

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case number 2016-00401 - Bullitt Utilities surcharge case
Date: Wednesday, December 14, 2016 3:37:00 PM

Dear Ms. Rosson:

Thank you for your comments on the application of Bullitt Utilities for a surcharge.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2016-00401. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2016-00401

Thank you for your interest in this matter.

Andrew Melnykovych

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By Kentucky PSC at 4:05 pm, Dec 14, 2016

From: [REDACTED]
Sent: Tuesday, December 06, 2016 2:59 PM
To: PSC - Public Information Officer
Subject: Bullitt Utilities Application Case No. 2016-00401

My husband and I moved into Hunters Hollow in June 1994. I was a little flabbergasted when I received my first water bill and saw that my sewer bill was going to be \$26.83 per month. It didn't matter whether I used 0 gallons of water or 100,000 gallons of water, I was going to be charged \$26.83 per month for sewer. I was advised by neighbors that an increase had just been requested by Bullitt Utilities and granted by the PSC and that there was nothing I could do about it. So, for 22+ years I have paid \$26.83 per month; this amounts to over \$7,083.12 toward sewer service.

Oh, and for your information, I average about 3000 gallons of water per month. My bill is usually less than \$45 per month; approximately 60% of this is for sewer and 40% for water.

As the sewer started to fail, the city sent all residents a notice that at any time the plant could be shut down and backflow could come into our homes. It was recommended that a backflow preventer be installed and I spent \$400 to install this item. An extra expense that I would not

have needed to incur had Bullitt Utilities properly maintained their plant.

Had Bullitt Utilities felt the funds it was receiving each month from its customers were insufficient to keep the plant maintained, it could have come back before the Public Service Commission and requested an increase (just as it is doing now). But apparently because of bad business practices, Bullitt Utilities either did not care or ignored the fact that the plant was running down and chose to abandon it allowing sewage to spill into area drainage ditches.

Bullitt Utilities is not the company that fixed the problem. This is a company that has abandoned the plant and has filed bankruptcy so that its debts can be eliminated. I do not see why we, the customers of the Hunters Hollow, should bear the burden of this increase when all we have done is pay the PSC approved amount for sewer service to Bullitt Utilities.

I have no idea where my monthly payments have gone since the plant was abandoned by Bullitt Utilities in March 2014. Whether Bullitt Utilities received the funds that were paid for sewer service or whether the actual company who kept it running received the funds, I do not know.

In closing, I am requesting that the Public Service Commission deny this increase requested by Bullitt Utilities in that they bear the burden of having to maintain the plant with the funds they were receiving or to request an increase from the Public Service Commission. I am wondering if there is any way the PSC can put into action a bond or something that a business has to post in case it abandons a sewer treatment plant in the future so that the business who does fix the problem can get paid.

Christine Rosson

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