## **CANNONSBURG WATER DISTRICT**

1606 CANNONSBURG ROAD ASHLAND, KY 41102 606-928-9808 FAX# 606-928-4788 RECEIVED

AUG 1 7 2015 PUBLIC SERVICE COMMISSION

August 10, 2015

Mr. Jeff Derouen Executive Director Public Service Commission PO Box 615 Frankfort, KY 40602

RE: CASE NO 2014-00267 Surcharge Monthly Activity Report

Dear Mr. Derouen:

Please find this as our monthly Sur-Charge activity report.

1. C. I. Thornburg Co. has installed the replacement master meters that were inoperable. They are still not in operating order at this date. We are in contact with C. I. Thornburg to find out why we cannot read them. They plan to dig up the boxes again and put in bigger boxes to be able to work on the meters and they have ordered different registers.

The original meters were put in a boxes but did not allow any room to work around. All of the additional work to be done will be done at C. I. Thornburg's expense. Please see the enclosed letter from C. I. Thornburg.

- 2. Cannonsburg Water District (CWD) has found and repaired 14 water leaks throughout the District in the month of July 2015.
- 3. The Bids for the replacement of service lines are still not ready for bid until we collect the data from the master meters.

Sincerely,

Danny R. Clarkson is the set of set of a strategy account of a property of the set of the set of the set of the Manager 16 of the most set of the set of power (set of quee set) and set of the set of the set of the power of the Enclosure from power and set of the set of th



## The C.I. Thornburg Co., Inc.

P.O. Box 2163 • Huntington, WV 25722 4034 Altizer Avenue • Huntington, WV 25705 (304) 523-3484 • FAX (304) 523-0510

August 11, 2015

Mr. Danny Clarkston Cannonsburg Water District 1606 Cannonsburg Road Cannonsburg, KY 41102

Re: Ten (10) 6\* Main Line Meters

Dear Mr. Clarkston,

This letter will confirm our telephone conversations regarding the continued efforts surrounding the meters furnished on Contract 2.

First, my continued apology is offered for the problems these meters have caused. More importantly, please know that the problems are being resolved.

As promised in my March letter, we delivered and installed ten (10) replacement meters in early May. All ten (10) of the meters worked, measured and recorded flow when installed.

However, shortly thereafter when connected to your standard radios, these meters could not be interrogated and read by your existing RadioRead Handheld Units. After significant trouble-shooting and discussions with Siemens, it was determined that a different radio needed to be installed to communicate with the Siemens Meters. These radios were installed the week of July 27, 2015. At that time, sadly, it was determined that two (2) or three (3) of the electronic registers had been damaged since installation and had stopped working.

Replacement Electronic Registers have been ordered and will be installed as soon as received.

Lastly, we are providing and assisting in the installation of more protective meter boxes to prevent further physical damage to the Electronic Registers.

Training on reading and collecting data from these new meters and radios on your RadioRead Handheld Units will be Friday, August 14, 2015.

If you have additional questions, please let me know. Thanks for your understanding and assistance on this project.

## Leading the World Through Clean Water

Branch Offices: Bowling Green, KY • Bridgeport, WV • Huntington, WV • Nashville, TN www.cithornburg.com Sincerely,

## The C. I. Thornburg Co., Inc.

Alan S. Morrison, P. E. Business Development

Cc: Mr. Paul Amburgey, P. E. E. L. Robinson Engineering Co. 3145 Greenup Ave. Ashland, KY 41101

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