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27 June 2013

Public Service Commission
211 Sower Blvd
P O Box 615
Frankfort, Kentucky 40602-0615

RECEIVED

JUL 1 2013

Kentucky Power Company
Case No. 2013-00197

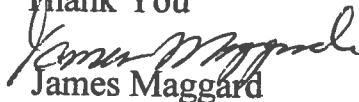
PUBLIC SERVICE
COMMISSION

My wife and I are filing an Official Complaint against Kentucky Power Company and are hereby requesting that Kentucky Power Co. be denied a rate increase until services have been improved to a point where the last increase shows some improvements which is not the case in the Coon Creek area of Leslie County.

Just three years ago 2010 an increase was approved of almost 34 % we have seen very little or no improvement from that one, why give them more and let the poor and elderly suffer even more and go long periods with out electricity due to poor management.

I strongly urge you to deny this rate increase or at least reduce it to an amount equal to the Cost of living increases that we all have to live with on retired and fixed income.

Thank You



James Maggard

U S Army Retired

Disabled Vietnam Veteran