-00179

I STRONGLY OPPOSE the rate increase proposed by Ky Power(AEP)

Thanks,

Misty D. Vance, AIC
Claims Coordinator
ARH Legal Affairs
101 Airport Gardens Road
Suite 306
Hazard, KY 41701



From: Melnykovych, Andrew (PSC)
To: [Reynolds, Regina B \(LHD-Kentucky River Dist\)](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:50:00 PM

Dear Ms. Reynolds:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Reynolds, Regina B (LHD-Kentucky River Dist)
Sent: Monday, July 24, 2017 10:12 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Oppose!!

Case No. 2017-00179

I **STRONGLY OPPOSE** the rate increase proposed by Ky Power(AEP)

Regina Reynolds
Administrative Specialist I
441 Gorman Hollow Road
Hazard, KY 41701





Work Hard-Stay Sweet-Trust God-Love Deep

From: Melnykovych, Andrew (PSC)
To: [Nichols, Keven H \(LHD-Letcher Co Health Dept\)](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:50:00 PM

Dear Mr./Ms. Nichols:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Nichols, Keven H (LHD-Letcher Co Health Dept)
Sent: Monday, July 24, 2017 10:12 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2017-00179

I strongly oppose the rate increase requested by Kentucky Power.

Thank You,

Keven Nichols, R.S.

Letcher County Health Center/KRDHD
115 East Main Street
Whitesburg, KY 41858

PH: 

FAX: [REDACTED]

From: Melnykovych, Andrew (PSC)
To: [Vance, Donald H \(LHD - Ky River Dist\)](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:49:00 PM

Dear Mr. Vance:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Vance, Donald H (LHD - Ky River Dist)
Sent: Monday, July 24, 2017 9:59 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: case #2017-00179

Case No. 2017-00179

I **STRONGLY OPPOSE** the rate increase proposed by Ky Power(AEP)

Donald H. Vance, RS

County Coordinator

Environmental Services

LESLIE CO. HEALTH DEPT.
PO BOX 787
HYDEN KY 41749

[REDACTED]



From: Melnykovych, Andrew (PSC)
To: "[Kennard, Debra E. \(Maysville\)](#)"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:47:00 PM

Dear Ms. Kennard:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Kennard, Debra E (Maysville) [mailto:debbie.kennard@kctcs.edu]
Sent: Monday, July 24, 2017 9:38 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2017-00179

I'm opposing the rate for electricity for Vanceburg electric customers. We already pay almost double what most surrounding counties pay for this service.

Sincerely, Debbie Kennard

Debbie Kennard

Lewis County Adult Education
112 Second St. Suite 300
3rd floor of the old courthouse
Vanceburg, KY 41179



[Redacted]



From: Melnykovych, Andrew (PSC)
To: ["Joe Harris"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:45:00 PM

Dear Mr. Harris:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Joe Harris [mailto:joeh_uci@yahoo.com]
Sent: Monday, July 24, 2017 6:57 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Ky. Power Rate Hike 2017-00179

I would like some answers.....

Joe Harris

July 23, 2017

To Whom it May Concern,

The purpose of this correspondence concerns Kentucky Power's proposed rate hike. This company hires contractors to do the simplest of tasks while paying their employees to do exactly nothing. I see it every day. AEP trucks sitting on the side of the road either on their phone or computer or gathering at a restaurant to sit for hours all while we the customers foot the bill.

I recall 4 or 5 years ago we had an outage due to heavy snowfall. We rode down the road and there were at least fifteen AEP trucks sitting on the side of the road while the employees were out in the field having a snowball fight. I can only assume each man was being paid very well to play in the snow. Shortly after this AEP asked for a rate increase to help cover the cost of storm damage. It's unbelievable.

It is time for people to speak up and tell this company if they want to increase their bottom line, they need to get rid of their over-paid contractors and put their actual employees out on a pole which is what they are paid to do in the first place. This would lower our actual cost per KWH and if the upper management don't like it, let them pack their bags and find a real job rather than sitting behind a desk asking for more money to operate with.

Not long ago I called you guys (PSC) and expressed my concern about how AEP buys t-shirts for seniors and advertise on TV as to what a great company they are. Since then you don't even see them or their ads on TV. Maybe somebody got the message. Even my wife noticed when I brought it up in conversation.

I would also like to ask why we have to pay for a retirement rider of their facility (coal fired power plant)? This is something they have made millions of dollars over the past fifty years. Now we have to pay to take it down. Really? Plus pay another rider to assemble the new one. That's like taking your auto to the garage and the mechanic saying "Oh, my old tools won't work on your new care so you have to buy me new ones". Wonder how many people would keep utilizing that garage? We have no choice with the power because it's the only company in the area. This is like highway robbery without a gun. People in this area cannot afford to keep paying more and more money to the power company without going hungry.

Joe Harris
P. O. Box 511
238 Klenco Rd.
Cornettsville KY. 41731

PS I am copying this letter and sending it to Congressman Hal Rodgers as well as Senator Mitch McConnell and anybody else who will listen to my complaints.....this is pitiful.

From: Melnykovych, Andrew (PSC)
To: ["Pearl"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:13:00 PM

Dear Mr. & Ms. Maggard:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Pearl [REDACTED]
Sent: Sunday, July 23, 2017 5:13 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2017-00179

July 23, 2017

**Public Service Commission
Frankfort, Ky. 40601**

To Whom it May Concern

This is a letter of protest against case #2017-00179

concerning
the rate increase proposed by the Ky. Power Company.
We, the citizens of Knott and surrounding counties, can't
afford more
rate increases by this company. In the first quarter of 2017,
Ky.
Power Company had a profit of several million dollars.
Therefore,
I can't see granting them another raise.
We live in a low income area. Another raise would be a
horrific
burden to the citizens whom already have a hard time
surviving.
Please, consider my request and deny this proposal.

attention,

Thank you for your

Gay and Pearl Maggard
48 Colony Br. [REDACTED]

Pippa Passes, Ky. 41844

From: Melnykovych, Andrew (PSC)
To: ["Etta Anderson"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:11:00 PM

Dear Mr. & Ms. Anderson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
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Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Etta Anderson [REDACTED]
Sent: Sunday, July 23, 2017 10:49 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: American Electric Power

Concerning AEP raising our electric bills- my husband and I are retired and on a fixed income, very little left after our monthly bills are met. Southeastern Kentucky is a property area, with little jobs outside of hospitals and retail stores to be had. Not even to consider us Senior citizens retired, most of the people in this area are not working, on SSI, or nothing. I don't see how we/they are expected to pay more when we can hardly live on what we have. Low income families, making just above the amount to receive help are proud people, just barely able to keep the power on, and the other utilities on cannot just do not have the money to help pay for Plants to transfer from a coal powered plant to Gas. The money is "just not there". We need a powerful advocate. Please help.

Sincerely, Delbert & Henrietta Anderson, McRoberts, Kentucky- Letcher County.

Sent from my iPad

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:10:00 PM

Dear Ms. Coleman:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Freddie Coleman [REDACTED]
Sent: Sunday, July 23, 2017 9:23 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: fw: case#2017-00179

Mr.. Michael J. Schmitt:

I am contacting you on AEP intentions to increase Eastern Kentucky electric bills, I live in Letcher County Kentucky and this was a coal producing county, not any more. We can not pay what we don't have, The people are having to choose to buy food , medicine, or some other life essential need. AEP made 12 millions dollars the first quarter of 2017, and still want to take the last penny out of the poorest people to satisfy their CEO's and stock holders who are already rich.

These past years our electric bills has doubled with all the rates increases, we live on a fixed income and this affect our quality of life when you know every month that when AEP increases your power bill everything else will increase gas, food, other add on.

Mr. Schmitt, I think you need to step down on this important issue because you were an attorney for AEP. People cannot afford to give what they don't have.

Sincerely,
Marie Coleman
795 Kingdom Come Creek
Whitesburg, KY 41858

From: Melnykovych, Andrew (PSC)
To: ["Dora perry"](#)
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 1:06:00 PM

Dear Mr. Perry:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Dora perry [REDACTED]
Sent: Saturday, July 22, 2017 7:52 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2017_00179

I'm emailing to ask you to reconsider about raising our rates again in letcher co ky as a retired coal miner I can't pay anymore for my power and all them add on ! Thank you Roscoe perry

From: Melnykovych, Andrew (PSC)
To: "jamesl@mikrotec.com"
Subject: your comments in case number 2017-00179 - Kentucky Power rate case
Date: Thursday, August 17, 2017 2:01:00 PM

Dear Pastor Layne:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 24, 2017 12:39 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: RATEINCREASE:

To Whom It May Concern:

I am a customer of AEP/KY POWER COMPANY, I also pastor a church in Pike County. We are a small congregation and our power in the winter months goes as high as \$1200.00. We usually have to have a fund raiser to pay that. There are already ridiculous fees and surcharges on there. My residence power bill goes near 400 and that's with a gas supplemental heat. I am totally against this rate increase. Our people have suffered enough with the downturn in the coal industry. Please have a heart and consider the economic impact this has on fixed income families. Thank you for taking time to read this email.

James Layne, Pastor
Stopover Church of God
AEP Customer

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