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PUBLIC SERVICE
COMMISSION

November 13, 2014

Public Service Commission

P. O Box 615

Frankfort, KY 40602

Case No. 2014-00315

Dear Friends:

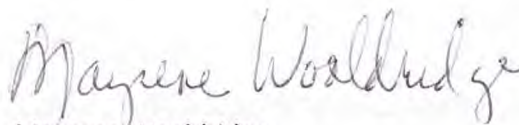
I am a member of Duo County Telephone Cooperative who filed an application on October 24, 2014, requesting an increase in basic local service rates. I am widowed, on a fixed income, and beginning to feel squeezed by every provider with whom I do business.

I respectfully request that this increase not be approved for the following reasons:

1. Duo County Telephone Cooperative has a monopoly in this area. We cannot get satisfactory service for internet or a land phone with anyone other than Duo County.
2. Approximately a year ago, Duo County insisted on installing fiberoptic boxes for everyone claiming that service would be better and faster. We cannot see that anything is better and faster.
3. When my phone bill is due on a Monday and I hand deliver my check on Saturday, I am charged a late fee. This is happening because my check is not processed and not because it is not there.
4. In my opinion, Duo County Telephone Cooperative has taken on the colors of a crook (certainly not that of a cooperative) and should not be allowed to charge more for basic service.

Thank you for your consideration.

Sincerely,



Mayrene Wooldridge

/mh

114 South Grider Road

Russell Springs, KY 42642