Steven L. Beshear Governor

Leonard K. Peters Secretary **Energy and Environment Cabinet**



Commonwealth of Kentucky **Public Service Commission** 211 Sower Blvd. P.O. Box 615 Frankfort, Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov

James W. Gardner Chairman

Daniel E. Logsdon Jr. Vice Chairman

November 25, 2015

PARTIES OF RECORD

Re: Case No. 2015-00227 Application of Bellsouth Telecommunications, LLC, for Declaratory Order Regarding Interconnection with Central Kentucky Network for 911/E911 Services to Public Safety Answering Points

The attached memorandum has been filed in the record of the above-referenced case. Any comments regarding the content should be submitted to the Commission within five days of receipt of this letter. Any questions regarding the correspondence should be directed to Nancy J. Vinsel, Staff Attorney, at (502) 782-2582.

Sincerely,

anon D. Gnenwell

Jeff Derouen **Executive Director**

NJV.

Attachment

KentuckyUnbridledSpirit.com

Kentu

An Equal Opportunity Employer M/F/D

INTRA-AGENCY MEMORANDUM

KENTUCKY PUBLIC SERVICE COMMISSION

TO: Case File No. 2015-00227

FROM: Nancy J. Vinsel, Staff Attorney

DATE: November 25, 2015

RE: Case No. 2015-00227, Application of Bellsouth Telecommunications, LLC for Declaratory Order Regarding Interconnection with Central Kentucky Network for 911/E911 Services to Public Safety Answering Points

On November 13, 2015, Commission Staff; representatives from BellSouth Telecommunications, LLC, d/b/a AT&T Kentucky ("AT&T Kentucky"); the Attorney General of the Commonwealth of Kentucky, by and through his Office of Rate Intervention ("AG"); Lexington-Fayette Urban County Government ("LFUCG'); London-Laurel County Communications Center ("London-Laurel County"); Commercial Mobile Radio Service Board ("CMRS Board"); Cincinnati Bell Telephone Co., LLC ("CBT"); Jessamine County Fiscal Court; and Kit-Com, Inc. ("Kit-Com"), participated in an informal conference ("IC") held at the Commission's offices. A copy of the sign-in sheet of those who participated is attached. During the IC, Commission Staff noted that representatives of non-parties to the case were in attendance. The parties of record in attendance agreed to allow non-party representatives to attend, but not participate in, the IC.

The purpose of the IC was to discuss certain topics and a procedural schedule.

Tony Taylor, on behalf of AT&T Kentucky, addressed the following topics:

1. <u>The nature and extent of exiting arrangements between AT&T Kentucky</u> and governmental agencies/Public Safety Answering Points ("PSAP") for the delivery of <u>911/E-911/NG-911 traffic</u>. AT&T Kentucky provides call handling equipment and 911 call routing, pursuant to its tariff on file with the Commission. The 911 call routing services including routing, trunking to PSAP, and automatic number identification ("ANI"). The PSAPs use the ANI to retrieve the caller's physical address from an automatic location identification ("ALI") database, which lists the physical location that corresponds to each telephone number in the ALI database.

2. <u>The "point-of-demarcation" typically established between existing</u> <u>facilities/arrangements for the delivery of 911 traffic to PSAPs and comparisons with the</u> <u>facility/arrangement required for the delivery of 911 traffic to an entity such as Central</u> <u>Kentucky Network ("CKN")</u>. AT&T Kentucky states that, typically, the point of demarcation is part of the contract negotiations between AT&T Kentucky and alternate 911 providers, such as CKN. PSAPs attach at the network interface.

3. <u>The form (e.g., TDM or IP based) of the 911 traffic that would be delivered</u> to an IP-based traffic aggregator like CKN for final routing to the appropriate PSAP. AT&T Kentucky passes off all 911 calls in TDM format.

4. <u>How recent Federal Communications Commission ("FCC") actions may</u> affect arrangements for the delivery of 911-related traffic to PSAPs via traffic aggregators similar to that proposed with CKN. AT&T Kentucky states that nothing at the FCC impacts this case.

5. <u>AT&T Kentucky's position regarding the risks and potential liability associated</u> <u>with routing 911 traffic to PSAPs through CKN</u>. AT&T Kentucky states that carriers are subject to lawsuits for 911 calls and that carriers are able to limit their liability through a tariff filed with a regulatory agency or a contract. AT&T Kentucky further states that it is subject to liability when handing off 911 calls to alternate 911 providers, such as CKN, if there is no contract between the parties that limits the liability.

Robert Stack, on behalf of LFCUG, Division of Enhanced 911, responded to the same topics. In regard to existing arrangements, Mr. Stack states that 911 traffic is handed off from telephone carriers, including CBT, Duo County Telephone, South Central Rural Telephone, and North Central Telephone Cooperative, Inc., to CKN without a contractual agreement. In regard to the point of demarcation, Mr. Stack states that the telephone carriers connect to CKN's selective routers that cover the 23 counties in CKN. Mr. Stack noted that CKN is a government operation, paid for from tax dollars, with no profit goal. In regard to the form of the 911 traffic, CKN calls are IP based. In regard to FCC actions, Mr. Stack stated that there are FCC decisions on point, but deferred to other representatives to speak to that topic. In regard to liability, Mr. Stack stated that CKN backs up PSAP service. Per CKN procedures, if phones at one PSAP are down or call volume is high, the 911 traffic is routed to Lexington-Fayette County. Mr. Stack stated that, without these procedures, the 911 calls would not get answered. Mr. Stack asserted that Kentucky State Police ("KSP") and Louisville Metro Government ("Louisville Metro") have arrangements similar to CKN and perform the same functions as CKN, and alleges that CKN has been singled out because it buys services through Windstream rather than AT&T Kentucky.

In response, Mr. Taylor stated that subject to review, he believed that KSP and Louisville Metro may buy services through AT&T Kentucky's tariff.

Joe Barrows, on behalf of the CMRS Board, provided an overview of the CMRS Board. Mr. Barrows explained that the CMRS Board provided a grant to fund CKN. Mr. Barrows further explained that the CMRS Board encouraged local PSAPs to join networks, such as CKN, to foster modernization of 911 services and the transition from analog to digital 911 services. Mr. Barrows asserted that AT&T Kentucky has not timely

worked with PSAPs seeking updated equipment using CMRS Board grants, and alleged AT&T Kentucky may have a mercenary motive, rather than public safety concern, in this matter. Mr. Barrows discussed examples of similar issues raised in Indiana, Tennessee, and Washington, D.C. Mr. Barrows has spoken with FCC representatives, who indicated to Mr. Barrows that they are following the instant case and would be willing to discuss the issues with all parties to this case.

In response, Robert Moore, counsel for AT&T Kentucky, rejected Mr. Barrows' allegations regarding AT&T Kentucky's motivation in this matter, and stated that AT&T Kentucky is very concerned about public safety. AT&T Kentucky asserts that CKN should be certificated and enter into an interconnection agreement with AT&T Kentucky.

Linda Ain, representing London-Laurel County, stated that London-Laurel County was in agreement with Mr. Stack's comments.

Representatives of CBT stated that CBT had similar concerns that AT&T Kentucky raises in this matter, and that, in Ohio, 911 service providers are required to be certificated. CBT also discussed that the FCC issued an order requiring companies that provide services to PSAPs have to undergo annual certification that ensures reliability, redundancy, and backup power for 911 services.

In response, one participant noted that government entities providing 911 services are not required to certify under the referenced FCC order.

Jennifer Black Hans, representing the AG, stated that the AG has a position of neutrality, but also noted that taxpayers funded CKN. Ms. Hans further stated that the AG intervened to represent the interests of state, county, and local government, and address how those interests are impacted by the issues raised in this matter.

Brian Goettl, representing Jessamine County, stated that 911 services are under a strain due to dwindling revenues, and opined that AT&T Kentucky should share in the costs of 911 solutions to .

Greg Hale, on behalf of Kit-Com, stated that Kit-Com is concerned about the liability issue. Mr. Hale further stated that, while it is acceptable to hand off 911 traffic to any provider that a PSAP indicates, Kit-Com needs clarification on the type of agreement that should be executed, whether an interconnection agreement or contract.

The parties agreed that Commission Staff would circulate, by electronic mail, a proposed procedural schedule that includes two rounds of discovery, prefiled testimony, and a date to request a hearing or submit the matter for a decision based upon the written record.

Thereafter the conference concluded.

Attachment

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF BELLSOUTH TELECOMMUNICATIONS, LLC FOR DECLARATORY ORDER REGARDING INTERCONNECTION WITH CENTRAL KENTUCKY NETWORK FOR 911/E911 SERVICES TO PUBLIC SAFETY ANSWERING POINTS

)) CASE NO.) 2015-00227)

SIGN IN SHEET FOR NOVEMBER 13, 2015 INFORMAL CONFERENCE

NAME J.E.B. Pinner Jim Stevens JENNIFER BLACK HANS argerly be Barrows ANDY Mubbard OR LOOTE On LOR

PARTY PGC - office of ben'l Course PSC 911 exination FUCG LFUCG o. Communication LUNP CMRS Board Board CMRS AT 17 SSTO lelecom Association ASTT

Nancy Vinsel Kyle Willard Ted Heckmann Doug Brent RONNIE BASTIN Triss Chanceller

Brian Goettl - telephonic Greg Hale - telephonic Tom Preston-telephonic Marty Clift - telephonic Tyson Covey-telephonic Trey Payne-telephonic Daryl Hammond-telephonic PSC- Legal Engineering -PSC Cincinnati Bell Ky Coble / Time Warner Coble LIEXINGTON PUBLIC SAFETY AK Associetos

Jessamine Co. Atty. KIT-com / Logan Tolephone Kit-com / Duo Co. Telephone West Kentucky Rural Telephone AT+T AT+T AT+T

Case No. 2015-00227

*Honorable Linda K Ain General Counsel Kentucky Regional Cable Commission 4725 Inman Drive Lexington, KENTUCKY 40513

*Honorable David J. Barberie Managing Attorney Lexington-Fayette Urban County Government Department Of Law 200 East Main Street Lexington, KENTUCKY 40507

*BellSouth Telecommunications, LLC dba AT&T 601 W Chestnut Street 4th Floor East Louisville, KY 40203

*Joseph Granville Clark, Jr. Clark Law Office 175 West 4th Street P.O. Box 113 Russellville, KENTUCKY 42276

*J. Tyson Covey Mayer Brown LLP 71 South Wacker Drive Chicago, ILLINOIS 60606

*Patrick M Crotty Corporate Counsel Cincinnati Bell Telephone Co. LLC 221 East Fourth Street, Suite 1090 Cincinnati, OHIO 45202

*William Fogle Attorney to the CMRS Board 200 Mero Street Frankfort, KENTUCKY 40601 *Dennis G Friedman Mayer Brown LLP 71 South Wacker Drive Chicago, ILLINOIS 60606

*Angela M Goad Assistant Attorney General Office of the Attorney General Utility & Rate 1024 Capital Center Drive Suite 200 Frankfort, KENTUCKY 40601-8204

*Brian T Goettl Jessamine County Attorney 117 South Main Street, Suite 100 Nicholasville, KENTUCKY 40356

*Janet M Graham Commissioner of Law Lexington-Fayette Urban County Government Department Of Law 200 East Main Street Lexington, KENTUCKY 40507

*Mark D Guilfoyle Dressman, Benzinger & LaVelle, PSC 207 Thomas More Parkway Crestview Hills, KENTUCKY 41017-2596

*Greg A Hale General Manager/Executive VP Logan Telephone Cooperative, Inc. 10725 Bowling Green Road P. O. Box 97 Auburn, KY 42206

*Jennifer Black Hans Assistant Attorney General Office of the Attorney General Utility & Rate 1024 Capital Center Drive Suite 200 Frankfort, KENTUCKY 40601-8204 *Ted Heckman Managing Director, Regulatory & Government Cincinnati Bell Telephone Company 221 E Fourth Street, Room 103-1170 Cincinnati, OH 45202

*Honorable Robert C Moore Attorney At Law Hazelrigg & Cox, LLP 415 West Main Street P.O. Box 676 Frankfort, KENTUCKY 40602

*Melissa M Murphy Senior Attorney Lexington-Fayette Urban County Government Department Of Law 200 East Main Street Lexington, KENTUCKY 40507

*Lisa K Nally-Martin Office of the Marion County Attorney 104 West Main street, Box 678 Lebanon, KENTUCKY 40033

*John Wilson Garrard County Judge/Executive 15 Public Square Lancaster, KENTUCKY 40444