

**Melnykovich, Andrew (PSC)**

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**From:** PSC - Public Information Officer  
**Sent:** Friday, August 01, 2014 4:08 PM  
**To:** 'Janice Homola'  
**Subject:** Your comments in CASE 2014-00215, Airview Utilities, LLC Rate Hike Request

Dear Ms. Homola:

Your comments in the above-referenced matter have been received and will be placed into the case record for the Commission's consideration.

Thank you for your interest.

*Andrew Melnykovich*  
Director of Communications  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40601  
502-782-2564 cell:502-330-5981  
TWITTER: @KYPSC



**From:** Janice Homola [REDACTED]  
**Sent:** Monday, July 28, 2014 5:07 PM  
**To:** PSC - Public Information Officer  
**Subject:** CASE 2014-00215, Airview Utilities, LLC Rate Hike Request

Please see attached, my letter concerning the requested rate hike for the subject case.

Respectfully,

Janice W. Homola  
150 Airview Drive  
Elizabethtown, KY 42701

Janice W. Homola  
150 Airview Drive  
Elizabethtown, KY 42701

July 21, 2014

Mr. Jeff Derouen  
Executive Director  
Public Service Commission  
2011 Sower Boulevard  
P O Box 615  
Frankfort, KY 40602

RE: Case Number 2014-00215, Airview Utilities, LLC Rate Hike Request

Director Derouen:

In response to the open period for the Airview Utilities request I submit the following;

1. That a 40% increase in charges is unrealistic and unfair to the residents of the Airview Subdivision.
2. That the fact that rates had not been raised for over 10 years is not the fault of the Airview Residents and they should not have to suffer for this lack of management and oversight.
3. That as Mr. Smither is the owner of Covered Bridge Utilities, billings and payments to and from Airview Utilities and Covered Bridge Utilities are suspect in as much as there is no demonstration of attempting to obtain the lowest rate for repairs and maintenance and should not be used as justification for increased rates.
4. That the fact that Mr Smither and Mr Cogan purchased Airview Utilities for the sum of one dollar would indicate that their claim of not being privy or entitled to depreciation expenses was known from the beginning.
5. That many of the problems with collecting the Sewer Utility Payments is their sole responsibility due to poor management and lack of public (Airview Subdivision) knowledge, for which Airview Utilities could and should have provided information. Case in point; When I moved to the subdivision as a renter, I received no information regarding a sewer utility charge and assumed the charge was included with the water. After about two years, I began receiving letters from Airview Utilities addressed to a Jacob Colson. At that time, because I had been dealing with a property manager, I had no idea that was the name of the owner of the home. Once I found out that was the name, I forwarded the letters to the property manager. At that point, I found out what the letters are about. I have heard more than one person in the neighborhood say that they are not paying because they have no idea what it is, and who it is. Their point of view is that anyone could write to them and claim money owed. A few well thought out pages explaining what Airview Utilities is and why dues are owed sent out once or twice a year would go a long way towards improving the collection rates.

6. That a large number of the people living in the subdivision are on limited or fixed incomes and however small the rate increase may seem, it is going to have a significant impact on these people.
7. That a fair request would be to increase the charge in increments of about 5% per year.
8. And finally, that once again, poor management on the part of Airview Utilities should not result in the residents of the Airview subdivision being unfairly burdened by an unreasonable increase in rates charge for sewage treatment.

Sincerely,

A handwritten signature in black ink, appearing to read 'Janice W. Homola', with a long horizontal flourish extending to the right.

Janice W. Homola  
150 Airview Drive  
Elizabethtown, KY 42701

