

**JOHN N. HUGHES**  
*Attorney at Law*  
Professional Service Corporation  
124 West Todd Street  
Frankfort, Kentucky 40601

Telephone: (502) 227-7270

Email: [jnhughes@johnnhughespsc.com](mailto:jnhughes@johnnhughespsc.com)

November 30, 2016

**RECEIVED**

Ms. Talina Mathews  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40601

NOV 30 2016  
PUBLIC SERVICE  
COMMISSION

**Re: An Inquiry Into the State Universal Service Fund  
Case No. 2016-00059**

Dear Ms. Mathews:

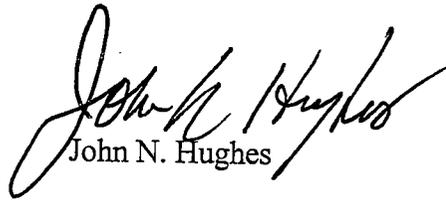
On November 9, 2016, Virgin Mobile USA, L.P. (Virgin Mobile) submitted, via its Counsel John Monroe, a response to Paragraph 4 of the October 19, 2016, Order in the above referenced case. That paragraph requires wireless ETCs to notify the Kentucky Public Service Commission ("Commission") of their updated Lifeline offering. Virgin Mobile provided its then-current plans for modifying its offer to comply with the FCC's Lifeline Modernization Order. Since that filing, however, Virgin Mobile has further modified its offer, and now intends to offer the following:

- *The voice offer will be 500 minutes, unlimited texting and a free feature phone. This was applied to the existing base of customers, who have been notified of the increased value of the offer beginning on November 18, 2016. Virgin Mobile will not be enrolling new customers on this plan after December 2, 2016.*
- *The broadband offer for new customers after December 2, 2016 will be 350 voice minutes, unlimited messaging, and 500MB of data, along with a free Android phone.*

Virgin Mobile continues to evaluate its offering and the marketplace, so the above is subject to further modification should Virgin Mobile find it appropriate to do so. Also, as a reminder, we informed the Commission by letter on September 1, 2016, that Virgin Mobile customers will be migrating to i-wireless in the near future. The Virgin Mobile offering described above is only intended to comply with the FCC's Lifeline Program requirements until the pending transaction with i-wireless has been accomplished.

Please contact me if you have any questions or require additional information.

Submitted by:



John N. Hughes

and

John R. Monroe  
Counsel, State Regulatory Affairs  
Sprint  
3065 Akers Mill Road  
Atlanta, GA 30339  
404-649-8983  
[John.monroe@sprint.com](mailto:John.monroe@sprint.com)

Attorneys for Virgin Mobile USA, L.P.