

From: [PSC - Public Information Officer](#)
To: "Vaughn, Douglas"
Subject: your comments in case number 2014-396 - Kentucky Power rates
Date: Monday, January 05, 2015 5:02:42 PM

Dear Mr. Vaughn :

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2014-00396. It would be helpful if you would please refer to it in any further correspondence.

The application and other documents in this case are available at
http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2014-00396

Thank you for your interest in this matter.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
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Andrew.Melnykovich@ky.gov

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By Kentucky PSC at 10:30 am, Jan 06, 2015

From: Vaughn, Douglas [REDACTED]
Sent: Friday, January 02, 2015 10:58 AM
To: PSC - Public Information Officer
Subject: Electric service

To whom it may concern;

I have come to you once before over the poor service at my residence (22 Skyview Drive, Louisa,ky 41230)

After that ,Ky Power visited, called and promised that the problems would be taken care of, however the promises have failed.

My power was off 2 times in the last 2 weeks, chiefly due to the lack of right away clearing. Ky power had a wonderful response time but there shouldn't have been the problems to begin with.

Secondly; There is a charge on our bills referred to as a ryder which is equal to about 15% of our bill which is already added and now they want to add an additional \$20- \$30 dollars to everyone's bill, whats going on with them?

These problems have been coming on for 25 years do to the lack of Right away clearing and now the pressure from the E.P.A.

I personally don't believe that Ky Power is do a raise in rates and also think they have very poorly managed their past increases .

You may contact me at 606-673-1044 if I can be of any assistance,

Thank you for your consideration in these matters,

Douglas R. Vaughn.

Randy Vaughn
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Marshall University
Office of Facilities Planning & Management
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