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RECEIVED

JAN 24 2017

Public Service  
Commission

**Dear Andrew Melnykovich,**

**I just returned from Holiday and I'm in receipt of your letter.**

**Please submit my document as a public complaint/comment in both Case File 2016-00152 regarding Duke Energy and Case File 2016-00370 regarding Kentucky Utilities.**

**You may use my name and city of residence with my address redacted as you state in your letter.**

**This is a very serious situation and the Kentucky Public Service Commission is responsible for protecting the public and the environment against this type of physical harm.**

**It is my hopes that the KY PSC will make the right ethical decision to protect all of us!**

**Sincerely,**



**Lana Gallop**



**Matthew G. Bevin**  
Governor

**Charles G. Snavely**  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

**Michael J. Schmitt**  
Chairman

**Robert Cicero**  
Vice Chairman

**Daniel E. Logsdon Jr.**  
Commissioner

November 30, 2016

Ms. Lana Gallop  
581 Chardonay Ridge  
Cincinnati, Ohio 45226

Dear Ms. Gallop:

The Kentucky Public Service Commission is in receipt of a document you submitted regarding Duke Energy Kentucky, a copy of which I have included.

Because you do not appear to be a customer of a utility within the jurisdiction of the Kentucky Public Service Commission, the commission is unable to accept your filing as a complaint.

It can be accepted as a public comment in case 2016-00152, which you reference in the document you submitted.

However, the Kentucky Public Service Commission has a policy of not accepting for filing into a case any comments in which the commenting party is not identified by at least name and city of residence. Since all of our case files are kept in both paper and electronic form, this policy extends to documents that appear in case files on the agency website.

Therefore, you can choose to either not submit this document as a public comment or submit it and withdraw your request to have your name and city of residence redacted. We will redact your street address as requested.

Your submission will not be filed until we receive a response from you indicating how you wish to proceed.

Thank you for your interest in this matter.

Sincerely,

**Andrew Melnykovich**  
Director of Communications  
Kentucky Public Service Commission

**THE COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

RECEIVED

Lana Gallop,

NOV 28 2016

COMPLAINANT

Public Service  
Commission

VS.

CONSUMER COMPLAINT re Case 2016-00152

Duke Energy also known as Duke Energy Kentucky and many other names,

DEFENDANT

\* \* \* \* \*

Notice to Kentucky PSC and all other parties: This Letter of complaint may not be posted on the internet without first removing all personal information of complainants name, address, and phone number. The complaint may be kept in a file cabinet as was normally customary, but personal information may not be put on the internet for public display as this is a violation of my right to privacy.

The complaint is:

(a) Lana Gallop ██████████ Cincinnati, Ohio 45226

(b) Duke Energy Kentucky 139 East Fourth Street P.O. Box 960 Cincinnati, Ohio 45201

(c) That Duke Energy, Duke Energy Kentucky and all its Utility Companies, as well as the KY PSC, OH PSC, NC PSC, and SC PSC have in their personal possession letters of medical complaints from their customers and their doctors making it very clear that these Smart Meters, AMR Meters, AMI Meters, ERT Meters, ie ...wireless meters are labeled a Class 2b Carcinogen and have been making customers severely ill after they were installed on their homes and businesses. These illnesses include but are

not limited to watering eyes, blurred vision, headaches, dementia, heart palpitations, heart attacks, strokes, difficulty breathing, joint pain, involuntary sterilization, sudden graying and aging, thyroid deficiency, electricity poisoning, cancer, vomiting, dizziness, and just overall a lousy feeling with cloudy thinking and severe fatigue;

- (d) That Duke Energy, Duke Energy Kentucky and all its Utility Companies, as well as the Ky PSC, OH PSC, NC PSC, and SC PSC are aware and have record of over 2000 Unbiased Research Studies showing the detrimental effects of wireless frequencies to humans, animals, plants, trees, and the environment.
- (e) That Duke Energy, Duke Energy Kentucky, all of its Utility Companies, as well as the Ky PSC, OH PSC, NC PSC, and SC PSC know and are aware that these wireless frequencies were tested on a plastic head and that the FCC and Safety standards are outdated and focus on thermal RF (i.e. heated tissue). Scientists have identified non-thermal biological effects well below these guidelines and state that these non-thermal biological effects have serious human health consequences. Also worth noting: while utilities state that smart meters are “not expected to cause harmful interference” with vital medical equipment, this has not been the experience of individuals living with smart meters, particularly those with a pacemaker. Smart meters were designed based on outdated guidelines.
- (f) That Duke Energy, Duke Energy Kentucky, all of its Utility Companies, as well as the Ky PSC, OH PSC, NC PSC, and SC PSC know and are aware that switching from analog meters to wireless meters consists of 2-way communications capabilities which violate our privacy and **does not address the critical issues of the core infrastructure of the electricity grid**. In other words, we still have the same above-ground wires that require the same infrastructure maintenance and upgrading requirements with the same vulnerabilities, plus some additional vulnerabilities that this 2-way communication system exposes us to, such as increased risk of fires;

interference with vital medical equipment such as pacemakers; health risks; national security vulnerabilities; and privacy issues

(g) That Duke Energy, Duke Energy Kentucky, all of its Utility Companies, as well as the Ky PSC, OH PSC, NC PSC, and SC PSC are well aware of the privacy violations , increased costs, financial losses, and dangers of these wireless meters.

(h) That Duke Energy, Duke Energy Kentucky, all of its Utility Companies, as well as the Ky PSC, OH PSC, NC PSC, and SC PSC are well aware that Wireless Meters have a life expectancy of 3-7 years whereas an analog meter has the life expectancy of 20-30 years.

(i) That Duke Energy, Duke Energy Kentucky, all of its Utility Companies, as well as the Ky PSC, OH PSC, NC PSC, and SC PSC are well aware of the electrical shorts, explosions, and fires caused by these wireless meters.

(j) That Duke Energy, Duke Energy Kentucky, all of its Utility Companies, as well as the Ky PSC, OH PSC, NC PSC, and SC PSC are well aware that the cost of paying “meter readers” and providing jobs is much more efficient than all the detrimental consequences associated with the installation of these wireless meters.

**(k) That Duke energy, Duke Energy Kentucky, all its Utility Companies, as well as the Kentucky Public Service Commission are aware of all the above mentioned as evidenced by the following Case Files:**

**Kentucky PSC: Case File 2012-000428**

**Ohio PSC : Case File 14-1160-EL-UNC**

**North Carolina PSC Case File Docket No. E-100, SUB 141**

(l) That myself, my friends, my family, and my pets were all made sick after being exposed to ITRON Smart Meters, and other wireless utility meters placed on businesses and homes. It wasn't until my Smart meter was removed and replaced with an analogue meter like I used to have, that my symptoms disappeared, and I felt healthy again.

(m) That millions of people, animals, plants, and trees are already dying from exposure to these wireless frequencies.

(n) That lawsuits are being filed (and won) and the costs associated with loss of privacy, quality of life, life itself, and personal property will exceed the small cost associated with maintaining analog meters.

WHEREFORE, COMPLAINANT asks that:

## **1. Case No: 2016-00152**

**Application of Duke Energy Kentucky, (INC) For (1) A Certificate of Public Convenience and Necessity Authorizing the Construction of an Advanced Metering Infrastructure; (2) Request for Accounting Treatment; And (3) All other Necessary Waivers, Approvals, and Relief**

**Be Denied**

**2. That no wireless devices of any kind be permitted to be installed by any utility companies due to their numerous violations, unaffordable costs, and the damages they cause to people, animals, plants, trees, and the environment.**

Dated: 09 November, 2016, in Cincinnati, Ohio

Respectfully Submitted without permission to post personal information on the internet:

Lana Gallop, Complainant

PROOF OF SERVICE

I. Lana Gallop **BY United States Mail:** XXXX

I am employed in the County of (Hamilton ) State of (Ohio). I am over the age of 18 and I am a party to the within action. My home address is (~~401 Chardon Road~~, Cincinnati, Ohio 45226)

On(09 November 2016), I served the foregoing document described as **Consumer Complaint** on Interested Parties in this action by Mailing this document, with two additional copies, to the addressees below:

**P.O. Box 615, 211 Sower Boulevard, Frankfort, Kentucky 40602-0615**

I declare under penalty of perjury, under the laws of the Commonwealth of Kentucky that the foregoing is true and correct. Executed (09 November 2016).

(Lana Gallop) , **Complainant**