

CANNONSBURG WATER DISTRICT

1606 CANNONSBURG ROAD

ASHLAND, KY 41102

606-928-9808

FAX# 606-928-4788

RECEIVED

AUG 17 2015

**PUBLIC SERVICE
COMMISSION**

August 11, 2015

Mr. Jeff Derouen
Executive Director
Public Service Commission
PO Box 615
Frankfort, KY 40602

RE: CASE NO 2014-00267
Surcharge Monthly Activity Report

Dear Mr. Derouen:

Let me start by apologizing for not advising you the replacement meter status when requested. This has been a very trying time. Each day for a week a representative from C I Thornburg came to work on the meters to try to get them to read. Each day when they thought they found the problem or solution they hit a snag and regretfully as of this day the meters are still not able to be read.

Enclosed is a letter from the C I Thornburg explaining and anticipating the date when collecting data will begin. They hope to start collecting data on Friday, August 14, 2015. Hopefully, we will have something to report at that time and will let you know.

Once again I apologize.

Sincerely,



Danny R. Clarkston
Manager

Enclosure

Cannonsburg Water District is an Equal Opportunity Employer and Provider.



The C.I. Thornburg Co., Inc.

P.O. Box 2163 • Huntington, WV 25722
4034 Altizer Avenue • Huntington, WV 25705
(304) 523-3484 • FAX (304) 523-0510

August 11, 2015

Mr. Danny Clarkston
Cannonsburg Water District
1606 Cannonsburg Road
Cannonsburg, KY 41102

Re: Ten (10) 6" Main Line Meters

Dear Mr. Clarkston,

This letter will confirm our telephone conversations regarding the continued efforts surrounding the meters furnished on Contract 2.

First, my continued apology is offered for the problems these meters have caused. More importantly, please know that the problems are being resolved.

As promised in my March letter, we delivered and installed ten (10) replacement meters in early May. All ten (10) of the meters worked, measured and recorded flow when installed.

However, shortly thereafter when connected to your standard radios, these meters could not be interrogated and read by your existing RadioRead Handheld Units. After significant troubleshooting and discussions with Siemens, it was determined that a different radio needed to be installed to communicate with the Siemens Meters. These radios were installed the week of July 27, 2015. At that time, sadly, it was determined that two (2) or three (3) of the electronic registers had been damaged since installation and had stopped working.

Replacement Electronic Registers have been ordered and will be installed as soon as received.

Lastly, we are providing and assisting in the installation of more protective meter boxes to prevent further physical damage to the Electronic Registers.

Training on reading and collecting data from these new meters and radios on your RadioRead Handheld Units will be Friday, August 14, 2015.

If you have additional questions, please let me know. Thanks for your understanding and assistance on this project.

Leading the World Through Clean Water

Branch Offices: Bowling Green, KY • Bridgeport, WV • Huntington, WV • Nashville, TN
www.cithornburg.com

Sincerely,

The C. I. Thornburg Co., Inc.

Alan S. Morrison, P. E.
Business Development

Cc: Mr. Paul Amburgey, P. E.
E. L. Robinson Engineering Co.
3145 Greenup Ave.
Ashland, KY 41101