

RECEIVED

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PUBLIC SERVICE
COMMISSION 7/22/17

Dear PSC Case No. 2017-00179

I have so much to say about KPC that I don't know exactly where to start. So I will start with the inadequate power supply. I believe that KPC has our power supply cut back to the point that it takes longer for our appliances to do their job.

I have complained to you several times about this. KPC comes to my house and points the guilty finger at me saying there is something wrong with my electricity, there is nothing wrong with my electric that they have identified. I believe this inadequate power supply has resulted in huge electric bills for a lot of people. There was talk that some of these people were talking about going to the bank to borrow money to pay these bills.

Concerning my inadequate electric supply, that I called PSC about. I believe that KPC had the electric cut back so much that it was difficult to boil water or even to fry an egg. It would take as long as one hour to boil water or some recipe that required a boiling point. It takes a lot longer to dry clothes. If this is what it does to our stoves and dryers what is it doing to our heating and cooling units. Are the motors & compressors turning the normal RPM. I fought my electric stove about taking extended time to cook I replaced it with a gas stove - no problem now.

II

now about the riders on our electric bill that was approved by P.S.C. one rider must be paying KPC for a power plant that is no longer in use and even torn down. another rider is paying for a power plant KPC purchased in West Virginia. The asset transfer rider has been as much as 19%. these riders takes up a large part of our power bill.

with what I believe to be inadequate electricity, it takes longer for our appliances to do their job resulting in larger power bills and with all the riders added to our power bill and with the previous 20% increase in our bills granted by P.S.C. I believe any rate increase would be unfair to us. So I urge you not to grant KPC a rate increase. they are already getting their money.

Thank you,

P.S.

Ronald Spullock

Concerning the notice KPC placed in our news papers etc. I have received more than a dozen notices telling about the rate increase that KPC is asking for. If these were given to 100 people 95 or more percent would not understand what KPC is asking for. Too many abbreviations. Those sheets that relate to Tariffs - (Fuel Adjustment Clause) I have not received any of those and don't know what they mean.