

3-30-15  
APR 2 2015  
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PUBLIC SERVICE  
COMMISSION

PSC,

I am writing to you - in regards to the issue of Mountain Water District Rate Increase Case.

I think that certainly was a tricky plan - on MWD's behalf - to get the Planned - open meeting to which the public can attend - on 4-16-15 - to the Frankfort meeting - on a different date.

I know this company "had their reasons why" no one could attend the published meeting - etc...

This should tell you something.

My main reason for writing my letter to you - is -

I think - if PSC does give their OK - on the rate hike - it should come with some proof - on MWD's behalf - to run the water Co - aka - better management (much better)

This company has "ALOT" of problems - and we as the customers - are going to pay for that. My water was out - for 5 days. Now - this is 5 days - with No Water - in the winter, carrying buckets of creek water - to flush commodes - not to begin to mention all the other hardships + costs + worry and problems of this.

I read that under the PSC rules & guidelines - they HAVE to get a problem fixed much sooner than that.

The next time this happens to me - as a paying customer of MWD - I plan to hire myself a lawyer and see how that goes?

So - my complain went so much about their rate increase - but my poor service - just because we live up a hollow - doesn't mean we don't need water.

It's a poor way to run a company!

This company will eventually go under - if something doesn't change and in my way of thinking -

You can't fix people's money problems - by giving them more of hard working people's money.

Please do a "complete" review on this company - before you give them anything.

Thank You.

Debbie Peake

my water bill is sent : Brian Peake

345 Left Turkey

Meady, Ky toe BR.

41531

My phone no is: 606-353-9698

I'll be glad to talk to you - about this!