

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:06 PM

To: [REDACTED]

Dear Mr. Adams:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:42 pm, Aug 14, 2017

-----Original Message-----

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 18, 2017 11:41 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: AEP rate increase

-----Original Message-----

From: Burlie Adams [REDACTED]
Sent: Friday, June 30, 2017 7:35 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Re: AEP rate increase

9695 Hwy 30 east
Noctor, Ky 41339

Sent from my iPhone

> On Jun 30, 2017, at 2:02 PM, PSC - Consumer Web Inquiry
<PSC.Consumer.Inquiry@ky.gov> wrote:

>

> Thank you for contacting the Commission regarding Kentucky Power's proposed rate increase. Please provide your service address so that your comments can be recorded.

>

> -----Original Message-----

> From: Burlie Adams [REDACTED]
> Sent: Friday, June 30, 2017 11:06 AM
> To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
> Subject: AEP rate increase

>
> Deny the request for a rate increase for AEP. We can not afford their already
> ridiculously high rates. To raise rates to compensate for loss of revenue is bad
> business. Rates are raised when demand exceeds supply, not the other way around. AEP
> needs to manage their costs and look for more efficiency within their own company,
> rather than demand that we pay for those failures. The are that I live in is already
> taxed heavily, increasing utility rates will only encourage more people to leave, or
> worse, substitute basic needs in order to pay higher utilities.

>
> Thank you.
>
> Sent from my iPhone

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:55 PM

To: estel baker [REDACTED]

Dear Mr. Baker:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

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Andrew.Melnykovych@ky.gov

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By Kentucky PSC at 8:26 pm, Aug 14, 2017

From: estel baker [REDACTED]
Sent: Monday, July 17, 2017 6:19 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: case # 2017-00179

estel baker
100 upper branch rd.
elkhorn city, ky 41522

On Monday, July 17, 2017 3:56 PM, "Melnykovych, Andrew (PSC)" <Andrew.Melnykovych@ky.gov> wrote:

In order to place your comments into the case file in this matter, we need you to provide your name and place of residence.
Thank you.

From: estel baker [REDACTED]
Sent: Thursday, July 13, 2017 7:28 PM
To: PSC - Public Information Officer
Subject: case # 2017-00179

case # 2017-00179
the AEP Kentucky Power electric bills are to high for me and the rates keep going up. HELP !!! estel baker

RE: your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:54 PM

To: Paul Butcher [REDACTED]

We will include your amended comments.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

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502-330-5981 (cell)

Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:18 pm, Aug 14, 2017

From: Paul Butcher [REDACTED]

Sent: Monday, August 14, 2017 12:54 PM

To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>

Subject: RE: your comments in case number 2017-00179 - Kentucky Power rate case

Thank you. I need to amend a small but significant part of my comments. Our combined increase of pole attachment rates paid to Kentucky Power will increase **312% from 2014**, not 112%.

Regards,

Paul Butcher

President

Big Sandy Broadband, Inc.

PO Box 586

West Van Lear, KY 41268

From: Melnykovych, Andrew (PSC) [<mailto:Andrew.Melnykovych@ky.gov>]

Sent: Monday, August 14, 2017 12:44 PM

To: Paul Butcher [REDACTED]

Subject: your comments in case number 2017-00179 - Kentucky Power rate case

Dear Mr. Butcher:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Paul Butcher [REDACTED]
Sent: Wednesday, July 05, 2017 3:00 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Cc: 'Randy Hollis' [REDACTED]
Subject: Case Related Comment 2017-00179

Dear PSC,

I'm writing to voice my opposition to the CATV attachment tariff changes proposed by KY Power.

The proposed 66% increase for CATV two and three party users is exorbitant and lacks merit. Nothing in the tariff filing or any communication attempts to explain such an increase. As you are aware companies such as KPC must comply with FCC formulas for CATV attachment rates. I suspect and will confirm that the proposed rate do not comply with FCC pole attachment formulas. I suggest that the KY PSC independently confirm the same.

In 2014 KY power changed the definition of a pole attachment. The change was made without any prior written notice. KY Power field audits of our attachments resulted in invoices for thousands of unauthorized attachments for Big Sandy Broadband totaling over \$85,000. 95% of the unauthorized attachments were drops that had been there for several years if not decades and were caught up in the underhanded method of attachment description change. Only through an intervention of a KY Cable Association attorney suggesting KCTA intervene in a prior KPC rate case were we successful in slightly modifying the new description. The change reduced the unauthorized attachment billings by approximately 10% for Johnson County.. An extension of field review and line moves granted by KY Power helped another 20%..

The combined effect of the previous attachment description change/audit and the proposed increase has/will result in approximately 112% increase in annual attachment fees paid to KY Power by Big Sandy Broadband since 2014. I suggest the commission check the income line item for CATV pole attachment revenue for an accurate number.

As the commission may be aware, a lot of policy along with KY and federal resources are being invested to deliver affordable broadband internet to rural KY and America. CATV pole attachment rates are a considerable cost of providing broadband internet here at Big Sandy

Broadband. In no way does increasing pole attachment rates by 66% further the goal of affordable broadband for rural Kentuckians in Eastern Kentucky.

Regards,

Paul D Butcher
Big Sandy Broadband
P.O. Box 586
West Van Lear, KY 41268
[REDACTED]

RE: Case Related Comment 2017-0240

Paul Butcher [REDACTED]
Sent: Monday, August 14, 2017 1:46 PM
To: Melnykovych, Andrew (PSC)

Case 2017-0179. Thank you for catching my mistake.

Regards,

Paul Butcher
President
Big Sandy Broadband, Inc.
PO Box 586
West Van Lear, KY 41268
[REDACTED]



From: Melnykovych, Andrew (PSC) [mailto:Andrew.Melnykovych@ky.gov]
Sent: Monday, August 14, 2017 12:51 PM
To: Paul Butcher <[REDACTED]>
Subject: RE: Case Related Comment 2017-0240

Mr. Butcher-

Do you want these comments to be placed into the case file for the above-referenced case, which is a franchise application for the City of Bellefonte? Or should they go into the case file for the pending rate case, which is 2017-00179?

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Paul Butcher [REDACTED]
Sent: Monday, July 17, 2017 5:15 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Comment 2017-0240

Dear PSC,

I would like to share some facts and prices related to the referenced case and company.

In February 2017 we were billed by KY Power for 2,377 three party and 406 two party attachments. Out total invoice is \$13,550.05. With the rate increase of 66% this would increase to \$22,500. Some important considerations

- In 2013 (before changed attachment description imposed during an audit) we were billed for approximately 1,340 three user poles and 136 two user poles. Post audit 2,377 three user and 406 two user. 94% increase is costs.
- No notification was supplied prior to the attachment description change.
- We paid over \$39,000 in unauthorized attachment fees. 90% were house drops reclassified to unauthorized by description change.
- Pre Audit description change billing annually was \$6,974. Post Audit \$13,550. Increase of 94%.
- Post cost of currently proposed 66% \$22,493.
- 322% increase in attachment fees paid since 2013 if the rate increase passes combined with the description changes implemented in 2014 (without PSC approval)
- Billing changed to annual in 2017 from semi-annual. Annual billing makes cash flow more difficult.

What I would like to see:

No increase in attachment rate. Reason is with attachment description KY Power is receiving almost double from CATV companies since 2013. Absent of the attachment description change an increase would be reasonable.

Revert back to semi-annual billing.

Regards,

Paul D Butcher
Big Sandy Broadband
P.O. Box 586
West Van Lear, KY 41268

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:55 PM

To: Erin Chaffin [REDACTED]

Dear Mr. Chaffin:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
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Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:23 pm, Aug 14, 2017

-----Original Message-----

From: Erin Chaffin [REDACTED]
Sent: Monday, July 17, 2017 6:03 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case number 2017-00179

Erin Chaffin
2458 LongFork Rd.
Virgie, KY 41572

> On Jul 17, 2017, at 3:55 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:
>

> In order to place your comments into the case file in this matter, we need you to provide your full name and place of residence.

>
> Thank you.

> _____
> From: Erin Chaffin [REDACTED]
> Sent: Saturday, June 24, 2017 12:22 PM
> To: PSC - Public Information Officer
> Subject: Case number 2017-00179
>

> The electric bill is already high as it is... there are other people in other states that are baffled as to why it's so high! Their bills are less than \$100 a month and don't understand as to why it's so high! PLEASE DO NOT INCREASE THE RATE! We will be going without heat this winter to avoid the high cost as it is! We will be bundled up, with pants and blankets and extra socks! I don't need my family to freeze in the comfort of my home! WE WILL NOT BE ABLE TO AFFORD THE HEATING BILL BECAUSE OF THE HIGH RATES AS IT ALREADY IS OUTRAGEOUS!

>
>
> Sincerely,
> Erin
> An AEP customer for 7 years.

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:44 PM

To: Bob Dixon [REDACTED]

Dear Mr. Dixon:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

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502-330-5981 (cell)

Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 7:54 pm, Aug 14, 2017

From: Bob Dixon [REDACTED]

Sent: Saturday, July 08, 2017 12:31 AM

To: PSC - Public Information Officer <PSC.Info@ky.gov>

Subject: Case Numer 2017-00179

I am contacting your agency to ask that you block the proposed rate increase sought by Ky Power Company. We have seen so many rate increases in all aspects of personal insurance (homeowners, health, auto, etc.), then increases in water, sewage, garbage, taxes, and so on and so on!! Quite honestly, we are drowning in increases. I know I don't have to tell you about the economy and I am sure that you know that it is even more serious in eastern Kentucky. I know your new Executive Director knows how bad it is here with him being from Paintsville. We have been hit especially hard by Ky Power Company with having to pay for converting the Louisa, Ky Plant to natural gas, then paying for them to purchase part of a plant in W.Va, and so much more. Frankly, we need help!!!!!! I just don't understand why we have to pay all of these charges for everything Ky Power does. I am not talking about the decrease in coal--I am just talking about their expenses in general. Why can't they cut back on their expenses just like all other American companies. You know like cut back their CEO or V-Pres, or CFO salaries ?? One of the good things about having human beings on the Public Service Commission is that you guys have to pay bills just like we do so I know you understand !!!! PLEASE HELP US!!!!

Bob Dixon

[REDACTED]
1112 Short St.

Paintsville, Ky 41240
[REDACTED]

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:48 PM

To: Jeff Elswick [REDACTED]

Dear Mr. Elswick:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:13 pm, Aug 14, 2017

From: Jeff Elswick [REDACTED]
Sent: Monday, July 17, 2017 4:31 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case Number 2017-00179

Jeffery Elswick
8936 Robinson creek RD
Virgie ky

On Jul 17, 2017, at 3:54 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

In order to place your comments into the case file in this matter, we need you to provide your name and place of residence.
Thank you.

From: Jeff Elswick [REDACTED]
Sent: Friday, June 23, 2017 10:08 PM
To: PSC - Public Information Officer
Subject: Case Number 2017-00179

In regards to a further increase in rates to power, I feel the need to express my concerns. With the retirement rider, previous increases, and over all extreme rates already, it is nearly

impossible to eat and pay a power bill.

As of January this year, I was forced to contact AEP about my very sizable increase in my power bill. Over 300% increase. When contacted they simply told me it was because of the PSC allowing them increases and it was normal, that everyone's bill has gone up and that I had no options. They listed several issues that would cause a large spike in my bill, mostly heat. When I informed them I have gas heat, they offered to check my previous years bills and even confirmed that the pattern did not match. They offered to send someone out to check the power and a few weeks later I did get a call from a cell phone identifying as an AEP employee. I was told that everything looks normal and I should check my hot water heater as it may cause the issue. The very next bill dropped back down to normal prices for me in March with no just cause or change in any patterns.

I am unsure what rate hikes are approved, how we the tax payers and consumers are required to pay for the retirement of their plants, but a further increase in rates will strangle an already suffering normal family. With fixed incomes and minimum wage jobs, as a unmarried home owner, with one income, I already can not afford a 300 dollar a month power bill with out the use of any heat or ac. An increase of another 17% would require me to stop using any lights in my home and possible even decide between eating or having power. Dedicating 33% of my income each month to just power bill alone at this time and wanting more makes it impossible to live.

Please, before you approve another hike in power bills, check the numbers. I would not expect a company to provide a service if it was costing them money, but do you expect us to believe that AEP did not turn a profit?

COLUMBUS, Ohio, Jan. 26, 2017 - American Electric Power (NYSE: AEP) today reported fourth-quarter 2016 earnings, prepared in accordance with Generally Accepted Accounting Principles (GAAP), of \$373 million or \$0.76 per share, compared with GAAP earnings of \$470 million or \$0.96 per share in fourth-quarter 2015. Operating earnings for fourth-quarter 2016 were \$330 million or \$0.67 per share, compared with operating earnings of \$233 million or \$0.48 per share in fourth-quarter 2015.

With a company earning 373M profit in the 4th quarter alone, how does another rate increase do anything besides increase profit? What will the consumer receive in return for this increase? Can we expect better service? less outages every time the wind blows? Can we expect at least that the customer service lines will be able to answer a call with out 30+ min hold times just to speak to a person?

Please, think of the people paying for this, instead of the company that makes 373M in profit in a single quarter.

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 4:29 PM

To: Tony Eversole [REDACTED]

Dear Mr. Eversole:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.
r. Eversole

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 9:05 pm, Aug 14, 2017

From: Tony Eversole [REDACTED]
Sent: Tuesday, July 18, 2017 11:48 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2017-00179 rate increase

Public Service Commission:

We are asking as a community to stop this rate increase.

Tony Eversole
Chief Deputy
Perry County Sheriff

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:45 PM

To: Tony Fugate [REDACTED]

Dear Mr. & Mrs. Fugate:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
 Kentucky Public Service Commission
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 502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED**By Kentucky PSC at 8:00 pm, Aug 14, 2017****From:** Tony Fugate [mailto:tonygfugate@gmail.com]**Sent:** Sunday, July 09, 2017 9:45 AM**To:** PSC - Public Information Officer <PSC.Info@ky.gov>**Subject:** Case Related Question**Tony G. and Maria Kathleen Fugate**

28 Acup Road

Happy, KY 41746 (Perry County)

Kentucky Public Service Commission (KPSC)

P.O. Box 615

211 Sower Boulevard

Frankfort, Kentucky 40602-0615

RE: KY Power Company Rate Hike Request

Gentleman,

My wife "Kathy" and I are both totally disabled and are previous members of Southeastern Kentucky's middle class workforce. Kathy is a disabled Elementary School Teacher, and I, a 25+ year upper-level management veteran of the coal and natural gas industry.

As a result of our unhappy circumstance, we are forced to rely on a monthly fixed income that is less than our combined weekly gross earnings totaled during our "healthy" years in the workforce. 20% or more of our meager income is already dedicated to the monthly electric bill, which admittedly has been paid with credit cards on those unfortunate occasions when an unexpected domestic expense has arisen. The truth is a rate increase could easily force the Fugate household into the ranks of an untold number of former *Kentucky Power Company* customers who are not very happy with dining by candlelight . . . a circumstance that's hard to envision if your income exceeds \$120,000.00 a year, but much less difficult to imagine when the household income is 20% (\$24,000.00) or less of such a lofty sum.

With this foremost in mind, our *opposition* to another rate increase by *Kentucky Power Company (KY Power)* is most likely a foregone conclusion by the *KPSC*. The fact that *KY Power* received a rate increase approximately two years ago in June of 2015 to the tune of nearly 10% (9.89%) certainly lends further scorn to a request that's painfully flagrant.

Add the "reasoning" *KY Power* reportedly placed forward as justification for another rate hike: "*Challenges, pertaining to the decline of our customer base, resulting from a struggling economy*"— this, coupled with the "*corrective measures*" *KY Power* proposes to initiate so as to justify an increase or to perhaps avoid additional rate increases in the future, at first glance, guises, as being fair and equitable.

KY Power has suggested they will keep rates from increasing yet again by applying only a few such corrective measures: *first*, discontinue its employee discount program, *second*, implement a reduction in tree-trimming services by as much as 6.8 Million Dollars and *third*, invest in economic development to attract new businesses and industries. While such proposals sound like a really good idea, they are actually cloaked with a good bit of deception.

First, in regard to *KY Power* investing in economic development — one of the ten existing "add-on" or surcharges includes an "*Economic Development Surcharge*" (*KEDS*) which collects \$0.15 per month from every customers account; which reportedly now stands at 169,000. Monthly earnings potential (169,000 x 15¢) = \$25,350.00 x 12 months = \$304,200.00 per year. Although this "sounds" refreshing, keep in mind that *KY Power* has already committed to match all such funds collected from customers to generate a minimum of

\$600,000 a year to reinvest in the community.

Second, a reduction in tree-trimming services would surely increase power supply line failures and the time spent for repairs especially during inclement weather conditions. This circumstance would, at a minimum, off-set savings from such tree-trimming cutbacks. In any event, such a cost increase would very likely be passed on to *KY Power's* customers by way of one of their most troublesome surcharges: **The Environmental Surcharge**, which *KY Power* describes as being “*designed to recover specific expenses associated with projects to comply with environmental regulations mandated by the Environmental Protection Agency (EPA) and for certain environmental costs above those recovered in base rates*” . . . it is commonly believed this stealthy adjustment is most often used to charge customers for weather related operational costs, such as broken or downed power lines that result from a snow storm or high winds.

And third, if and when *KY Power* discontinues their employee discount program, keep in mind that such discounts are technically employee monetary benefits that in all likelihood would be replaced or offset with hourly wage increases. Otherwise, labor unrest will surely become yet another expensive “operations” problem. Regardless, if wages rise, they can easily be slipped into the **Big Sandy Operation Rider** which is “*designed to recover the non-fuel operational costs associated with Big Sandy I generating facility*”.

If the aforementioned surcharges were the only monetary abuses *KY Power* customers were forced to endure, perhaps in years to come a small minority could come to justify such blatant exploitations; unfortunately there are others, equally depraved!

As a previous cost conscious coal production mine manager, it's not difficult to imagine the economic benefits a mining operation could reap if the fuel required to operate the mining equipment was free! Such circumstances are not unheard of in the coal industry; although it was known as a “**Cost Plus**” sales contract with a utility, back in the day — a sales concept that was proven to be “folly” long before the 21st century arrived. Yet, *KY Power Company* has a **Fuel Adjustment Clause (Fuel Adj.)** which is a surcharge that is based upon the same failed concept. So, in theory, if customer “John Doe” uses 1,400kWh in a given month, the \$9.32 or so of Mr. Doe's electric bill is dedicated to paying for the coal or natural gas the power plant used to generate the electricity . . . **169,000 customers x \$9.32 = \$1,575,080.00** per month.

Even more insulting for the hapless customer, *KY Power* boasts that they do not make a profit on the fuel they use, “*costs are simply recovered dollar for dollar for the costs of purchasing fuel for power plants*”. Additionally, the customer is further “comforted” with the byline that the “*charges vary monthly due to the changes in the cost of fuel or its transportation costs*”.

And there's more: **The Demand side management (DSM) or DSM Adjustment** is designed to recover specific expenses and lost revenues associated with conservation and energy efficiency programs. For example, *Kentucky Power Company* will provide a \$400 incentive to mobile home customers who replace their heating system with a high-efficiency heat pump. However, there are conditions: Eligible customers must live in a mobile home, have resistant heat and have service with *KY Power Company* for at least 12 months.

Still, there are 5 more (totaling 10) Adjustments and or Surcharges: #1. A **Home Energy Assistance Program (HEAP) or Residential HEAP**, #2. **The Purchased Power Adjustment**, #3. **The Big Sandy Retirement Rider**, #4. A **School Tax**, and every Kentucky customer's favorite ☺, #5. The **Capacity Charge (CC)** which adds an additional \$ 0.0014820 per kWh [adding \$2.07 in additional cost to “Mr. Doe's” 1400 Kilo Watt Hours of monthly usage]. This charge, according to *KY Power*, “*allows for supplemental capacity payments outside of base rates to be recovered for the Rockport Generating Facility through 2022*”. The Rockport plant is located near the city of Rockport, Indiana in Spencer County; it is operated by *Indiana Michigan Power* and is a subsidiary of *AEP*.

One can only guess that this add-on is pay-back for “borrowed” electric from the Rockport facility, but then if so, wouldn't it make more sense that this add-on be applied by way of **The Purchased Power Adjustment?**

On a completely unrelated issue, common sense dictates that *KY Power* and its parent company, *AEP*, would refrain from placing such economic hardships onto its customers; especially since the installation costs and performance of rooftop solar panels, during the last few years, have improved to the point of becoming a viable alternative (even in Kentucky), to total dependence upon the electric grid by way of the process known as **net metering**. Based upon their performance of late, such thoughts have been short-lived; if at all, as *AEP* has tried to stop rooftop solar in Arkansas, Louisiana, Indiana, Ohio, Oklahoma, West Virginia, and Kentucky.

To be fair, it should be noted that *AEP* sometimes supports renewable energy (including solar) in their utility regions, but only when they can call it their own operation through their regulated assets.

In any event, currently, **net metering** in Kentucky requires that utilities buy back or credit their customers who have energy “producing” solar panels, at the **retail** rate . . . in other words, if a utility's kWh rate is 10 Cents a kilowatt hour, they'll pay or credit 10 Cents a kilowatt hour each month on the “producing” customer's monthly statement.

Perhaps, *KY Power (or AEP)* is gambling heavily upon Senate Bill 214 which was introduced in the Kentucky Senate on or about February 15, 2017 which relates to net metering.

If the bill were to become law, each of Kentucky's 30 or more utilities could then place the rate burden upon the **Public Service Commission** for setting individual rates in such circumstance. The ideal result, in the utility's view, is that electricity generated from rooftop solar panels would be set at a vastly reduced rate; which they (the utility) could then sell back to other customers at the regular retail rate.

How do you think *KY Power Company's* base rates and adjustments, “add-ons”, or surcharges compare to other electricity providers in Kentucky? To learn, you need only have a “look-see” at the [Kentucky Rate Comparison](https://www.kentuckypower.com/account/bills/rates/KentuckyPowerRateComparison.aspx) chart at the following on-line address: <https://www.kentuckypower.com/account/bills/rates/KentuckyPowerRateComparison.aspx>. *By the way, the comparison chart is provided by KY Power.*

The above referenced Rate Comparison chart indicates that as of February 5, 2016 *Kentucky Power Company's* monthly Service Charge was \$11.00 combined with a kilo watt hour (kWh) rate of **8.795¢ (\$0.08795)** . . . On the other hand near-by *Kentucky Utilities' (KU)* usage rate is represented as being **8.870¢ (\$0.0870)** per kilo watt hour (kWh) plus a service charge of \$10.75 — such rate comparisons clearly imply that since *KY Power* has a slightly lower base kWh rate, *KY Power* customers will logically have a lower monthly bill for like *kWh* usages for a given month . . . Sorry, logical thinking in this case is simply WRONG!

This misconception stems from the use of “add-ons” ([surcharges, or adjustments](#)); although, *KY Power* provides, a brief, often confusing, description of each price adjustment term used upon a customer’s statement; it is cloaked deep within their Web-site. Unfortunately, there seems to be no “company to company” evaluation regarding this activity or the accounting method utilized by electric utility companies— as for the accounting method, it often seems “strange”.

If you’re wondering if other electricity power providers in Kentucky have similarly “strange” accounting methods that appear to be designed specifically to dismay and confound the typical customer beyond reproach every month within their electric bill’s format—the answer is YES! Actually practically all for-profit electric utilities do, but in varying degrees — some simply extort their customers more than others.

Having had the opportunity to review several utility bills derived from both *KY Power* and *Kentucky Utilities (KU)*, first hand, they show that while *KY Power* makes use of ten (10) surcharges, or adjustments, *KU* uses six (6). To make *KU's* and *KY Power's* add-on charges a bit more suspect, they (*KY Power & KU*) both practice a little “strange” math, as is revealed by the *KU* invoice outline below and a copy of a recent *KY Power* invoice displayed on the next page:

KU (2017) INVOICE CHARGES OUTLINE

Electric Rate: Residential Service, based upon 1869 kWh

Customer Service Charge \$10.75 . . . *Energy Rate Charge:* \$0.08870 per kilowatt hour
= \$165.78

1. Electric DSM ($\$0.00316 \times 1,869 \text{ kWh used}$) \$5.90
2. Fuel Adjustment (~~$-\$0.00189$~~ $0.0034566 \times 1,869 \text{ kWh used}$) \$6.46 ... *this total (\$188.89)*
3. Environmental Surcharge ($1.620\% \times \$188.89$) \$3.06
4. Home Energy Assistance Fund Charge \$0.25
5. School Tax: 3% of the “adjusted rate” (\$188.89). \$5.67
6. Franchise Fee-Lexington-Fayette: 4.00% of the “adjusted rate” (\$188.89). \$7.56

The Above Information was gleaned from the following web-site: https://lge-ku.com/sites/default/files/documents/KU%2520Residential_0.pdf

- “Adjusted Rate”, includes: The *Customer Service Charge*, the *Energy Rate Charge*, the *Electric DSM*, and a *fluctuating Fuel Adjustment* surcharge.

Service Address:
TONY G FUGATE
26 ACUP RD
HAPPY, KY 41746-9002

Questions About Bill or Service, Call:
 1-800-572-1113
 Pay By Phone: 1-800-611-0964

KPCO Messages

Getting rid of your old fridge or freezer couldn't be easier! Kentucky Power will pick up and recycle your old, working refrigerator or freezer and you'll get a \$50 cash incentive as part of our Appliance Recycling program. Log on to KentuckyPower.com/ApplianceRecycling or call 1-877-341-2259 to schedule an appointment.

Make this the last bill sent in the mail. Gain more security and trust and Go Paperless to get an email notification when your bill is ready. Today is the Day! AEPaperless.com.

Pay online for free when you sign up for paperless billing. Go to www.AEPaperless.com to enroll today!

Visit us at www.KentuckyPower.com
 Rates available on request
 See other side for Important Information



Rate Tariff: Residential Service-015

Account Number	Total Amount Due	Due Date
[REDACTED]	\$242.57	Apr 13, 2017
Meter Number	Cycle-Route	Bill Date
[REDACTED]	20-02	Mar 28, 2017

Previous Charges:

Total Amount Due At Last Billing	\$	203.28
Payment 03/10/17 - Thank You		-203.28
Previous Balance Due	\$.00

Current KPCO Charges:

Tariff 015 -Residential Service 03/27/17

Rate Billing	Includes \$11.00 Service Charge + 8.795¢ per kWh	\$	175.38
1 Fuel Adj @ 0.0034566 Per KWH	*Sum (\$210.73) applied		6.46
2 DSM Adj @ 0.0080130 Per KWH	to % calculations below		14.98
3 Residential HEAP @ \$0.15			.15
4 Kentucky Economic Development Surcharge	"strange" math		.15
5 Capacity Charge @ 0.0014820 Per KWH			2.77
6 Big Sandy 1 Operation Rider @ 0.0058000 Per KWH			10.84
7 *Purchased Power Adj 0.2822000%			.59
8 *Big Sandy Retirement Rider 3.7089000%			7.82
9 *Environmental Adj 7.7650000%			16.36
10 School Tax			7.07
Current Electric Charges Due	\$		242.57

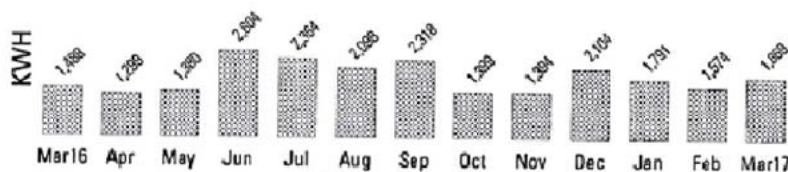
Total Amount Due \$242.57
Due Apr 13, Add \$12.13 After Apr 26

Meter Number	Service Period From	To	Previous	Code	Current	Code
190223932	02/24	03/27	95842	Actual	97711	Actual
Multiplier 1.0000			Metered Usage 1,869 KWH			

Next scheduled read date should be between Apr 25 and Apr 28

13 Month Usage History

Total KWH for Past 12 Months is **21,813**



Average cost per kWh = 11.275¢ with "add-ons" included

$(\$210.73 \div 1869\text{kWh} = \$0.1127501 \text{ or } 11.275\text{¢})$

As can be indicated, the KU Invoice Outline above was borrowed from a recent (May 2017) KU related web-site; therefore the displayed kWh rates, Service Charges, Adjustments, and Taxes are current. However, for unknown reasons KU's Fuel Adjustment Surcharge is currently represented as a negative amount (-\$0.00189); for this reason, the KU Fuel Adjustment rate has been upgraded to match KY Power Company's Fuel Adjustment rate, solely for the purpose of comparing the Average cost per kilowatt hour (kWh) between Kentucky Power Company (KY Power) and Kentucky Utilities (KU).

Therefore, if comparing electric service rates between the two electric supply companies:

KY Power's actual / true averaged rate = 11.275¢ per kilowatt hour.
KU's actual / true averaged rate = 10.991¢ per kilowatt hour.

According to on-line public financial records found here: http://psc.ky.gov/pscecf/2015-00190/jkrosquist@aep.com/06182015042505/KPCO_app_EX4.pdf . . . *Kentucky Power Company's* Statement of Income for the Twelve Months Ending March 31, 2015 was \$ **26,506,372.00** in *Net* earnings before federal and state tax liabilities.

Then, "*bless their hearts*", the *Federal Energy Regulatory Commission's (FERC) Financial Report*, near the bottom of page 117, line item #78, far right, shows *Kentucky Power Company's* Statement of Income at **\$27,891,127.00** in *Net* earnings before income taxes for 2016—more than a 1.3 Million Dollar "up-tick" from the previous year.

Check for confirmation: <https://www.aep.com/investors/FinancialFilingsAndReports/FERCFilings/docs/2016/Kentucky%20Power%20Company.pdf>

Records do show that since their June 2015 rate hike, *KY Power* has in fact lost as many as 6,000 customers; a trend that simply cannot be corrected by yet another price increase. The consequences of a rise in rates will only further accelerate the impoverished status of thousands of east Kentuckians who too are faced daily with the many difficulties and challenges, pertaining to the decline of *KY Power's* customer base, resulting from a struggling economy. And too, the "corrective measures" recently proposed by *KY Power* could possibly help with improving an already anemic economy in southeastern Kentucky; were they implemented in the absence of a rate hike.

Perhaps, it's long past time; *KY Power* realized that, simply because they ask for more money — regardless of need, even with monopolies much like themselves, occasionally such requests fall upon deaf ears.

Finally, theirs's that disturbing, yet ongoing, "**Cost Plus**" operating mentality that is still rampant throughout the electric utility industry; *KY Power*, being no exception to this long misguided way of keeping day-to-day costs within reason. In the end, such ill-advised operational procedures are doomed to failure; leaving anarchy & chaos to pick up the pieces.

With Kind Regards,

Tony G. & M. Kathleen "Kathy" Fugate

07-09-2017

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovich, Andrew (PSC)

Sent: Monday, August 14, 2017 12:47 PM

To: Chris Hutchison [REDACTED]

Dear Mr. Hutchison:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

RECEIVED

By Kentucky PSC at 8:05 pm, Aug 14, 2017

From: Chris Hutchison [REDACTED]

Sent: Monday, July 10, 2017 12:58 AM

To: PSC - Public Information Officer <PSC.Info@ky.gov>

Subject: Public Comment Case# 2017-00179

Public comment for case number 2017-00179 in attached PDF Format.

Chris Hutchison
PO Box 1248
Catlettsburg, KY 41129

06/29/2017

Kentucky Public Service Commission
P.O. Box 615
211 Sower Blvd
Frankfort, KY 40605-0615

Re: Case# 2017-00179

Dear honorable board members of the Public Service Commission;

I write this public letter of comment in regards to case number 2017-00179, more specifically Kentucky Power Company's (hereinafter referred to as KPCO) request to for an increase in electric rates for residential and commercial customers. When I saw the Ashland Daily Independent's article concerning this, first thought was "no surprise, existing increases were not enough, time to figure out which bill to stop paying to keep the lights on."

The PSC has granted several increase requests to KPCO over the past decade, while some increases can be justified, others I as well as numerous KPCO customers feel that these continued rate increases only can be considered as revenue security for KPCO.

KPCO's statement of "increases would equate to an extra 20.00 per month on the average consumer" comes as a continued slap to the face on top of increased rates through recovery surcharges, retirement fees, fuel adjustments, and other charges on our bills. While our average electric usage without these fees would be about 120.00, after all surcharges, fees, and taxes bring a modest bill to close to 300.00.

We cannot continue to support KPCO's accounting practices of passing all costs of business on to their customers to satisfy their shareholders. While canned testimony or statements from Public Information officers of KPCO would probably state otherwise, One of KPCO's justification for this increase being "the loss of about 2000 customers, or 14.2% decline in usage" is wholly unjustifiable, KPCO needs to accept that this IS the cost of doing business, and that their customers are not a preverbal piggy bank they can keep opening for more and more.

KCPO needs to also look at their own practices due to their revenue declination, this loss is not simply the loss of customers, but their own actions of encouraging energy efficiency to all customers, Most residents are switching to higher efficiency lighting technologies such as LED bulbs and fixtures, however despite their investment in an attempt to bring ever skyrocketing electric bills into check, at the end of the day, we customers cannot seem to break even. Some customers who are less fortunate to be able to work multiple jobs to pay the bills, elderly customers on fixed income cannot keep picking and choosing which to bills not to pay, which medication to give up, how much less they should spend at the grocery store just to keep their power on, this is even more apparent in the late colder seasons as utility bills are higher due to fuel costs and the increased demands from customers as their heating needs increase.

It is hard to see that KPCO or their parent company, American Electric Power, is in such a financial struggle that any currently considered rate increases nor are future increases justified when in recent

years AEP has lauded record profits in operating revenue, with the exception of their 2017 Q1 losses of about 0.01 billion, missing analyst estimates by 0.03 billion.

I as well as the many KPCO customers in Eastern Kentucky hope that the Public Service Commission sees in the interest of the residents and small businesses served by KPCO that we cannot continue to pay ever increasing bills for electric service, and deny KPCO's request for rate increases.

Thank You.

Christopher Hutchison
Catlettsburg, KY

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:56 PM

To: [REDACTED]

Dear Ms. Kendrick:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED
By Kentucky PSC at 8:30 pm, Aug 14, 2017

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 17, 2017 8:36 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case # 2017-00179

Angie Kendrick
From Virgie, KY

Sent from my iPhone

> On Jul 17, 2017, at 3:51 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

>
> In order to place your comments into the case file in this matter, we need you to provide your name and place of residence.

>
> Thank you.

>
> From: [REDACTED]
> Sent: Friday, June 23, 2017 9:08 PM
> To: PSC - Public Information Officer
> Subject: Case # 2017-00179

>
> The power pills in eastern KY are so ridiculous, I can't afford to replace a vehicle that someone crashed in to. I have unpaid medical bills. I can't pay anything 'extra' because it all goes toward the ridiculous price of electricity in this area. Honestly, if the rates don't decrease, I'm going to try my best to follow what others have done and just move out of this corrupt area. See how much money you get, AEP, when no one lives here anymore.

>
> Sent from my iPhone

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:56 PM

To: Susan Kirk [REDACTED]

Dear Ms. Kirk:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:28 pm, Aug 14, 2017

-----Original Message-----

From: Susan Kirk [REDACTED]
Sent: Monday, July 17, 2017 6:46 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: rate increase by Kentucky Power Company

Susan Kirk
Address. 10768 Bent Branch
Pikeville, KY 41501

Sent from my iPad

> On Jul 17, 2017, at 3:53 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

>

> In order to place your comments into the case file in this matter, we need you to provide your name and place of residence.

>

> Thank you.

>

> From: Susan Kirk [REDACTED]
> Sent: Friday, June 23, 2017 10:02 PM
> To: PSC - Public Information Officer
> Subject: rate increase by Kentucky Power Company

>

> I am opposed to the rate increase. 2017-00179.

>

> Sent from my iPad

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:42 PM

To: Bill and Linda Maynard [REDACTED]

Dear Ms. Maynard:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

502-782-2564 (direct) or 502-564-3940 (switchboard)

502-330-5981 (cell)

Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 7:42 pm, Aug 14, 2017

From: Bill and Linda Maynard [REDACTED]

Sent: Monday, July 03, 2017 2:13 PM

To: PSC - Public Information Officer <PSC.Info@ky.gov>

Subject: pending rate increase for Ky Power Co.

Case number 2017-00179. As a resident of one of the most economically depressed areas of Kentucky I am strongly opposed to another rate increase for Ky Power.

We have had several increases since the Big Sandy Plant converted from coal to gas. In fact we are paying fees and surcharges that will go on for years to come. And that is

In addition to the rate increases. The residents of Eastern Ky are not responsible for the coal industry failing . I

personally believe that AEP is a heartless company that does

not care about anything but profits. PSC stands for public service. It remains to be seen if the commission

believes in public service or making AEP richer off the backs of

poor families.

Linda Maynard

Louisa, Ky

Sent from [Mail](#) for Windows 10

Psc.info

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:13 PM

To: [REDACTED]

Dear Mr. Meade:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 9:01 pm, Aug 14, 2017

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 18, 2017 11:47 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Kentucky Power

From: Chris Meade [REDACTED]
Sent: Wednesday, June 21, 2017 2:57 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Kentucky Power

My family and I completely oppose any rate increase that Kentucky Power is asking for. This is complete crap. We already pay for the dismantling of the Big Sandy power plant, so basically the coal fields are funding the war on coal.

Do not raise our rates again. This is thievery.

Chris Meade and Family

Chris Meade

McPeek Companies

2590 US Highway 23 South

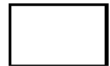
Pikeville, Kentucky 41501

MGC Supply, Inc..

Mountain Fuels, Inc.

Mountain Equipment, Inc

Blackstorm Energy, LLC..



Virus-free. www.avast.com

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:09 PM

To: [REDACTED]

Dear Mr. & Ms. Messer:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:50 pm, Aug 14, 2017

From: PSC - Consumer Web Inquiry

Sent: Tuesday, July 18, 2017 11:44 AM

To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>

Subject: FW: Kentucky Public Service Commission Case Number 2017-00179

From: Kenny Messer [REDACTED]

Sent: Wednesday, June 28, 2017 8:18 AM

To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

Subject: Kentucky Public Service Commission Case Number 2017-00179

The residents of Northeastern Kentucky have repeatedly been inflicted with increases as requested by Kentucky Power due to the transformation of the Big Sandy Power Plant in Lawrence County, KY, from coal to gas. Each request by the company is granted. It is long since past the time for this commission to stand up for the people of the Commonwealth of Kentucky and say "no." We simply cannot afford to have power bills skyrocketing to excess the cost of mortgage payments!

Kenny and Candy Messer
18228 State Route #3
Catlettsburg, KY 41129

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:07 PM

To: [REDACTED]

Dear Mr. Pack:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:44 pm, Aug 14, 2017

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 18, 2017 11:41 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Friday, June 30, 2017 12:17 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, June 30, 2017 at 12:16 PM

Name: Jimmie Pack
Address: 72 Hode Road/ PO box 106
City: Warfield
State: KY
Zip Code: 41267
Phone number where you can be reached: [REDACTED]
Home phone: ([REDACTED])

Utility Name: Kentucky Power

State the nature of your concern: I am writing to complain about the quality of service and a proposed rate increase again this year. KY Power was allowed to stop using coal at the Big Sandy Plant and use natural gas at one generator and buy power from another utility company. when this was allowed we were told that rates would rise by 20%, now they want another increase of 16-18%. Power goes out on average 3 times a week now. In early march power was out for several days, I do not know exactly how long because since my security cameras were out I had a home invasion and in the struggle my back was broken and I was found almost dead by my brother lying in the hallway in a pool of blood. The KSP said I was targeted because I had a security system and power had been out so long that battery backup had died in camera system. This attack is directly related to the reliability of service from KY Power. I strongly urge you to deny the rate increase for KY Power until they can show they can provide reliable service. With the cost on Natural gas falling every month I can not see the need to increase rates. I also think that KY Power should be held responsible for my medical bills from Three Rivers Medical center as well as flight to St Marys and bills from there. they should reimburse Medicare for what they have paid. Thank You, Jimmie Pack

Have you contacted the utility about the problem: No

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:46 PM

To: Mayking Volunteer Fire Department [REDACTED]

Dear Mr. Polly:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:01 pm, Aug 14, 2017

From: Mayking Volunteer Fire Department [REDACTED]
Sent: Sunday, July 09, 2017 2:20 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number (2017-00179)

To whom it may concern:

My name is Charles Polly, I'm the treasurer at Mayking Volunteer Fire Department. I'm writing today to you in concern about the proposed rate hikes set forth by Kentucky AEP. We are a small rural fire department in Letcher County in Eastern Kentucky. We operate with 4 trucks and 15 members, we still provide a response time of 15 minutes or less, mostly less. Our county is struggling, especially after the war on coal, the county is currently cutting ends to make budget and the fire departments have been left out.

With budget shortfalls at each volunteer non-profit fire department through Letcher County and Eastern Kentucky money is quickly depleting. At Mayking Volunteer Fire Department, we currently have just over \$10,000 dollars in the bank, how can we pay a higher power bill? One year ago, we had in the upper \$20,000's in our account, over the last 12 months we have paid nothing but bills and cut out all unnecessary spreading. However, when you have nothing coming in the account quickly depletes. Our power bills averages about \$700 to \$800 per month, with bills upwards of \$1,700 during winter. How can we pay an increase?

I ask you to please remember the non-profit fire departments, churches, and others that will be forced to shut the doors if power bills increase. Small businesses will close and unemployment rates will increase putting further strain on the state government. A rate increase would have a trickling effect going from consumers to businesses to state government, everyone losses.

Thanks for your time, please make the right decision and protect us.

-Mayking Volunteer Fire Department.

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:57 PM

To: Charles Polly [REDACTED]

Dear Mr. Polly:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:32 pm, Aug 14, 2017

From: Charles Polly [REDACTED]
Sent: Monday, July 17, 2017 9:29 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: RE: case number (2017-00179)

490 Highway 1862
Mayking, Ky 41837

On Jul 17, 2017 3:47 PM, "Melnykovych, Andrew (PSC)" <Andrew.Melnykovych@ky.gov> wrote:

Mr. Polly

In order to place your comments into the case file in this matter, we need you to provide your place of residence. Thank you.

From: Charles Polly [REDACTED]
Sent: Friday, June 23, 2017 6:24 PM
To: PSC - Public Information Officer
Subject: case number (2017-00179)

To whom it may concern:

I writing you to ask that you deny Kentucky AEP's request for a rate increase. My wife was employed by the local government and is currently laid off due to budget shortfalls. I myself work as a

firefighter/EMT, it takes every penny we make to cover our bills as is, an extra 25 or 30 dollars per month would cause our budget to go negative. I have a job which pays a good deal more than minimum wage, I couldn't imagine what a strain this will place on families who depend on minimum wage job, and those elderly on fixed income, I know that 25 or 30 dollars a month doesn't seem like much, but what about the people who are already having to skip meals to make ends meet? I ask you to please consider the people who vote for politics and keep us in your mind as you make this decision.

I also would like to make a statement about our local fire departments and other non-profits. I volunteer at 2 very small departments, both of which are struggling. We are already forced to pay a high commercial rate, with an average of 700-900 per month, a 16% increase would raise that average to over 1000 per month. How are volunteer fire departments suppose to make it with no help coming from our government due to budget shortfalls.

My mother owns 2 separate businesses, if the government wishes to increase the economy in the state we have to make it appealing to businesses, Having to pay a power bill that is high every month will make businesses look to other places to open, places with much cheaper utilities.

Thanks,
Charles E. Polly

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:05 PM

To: [REDACTED]

Dear Mr. Potter:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:40 pm, Aug 14, 2017

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 18, 2017 11:41 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Kentucky Power rate increase

From: Tn Potter [REDACTED]
Sent: Friday, June 30, 2017 10:01 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: RE: Kentucky Power rate increase

4901 highway 805 Jenkins Kentucky 41537

On Jun 30, 2017 7:33 AM, "PSC - Consumer Web Inquiry" <PSC.Consumer.Inquiry@ky.gov> wrote:

Thank you for contacting the Commission regarding Kentucky Power's proposed rate increase. Please provide your service address so your comments can be registered.

From: Tn Potter [REDACTED]
Sent: Thursday, June 29, 2017 5:52 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

Subject: Kentucky Power rate increase

I feel that the rate increase is unjustified totally unnecessary. This company has a monopoly in our area and has price gouged the people of this area nearly to death.

When they were approved for the last increase my neighbor and I both used gas only for heat for one month in January and our bills only changed by a few dollars compared to the month before which was colder. Not 30 dollars more like 10 to 15 dollars. He was an over the road truck driver and was only home on weekends and his Bill was still higher than mine

I have upgraded wiring, Windows, insulation and still my bill is the same on average per month. There is a problem here with increases, riders fees and taxes that just keep piling up on the end user. No matter what improvements we make the bill keeps getting higher, and they keep wanting more.

Enough is enough. Please vote no on the increase. My Bill is already 300 a month on the budget.

Thank you, Tony Potter

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:12 PM

To: [REDACTED]

Dear Ms. Ramey:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

RECEIVED

By Kentucky PSC at 8:54 pm, Aug 14, 2017

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 18, 2017 11:46 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Thursday, June 22, 2017 10:08 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Thursday, June 22, 2017 at 10:07 AM

Name: Naomi ramey
Address: 1310 red creek road
City: Pikeville
State: Ky
Zip Code: 41501
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Kentucky power

State the nature of your concern: Kentucky power has over 5 million customers throughout 11 states and in Kentucky they have 177000 but these areas have been paying surcharges for plants in other states or counties for over 5 years and these counties have high poverty rates and unemployment . Many elderly got a cost of living raise just to see more their checks disappear because of Medicare increasing. When is it time to put our families first and stop increasing rates for billion dollar companies ? These rate increases are hurting our kentucky families . Why can't there be one rate for all companies and they merge in their utilities since they are the one with the money too and find a way to help families rise above living in poverty --to me, that is what our state and country should be about. Allowing this tax rate increase will only hurt families who are already hurting! Thank you

Have you contacted the utility about the problem: Yes

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:57 PM

To: Sharon Scalf Ratliff [REDACTED]

Dear Ms. Ratliff:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 8:35 pm, Aug 14, 2017

From: Sharon Scalf Ratliff [REDACTED]
Sent: Tuesday, July 18, 2017 11:16 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Opposition to AEP raise hike

Place of residence is Pike County, 113 Ratliff Road, Kimper, Kentucky, 41539

From: Melnykovych, Andrew (PSC)
Sent: Monday, July 17, 2017 3:52 PM
To: Sharon Scalf Ratliff
Subject: RE: Opposition to AEP raise hike

In order to place your comments into the case file in this matter, we need you to provide your place of residence. Thank you.

From: Sharon Scalf Ratliff [REDACTED]
Sent: Friday, June 23, 2017 9:46 PM
To: PSC - Public Information Officer
Subject: Opposition to AEP raise hike

To whom it may concern:

This letter is in opposition of the AEP request for a hike in electric rates. case number (2017-00179) My

name is Sharon Ratliff and was recently widowed just before their last hike. My bill is still currently in my husband's name Randall Ratliff. I live on a very very tight budget since his passing and since I am not able to work myself. I've managed to budget my monthly bills but this past December when their last hike went into effect I had budgeted my normal amount of my bill and added 30.00 so I would have hoped to have enough to pay a bill that usually ran around 150.00 to 180.00.....I was taken back when the bill came and it was 308.00!!!! After paying that bill I had 8.00 YES EIGHT dollars to live on the rest of the month!!! That is without the use of an electric furnace which had and has not been used the past 2 winters due to the fact that it no longer works. I have used propane gas fireplace logs and a ceramic heater in the living room which wouldn't use the electric power the furnace would. I sit in the dark with the only light being from the television. The only time a light is on is when going to the bathroom or taking a quick shower in the cold bathroom and have replaced bulbs with LED bulbs to help on that cost. I put up curtains to maintain the heat in only the one room, the living room where I also sleep and basically live. I cover all windows with plastic and insulation in the winter. And no I'm not making this up it actually is how it is for me! In the summer the thermostat is set on 80 so the A/C will not be on very much but only once in a while to try to get a little cool. It is then turned off after 6 and the windows raised. I only use the stove to cook one meal in the afternoon and the rest is cereal for breakfast and maybe a cold sandwich for lunch. I wash one load of clothes a week as I am home all the time and not very many clothes are messed up. I don't understand how the bill can be so high now as it is and if they are granted this rate hike they are asking for I will have no choice but to freeze to death in the winter, suffocate from heat in the summer or choose to starve as I won't be able to buy groceries!!!! I don't know what else I can do to try to cut down on the electric bill and no matter what I do THEY keep raising it!!!!

It is also a well known fact as it was in the papers about a month ago that AEP GAVE AWAY 400,000.00!!!!!!!!!!!! Not to their loyal customers that's for sure!!!!!!!!!! IF they can give away money WHY do they need a raise hike??

If you grant them this hike you are stealing from the people of Kentucky and making AEP RICHER like they don't need it since their CEO takes home 3MIL! !!! Tell them to cut his/her salary and help if they need money NOT take away from us who are having it hard enough to live now!!!!

I STRONGLY OPPOSE this request for a rate hike and I pray that you will make a decision for the PEOPLE and NOT for the BIG company!

Please keep me in mind as you make this decision.....I can't afford this and honestly don't know how I'll continue to live if it granted. No food, No heat, No Nothing!!!!

Thank you and please add this opposition as my statement in the final record.

Sharon Ratliff



Virus-free. www.avq.com

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:10 PM

To: [REDACTED]

Dear Mr. Robinson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED

By Kentucky PSC at 9:16 pm, Aug 14, 2017

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 18, 2017 11:45 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Friday, June 23, 2017 7:31 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, June 23, 2017 at 7:31 PM

Name: Gerald Robinson
Address: 154 Adkins Lane
City: Pikeville
State: KY
Zip Code: 41501
Phone number where you can be reached: [REDACTED]
Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: AMERICAN ELECTRIC POWER CO Compensation by Company
 For its 2016 fiscal year, AMERICAN ELECTRIC POWER CO, listed the following executives on its annual proxy statement to the SEC Name and Title Robert P. Powers Vice Chairman \$3,692,742 Brian X. Tierney Executive Vice President and Chief Financial Officer \$3,710,864 Nicholas K. Akins Chairman of the Board and Chief Executive Officer \$11,148,791 David M. Feinberg Executive Vice President and General Counsel \$2,547,712 Lisa M. Barton Executive Vice President - Transmission \$2,253,076
 Equity Cash Compensation Other Fiscal Year Ended in 2016 ENTER AN EXECUTIVE OR COMPANY NAME NEW SEARCH e.g. IBM GO The charts on this page feature a breakdown of the total annual pay for the top executives at AMERICAN ELECTRIC POWER CO as reported in their proxy statements. Total Cash Compensation information is comprised of yearly Base Pay and Bonuses. AMERICAN ELECTRIC POWER CO income statements for executive base pay and bonus are filed yearly with the SEC in the edgar filing system. AMERICAN ELECTRIC POWER CO annual reports of executive compensation and pay are most commonly found in the Def 14a documents. Total Equity aggregates grant date fair value of stock and option awards and long term incentives granted during the fiscal year. Other Compensation covers all compensation-like awards that don't fit in any of these other standard categories. Numbers reported do not include change in pension value and non-qualified deferred compensation earnings.

Name/Title	Total Cash	Equity	Other	Total Compensation
Robert P. Powers Vice Chairman	\$1,703,773	\$1,895,038	\$93,931	\$3,692,742
Brian X. Tierney Executive Vice President and Chief Financial Officer	\$1,720,800	\$1,895,038	\$95,026	\$3,710,864
Nicholas K. Akins Chairman of the Board and Chief Executive Officer	\$4,325,077	\$6,720,027	\$103,687	\$11,148,791
David M. Feinberg Executive Vice President and General Counsel	\$1,345,358	\$1,126,919	\$75,435	\$2,547,712
Lisa M. Barton Executive Vice President - Transmission	\$1,182,039	\$1,003,030	\$68,007	\$2,253,076

Have you contacted the utility about the problem: Yes

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:10 PM

To: [REDACTED]

Dear Mr. Robinson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

502-782-2564 (direct) or 502-564-3940 (switchboard)

502-330-5981 (cell)

Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry

Sent: Tuesday, July 18, 2017 11:46 AM

To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>

Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]

Sent: Thursday, June 22, 2017 11:46 AM

To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Thursday, June 22, 2017 at 11:45 AM

Name: Gerald Robinson

Address: 154 Adkins Lane

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: ([REDACTED])

Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: AEP must be held Accountable 3 hrs · As everyone knows AEP is on the move...AGAIN They are pushing for rate increases. I am calling and addressing this with our elected officials. This is the latest on Facebook today. We are at the point with this though that we are going to have to start removing people from office. When half the state is being abused and the other half does not care, we have a problem. AEP is cancer to the state of Kentucky and should be forced out of our state and replaced by a better and more honest company. AEP is corrupt and so is every head of the company or they would not allow this. They only donate money to try and make themselves feel better about screwing everybody. This is my opinion but feel free to chime in. They want a fight, I think it's time we give them one.

Have you contacted the utility about the problem: Yes

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 4:31 PM

To: [REDACTED]

Dear Mr. Robinson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

502-782-2564 (direct) or 502-564-3940 (switchboard)

502-330-5981 (cell)

Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry

Sent: Tuesday, July 18, 2017 11:48 AM

To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>

Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]

Sent: Wednesday, June 21, 2017 1:56 PM

To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Wednesday, June 21, 2017 at 1:55 PM

Name: Gerald Robinson

Address: 154 Adkins Lane

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: This is flat out wrong. Our people and our local businesses cannot absorb any more power bill increases. I have opposed AEP's prior rate increases and will oppose this rate increase as well. In 2011, 2013, and 2017 I filed bills to create an elected PSC. Until ratepayers have a voice in the process this will likely continue. Asking for a 16.8% rate hike with our current economy is simply being out of touch with the realities facing our region.

Have you contacted the utility about the problem: Yes

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 4:32 PM

To: garpopman@yahoo.com

Dear Mr. Robinson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

502-782-2564 (direct) or 502-564-3940 (switchboard)

502-330-5981 (cell)

Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry

Sent: Tuesday, July 18, 2017 11:49 AM

To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>

Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]

Sent: Wednesday, June 21, 2017 1:21 PM

To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, June 21, 2017 at 1:20 PM

Name: Gerald Robinson

Address: 154 Adkins Lane

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: ([REDACTED])

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: In the fiscal year 2016, AEP's CEO brought home a yearly compensation of over \$11 million. The CFO and the Vice Chairman at AEP both raked in over \$3 million each last year. It's disgraceful!

Have you contacted the utility about the problem: No

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 4:56 PM

To: [REDACTED]

Dear Mr. Robinson:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications

Kentucky Public Service Commission

502-782-2564 (direct) or 502-564-3940 (switchboard)

502-330-5981 (cell)

Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry

Sent: Tuesday, July 18, 2017 11:49 AM

To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>

Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]

Sent: Wednesday, June 21, 2017 12:12 PM

To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>

Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, June 21, 2017 at 12:12 PM

Name: Gerald Robinson

Address: 154 Adkins Lane

City: Pikeville

State: KY

Zip Code: 41501

Phone number where you can be reached: ([REDACTED])

Home phone: [REDACTED]

Utility Name: AEP

State the nature of your concern: KY Power apparently has no shame....now requesting from the PSC an additional 17% rate hike for Eastern KY families!!! Their reasoning is that they've lost so many residential and business customers, moving out of this area. Why do you think that is KY Power???? Families can't afford to live here, with electricity bills at astronomic rates compared to the rest of the country. When your electricity bill exceeds your house, auto, and insurance bills, there's a HUGE problem!!! Your idea to punish those of us who have stayed in the area, regardless of how hard the struggle has been for us, is heartless, disgusting, and shameful! How do you people sleep at night????!!! Have you contacted the utility about the problem: No

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:08 PM

To: [REDACTED]

Dear Mr. Short:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.

RECEIVED
By Kentucky PSC at 8:47 pm, Aug 14, 2017

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 18, 2017 11:42 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission [<mailto:pscfilings@ky.gov>]
Sent: Friday, June 30, 2017 3:23 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, June 30, 2017 at 3:22 AM

Name: Jerry short
Address: 942 great oak road
City: Mayking
State: Ky
Zip Code: 41837
Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Kentucky power/AEP

State the nature of your concern: The proposed rate increase for power. Our bills almost doubled last year. Mine was up from low 300's. To low 500's Increase of ove one third. It is impossible to fathom how the poor people of Eastern Kentucky (Letcher County) can Endure higher bills this UPCOMING Winter. In fact, we were hoping a praying for a decrease! Please don't let the power company push this increase.

Have you contacted the utility about the problem: Yes

your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 12:48 PM

To: d [REDACTED]

Dear Mr. Thacker:

Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.



Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Monday, July 17, 2017 4:03 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: case number (2017-00179)

Raymond D. Thacker

Pike county Ky

On 7/17/2017 3:51 PM, Melnykovych, Andrew (PSC) wrote:

> In order to place your comments into the case file in this matter, we need you to provide your full name and place of residence.

>
> Thank you.

>
> From: [REDACTED]
> Sent: Friday, June 23, 2017 9:29 PM
> To: PSC - Public Information Officer
> Subject: case number (2017-00179)

>
> I am disabled [a c-5 quadriplegic] and I receive less than 600 per month to live on. I can not absorb another AEP KY/Power rate increase and afford to keep my power on. I know several others in similar situations . This is a company with the monopoly and no competition price gouging its customers. IT NEEDS TO STOP !

> Dwayne

>
> --

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>

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your comments in case number 2017-00179 - Kentucky Power rate case

Melnykovych, Andrew (PSC)

Sent: Monday, August 14, 2017 1:02 PM

To: [REDACTED]

Dear Mr. Wright:

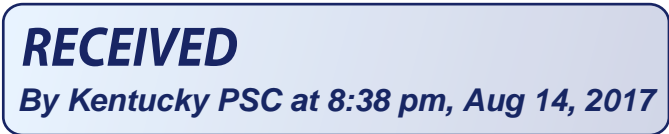
Thank you for your comments on the application of Kentucky Power Co. for an adjustment in rates.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2017-00179. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2017-00179.

Thank you for your interest in this matter.



Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: PSC - Consumer Web Inquiry
Sent: Tuesday, July 18, 2017 11:40 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: AEP Rate Increase

-----Original Message-----

From: Taylor Wright [REDACTED]
Sent: Saturday, July 01, 2017 9:18 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Re: AEP Rate Increase

Service address is:

51 Ranger Rd
Neon, KY 41840

Sent from my iPhone

> On Jun 30, 2017, at 7:31 AM, PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov> wrote:

>
> Thank you for contacting the Commission regarding Kentucky Power's proposed rate increase. Please provide your service address so your comments can be registered.
>

>
> -----Original Message-----

> From: Taylor Wright [REDACTED]

> Sent: Thursday, June 29, 2017 3:25 PM
> To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
> Subject: AEP Rate Increase
>
> Greetings,
>
> As a fellow Kentuckian, I would like to hope that you will stand up to the power monopoly AEP and deny their proposed rate increase!
>
> Granting a rate increase would be detrimental to eastern Kentuckians. There is a reason that AEP has lost customers; the current astronomical rates are to blame. Compared to nearby states and areas, our power bills are much higher.
>
> It is your job to represent the best interest for the public and granting a rate increase at this rate time would do simply the opposite.
>
> Thanks,
> Taylor
>
> Sent from my iPhone

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