



Matthew G. Bevin
Governor

Charles G. Snavely
Secretary
Energy and Environment Cabinet

Michael J. Schmitt
Chairman

Robert Cicero
Vice Chairman

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc.ky.gov

June 28, 2017

PARTIES OF RECORD

Re: Case No. 2017-00174
Diane L. Deaton v. Duke Energy Kentucky, Inc.

Attached is a copy of a correspondence from Diane L. Deaton addressed to "Kentucky Public Utilities Commission" received by the Consumer Services Department of the Public Service Commission on June 27, 2017, to be filed into the record of the above-referenced case. If you would like to make any comments regarding the contents, please do so within five days of receipt of this letter.

If you have any questions, please contact Brittany H. Koenig, Staff Attorney, at 502-782-2591.

Sincerely,

A handwritten signature in blue ink that reads "Talina R. Mathews".

Talina R. Mathews
Executive Director

BHK/ph

Attachment

2017-00174

June 23, 2017

RECEIVED

Kentucky Public Utilities Commission
211 Sower Blvd.
Frankfort KY 40601

JUN 27 2017

Public Service
Commission

Attn: Rosemary

I am sending you a copy of the letter I sent to Duke Energy. I am asking them to set up some payment arrangements that I can handle. I know they don't want to draw it out over 12 months, but I am on a disability and I just don't draw that much.

Could you please help me with this matter, as I don't know what else I can do. I would greatly appreciate your assistance on this.

Thank you so much,



Diane L. Deaton

June 23, 2017

Duke Energy
P O Box 840
Cincinnati OH 45201-0840

cc: Public Utilities Commission

To whom it may concern:

I am writing in regards to my bill. My furnace went out causing a large bill and I need to somehow come up with some arrangements that I can handle. At first I was told that I needed to pay \$198 plus my current bill each month. I could not manage to do that. Last week I spoke to someone named Alicia at 513-287-2072. She said she could set me up with monthly payments of \$110 plus my current bill, but in order to do this she wanted me to pay \$552 up front.

I am on a disability and I don't receive a lot. I even have to get help with food. There is no way I can handle this. I am not asking you to come down on the bill, even though I read online where you could apply discounts or money that people round up on their bill or even an adjustment sometimes.

All I am asking is that you give me a chance to pay this even though it may take longer than you want. I can only do \$50 a month. I can set that up with the bank to be sent as soon as my money is deposited each month. Plus, of course, I will pay my current bill each month. If by some chance I get the money to pay it off, of course I would do so. I have called many churches and other non-profit organizations this week trying to receive some help to come up with the \$552 that she wanted, but I can't find anything, especially since the heating season is over now.

Please help me with this matter. I don't know what else I can do.

Thank You,



Diane Deaton
707 Terrace Court
Alexandria Ky 41001

*Diane L Deaton
707 Terrace Ct
Alexandria, KENTUCKY 41001

*Duke Energy Kentucky, Inc.
139 East Fourth Street
Cincinnati, OH 45202

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