

**Theo and Mary Ann Gammel**  
**124 East 22<sup>nd</sup> Street**  
**Benton, Kentucky 42025**

**RECEIVED**

**MAY 23 2017**

Public Service  
Commission

May 18, 2017

Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

Re: Theo Havus Gammel vs Jonathan Creek Water District, Case No. 2017-00082

To Whom This May Concern:

This letter is written in response to the referenced case Order dated May 11, 2017. In the Order it is noted "That tariff provides for a leak adjustment when the customer presents proof of repairs within ten days of being notified by Jonathan Creek of a suspected leak." The Order also provided that we would have 14 days from the Order date to provide additional information.

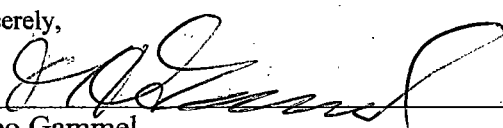
The leak was found on January 4, 2017 by the meter reader and she immediately turned off the meter. The cabin had not been occupied for over six years, with the water meter turned off during the majority of that time. During the summer of 2016, a contractor hired by us had turned the water on at the meter and had not turned it back off when he finished his work. With no heat in the cabin, below freezing weather in December of 2016 caused the water lines to freeze and burst at several locations inside the cabin and flood the cabin until the leak was discovered on January 4, 2017.

When attending the Jonathan Creek Water District board meeting on January 24, 2017 no mention was made of repairing the leak within ten days. As noted on the meeting notes, the request for a leak adjustment was simply denied.

Since the cabin has been vacant for over six years and is still vacant, there has been no urgency on our part to have water service and therefore we are comfortable in the water meter being left turned off for the indefinite future. The water district policy to repair leaks within ten days seems to be directed to their customers that want their water service restored immediately. Obviously, that is not our case.

With that being said, we have entered into an agreement with a friend, who is an experienced plumber, to assist us in completely replacing all the water lines in the cabin. The work is scheduled to start next week, the week of May 22, 2017 and be completed within ten working days. It is our intention to notify Jonathan Creek Water District when all of the water supply piping has been replaced in the cabin.

Sincerely,

  
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Theo Gammel