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October 15, 2013

Mary Beth Touchstone  
179 Old Bridge Road  
Danville, Kentucky 40422

RE: Case No. 2013-00332  
Heritage Operating, LP dba Bright's Propane Service, Inc.

Dear Ms. Touchstone:

This letter is in response to your letter received on October 15, 2013 regarding your concerns in the case referenced above. Your letter is being treated as an official protest and will be placed in the case file of this proceeding. The Commission will take your concerns into consideration in its review and decision in this matter.

Additionally, please be advised that the Attorney General represents residents in issues such as these. You may want to make the Attorney General aware of your concerns by contacting him through his Office of Rate Intervention, 1024 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601-8204.

You may view all documents filed in this case on the Commission's website at <http://psc.ky.gov>.

Thank you for your letter of interest and concern in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen  
Executive Director

cc: Parties of Record