

RECEIVED  
AUG 14 2013  
PUBLIC SERVICE  
COMMISSION

Heather Jenkins  
1891 Richardsville Rd.  
Bowling Green, KY 42101

In Response to Case Number 2013-00234 Request to Abandon by Richardsville Gas Company

To Whom It May Concern:

Richardsville Gas Company recently contacted your office with a request to abandon the services that they currently perform as a utility company in Richardsville. This would result in an economic hardship for all the homes in our community that they currently services. Richardsville Gas Company currently services 41 homes, 3 churches, and 3 businesses in our area.

Attached you will find a petition signed by 36 of those property owners gathered in under three days. These property owners are requesting a rate increase in lieu of abandonment. These are not 47 costumers, they 41 families that cannot afford to transition from natural gas to propane or electric. Of the 36 households that have signed the attached petition there are 23 children and 76 adults. Most of the adults are retired and living on extremely fixed incomes. These people would be forced to covert 76 furnaces, 9 stoves, 17 hot water heaters and 8 other items that they are currently running on natural gas. This conversion process is not cheap.

The Miller's made this request with you for the first time in July. However, they did not notify customers of any intent to close until August. Please see the attached letter dated August 2<sup>nd</sup> and the accompanying envelope postmarked August 6<sup>th</sup>. This is the first opportunity that we the costumers have had to respond. Most of the costumers on this well have stated that they cannot convert regardless of the amount of time they have. However, in a less than a 45 day time frame none of them can convert. This will leave the elderly and small children with no heat by the middle of September.

The Miller's stated in the repose to you on August 5<sup>th</sup>, 2013 that they cannot stay ahead of the constant changing costs of natural gas. However, the Miller's are capable of operating a profitable business in the gas industry. This is evident in Miller's Bottled Gas Company, that has been in operation since 1945 according to the website, and is propane company they run out of the same office as Richardsville Gas Company.

In addition to the necessity of a rate increase we ask that the Miller's consider charging a late fee for late payments. The Miller's showed that the costumers of Richardsville Gas Company constantly make late payments. A late fee could be an

opportunity for Richardsville Gas Company to turn a profit or a deterrent to paying late.

As a community, we ask that you consider our request to have our rates raised in order to keep the utility that we have become very reliant on. We ask that the Miller's continue to stay a pillar in this community and service it with the same helping hand that they always have. We ask that the Miller's continue their search of someone to take over the business. Thank you for your time and consideration.

Thank you,

Heather Jenkins

Attachments:

- 1) Petition
- 2) Letter to Mr. Miller
- 3) Letter from Millers to Costumers

Heather Jenkins  
1891 Richardsville Road  
Bowling Green, KY 42101

August 12<sup>th</sup>, 2013

Mr. Glen Miller,

Please see the attached petition signed by 36 of the households you serve in the Richardsville community requesting a rate increase this year. Mr. Miller, the service that Richardsville Gas Company provides in this community has become a necessary utility in our area. As a result losing this service would result in extreme economic hardship in our area.

Your family has been an amazing asset in this community. We appreciate your staying open at a loss over the last few years. We are all willing to pay a reasonable amount more for your service. Please reconsider closing Richardsville Gas Company. Please let me know how I can help.

Thank you,

Heather Jenkins

RICHARDSVILLE GAS CO. INC.  
P.O. Box 9675  
Bowling Green, KY 42101  
270-842-9428

August 2, 2013

Dear Customer;

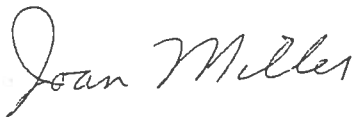
Richardsville Gas Company, Inc. will be ceasing operations as soon as the Kentucky Public Service Commission gives us a closure date. We would expect that to be sometime at the latest mid-September.

We can no longer continue to operate at a personal and corporate loss each year. Reporting processes and regulations have become too time consuming and costly.

The Public Service Commission has been notified of our intent and the procedures we will take to safely disconnect the equipment and discontinue service.

There are several propane companies as well as an electric utility serving your area. You should be able to convert some of your appliances to propane or if you choose switch to using electric prior to cold weather.

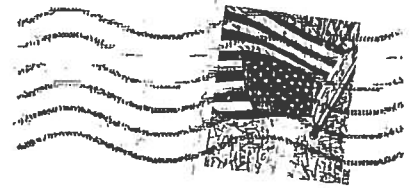
RICHARDSVILLE GAS CO. INC.

A handwritten signature in cursive script that reads "Joan Miller".

Joan Miller

Richardsville Gas Co., Inc.  
P.O. Box 9675  
Bowling Green, KY 42102

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Heather Jenkins  
1891 Richardsville Rd  
Bowling Green, KY 42101

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Petition to stop the shutdown of Richrardsville Gas Company, INC.

Costumers of Richrardsville Gas Company, INC.

Richrardsville Gas Company, INC.'s impact on our community

- 1) Richrardsville Gas Company, INC. services the community of Richrardsville as a functioning utility company
- 2) Richrardsville Gas Company, INC. provides a utility (natural gas) that no one else in our area provides
- 3) Richrardsville Gas Company, INC. would create an economic hardship in our community in the event that a shut down occurs

We as users of this utility demand the following:

- 1) Consumers of Richrardsville Gas Company, INC. receive a rate increase to cover losses by Richrardsville gas company, AND
- 2) As a result of this rate increase Richrardsville Gas Company, INC. continue to operate as a utility in our community

Type of Consumer	Number of children under 18 in household	Number of adults in household	Are all adults signing petition?	I received a rate decrease in 2012?	Do you currently use natural gas for:				Would switching from Natural Gas to Propane or Electric cause you economic hardship?	Printed Name	Address	Signature
					Furnace/Heating	Stove/Cooking	Heating Water	Other				
Business		4	-		2				Yes	Big Auto Parts	120 Threlkel Ferry Rd	Ben De Leber
Business		4	-		5				Yes	Jones Auto Sales	141 Threlkel Ferry	Wayne Jones
R	1	2	-		1				Yes	Melissa Willis	1870 Richrardsville Rd	T. Willis
R		2	-		1		1		YES	GUY S. ZDOL	505 RICHARDSVILLE RD	Guy S. ZDOL RETIRED
R		1	-		1		1		Yes	Carol Thompson	702 Richrardsville Rd	Carol Thompson
B	1	5	-		3				Yes	Delores Steele	640 Richrardsville Byp	75 Threlkel Ferry Rd
R		2	-		1		1		Yes	Harold Carroll	600 Richrardsville	Harold Carroll
R	2	2	-		2		1		YES	Heather Davidson	678 Richrardsville Bypass	Heather Davidson
R	2	2	-		2				Yes	Bob Barb	580 Richrardsville Bypass	Bob Barb
R	0	1	-		3		1		yes	Sandra Mass	2001 Richrardsville Rd	Sandra Mass RETIRED
R	0	3	-		1		1		yes	CHARLES SHAND	1829 RICHARDSVILLE RD	Charles Shand Retired
R	0	2	-		1				Yes	Jimmy Cherry	1639 Richrardsville Rd	Jimmy Cherry RETIRED

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					Furnace/ Heating	Stove/ Cooking	Heating Water	Other					
R	1	2	-	-			✓		Yes	Heather Duval	437 Thrukel Ferry Rd		Heather Duval
R	0	1	-	-	✓		✓	✓	YES	INA STRINGFIELD	1911 Richrardsville Rd		Ina m Stringfield
R	0	1	-	-	✓				Yes	Sharon Young	2301 Richrardsville Rd		Sharon Young
R	1	2	-	Yes	2	1	2	1	Yes	Heather Jenkins	1891 Richrardsville Rd		Heather J.
R	1	2	-	-	1				Yes	Chris Twickell	1754 Richrardsville Rd		Chris Twickell
R	3	2	-	-	1				Yes	Billy Murphy	193 Richrardsville Rd		Billy Murphy
R	0	1	-	-	2		1		Yes	Gail White	1716 Richrardsville Rd		Gail White
R	2	2	-	-	1	1			Yes	Sherman Cardwell	2881 Lodgehall Rd		Sherman Cardwell
R	0	2	-	-	1	1			Yes	Robert Clive	2120 Richrardsville Rd		Robert Clive
R	0	1	-	-	3	0	0		Yes	MIKE GLENN	2405 Richrardsville Rd		Mike Glenn
R	0	0	-	-	2	0	0		Yes	MIKE GLENN	2115 Richrardsville Rd		Mike Glenn
R	0	2	-	-	✓	✓			Yes	Wesley Berry	2307 Richrardsville Rd		Wesley Berry

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					Furnace/ Heating	Stove/ Cooking	Heating Water	Other					
R	0	2	X		1	1	1	1	YES	WILLIAM OTOOLE	1621 RICHARDSVILLE RD		William OTOOLE
R	1	2	X		1			1	YES	Linda Spinks	1535 Richardsville Rd		Linda Spinks
R	0	2	X		1				Yes	Linda Steel	1481 Richardsville Rd		Linda Steel
R	0	2	X		1		1	1	Yes	Billy Elkin	1488 Richardsville Rd		Billy Elkin
R	1	2	X		1		1		yes	Tawatha Fox	1600 Richardsville Rd		Tawatha Fox
R	3	2	X	-	1				Yes	Jarvis Fox	882 Richardsville Rd		Jarvis Fox
R	0	1	X		1				yes	Glenn Simpson	689 Richardsville Rd		Glenn Simpson
R	0	1	X	-	1			1	Yes	Bessie Runner	2614 Richardsville Rd		Bessie Runner
R	0	2			1	1	1		yes	Kimberly Howard	15 Ezra Whalen Rd		Kimberly Howard
R	0	3	X	-	1	1	0	0	yes	Audrey Spinks	140 Ezra Whalen Rd		Audrey Spinks
R	2	2			2	1	1		yes	John Spinks	174 Ezra Whalen Rd		John Spinks
R	2	6	X	4	1	1	1	1		Louise Bowles	190 Ezra Whalen Rd		Louise Bowles