

**Tutt, Rosemary (PSC)**

---

**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Thursday, June 22, 2017 10:08 AM  
**To:** PSC - Consumer Web Inquiry  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, June 22, 2017 at 10:07 AM

-----  
Name: Naomi ramey  
Address: 1310 red creek road  
City: Pikeville  
State: Ky  
Zip Code: 41501

Phone number where you can be reached: [REDACTED]  
Home phone:

Utility Name: Kentucky power

State the nature of your concern: Kentucky power has over 5 million customers throughout 11 states and in Kentucky they have 177000 but these areas have been paying surcharges for plants in other states or counties for over 5 years and these counties have high poverty rates and unemployment . Many elderly got a cost of living raise just to see more their checks disappear because of Medicare increasing. When is it time to put our families first and stop increasing rates for billion dollar companies ? These rate increases are hurting our kentucky families . Why can't there be one rate for all companies and they merge in their utilities since they are the one with the money too and find a way to help families rise above living in poverty --to me, that is what our state and country should be about. Allowing this tax rate increase will only hurt families who are already hurting! Thank you

Have you contacted the utility about the problem: Yes

-----

**Tutt, Rosemary (PSC)**

---

**From:** KY Public Service Commission <pscfilings@ky.gov>  
**Sent:** Thursday, June 22, 2017 11:46 AM  
**To:** PSC - Consumer Web Inquiry  
**Subject:** KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, June 22, 2017 at 11:45 AM

-----  
Name: Gerald Robinson  
Address: 154 Adkins Lane  
City: Pikeville  
State: KY  
Zip Code: 41501

Phone number where you can be reached: [REDACTED]  
Home phone: [REDACTED]

Utility Name: Aep

State the nature of your concern: AEP must be held Accountable 3 hrs · As everyone knows AEP is on the move...AGAIN They are pushing for rate increases. I am calling and addressing this with our elected officials. This is the latest on Facebook today. We are at the point with this though that we are going to have to start removing people from office. When half the state is being abused and the other half does not care, we have a problem. AEP is cancer to the state of Kentucky and should be forced out of our state and replaced by a better and more honest company. AEP is corrupt and so is every head of the company or they would not allow this. They only donate money to try and make themselves feel better about screwing everybody. This is my opinion but feel free to chime in. They want a fight, I think it's time we give them one.

Have you contacted the utility about the problem: Yes

-----