COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INQUIRY INTO THE STATE UNIVERSAL SERVICE FUND ) CASE NO. ) 2016-00059

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO ALL PARTIES OF RECORD

All parties ("Parties") to this proceeding, pursuant to 807 KAR 5:001, are to file with the Commission an original in paper medium and an electronic version of the following information. The information requested herein is due on or before April 27, 2016. Responses to requests for information in paper medium shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Parties shall make timely amendment to any prior response if they obtain information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Parties fail or refuse to furnish all or part of the requested information, they shall provide
a written explanation of the specific grounds for their failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When filing a paper containing personal information, Parties shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

Requests for Information to Parties that Received Payment from the Kentucky Universal Service Fund ("KUSF")

1. Provide the KUSF reimbursement forms submitted to the Commission and the Department of Finance and Administration from January 2014 to the present.

2. Provide the Federal Communication Commission ("FCC") Form 497 submitted to the FCC from January 2014 to the present.

3. Refer to the Lifeline plans you filed with the Commission with your Application for Designation as an Eligible Telecommunications Carrier ("ETC"). State whether there have been changes to these Lifeline plans since the Commission entered an Order designating you as an ETC for the purpose of offering Lifeline service in Kentucky. If there have been changes to the Lifeline plans, provide:
   a. Copies of all Lifeline plans currently offered to Kentucky subscribers.
   b. For each new or modified Lifeline plan, explain in detail:
(1) How the current Lifeline plan modifies the Lifeline plan in effect when you were designated as an ETC;

(2) Whether the current Lifeline plan was offered in addition to Lifeline plans in effect when you were designated as an ETC.

c. An explanation for why existing Lifeline plans were changed or additional Lifeline plans were added.

4. If the Commission’s decision is to maintain state Lifeline support for only voice service, describe how that decision would affect whether and how you provide Lifeline service in Kentucky.

5. Identify any cost-effective procedures that you believe should be implemented by the Commission to increase oversight of the Lifeline program.

6. If the Commission’s decision is to change the amount of Lifeline support, state how soon upon the issuance of an Order by the Commission changing the Lifeline support amount that you are or anticipate being able to implement the changes on customer bills.

7. Provide, in detail, the methods employed to verify the eligibility of customers who participate in the Lifeline program.

8. State whether you have been subjected to FCC investigation, action, and/or penalties relating to participation in the Lifeline program. If you have been so subjected, provide in detail, including citations to the FCC action, the investigation, action, and/or penalties to which you were subjected.

9. Describe, in detail, your current marketing programs for Lifeline service in Kentucky, including, but not limited to, person-to-person sales.
Requests for Information to All Parties

1. Provide the KUSF reimbursement forms submitted to the Commission and the Department of Finance and Administration from January 2014 to the present.

2. Explain how the total number of subscriber lines is calculated for the KUSF reimbursement form when a new customer receives service in the middle of a month.

3. Explain how the total number of subscriber lines is calculated for the KUSF reimbursement form when a customer leaves in the middle of a month.

4. Explain how the KUSF surcharge remittance is calculated when you experience a bad debt. Explain whether none of the surcharge amount or the full surcharge amount billed to, but not paid by, the customer is remitted.

5. State whether you believe the Commission should wait until the FCC’s investigation of Lifeline Reform\(^1\) is concluded before rendering a decision in this proceeding, and explain the basis for your response.

6. State how soon upon the issuance of an Order by the Commission changing the KUSF surcharge that you are or anticipate being able to implement the changes on customer bills. If it differs by type of account, provide the information for each type of account, along with the number of access lines for each account type.

\(^1\) See Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42; Telecommunications Carriers Eligible for Universal Service Support, WC Docket No 09-197; Connect America Fund, WC Docket No. 10-90.
Dated APR 06 2016

cc: Parties of Record

Case No. 2016-00059
Leslie County Telephone Company, Inc
22076 Main Street
P. O. Box 969
Hyden, KY  41749-0969

*Denotes Served by Email

Leslie County Telephone Company, Inc.
22076 Main Street
P. O. Box 969
Hyden, KY  41749-0969

*Brandenburg Telephone Company, Inc.
0 Telco Drive
Brandenburg, KY  40108

*Cindy D McCarty
Staff Attorney
East Kentucky Network, LLC dba Appalachian
101 Technology Trail
Ivel, KY  41642

*Lewisport Telephone Company, Inc.
30 Pell Street
Lewisport, KY  42351

*Brandenburg Telephone Company, Inc.
200 Telco Road
P. O. Box 599
Brandenburg, KY  40108

*Dialog Telecommunications, Inc.
5550 77 Center Drive, Suite 220
Charlotte, NC  28217

*Finley Telephone Company
30 Pell Street
Lewisport, KY  42351

*West Virginia PCS Alliance, L.C. dba NTELOS
1154 Shenandoah Village Drive
P. O. Box 1990
Waynesboro, VA  22980

*ExteNet Systems, Inc.
3030 Warrenville Road, Suite 340
Lisle, IL  60532

*Salem Telephone Company
221 East Main Street
P. O. Box 25
Salem, KY  42078-0025

*West Virginia PCS Alliance, L.C. dba NTELOS
1154 Shenandoah Village Drive
P. O. Box 1990
Waynesboro, VA  22980

*Velocity The Greatest Phone Company
7130 Spring Meadows Drive West
Holland, OH  43528

*Knology of Kentucky, Inc. dba WOW! Internet,
Knology of Kentucky, Inc. dba WOW! Internet,
1241 O. G. Skinner Drive
West Point, GA  31833

*WDT Wireless Telecommunications, Inc
13644 Neutron Road
Dallas, TX  75244

*ExteNet Systems, Inc.
3030 Warrenville Road, Suite 340
Lisle, IL  60532

*Blue Jay Wireless, LLC
5010 Addison Circle
Addison, TX  75001

*Acorn Telephone LLC
Acorn Telephone LLC
5550 77 Center Drive, Suite 220
Charlotte, NC  28217

*Alliance Global Networks, LLC
1221 Post Road East
Westport, CT  06880

*Dialog Telecommunications, Inc.
5550 77 Center Drive, Suite 220
Charlotte, NC  28217

*KDDI America, Inc.
825 Third Avenue, 3rd Floor
New York, NY  10022

*The Electric Plant Board of the City d/b/a
The Electric Plant Board of the City of Paducah,
1500 Broadway Street
Paducah, KY  42001

*Mobilitee, LLC
Mobilitee, LLC
2220 University Drive
Newport Beach, CA  92660

*Cosmic Networks, LLC
7321 Normandale Drive
Minneapolis, MN  55435

*ExteNet Systems, Inc.
3030 Warrenville Road, Suite 340
Lisle, IL  60532

*The Electric Plant Board of the City d/b/a
The Electric Plant Board of the City of Paducah,
1500 Broadway Street
Paducah, KY  42001

*Alliance Global Networks, LLC
1221 Post Road East
Westport, CT  06880

*DigiTel, LLC
1076 Business Park Drive
Summit, NJ  07901

*Velocity The Greatest Phone Company
7130 Spring Meadows Drive West
Holland, OH  43528

*Dialog Telecommunications, Inc.
5550 77 Center Drive, Suite 220
Charlotte, NC  28217

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Dallas, TX  75244

*ExteNet Systems, Inc.
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Lisle, IL  60532

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West Point, GA  31833

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Holland, OH  43528

*Blue Jay Wireless, LLC
5010 Addison Circle
Addison, TX  75001

*Acorn Telephone LLC
Acorn Telephone LLC
5550 77 Center Drive, Suite 220
Charlotte, NC  28217

*KDDI America, Inc.
825 Third Avenue, 3rd Floor
New York, NY  10022
<table>
<thead>
<tr>
<th>*Denotes Served by Email</th>
<th>Service List for Case 2016-00059</th>
</tr>
</thead>
</table>
| **Highland Telephone Cooperative, Inc.**  
Highland Telephone Cooperative, Inc.  
7840 Morgan County Highway  
P. O. Box 119  
Sunbright, TN  37872 | **Kentucky RSA #3 Cellular General Partnership, Inc.**  
Kentucky RSA #3 Cellular General Partnership, Inc.  
2902 Ring Road  
P. O. Box 5012  
Elizabethtown, KY  42701  
*The People’s Operator USA, LLC*  
The People’s Operator USA, LLC  
915 Broadway, Suite 1306  
New York, NY  10010 |
| **South Central Telcom, LLC**  
South Central Telcom, LLC  
1399 Happy Valley Road  
P. O. Box 159  
Glasgow, KY  42142-0159 | **Kentucky RSA #4 Cellular General Partnership, Inc.**  
Kentucky RSA #4 Cellular General Partnership, Inc.  
2902 Ring Road  
P. O. Box 5012  
Elizabethtown, KY  42701  
*Air Voice Wireless, LLC*  
Air Voice Wireless, LLC  
2425 Franklin Road  
Bloomfield, MI  48302 |
| **South Central Rural Telephone Cooperative**  
South Central Rural Telephone Cooperative  
1399 Happy Valley Road  
P. O. Box 159  
Glasgow, KY  42142-0159 | **NetDiverse, LLC**  
NetDiverse, LLC  
885 Sandhurst Drive  
Salt Lake City, UT  84103  
*Ready Wireless, LLC*  
Ready Wireless, LLC  
955 Kacena Road, Suite A  
Hiawatha, IA  52233 |
| **David S Samford**  
Goss Samford, PLLC  
2365 Harrodsburg Road, Suite B325  
Lexington, KENTUCKY  40504 | **Logan Telephone Cooperative, Inc.**  
Logan Telephone Cooperative, Inc.  
10725 Bowling Green Road  
P. O. Box 97  
Auburn, KY  42206  
*PEG Bandwidth IL, LLC*  
PEG Bandwidth IL, LLC  
3 Bala Plaza East, Suite 502  
Bala Cynwyd, PA  19004 |
| **Konatel, Inc. dba telecom.mobi**  
Konatel, Inc. dba telecom.mobi  
1910 Minno Drive, Suite 210  
Johnstown, PA  15905 | **EOS Mobile Holdings, LLC**  
EOS Mobile Holdings, LLC  
640 Fairway View Terrace  
Southlake, TX  76092  
*QuantumShift Communications, Inc. dba vCom*  
QuantumShift Communications, Inc. dba vCom  
12657 Alcosta Blvd, Suite 418  
San Ramon, CA  94583 |
| **Douglas E Hart**  
441 Vine Street, Suite 4192  
Cincinnati, OHIO  45202 | **Image Access, Inc. dba NewPhone**  
Image Access, Inc. dba NewPhone  
7324 Southwest Freeway, Suite 475  
Houston, TX  77074  
*Inter-Mountain Cable, Inc. dba MTS C*  
Inter-Mountain Cable, Inc. dba MTS  
20 Laynesville Road  
P. O. Box 160  
Harold, KY  41635 |
| **AmeriMex Communications Corp. dba SafetyNet**  
AmeriMex Communications Corp. dba SafetyNet  
200 Mansell Ct E, Suite 105  
Roswell, GA  30076 | **Jack W. Pruette dba First Phone**  
Jack W. Pruette dba First Phone  
3281-B Fort Campbell Blvd  
P. O. Box 504  
Clarksville, TN  37042  
*Gearheart Communications Company, Inc. dba Gearheart Communications Company*  
20 Laynesville Road  
Harold, KY  41635 |

*Denotes Served by Email Service List for Case 2016-00059*
TVD Broadband Services, LLC
TVD Broadband Services, LLC
20 Laynesville Road
P. O. Box 160
Harold, KY  41635

dishNet Wireline, LLC
dishNet Wireline, LLC
9601 S Meridian Blvd
Englewood, CO  80112

*Denotes Served by Email
Service List for Case 2016-00059

France Telecom Corporate Solutions L
France Telecom Corporate Solutions L.L.C.
13775 McLearen Road
Mail Stop 1100
Oak Hill, VA  20171-3212

*American Broadband and Telecommunications
American Broadband and Telecommunications
1 Seagate, Suite 600
Toledo, OH  43699

*BetterWorld Telecom, LLC
BetterWorld Telecom, LLC
11951 Freedom Drive, 13th Floor
Reston, VA  20190

*Telrite Corporation dba Life Wireless
telrite corporation dba life wireless
4113 Monticello Street
Covington, GA  30014

*Crexendo Business Solutions, Inc.
Crexendo Business Solutions, Inc.
1615 S 52nd Street
Tempe, AZ  85281

*Telrite Corporation
Telrite Corporation
4113 Monticello Street
Covington, GA  30014

*Consumer Cellular, Incorporated
Consumer Cellular, Incorporated
7204 SW Durham Road, Suite 300
Portland, OR  97224

*Peoples Rural Telephone Cooperative
Peoples Rural Telephone Cooperative
Highway 421 South
P. O. Box 159
McKee, KY  40447

*Denotes Served by Email
Service List for Case 2016-00059

*John E Selent
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*Peoples Telecom, LLC
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*SpeedBeam Lexington, LLC
SpeedBeam Lexington, LLC
3070 Lakecrest Circle
Lexington, KY  40513

*Nextlink Wireless, LLC
Nextlink Wireless, LLC
13865 Sunrise Valley Drive
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*American Broadband and Telecommunications
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*Timberline Specialized Management, LLC
Timberline Specialized Management, LLC
5271 Memorial Drive, Suite 200
Houston, TX 77007

*Bluegrass Telephone Company, Inc. dba
Bluegrass Telephone Company, Inc. dba
101 Mill Street
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Peoples Telecom, LLC
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*NET TALK.COM, INC.
NET TALK.COM, INC.
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N Miami Beach, FL 33167

*BCN Telecom, Inc.
BCN Telecom, Inc.
1200 Mt. Kemble Ave, 3rd Floor
Morristown, NJ 07960

*East Kentucky Network, LLC dba Appalachian
East Kentucky Network, LLC dba Appalachian
101 Technology Trail
Ivel, KY 41642

*Cumberland Cellular Partnership db/a Bluegrass
Cumberland Cellular Partnership db/a Bluegrass
2902 Ring Road
P. O. Box 5012
Elizabethtown, KY 42701

*BCN Telecom, Inc.
BCN Telecom, Inc.
1200 Mt. Kemble Ave, 3rd Floor
Morristown, NJ 07960

*East Kentucky Network, LLC
East Kentucky Network, LLC
101 Technology Trail
Ivel, KY 41642

*Bluegrass Wireless, LLC
Bluegrass Wireless, LLC
2902 Ring Road
P. O. Box 5012
Elizabethtown, KY 42701

*inContact, Inc. d/b/a UCN, Inc.
inContact, Inc. d/b/a UCN, Inc.
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McBrayer, McGinnis, Leslie and Kirkland, PLLC
201 East Main Street
Suite 1000
Lexington, KENTUCKY 40507

*ALEC, LLC
ALEC, LLC
250 W Main Street, Suite 1920
Lexington, KY 40507-1734

*Momentum Telecom, Inc.
Momentum Telecom, Inc.
880 Montclair Road, Suite 400
Birmingham, AL 35213

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
16 South Jefferson Road
Whippany, NJ 07981

*Kentucky Hearing and Telephone Corporation db/a
Kentucky Hearing and Telephone Corporation
5070 Mark IV Parkway
Fort Worth, TX 76106

*Budget Prepay, Inc. dba Budget Phone
Budget Prepay, Inc. dba Budget Phone
1325 Barksdale Blvd, Suite 200
Bossier City, LA 71111

*Touchtone Communications, Inc.
Touchtone Communications, Inc.
16 South Jefferson Road
Whippany, NJ 07981

*MCI Metro Access Transmission Services, LLC db/a
MCI Metro Access Transmission Services, LLC
5055 North Point Parkway
Alpharetta, GA 30022

*Budget PrePay, Inc. dba Budget Mobil
Budget PrePay, Inc. dba Budget Mobile
1325 Barksdale Blvd, Suite 200
Bossier City, LA 71111

*TAG Mobile, LLC
TAG Mobile, LLC
1330 Capital Parkway
Carrollton, TX 75006

*North Central Telephone Cooperative, Inc.
North Central Telephone Cooperative, Inc.
872 Highway 52 By-Pass E
P. O. Box 70
Lafayette, TN 37083-0070
<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Address</th>
</tr>
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<tbody>
<tr>
<td>North Central Communications, Inc.</td>
<td>872 Highway 52 By-Pass E, P. O. Box 70, Lafayette, TN 37083</td>
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<td>North Central Communications, Inc.</td>
<td>872 Highway 52 By-Pass E, P. O. Box 70, Lafayette, TN 37083</td>
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<td>ComTech 21, LLC</td>
<td>One Barnes Park South, Wallingford, CT 06492</td>
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<td>Foothills Rural Telephone Cooperative</td>
<td>1621 Kentucky Route 40 W, P. O. Box 240, Staffordsville, KY 41256</td>
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<td>Foothills Rural Telephone Cooperative</td>
<td>1621 Kentucky Route 40 W, P. O. Box 240, Staffordsville, KY 41256</td>
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<td>*SelecTel, Inc. d/b/a SelecTel Wireless</td>
<td>1825 N Bell Street, Freemont, NE 40504</td>
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<td>*SelecTel, Inc. d/b/a SelecTel Wireless</td>
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<td>3245 Peachtree Pkwy, Suite D, Suwanee, GA 30024</td>
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<td>Total Call Mobile, Inc.</td>
<td>1411 W 190th Street, Suite 650, Gardena, CA 90248</td>
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<tr>
<td>Total Call Mobile, Inc.</td>
<td>1411 W 190th Street, Suite 650, Gardena, CA 90248</td>
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<tr>
<td>Sunset Fiber, LLC</td>
<td>333 Fraley Avenue, Duffield, VA 24244</td>
</tr>
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<td>Sunset Fiber, LLC</td>
<td>333 Fraley Avenue, Duffield, VA 24244</td>
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<td>3245 Peachtree Pkwy, Suite D, Suwanee, GA 30024</td>
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<td>Windward Wireless LLC</td>
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<tr>
<td>Boomerang Wireless, LLC</td>
<td>955 Kacena Road, Suite A, Hiawatha, IA 52233</td>
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<td>Boomerang Wireless, LLC</td>
<td>955 Kacena Road, Suite A, Hiawatha, IA 52233</td>
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<tr>
<td>Cellular Services, LLC</td>
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<td>Cellular Services, LLC</td>
<td>1621 KY Route 40W, P. O. Box 240, Staffordsville, KY 41256</td>
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<tr>
<td>Globalstar USA, LLC</td>
<td>300 Holiday Square Blvd, Covington, LA 70433</td>
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<td>Globalstar USA, LLC</td>
<td>300 Holiday Square Blvd, Covington, LA 70433</td>
</tr>
<tr>
<td>Ballard Rural Telephone Cooperative</td>
<td>159 W 2nd Street, P. O. Box 209, La Center, KY 42056-0209</td>
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<td>Ballard Rural Telephone Cooperative</td>
<td>159 W 2nd Street, P. O. Box 209, La Center, KY 42056-0209</td>
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<tr>
<td>TracFone Wireless, Inc.</td>
<td>9700 NW 112th Avenue, Miami, FL 33178</td>
</tr>
<tr>
<td>TracFone Wireless, Inc.</td>
<td>9700 NW 112th Avenue, Miami, FL 33178</td>
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<tr>
<td>iCore Networks, Inc.</td>
<td>7900 Westpark Drive, Suite A-315, McLean, VA 22102</td>
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<td>iCore Networks, Inc.</td>
<td>7900 Westpark Drive, Suite A-315, McLean, VA 22102</td>
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<tr>
<td>Phone Club Corporation</td>
<td>4262 Old A1A, Palm Coast, FL 32137</td>
</tr>
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<td>Phone Club Corporation</td>
<td>4262 Old A1A, Palm Coast, FL 32137</td>
</tr>
<tr>
<td>Lycamobile USA, Inc.</td>
<td>24 Commerce Street, Suite 100, Newark, NJ 07102</td>
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<tr>
<td>Lycamobile USA, Inc.</td>
<td>24 Commerce Street, Suite 100, Newark, NJ 07102</td>
</tr>
<tr>
<td>365 Wireless, LLC</td>
<td>2870 Peachtree Road, Suite 951, Atlanta, GA 30305</td>
</tr>
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<td>365 Wireless, LLC</td>
<td>2870 Peachtree Road, Suite 951, Atlanta, GA 30305</td>
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<tr>
<td>365 Wireless, LLC</td>
<td>2870 Peachtree Road, Suite 951, Atlanta, GA 30305</td>
</tr>
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</table>

*Denotes Served by Email

Service List for Case 2016-00059
<table>
<thead>
<tr>
<th>Company Name</th>
<th>City</th>
<th>State</th>
<th>Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nexus Communications, Inc.</td>
<td>Columbus</td>
<td>OH</td>
<td>43224</td>
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<td>SC</td>
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<td>KY</td>
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<tr>
<td>Ted Heckman</td>
<td>Cincinnati</td>
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* Denotes Served by Email

Service List for Case 2016-00059
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<thead>
<tr>
<th>Name</th>
<th>Address</th>
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<tr>
<td>Cumberland Cellular, Inc. dba Duo Co</td>
<td>2150 N Main Street</td>
<td>Jamestown, KY 41269</td>
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<td>Alpharetta, GA 30004</td>
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<td>*Edward T Depp</td>
<td>Dinsmore &amp; Shohl, LLP</td>
<td>Louisville, KENTUCKY 40202</td>
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<td>Louisville, KY 40203</td>
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<td>Pikeville, KY 41501</td>
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<td>Louisville, KY 40203</td>
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<td>Duo County Telephone Cooperative Corporation,</td>
<td>Jamestown, KY 42629</td>
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<td>Dallas, TX 75202</td>
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<td>*Talk America, LLC</td>
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*Denotes Served by Email                      Service List for Case 2016-00059
Network Telephone, LLC
Network Telephone, LLC
4001 N Rodney Parham Road
Little Rock, AR  72212

McLeodUSA Telecommunications Services, LLC
McLeodUSA Telecommunications Services, LLC
4001 N Rodney Parham Road
Little Rock, AR  72212

The Other Phone Company, LLC dba Access
The Other Phone Company, LLC dba Access One
4001 N Rodney Parham Road
Little Rock, AR  72212

Windstream Communications, LLC
Windstream Communications, LLC
4001 Rodney Parham Road
Little Rock, AR  72212

Windstream KDL, LLC
Windstream KDL, LLC
4001 Rodney Parham Road
Little Rock, AR  72212

PAETEC Communications, LLC
PAETEC Communications, LLC
4001 N Rodney Parham Road
Little Rock, AR  72212

Windstream NTI, LLC
Windstream NTI, LLC
4001 Rodney Parham Road
Little Rock, AR  72212

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