



Matthew G. Bevin  
Governor

Charles G. Snavely  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
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Michael J. Schmitt  
Chairman

Robert Cicero  
Vice Chairman

June 28, 2017

**PARTIES OF RECORD**

Re: Case No. 2017-00174  
Diane L. Deaton v. Duke Energy Kentucky, Inc.

Attached is a copy of a correspondence from Diane L. Deaton addressed to "Kentucky Public Utilities Commission" received by the Consumer Services Department of the Public Service Commission on June 27, 2017, to be filed into the record of the above-referenced case. If you would like to make any comments regarding the contents, please do so within five days of receipt of this letter.

If you have any questions, please contact Brittany H. Koenig, Staff Attorney, at 502-782-2591.

Sincerely,

A handwritten signature in blue ink that reads "Talina R. Mathews".

Talina R. Mathews  
Executive Director

BHK/ph

Attachment

2017-00174

June 23, 2017

RECEIVED

JUN 27 2017

Public Service  
Commission

Kentucky Public Utilities Commission  
211 Sower Blvd.  
Frankfort KY 40601

Attn: Rosemary

I am sending you a copy of the letter I sent to Duke Energy. I am asking them to set up some payment arrangements that I can handle. I know they don't want to draw it out over 12 months, but I am on a disability and I just don't draw that much.

Could you please help me with this matter, as I don't know what else I can do. I would greatly appreciate your assistance on this.

Thank you so much,

A handwritten signature in cursive script that reads "Diane L. Deaton". The signature is written in black ink and is positioned above the printed name.

Diane L. Deaton

June 23, 2017

Duke Energy  
P O Box 840  
Cincinnati OH 45201-0840

cc: Public Utilities Commission

To whom it may concern:

I am writing in regards to my bill. My furnace went out causing a large bill and I need to somehow come up with some arrangements that I can handle. At first I was told that I needed to pay \$198 plus my current bill each month. I could not manage to do that. Last week I spoke to someone named Alicia at 513-287-2072. She said she could set me up with monthly payments of \$110 plus my current bill, but in order to do this she wanted me to pay \$552 up front.

I am on a disability and I don't receive a lot. I even have to get help with food. There is no way I can handle this. I am not asking you to come down on the bill, even though I read online where you could apply discounts or money that people round up on their bill or even an adjustment sometimes.

All I am asking is that you give me a chance to pay this even though it may take longer than you want. I can only do \$50 a month. I can set that up with the bank to be sent as soon as my money is deposited each month. Plus, of course, I will pay my current bill each month. If by some chance I get the money to pay it off, of course I would do so. I have called many churches and other non-profit organizations this week trying to receive some help to come up with the \$552 that she wanted, but I can't find anything, especially since the heating season is over now.

Please help me with this matter. I don't know what else I can do.

Thank You,

A handwritten signature in cursive script that reads "Diane Deaton". The signature is written in black ink and is positioned above the typed name and address.

Diane Deaton  
707 Terrace Court  
Alexandria Ky 41001

\*Diane L Deaton  
707 Terrace Ct  
Alexandria, KENTUCKY 41001

\*Duke Energy Kentucky, Inc.  
139 East Fourth Street  
Cincinnati, OH 45202

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