COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

JUL 16 2013

PUBLIC SERVICE COMMISSION

In The Matter of:

JEFFREY AND CHRISTY VICE

COMPLAINANTS

CASE NO.2013-00010

v.

FLEMING-MASON ENERGY COOPERATIVE INC.

DEFENDANT

RESPONSE OF FLEMING-MASON ENERGY COOPERATIVE INC.
TO COMMISSION STAFF'S INITIAL REQUEST FOR INFORMATION

Fleming-Mason Energy Cooperative Inc., Elizaville Road, P. O. Box 328, Flemingsburg, Kentucky 41041, by counsel, Marvin W. Suit, hereby files with the Kentucky Public Service Commission (the "Commission") its responses to Commission Staff's initial request for information in the above Complaint

These responses are filed as the original and eight copies for use by the Commission and a copy mailed to Jeffrey and Christy Vice at 86 Appaloosa Lane, Sharpsburg, KY 40375

Dated: July 16, 2013

MARVIN W. SUIT

Attorney for Fleming-Mason energy

In the Matter of:

JEFFREY AND CHRISTY VICE)	
COMPLAINANTS))	
V.)	CASE NO.
)	2013-00010
FLEMING-MASON ENERGY COOPERATIVE, INC.)	
)	
DEFENDANT)	

I, Christopher S. Perry, Chief Executive Officer, of Fleming-Mason Energy Cooperative, Inc., declare that the statements contained in this response are true to the best of my information and belief.

Christopher S. Perry, CEO

Fleming-Mason Energy Cooperative, Inc.

Subscribed and sworn to before me by Christopher S. Perry, this 16th day of July, 2013.

Notary Rublic, State-At-Large

My commission expires: Que 20, 2014.

	Page	of
Witness:	Christop	her S. Perry

- Refer to Fleming-Mason's Answer to Complaint filed on February 1, 2013. In the "Narrative" section on page 2, Fleming Mason states "the PSC's investigations found nothing to suggest that the circuit serving the Vices was inconsistent with the NESC and/or PSC Regulations." Explain whether Fleming Mason believes Commission Staff conducted an inspection of the circuit design and construction as part of its investigation as indicated in this statement.
 - a. If yes, identify the findings within the Complaint Investigation Report which indicate that the circuit was in compliance with National Electric Safety Code ("NESC") Regulations. Also, identify the findings that indicated the circuit was in compliance with the Commission Regulations.
 - b. If no, provide basis for Fleming Mason's statement.

RESPONSE:

Fleming-Mason does not imply that the PSC engineering staff conducted a complete analysis of the circuit design and construction when performing the duties associated with this investigation. However, it should be noted that the inspector did review circuit data, circuit inspection records, worked with Fleming-Mason Energy engineering and operations staff in the field, and questioned staff about the performance, design, and characteristics of the circuit serving the Vice home.

As part of this investigation and included in the record are documents relating to FME inspections that are required by PSC regulation. Also included in the record are voltage recordings for the Vice home and other locations along this feeder. These voltage recordings indicate that the voltages do meet the requirements set forth in PSC regulations.

Finally, we are assuming that Mr. Moore did perform some visual inspections of the line serving the Vice house. At the very least, Mr. Moore did have the opportunity to inspect the single-phase line in the subdivision and the pole, transformer, service wire, and meter base at the Vice house. There are no indications of NESC violations or potential hazards noted or verbally offered during this investigation.

	Page	_ of <u>_</u> _l
Witness:	Christoph	er S. Perry

2. Refer to page 3 of Fleming Mason's Answer and the statement, "Fleming-Mason cannot be and is not required to be the guarantor of uninterrupted service nor is it to be financially responsible for any losses, even if the losses and causation could be held responsible for losses resulting from an event caused by Fleming-Mason's equipment failure.

RESPONSE:

Fleming-Mason could be held responsible for damages resulting from proven negligence on Fleming-Mason's part. Fleming-Mason carries liability insurance with Federated Rural Electric Insurance and Federated has the expertise and experience to determine when negligence is involved and reimburses customers for any damages resulting from proven negligence on behalf of Fleming-Mason. Fleming-Mason has filed claims with Federated on behalf of the Vice's but those claims have been denied because Federated found no proof of negligence.

Fleming-Mason does not believe that it should be held responsible for losses or damage resulting from events beyond our control. Lightning is an excellent example of an event that causes reclosing operations on our system and can cause overvoltages to be experienced along the length of the feeder. Other events that did impact the service reliability in this case that were beyond our control included animal related outages, East Kentucky Power transmission events, and transmission events related to Kentucky Utilities and East Kentucky Power transmission ties. These events are not preventable from the Fleming-Mason Energy perspective.

Finally, there is considerable discussion of the Homeguard equipment in this investigation. The Homeguard equipment is not owned, operated or maintained by Fleming-Mason Energy. It was intended to be a service offered to our members, but in no way meant to be an insurance policy or guarantee on service provided by Fleming-Mason Energy. However, the warranty provided by Homeguard for white appliances and equipment protected by their suppression equipment was utilized for the Vice home. There was a reimbursement made in this case to the Vice family.

Page _____ of _____ 5
Witness: Christopher S. Perry

3. Refer to page 4 of Fleming-Mason's Answer and the statement, "Line technicians and engineering staff were dispatched to investigate causes of interruptions over the period described in the report." Provide detailed outage information, including cause, duration and dispatches, for outages occurring on the line serving Jeffrey and Christy Vice's ("Vices") home from 2010 to the date of this Request for Information.

RESPONSE:

See the attached print-out of all recorded outages and events that affected the Vice's circuit from January 1, 2010 thru July 11, 2013. Any of these events *may or may not* have affected the Vice's home. Events hi-lighted in yellow are confirmed outages that affected the Vice's residence. This information is from Fleming-Mason Energy's Outage Management System.

Perry

PEASTICKS SUBSTATION / OWINGSVILLE-SHARPSBURG CKT CKT OUTAGES FROM 2010 TO PRESENT

O LO anu	Tenubla dE'	0	1			S FROM 2010 TO PRESENT					
່ວ ທ any ປືອ ng Mason Energy	TroubledElement	OutageStartTime	OutageEndTime	CustomersRestored	InterruptionDuration	Cause	Equipment/Material Failure	Voltage Level	Weather Condition	CustomersAffected	CustomerHours
ng Mason Energy	_1	1/1/2010 3:22 PM 1/6/2010 1:01 PM	1/1/2010 4:56 PM	2		4 510 Wind, not trees	300 Line conductor				28 43.866
			1/6/2010 1:57 PM		1 5	6					1 0.933
ing Mason Energy		1/16/2010 7:59 AM	1/17/2010 8:50 AM			1 999 Cause unknown	200 Pole				8 198.
ing Mason Energy		2/2/2010 8:11 AM	2/2/2010 8:49 AM		8 3	7 999 Cause unknown	999 No Equipment failure				8 5.066
ing Mason Energy		3/12/2010 5:20 PM	3/12/2010 6:26 PM			6 500 Lightning	999 No Equipment failure				1 1.
ing Mason Energy		3/15/2010 3:52 PM	3/15/2010 6:01 PM			9 500 Lightning	999 No Equipment failure				1 2.1
=		3/16/2010 8:25 AM	3/16/2010 11:40 AM		19	4 110 Maintenance	999 No Equipment failure				3 9.7
≥ Ing Mason Energy		3/16/2010 9:32 AM	3/16/2010 11:40 AM	1	12	7 110 Maintenance	999 No Equipment failure				8 17.066
ng Mason Energy Fleming Mason Energy		3/18/2010 1:34 PM	3/18/2010 3:29 PM			5 999 Cause unknown	999 No Equipment failure				2 3.833
		3/20/2010 12:25 PM	3/20/2010 1:35 PM			0 999 Cause unknown	999 No Equipment failure				6
Fleming Mason Energy		3/26/2010 4:49 AM	3/26/2010 5:19 AM		1 3	0 999 Cause unknown	999 No Equipment failure				1 0.
Fleming Mason Energy		3/30/2010 2:18 PM	3/30/2010 3:47 PM	7	8	9 999 Cause unknown	999 No Equipment failure				7 10.383
Fleming Mason Energy		5/3/2010 9:05 PM	5/3/2010 10:43 PM		9	8 500 Lightning	999 No Equipment failure				1 1.633
Fleming Mason Energy		5/6/2010 10:46 AM	5/6/2010 12:30 PM	Ġ	10	4 999 Cause unknown	999 No Equipment failure				9 15.0
Fleming Mason Energy		5/6/2010 9:40 PM	5/7/2010 12:17 AM	2	15	7 999 Cause unknown	100 Power transformer				2 5.233
Fleming Mason Energy	FSE967	5/12/2010 12:54 PM	5/12/2010 2:53 PM	3	119	500 Lightning	999 No Equipment failure			+	3 5.99
Fleming Mason Energy	1	5/12/2010 3:36 PM	5/12/2010 5:25 PM	4	110	500 Lightning	999 No Equipment failure				4 7.2667
Fleming Mason Energy		5/12/2010 1:50 PM	5/12/2010 4:47 PM	1	177	500 Lightning	999 No Equipment failure				1 2.95
Fleming Mason Energy		5/14/2010 5:22 PM	5/14/2010 9:50 PM	1	268	999 Cause unknown	999 No Equipment failure		 	+	1 4.4667
Fleming Mason Energy		5/24/2010 6:59 PM	5/24/2010 9:27 PM	2	148	740 Public cuts tree	999 No Equipment failure				+
Fleming Mason Energy	FSE1023	5/26/2010 10:10 AM	5/26/2010 11:24 AM	12	74	600 Small animal/bird	999 No Equipment failure		 	1	2 4.9333
Fleming Mason Energy	x370429107	5/31/2010 8:20 AM	5/31/2010 10:35 AM	1	135	500 Lightning	999 No Equipment fallure		+	1	1-10
Fleming Mason Energy	x380323012	6/3/2010 9:24 AM	6/3/2010 1:02 PM	2		600 Small animal/bird	999 No Equipment failure				2,25
Fleming Mason Energy	x380112015	6/4/2010 6:15 PM	6/4/2010 9:00 PM	1	164	500 Lightning	999 No Equipment failure				7.2667
Fleming Mason Energy	FSE927	6/15/2010 9:52 PM	6/16/2010 2:45 AM	7	293	500 Lightning	999 No Equipment failure			+	2.75
Fleming Mason Energy	FSE928	6/15/2010 9:40 PM	6/16/2010 2:30 AM	7	291	500 Lightning	999 No Equipment failure				7 34.1833
Fleming Mason Energy		6/16/2010 1:30 PM	6/16/2010 2:49 PM	1	79	999 Cause unknown	999 No Equipment failure				7 33.8333
Fleming Mason Energy	x370438020	6/16/2010 4:09 PM	6/16/2010 5:30 PM	1	81	999 Cause unknown	999 No Equipment failure				1 1.3167
	x370659003	6/22/2010 9:02 AM	6/22/2010 10:48 AM	1		999 Cause unknown	999 No Equipment failure		+		1 1.35
Fleming Mason Energy	x380762032	6/24/2010 5:54 PM	6/24/2010 7:52 PM	1		500 Lightning	999 No Equipment failure				1 1.7667
Fleming Mason Energy	FSE995	6/27/2010 2:41 PM	6/27/2010 7:30 PM	12		500 Lightning	999 No Equipment failure		+		1 1.9667
Fleming Mason Energy	CO9238	7/7/2010 2:24 PM	7/7/2010 3:00 PM	8		110 Maintenance	200 Pole			1:	
Fleming Mason Energy	CO10252	7/8/2010 7:15 AM	7/8/2010 8:46 AM	39		600 Small animal/bird	999 No Equipment failure		-		4.8
Fleming Mason Energy	x370219002	7/8/2010 7:47 AM	7/8/2010 8:20 AM	1		500 Lightning	999 No Equipment failure			31	00.10
Fleming Mason Energy	FSE963	7/11/2010 10:56 AM	7/11/2010 11:20 AM	1		999 Cause unknown	999 No Equipment failure				0.55
Fleming Mason Energy	PEASTICKS	7/13/2010 11:45 PM	7/14/2010 3:10 AM	2122		000 Power supply	300 Line conductor				0.4
Fleming Mason Energy	x370553028	7/17/2010 5:01 AM	7/17/2010 6:15 AM	1		500 Lightning	999 No Equipment failure			212	
Fleming Mason Energy	x370553031	7/18/2010 1:59 AM	7/18/2010 2:43 AM	1		500 Lightning	999 No Equipment failure				1.2333
Fleming Mason Energy	x370879005	7/19/2010 1:02 PM	7/19/2010 3:41 PM	1		999 Cause unknown	999 No Equipment failure				0.7333
Fleming Mason Energy	x370436003	7/19/2010 9:37 PM	7/19/2010 11:15 PM	1		500 Lightning	999 No Equipment failure				2.65
Fleming Mason Energy	x370437003	7/19/2010 10:47 PM	7/19/2010 11:15 PM	1		500 Lightning	999 No Equipment failure			1	1.6333
Fleming Mason Energy	OC370427001	7/19/2010 6:35 PM	7/19/2010 7:00 PM	5		500 Lightning	999 No Equipment failure			1	0.4667
Fleming Mason Energy	380867023	7/21/2010 9:37 AM	7/21/2010 2:19 PM	1		500 Lightning				5	2.0833
Fleming Mason Energy	x380553010	7/25/2010 7:14 AM	7/25/2010 8:25 AM	2		600 Small animal/bird	999 No Equipment failure 999 No Equipment failure			1	4.7
Fleming Mason Energy	x370436013	7/26/2010 6:49 PM	7/26/2010 7:46 PM	1		300 Material or equipment f				2	2.3667
Fleming Mason Energy	x370436014	7/26/2010 4:59 PM	7/26/2010 7:46 PM	2		300 Material or equipment f				1	0.95
Fleming Mason Energy	CO10746	7/28/2010 12:18 PM	7/28/2010 1:58 PM	1		110 Maintenance	200 Pole			2	5.5667
Fleming Mason Energy	x370659003	B/2/2010 12:50 PM	8/2/2010 2:40 PM	1		999 Cause unknown				1	1.6667
Fleming Mason Energy	OC370427001	8/4/2010 7:16 PM	8/5/2010 6:27 AM	5		500 Lightning	999 No Equipment failure			1	1.8333
leming Mason Energy	x370426004	8/6/2010 7:01 PM	8/6/2010 8:25 PM	1		999 Cause unknown	999 No Equipment failure			5	55.9167
Fleming Mason Energy	x380867021	8/11/2010 4:37 PM	8/11/2010 6:29 PM	2			999 No Equipment fallure			1	1.4
Heming Mason Energy	x380765007	8/11/2010 5:38 PM	8/11/2010 6:26 PM				999 No Equipment failure			2	3.7333
Reming Mason Energy		8/11/2010 5:54 PM	8/11/2010 7:41 PM	2			999 No Equipment failure			6	4.8
leming Mason Energy			8/12/2010 12:21 PM	2			999 No Equipment failure			2	3.5667
leming Mason Energy		8/20/2010 6:31 PM	8/20/2010 7:40 PM	1		430 Tree failure from overha				1	3.7667
Teming Mason Energy			8/21/2010 8:44 PM	28			999 No Equipment failure			1	1.15
Teming Mason Energy			8/25/2010 7:09 AM	28			370 Recioser or sectionalize			28	
leming Mason Energy			8/25/2010 7:45 PM	1		200 0	999 No Equipment failure			1	1.5
leming Mason Energy			8/31/2010 12:32 PM	1			999 No Equipment failure			1	0.7
leming Mason Energy			9/11/2010 7:10 PM	5			200 Pole			5	5.5833
			9/11/2010 7:10 PM	2			999 No Equipment failure			2	3.9333
leming Mason Energy	FSE958 I	9/11/2010 6:33 PM				500 Lightning	999 No Equipment failure				

PEASTICKS SUBSTATION / OWINGSVILLE-SHARPSBURG CKT CKT OUTAGES FROM 2010 TO PRESENT

	ny	TroubledElement	OutageStartTime	OutageEndTime	CustomersRestored	InterruptionDuration	S FROM 2010 TO PRESENT	Equipment/Mart - 1-1 = 11	lse u	Total Control		
15	g Mason Energ	y FSE987	9/11/2010 4:52 PM	9/11/2010 7:52 PM			1 500 Lightning	Equipment/Material Failure 999 No Equipment failure	Voltage Level	Weather Condition	CustomersAffected	CustomerHours
opher	g Mason Energ	y OC727317117	10/2/2010 7:43 PM	10/2/2010 8:37 PM		+	4 400 Decay/age of material/6					2
Str.	g Mason Energ	y x370428012	10/7/2010 11:20 AM	10/7/2010 2:45 PM			4 999 Cause unknown	999 No Equipment failure				40 3
rage	g Mason Energ	y x370879008	10/18/2010 4:13 PM	10/18/2010 5:42 PM			0 999 Cause unknown	300 Line conductor				1 3.416
	g Mason Energ	x370438001	11/20/2010 8:31 AM	11/20/2010 10:03 AM			2 999 Cause unknown	999 No Equipment failure				1 1.483
355	g Mason Energ	/ x370646100	11/20/2010 8:55 AM	11/20/2010 10:22 AM			7 999 Cause unknown	999 No Equipment failure				1 1.533
i it	g Mason Energy	/ x370429001	11/20/2010 9:31 AM	11/20/2010 10:52 AM			1 999 Cause unknown	220 Anchor or guy				1 1.4
3 1	Mason Energy	/ x370658001	11/22/2010 4:25 PM	11/22/2010 6:56 PM			1 400 Decay/age of material/e					2 2.
p. i	Mason Energy	x370646004	12/6/2010 1:18 PM	12/6/2010 2:40 PM			1 999 Cause unknown	999 No Equipment failure				2 5.033
Flemin	g Mason Energy	x370879007	12/8/2010 8:50 AM	12/8/2010 10:45 AM			5 999 Cause unknown	100 Power transformer				1 1.366
Flemin	Mason Energy	OC240	12/13/2010 12:52 AM	12/13/2010 3:14 AM	3		2 510 Wind, not trees	300 Line conductor				2 3.833
Flemin	Mason Energy	x370867001	12/20/2010 9:39 AM	12/20/2010 10:51 AM	+		2 999 Cause unknown	999 No Equipment failure				73.366
Flemin	Mason Energy	FSE960	1/17/2011 8:44 AM	1/17/2011 9:00 AM			999 Cause unknown	999 No Equipment failure				2 2.
Flemin	Mason Energy	x430208021	2/4/2011 12:16 PM	2/4/2011 1:39 PM			999 Cause unknown	999 No Equipment failure			ļ	8 2.133
Fleming	Mason Energy	FSE958	2/28/2011 7:02 AM	2/28/2011 8:25 AM			500 Lightning	999 No Equipment failure				3 4.1
Fleming	Mason Energy	380762020	3/12/2011 7:11 PM	3/12/2011 9:35 PM	+		300 Material or equipment i					8 11.066
Fleming	Mason Energy	CO308797106	4/1/2011 4:57 PM	4/1/2011 6:30 PM			300 Material or equipment			+		1 2.
Fleming	Mason Energy	FSE1037	4/10/2011 11:22 AM	4/10/2011 12:57 PM			500 Lightning					3 4.6
Fleming	Mason Energy	OC312	4/16/2011 12:47 AM	4/16/2011 4:00 AM	6		510 Wind, not trees	999 No Equipment failure 999 No Equipment failure		+		2 3.166
Fleming	Mason Energy	x370544016	4/18/2011 9:14 PM	4/18/2011 9:55 PM	-	-	600 Small animal/blrd	999 No Equipment failure				205.866
	Mason Energy		4/19/2011 4:16 AM	4/19/2011 5:28 AM			500 Lightning	999 No Equipment failure				1 0.683
	Mason Energy		4/19/2011 5:56 PM	4/19/2011 6:20 PM			500 Lightning	999 No Equipment failure				2 2.4
	Mason Energy		5/10/2011 5:24 PM	5/10/2011 6:22 PM			500 Lightning	999 No Equipment failure		-	-	6 2,4
Fleming	Mason Energy		6/8/2011 10:18 AM	6/8/2011 2:12 PM	9		110 Maintenance					7.733
Fleming	Mason Energy	x370866006	6/8/2011 12:42 PM	6/8/2011 2:12 PM	-		110 Maintenance	300 Line conductor 300 Line conductor			9	6 374.4
Fleming	Mason Energy	OC313	6/9/2011 9:06 PM	6/9/2011 10:30 PM	2		500 Lightning	200 Pole				1 1.5
	Mason Energy		6/10/2011 3:18 PM	6/10/2011 4:37 PM	210		000 Power supply					36.4
Fleming	Mason Energy	x370436009	6/10/2011 5:17 PM	6/10/2011 5:46 PM			590 Weather, other	999 No Equipment failure			210	8 2775.5333
	Mason Energy		6/20/2011 8:56 AM	6/20/2011 10:50 AM			500 Lightning		_	-		1 0.4833
Fleming	Mason Energy	C010781	6/20/2011 9:22 AM	6/20/2011 10:38 AM			500 Lightning	999 No Equipment failure				1 1.9
Fleming	Mason Energy	FSE958	6/20/2011 9:47 AM	6/20/2011 11:50 AM			500 Lightning	999 No Equipment faiture				6 7.6
Fleming	Mason Energy	x380762007	6/20/2011 11:34 AM	6/20/2011 12:01 PM			500 Lightning	999 No Equipment failure				8 16.4
Fleming	Mason Energy	x380762037	6/20/2011 12:22 PM	6/20/2011 2:27 PM			500 Lightning	999 No Equipment failure				1 0.45
Fleming	Mason Energy	370869024	6/21/2011 7:39 AM	6/21/2011 9:30 AM		111	500 cigniting	999 No Equipment failure				1 2.0833
Fleming	Mason Energy	OC239	6/21/2011 9:21 PM	6/22/2011 5:57 AM	35		430 Tree fallure from overha	200 Fele				1 1.85
	Mason Energy		6/23/2011 2:25 PM	6/23/2011 4:01 PM	2.	1					3	
	Mason Energy		6/26/2011 7:51 AM	6/26/2011 10:05 AM			430 Tree failure from overha 300 Material or equipment fa				2	1 33.6
_	Mason Energy		6/29/2011 9:53 PM	6/29/2011 10:00 PM			340 Overload					2 4.4667
	Mason Energy		6/29/2011 8:00 PM	6/30/2011 12:11 AM				100 Power transformer				B 0.9333
	Mason Energy		7/4/2011 12:16 AM	7/4/2011 1:50 AM	52		500 Lightning	100 Power transformer				1 4.1833
	Mason Energy		7/12/2011 4:41 AM	7/12/2011 8:02 AM	32			999 No Equipment failure			5	2 81.4667
	Mason Energy		7/24/2011 7:25 PM	7/24/2011 8:53 PM	98			999 No Equipment failure				1 3.35
-	Mason Energy		7/26/2011 9:50 PM	7/27/2011 12:38 AM	15			999 No Equipment failure			9	B 143.7333
-	Mason Energy		8/5/2011 11:15 AM	8/5/2011 12:07 PM	13		400 Decay/age of material/ed				1.	5 42
	Mason Energy	x370648007	8/7/2011 8:26 AM	8/7/2011 12:20 PM			500 Lightning	999 No Equipment faiture				1.7333
	Mason Energy	x370553018	8/13/2011 9:29 PM	8/13/2011 10:00 PM			500 Lightning	100 Power transformer				3.9
	Mason Energy	x380553010	8/18/2011 10:25 PM	8/18/2011 11:05 PM	1			999 No Equipment failure				0.5167
	Mason Energy	FSE958	8/18/2011 10:39 PM	8/18/2011 11:09 PM	2			999 No Equipment failure				1.3333
	Mason Energy	x370879033	8/19/2011 7:20 AM	8/19/2011 10:28 AM	8			999 No Equipment faiture				3 4
_	Mason Energy		9/4/2011 8:25 PM	9/4/2011 10:45 PM	1			999 No Equipment failure				3.1333
	Mason Energy		9/4/2011 9:31 PM	9/4/2011 11:09 PM	1			999 No Equipment failure				2.3333
	Mason Energy		9/12/2011 8:47 PM	9/12/2011 9:55 PM	1			999 No Equipment failure				1.6333
	Mason Energy		9/24/2011 9:50 PM	9/24/2011 10:56 PM	1			999 No Equipment failure				1.1333
-	Mason Energy		9/25/2011 10:25 AM	9/25/2011 10:56 PM	1			999 No Equipment failure				1.1
	Mason Energy		9/28/2011 4:19 PM	9/28/2011 12:23 PM 9/28/2011 5:07 PM	51			999 No Equipment failure			5	
	Mason Energy		10/9/2011 8:30 AM		1			999 No Equipment failure				0.8
-	Mason Energy		10/11/2011 6:31 PM	10/9/2011 9:18 AM	1			110 Voltage regulator				0.8
	Mason Energy		10/11/2011 6:31 PM	10/11/2011 7:26 PM	4			999 No Equipment failure				3.6667
	Mason Energy			10/11/2011 7:26 PM	2			999 No Equipment failure				1.2333
	Mason Energy		10/14/2011 9:17 AM	10/14/2011 9:53 AM	2		999 Cause unknown	999 No Equipment failure				1.2333
Jemino		300773004	10/24/2011 2:25 PM	10/24/2011 3:09 PM	1	44						
	Mason Energy	ECE027	12/31/2011 12:14 PM	12/31/2011 1:24 PM			510 Wind, not trees					0.7333

PEASTICKS SUBSTATION / OWINGSVILLE-SHARPSBURG CKT CKT OUTAGES FROM 2010 TO PRESENT

		Т.			CKI OUTAGE	S FROM 2010 TO PRESENT					
- je y	TroubledElement	OutageStartTime	OutageEndTime	CustomersRestored	InterruptionDuration	Cause	Equipment/Material Failure	Voltage Level	Weather Condition	CustomersAffected	CustomerHours
0	ergy 370866007	1/9/2012 10:09 AM	1/9/2012 11:25 AM			76					1 1.26
Mason En	ergy FSE927	1/10/2012 3:20 PM	1/10/2012 4:08 PM			18 999 Cause unknown	999 No Equipment failure				7 5
Mason En	ergy x380112012	2/20/2012 10:03 AM	2/20/2012 10:47 AM			14 999 Cause unknown	510 Transformer fuse or br	e004 25 KV	070 Extreme Cold		1 0,73
···	ergy x380112011	2/20/2012 10:05 AM	2/20/2012 10:48 AM		1	13 999 Cause unknown	510 Transformer fuse or br	e004 25 KV	070 Extreme Cold		1 0.71
ai —	ergy FSE945	2/24/2012 9:31 AM	2/24/2012 10:20 AM		2	19 999 Cause unknown	999 No Equipment failure	004 25 KV	030 Wind		2 1.63
=	ergy x370553002	2/29/2012 6:06 AM	2/29/2012 9:04 AM		2 17	8 500 Lightning	500 Transformer bad	004 25 KV	020 Lightning		2 5.93
🗧 3 Mason En	ergy x370647004	3/2/2012 12:32 PM	3/2/2012 1:52 PM		1 8	0 500 Lightning	999 No Equipment failure	004 25 KV	020 Lightning		
a Mason En	ergy 380775005	3/3/2012 9:04 AM	3/3/2012 11:50 AM		+	6 510 Wind, not trees	600 Secondary or service co				1 1,33
Fleming Mason En	ergy FSE1039	3/5/2012 3:33 AM	3/5/2012 2:38 PM	1		5 590 Weather, other	999 No Equipment failure	004 25 KV	040 Snow		1 2.76
Fleming Mason En	ergy C011537	3/5/2012 4:51 AM	3/5/2012 7:29 AM	1		9 590 Weather, other	999 No Equipment failure	003 15 KV			11 121.91
Fleming Mason End	ergy OC306	3/5/2012 4:19 AM	3/5/2012 8:42 AM	1	+	3 590 Weather, other	300 Line conductor		040 Snow		15 39
Fleming Mason End	ergy OC309	3/5/2012 7:46 AM	3/5/2012 10:21 AM	2		4 590 Weather, other		004 25 KV	040 Snow		11 48.21
Fleming Mason Ene		3/5/2012 9:14 AM	3/5/2012 12:08 PM	-			300 Line conductor	003 15 KV	040 Snow		22 56.83
Fleming Mason End		3/5/2012 9:33 AM	3/5/2012 10:48 AM			4 590 Weather, other	999 No Equipment failure	004 25 KV	040 Snow		7 2
leming Mason End		3/5/2012 10:45 AM	3/5/2012 12:22 PM			4 590 Weather, other	999 No Equipment failure	003 15 KV	040 Snow		4
leming Mason End						7 590 Weather, other	999 No Equipment failure	004 25 KV	040 Snow		1 1.61
		3/15/2012 7:12 PM	3/15/2012 9:21 PM			8 500 Lightning	999 No Equipment failure	004 25 KV	020 Lightning		8 1
leming Mason End		3/16/2012 7:03 AM	3/16/2012 7:54 AM		5	1 500 Lightning	510 Transformer fuse or bri	004 25 KV	020 Lightning		1 0.
ieming Mason Ene		3/16/2012 8:21 AM	3/16/2012 11:27 AM		18	6 500 Lightning	520 Transformer arrester	004 25 KV	020 Lightning		2
leming Mason Ene		3/19/2012 9:38 AM	3/19/2012 10:39 AM		6	1 999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm		2 2.03
leming Mason Ene		3/31/2012 4:17 PM	3/31/2012 6:00 PM		10	3 500 Lightning	520 Transformer arrester	004 25 KV	020 Lightning	+	1 1.71
leming Mason Ene		4/26/2012 8:59 AM	4/26/2012 10:00 AM		6	1 500 Lightning	510 Transformer fuse or bre		020 Lightning	+	
leming Mason Ene	ergy FSE958	4/30/2012 4:12 AM	4/30/2012 5:20 AM	8	+	8 500 Lightning	999 No Equipment failure	004 25 KV	020 Lightning		1 1.01
leming Mason Ene	ergy x370658012	5/1/2012 8:33 PM	5/1/2012 9:26 PM			3 600 Small animal/bird	510 Transformer fuse or bre				8 9.06
leming Mason Ene	rgy FSE987	5/8/2012 9:34 PM	5/8/2012 10:41 PM			6 999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm		2 1.76
leming Mason Ene	ergy OC727317117	5/10/2012 9:00 AM	5/10/2012 10:20 AM	39		0 110 Maintenance			100 Clear, calm		2 2.23
ieming Mason Ene	ergy 380323204	5/11/2012 6:06 PM	5/11/2012 7:09 PM			4 730 Fire		004 25 KV	100 Clear, calm		39
leming Mason Ene		5/21/2012 3:32 PM	5/21/2012 5:01 PM			9 500 Lightning		001 < 1 KV (Secondary/			1 1.06
leming Mason Ene		5/29/2012 11:50 AM	5/29/2012 12:30 PM				500 Transformer bad	004 25 KV	010 Rain		1 1,48
leming Mason Ene		5/30/2012 1:09 AM				999 Cause unknown		004 25 KV	100 Clear, calm	,	3
			5/30/2012 2:08 AM	1		999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm		1 0.98
leming Mason Ene		5/30/2012 9:04 AM	5/30/2012 10:00 AM	1	54	999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm		1 0.93
leming Mason Ene		6/9/2012 8:09 PM	6/9/2012 9:03 PM	1	54	1 999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm		1 (
leming Mason Ene		6/10/2012 6:59 AM	6/10/2012 8:35 AM	2	9:	999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm	+	2 3
leming Mason Ene		6/11/2012 11:25 AM	6/11/2012 1:01 PM	1	9:	999 Cause unknown	510 Transformer fuse or bre	003 15 KV	010 Rain		1 1
leming Mason Ene		6/12/2012 10:26 AM	6/12/2012 11:10 AM	16	44	999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm	<u> </u>	
leming Mason Ene	rgy FSE1002	6/17/2012 12:46 PM	6/17/2012 1:35 PM	4	41	500 Lightning	-	004 25 KV	020 Lightning		
leming Mason Ene	rgy x370545009	6/21/2012 3:08 PM	6/21/2012 5:30 PM	1	142	600 Small animal/blrd	510 Transformer fuse or bre				4 3.26
leming Mason Ene	rgy PEASTICKS	6/23/2012 12:36 PM	6/23/2012 12:41 PM	2094		000 Power supply	020 Towers, poles, and fixtu		100 Clear, calm		1 2.36
leming Mason Ene	rgy x370544024	6/25/2012 8:29 AM	6/25/2012 10:02 AM	2		999 Cause unknown			100 Clear, calm	209	200
leming Mason Ene	rgy x370436012	6/27/2012 6:15 PM	6/27/2012 8:07 PM	1			510 Transformer fuse or bre		100 Clear, calm		2 3
leming Mason Ene		6/29/2012 9:42 AM	6/29/2012 10:13 AM	7		999 Cause unknown	510 Transformer fuse or bre		100 Clear, calm		1 1.866
leming Mason Ene		6/29/2012 7:46 PM	6/30/2012 4:35 AM	45		999 Cause unknown		004 25 KV	100 Clear, calm		7 3.
leming Mason Ene		6/29/2012 8:13 PM		15		510 Wind, not trees	390 Overhead line conducto		030 Wind		15 132.2
eming Mason Ene			6/30/2012 5:29 AM	3		510 Wind, not trees		004 25 KV	030 Wind		3 27
		6/29/2012 8:27 PM	6/29/2012 11:28 PM	42		510 Wind, not trees	999 No Equipment failure	004 25 KV	030 Wind		12 126
eming Mason Ene		6/29/2012 10:15 PM	6/30/2012 5:01 AM	5		510 Wind, not trees		004 25 KV	030 Wind		5 33.833
eming Mason Ene		7/1/2012 12:07 PM	7/1/2012 2;21 PM	16		500 Lightning	200 Pole	004 25 KV	020 Lightning		16 35.733
eming Mason Ene		7/1/2012 8:53 PM	7/1/2012 11:40 PM	60	166	510 Wind, not trees	999 No Equipment failure	004 25 KV	030 Wind		50 16
eming Mason Ene		7/2/2012 11:00 AM	7/2/2012 4:05 PM	14	305	510 Wind, not trees	300 Line conductor	004 25 KV	030 Wind		
eming Mason Ener		7/5/2012 2:51 PM	7/5/2012 3:14 PM	2	23	500 Lightning	510 Transformer fuse or bre		020 Lightning	+	
eming Mason Ener		7/5/2012 3:47 PM	7/5/2012 5:55 PM	2	128	500 Lightning	1	004 25 KV	020 Lightning		0.70
eming Mason Ene	rgy x380113014	7/7/2012 7:36 PM	7/7/2012 8:30 PM	1			360 Fuse cutout (damaged,				2 4.266
eming Mason Ener	rgy x370649010	7/8/2012 12:06 PM	7/8/2012 12:50 PM	1		320 Conductor sag or inade			100 Clear, calm		1 0
eming Mason Ener		7/8/2012 10:21 AM	7/8/2012 12:51 PM	1	150		one connector of clarify	004 25 KV	080 Extreme Heat		1 0.73
eming Mason Ener	rgy 380764002	7/7/2012 3:04 PM	7/7/2012 4:07 PM	1		420 Tree growth	000 No Faulers College	004.05.44			1 2
ming Mason Ener		7/7/2012 2:08 PM	7/7/2012 3:38 PM	1				004 25 KV	100 Clear, calm		1 1.0
ming Mason Ener		7/13/2012 3:15 PM	7/13/2012 4:05 PM	1		700 Customer-caused		001 < 1 KV (Secondary/L	100 Clear, calm		1 1
eming Mason Ener				1		999 Cause unknown		004 25 KV	010 Rain		1 0.83
eming Mason Ener		7/23/2012 8:53 AM	7/23/2012 10:39 AM	1		430 Tree failure from overna		001 < 1 KV (Secondary/L	100 Clear, calm		1 1.766
		7/23/2012 12:45 PM	7/23/2012 2:18 PM	50		420 Tree growth	370 Recloser or sectionalize	004 25 KV	100 Clear, calm	5	50 77
eming Mason Ener		7/24/2012 2:24 PM	7/24/2012 4:05 PM	2	101	500 Lightning	510 Transformer fuse or bre	004 25 KV	020 Lightning	+	2 3.366
		7/24/2012 5:01 PM	7/24/2012 5:53 PM	1	53	500 Lightning	510 Transformer fuse or bre		020 Lightning		3.300
eming Mason Ener										1	1 0.866
eming Mason Ener eming Mason Ener eming Mason Ener		7/24/2012 6:31 PM 7/24/2012 6:33 PM	7/24/2012 7:35 PM	1	64	500 Lightning	999 No Equipment failure	003 15 KV	020 Lightning		1 1.066



PEASTICKS SUBSTATION / OWINGSVILLE SHAPPSPURG OF

<u> </u>					CICE CUELCO	N / OWINGSVILLE-SHARPS	BUNG CK I				
p S iny	TroubledElement	OutageStartTime	OutageEndTime	CustomersRestored	InterruptionDuration	S FROM 2010 TO PRESENT	Equipment/Material Failure	Term -			
O E Ig Mason Energ	x370866015	7/26/2012 9:05 PM	7/26/2012 11:10 PM			25 500 Lightning	999 No Equipment failure	Voltage Level	Weather Condition	CustomersAffected	CustomerHours
) Gig Mason Energ		7/28/2012 11:32 PM	7/29/2012 6:41 AM			29 700 Customer-caused	999 No Equipment failure		020 Lightning		1 2.083
B 泛 ig Mason Energ	x380762039	7/29/2012 2:39 PM	7/29/2012 7:19 PM	†		31 500 Lightning	999 No Equipment failure	003 15 KV	020 Lightning		2 14.
요 등 ig Mason Energ	x380765006	7/30/2012 10:15 AM	7/30/2012 12:17 PM	2		2 999 Cause unknown			020 Lightning		1 4.666
ig Mason Energ	y x370545009	8/1/2012 8:03 AM	8/1/2012 9:12 AM			0 600 Small animal/bird	330 Jumper	004 25 KV	100 Clear, calm		3 6.
ပ္ပိ ၊g Mason Energ	y CO8675	8/6/2012 11:36 AM	8/6/2012 12:20 PM	35		4 110 Maintenance	999 No Equipment failure	004 25 KV	100 Clear, calm		1.1
. Eg Mason Energ	y x370438001	8/17/2012 6:45 PM	8/17/2012 7:34 PM	1		0 999 Cause unknown	290 Poles and fixtures, oth		100 Clear, calm	3	5 25.666
≥ ig Mason Energ	y 380542021	8/19/2012 2:41 PM	8/19/2012 4:41 PM			0 700 Customer-caused	500 Transformer bad	004 25 KV	100 Clear, calm		1 0.816
Heming Mason Energy	y x380554020	9/10/2012 7:14 PM	9/10/2012 7:59 PM				600 Secondary or service of	cd001 < 1 KV (Secondary)			1
Fleming Mason Energy	y FSE948	9/10/2012 7:09 PM	9/10/2012 7:59 PM	1		5 600 Small animal/bird	999 No Equipment failure		100 Clear, calm		2 1.5
Fleming Mason Energy	y REC824	10/4/2012 10:44 AM	10/4/2012 11:26 AM	932		1 600 Small animal/bird			100 Clear, calm		3.3333
Fleming Mason Energy		10/15/2012 1:36 PM	10/15/2012 3:00 PM	932		1 320 Conductor sag or inade	AND DESCRIPTION OF THE PARTY OF	004 25 KV	100 Clear, calm	93	
Fleming Mason Energy		10/23/2012 12:07 PM	10/23/2012 2:00 PM	<u>'</u>		4 999 Cause unknown	510 Transformer fuse or bi	1	100 Clear, calm		1 1.4
Fleming Mason Energy		11/11/2012 12:07 PM	11/11/2012 1:40 PM	1		3 690 Animal, other	510 Transformer fuse or br	re004 25 KV	100 Clear, calm		1.8833
Fleming Mason Energy		11/16/2012 2:56 PM		2092		3 000 Power supply		006 60 KV	100 Clear, calm	209	
Fleming Mason Energy		11/18/2012 9:28 AM	11/16/2012 5:15 PM	27		9 400 Decay/age of material/e	ed 300 Line conductor	003 15 KV	100 Clear, calm	2	00.40.0
Fleming Mason Energy			11/18/2012 11:18 AM	6		1 999 Cause unknown	360 Fuse cutout (damaged,	, 004 25 KV	100 Clear, calm		02.33
Fleming Mason Energy		11/19/2012 8:31 AM	11/19/2012 9:07 AM	1		6 690 Animal, other	999 No Equipment failure	003 15 KV	100 Clear, calm		0.6
Fleming Mason Energy		11/21/2012 11:39 AM	11/21/2012 12:01 PM	1	2	1 700 Customer-caused	999 No Equipment failure	001 < 1 KV (Secondary/			
		12/8/2012 5:45 PM	12/8/2012 8:43 PM	6	17	300 Material or equipment	f 360 Fuse cutout (damaged,	004 25 KV	010 Rain		0.35
Fleming Mason Energy		12/17/2012 5:16 PM	12/17/2012 6:30 PM	4		500 Lightning	999 No Equipment failure	004 25 KV	020 Lightning		17.8
Fleming Mason Energy		12/29/2012 3:30 AM	12/29/2012 5:16 AM	40	10	5 590 Weather, other	999 No Equipment failure	004 25 KV	040 Snow		4.9333
Fleming Mason Energy		12/29/2012 6:59 AM	12/30/2012 12:59 AM	6	108	590 Weather, other	300 Line conductor	004 25 KV	040 Snow	41	70.0007
Fleming Mason Energy		2/22/2013 6:46 AM	2/22/2013 8:30 AM	1	104	1999 Cause unknown	999 No Equipment fallure	004 25 KV	050 Ice		108
Fleming Mason Energy	_1.	3/14/2013 6:26 PM	3/14/2013 9:20 PM	3	174	300 Material or equipment (004 25 KV		<u> </u>	1.7333
Fleming Mason Energy		3/31/2013 10:14 AM	3/31/2013 11:35 AM	13		999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm		8.7
Fleming Mason Energy	x370553031	4/5/2013 5:09 AM	4/5/2013 6:27 AM	1		999 Cause unknown	999 No Equipment failure	004 25 KV	100 Clear, calm	13	17.55
Fleming Mason Energy	x380775003	4/19/2013 7:50 AM	4/19/2013 11:20 AM	1		400 Decay/age of material/e			100 Clear, calm	1	1.3
Fleming Mason Energy	370334021	4/19/2013 9:05 AM	4/19/2013 10:27 AM	1	93	700 Customer-caused	door secondary or service co			1	3.5
Fleming Mason Energy	x370436013	4/30/2013 4:08 PM	4/30/2013 6:15 PM	1			750 5	001 < 1 KV (Secondary/L		1	1.3667
Fleming Mason Energy	x430208004	5/10/2013 8:32 AM	5/10/2013 11:00 AM	1		300 Material or equipment f			100 Clear, calm	1	2.1167
Fleming Mason Energy	OC370219001	5/14/2013 8:57 PM	5/14/2013 9:47 PM	14			510 Transformer fuse or bro		100 Clear, calm	1	2.4667
Fleming Mason Energy	FSE995	5/21/2013 6:23 PM	5/21/2013 7:53 PM	12		999 Cause unknown		004 25 KV	100 Clear, calm	14	11.6667
Fleming Mason Energy	x380542100	5/26/2013 4:51 AM	5/26/2013 6:35 AM	12		500 Lightning		004 25 KV	020 Lightning	12	18
Fleming Mason Energy	FSE1002	6/6/2013 12:57 PM	6/6/2013 1:48 PM	2		999 Cause unknown		004 25 KV	100 Clear, calm	2	3.4667
Fleming Mason Energy		6/7/2013 10:15 AM	6/7/2013 10:58 AM	4		500 Lightning		004 25 KV	020 Lightning	4	3.4
Fleming Mason Energy		6/8/2013 10:37 AM	6/8/2013 11:39 AM	1		999 Cause unknown		004 25 KV	100 Clear, calm	1	0.7167
Fleming Mason Energy		6/9/2013 6:48 PM	6/9/2013 9:25 PM	4		600 Small animal/bird	999 No Equipment failure	004 25 KV	100 Clear, calm	4	4.1333
Fleming Mason Energy		6/10/2013 9:23 AM		4		500 Lightning	999 No Equipment failure	004 25 KV	020 Lightning	Δ	10.4667
Fleming Mason Energy			6/10/2013 11:00 AM	7		999 Cause unknown	999 No Equipment failure	004 25 KV	010 Rain	7	11.3167
-		6/11/2013 12:38 PM	6/11/2013 2:19 PM	1	101	600 Small animal/bird	510 Transformer fuse or bre		100 Clear, calm	1	
	_1.	6/20/2013 4:58 PM	6/20/2013 6:30 PM	1		500 Lightning	360 Fuse cutout (damaged,		020 Lightning		1.6833
		6/22/2013 8:14 PM	6/22/2013 10:09 PM	1	115	300 Material or equipment fa			100 Clear, calm	1	1.5333
	x370545009	7/1/2013 11:16 AM	7/1/2013 12:30 PM	1	74	600 Small animal/bird	510 Transformer fuse or bre		100 Clear, calm	1	1.9167
Fleming Mason Energy	FSE940	7/1/2013 2:09 PM	7/1/2013 2:48 PM	3	39	mma et e e t			020 Lightning	1	1.2333
Fleming Mason Energy	x370869032	7/2/2013 11:43 AM	7/2/2013 1:28 PM	1	105		510 Transformer fuse or bre		100 Clear, calm	3	1.95
Fleming Mason Energy	x370544002	7/2/2013 9:07 PM	7/2/2013 9:40 PM	1			510 Transformer fuse or bre			1	1.75
Fleming Mason Energy	OC295	7/2/2013 6:02 PM	7/2/2013 8:31 PM	100					020 Lightning	1	0.55
Fleming Mason Energy		7/9/2013 12:23 PM	7/9/2013 1:59 PM				equiprilicité (allul 6	VV- 23 KV	030 Wind	100	248.3333

4. Refer to page 4 of Fleming-Mason's Answer. Fleming-Mason claims that the line providing service to the Vice's home has been inspected twice in the last two years and is currently being inspected more frequently than required by Commission Regulations. Pursuant to 807 KAR 5:006, Section 26(3), Fleming-Mason should be maintaining appropriate records of these inspections. Provide inspection records for the distribution line servicing the Vices' home from 2009 to the date of this Request for Information.

RESPONSE:

See attached.



Fleming-Mason Energy LINE INSPECTION SHEETS

This Section Contains:

- Peasticks Substation
- Sharpsburg
- Inspection start date 3/31/09
- Completion date 4/2/09
- Completed by A.M G.B

Post Ice Storm Inspection

SUBSTATIONS HILDA	COMPLETED BY	START DATE	COMPLETE DATE		
THE RESIDENCE OF THE PROPERTY					
CRANSTON RD.	Joey	4/14/2009	4/15/200		
MOREHEAD	Carey	4/14/2009	4/14/200		
INTERCHANGE	Gale	4/15/2009	4/15/200		
KY.#32 TWD. FLEMINGSBURG	Joey	4/13/2009	4/22/200		
MAYSVILLE					
KENTON STATION	Anthony	3/30/2009	4/1/200		
IND. PARK	Anthony	3/26/2009	3/26/200		
SOUTHERN STATES	Anthony	3/26/2009	3/30/200		
MURPHYSVILLE			C/30/200		
WEAVER RD.	Anthony	3/25/2009	3/26/200		
STONEWALL	Jeff	3/26/2009			
BARRETT PK.	Anthony	3/26/2009	4/2/2009		
STRODES RUN	GARY	3/13/2009	4/2/2009		
PEASTICKS		0/10/2003	3/25/2009		
FORDGE MILL	Anthony	4/22/2000			
POLKSVILLE	Anthony	4/22/2009 4/1/2009	4/24/2009		
HART PK.	Anthony		4/2/2009		
SHARPSBURG	Anthony	4/20/2009	4/21/2009		
SHARKEY	, unany	3/31/2009	4/2/2009		
FAMILY DOLLAR	Gale				
801 FARMERS	Gale	4/2/2009	4/16/2009		
SHARKEY	Gale	4/8/2009	4/14/2009		
IND. PARK	Gale	4/2/2009	4/16/2009		
OAK RDG.	Gale	4/2/2009	4/16/2009		
BURTONVILLE					
PETERSVILLE	Gale	4/6/2009	4/6/2009		
MUD LICK	Ashley	4/2/2009	4/7/2009		
	Ashley	4/2/2009	4/22/2009		
FLEMINGSBURG					
MT. CARMEL	Joey	4/7/2009	4/10/2009		
TILTON	Duane	4/2/2009	4/3/2009		
COWAN	Carey	4/2/2009	4/3/2009		
TOWN CIRCUIT	Joey	4/2/2009	4/6/2009		
UNDERBUILD	Rob F.	4/2/2009	4/7/2009		
CHARTERS					
BURTONVILLE	Gary	4/14/2009	4/15/2009		
OLLESBORO	Duane F.	4/14/2009	4/17/2009		
/ANCEBURG	Duane F.	4/6/2009	4/9/2009		
HOLLY	Anthony M.	4/6/2009	4/8/2009		
RECTORVILLE					
OWL HOLLOW	Rob	4/6/2009	4/6/2000		
OLLESBORO	Duane	3/25/2009	4/6/2009 3/30/2009		
LUMVILLE	Ashley	4/6/2009	4/21/2009		
PLUMMERS LANDING		Mark The Control of t	4/21/2009		
LEMINGSBURG	Rob	3/24/2009			
IUSES MILL	Rob	3/23/2009	3/27/2009		
ILLSBORO	Gary		3/24/2009		
IILLSBORO		3/26/2009	3/31/2009		
RANGE CITY	Anthony	Marie Control of the			
HERBURNE	Anthony	4/16/2009	4/22/2009		
OPULAR PLAINS	Carey	3/19/2009	3/23/2009		
INGOS	Carey	3/23/2009	3/24/2009		
	Joey	3/13/2009	4/16/2009		
NOW HILL					
LUELICKS	Jeff	4/6/2009	4/8/2009		
GDEN RIDGE	Jeff	4/20/2009	4/22/2009		
QUA	Joey	4/6/2009	4/6/2009		
NOW HILL	Gale	3/23/2009	3/25/2009		

CHAPMAN PRINTING CO. HUNTINGTON, WY 25728	By: OM 2 Pl Date: 5-18-09	Work Completed: Completed	Observed by: Bold Date: 5-31-09 Time: 12.00 AMPM	Missing Hardware Bad Pole Basket AS	Broken insulator Broken insulator	ng m	Span Length	Improper Clearance Lightning Arrestor Primary Secondary Other Equipment	on Cow Cr Rd Polksville	Name / ACC KISICK ACCOUNT # 3907-62-063	
---	---------------------------	---------------------------	--	---------------------------------------	------------------------------------	------	-------------	---	-------------------------	---	--



Fleming-Mason Energy LINE INSPECTION SHEETS

This Section Contains:

- •Peasticks Substation
- Sharpsburg
- Inspection start date 10/19/10
- Completion date 11/30/10
- Completed by G.J. K. S.

OVERHEAD LINE INSPECTION

Date / 1-1 (-10 In	nspector(>	KJ	Substation			ne Section	
Location_	8		Circuit <i>S</i>	harpsb	urg Stru	cture	
□Bad top on pole □Pole Leaning □Other □Bad Crossarm □Bad Braces	□Cut R/W □Cut Vines □Other		□Broken Bell □Broken Insulator □Loose Guy Wire □Other	□Bad □OCR	Bushing OCR Arrestor OCR Leaking Oil k Cut-out OCR Pole	☐Bad Bushing Regulator ☐Check Cut-out Regulator ☐Regulator Leaking ☐Bad Lightning Arrestor ☐Other	
□Retire Transformer □Bad Lightning Arrestor □Transformer □Broken Bushing on Transfo □Transformer Leaking Oil □Other	ormer		Deurngs ville		□Phase Raveled □Phase Down □Neutral Down □Neutral Raveled o □Check Sag □Check Clearance □Other		
Phase ravelle Install guy Resag tap Resag tap	ed out	on Hamilton Am Lossed To Pro-	tap over a e driveway	Lriveu 1 3805	5-55-001 5-55-001	76-017) Amy 8-66-001) Amy NEXT TO VET (Anytime 1 Mell H:11	
Completed by	Marsha	//		6-11	W.O. if nee	eded	

OVERHEAD LINE INSPECTION

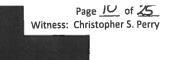
Date 11-30-10 Ins	spector	RJ	Substati	on Ras	sticks L	ine Section
Location			Circuit_	Sharp	sburg Stri	ucture
☐Bad top on pole ☐Pole Leaning ☐Other ☐Bad Crossarm ☐Bad Braces	□Cut R/W □Cut Vines □Other		Broken Bell Broken Insulator Loose Guy Wire Other	□B:	ad Bushing OCR ad Arrestor OCR CR Leaking Oil neck Cut-out OCR Pole ther	☐Bad Bushing Regulator ☐Check Cut-out Regulator ☐Regulator Leaking ☐Bad Lightning Arrestor ☐Other
□Retire Transformer □Bad Lightning Arrestor □Transformer □Broken Bushing on Transform □Transformer Leaking Oil □Other Comments: Cut Cut Vines r Linstall base Kill transformer	vines on Aljusket on mer. Hot	n A / Tap (3 Eriple	Anytime 1 (3803 1025+ (38 18801-12- 1 k hanging	2nt	2-013) 19 Any I.M. (3801-12	rytime complete oryslete -014) complete
Tighten gw	y o replace	e gu	· · · · · · · · · · · · · · · · · · ·	2-29-		complete
Completed by	n The	n T	ž	<u> </u>		eeded

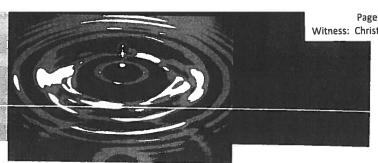
POTENTIAL HAZAR REPORT

Name David Arnett	Account # 3808-79-5
Location 6251 Hwy 60 E	_
Improper Clearance Primary	Lightning Arrestor
Secondary	Other Equipment
Span Length	
Guy Wire	
Loose Broken Missing	Hazardous Activity
Loose Neutral	Other
Broken Insulator	1 A-5 learning
Missing Hardware	Straighten & Foam
Bad Pole	hes underground
Observed by: 3H Date: 10.	-/9-2010 Time: AM/PM
Referred to: S. Harn	Date:
Work Completed:	
Work Completed:	
Ву:	Date:
CHAPMAN PRINTING CO. HUNTINGTON, WV 25728	

OVERHEAD LINE INSPECTION

te <u>/1-24-16</u> I	nspector	587	Substation	n <u>Paasti</u>	KsLir	ne Section
Location_			Circuit	Sharps	Struc	cture
□Bad top on pole □Pole Leaning □Other □Bad Crossarm □Bad Braces	□Cut R/W □Cut Vines □Other		□Broken Bell □Broken Insulator □Loose Guy Wire □Other	□Bad A	Bushing OCR Arrestor OCR Leaking Oil C Cut-out OCR Pole	□Bad Bushing Regulator □Check Cut-out Regulator □Regulator Leaking □Bad Lightning Arrestor □Other
☐Retire Transformer ☐Bad Lightning Arrestor ☐Transformer		□Unhoo!	k tap that feeds		□Phase Raveled □Phase Down □Neutral Down	
□Broken Bushing on Transformer □Transformer Leaking Oil □Other			□Check Sa		□Neutral Raveled o □Check Sag □Check Clearance □Other	ut
Comments: ONe	ed to in	stall	basket.	3708	7-77 . 001,	DRY Corre
Retire tran	stormer &	=rons+	pole service	plex ((4306	1-09-005	DRY Conge
			on Trans. (3			
,						
			14)			
Completed by	. Vams.		Date_ <u>&</u>	1-6-12	W.O. if nee	eded

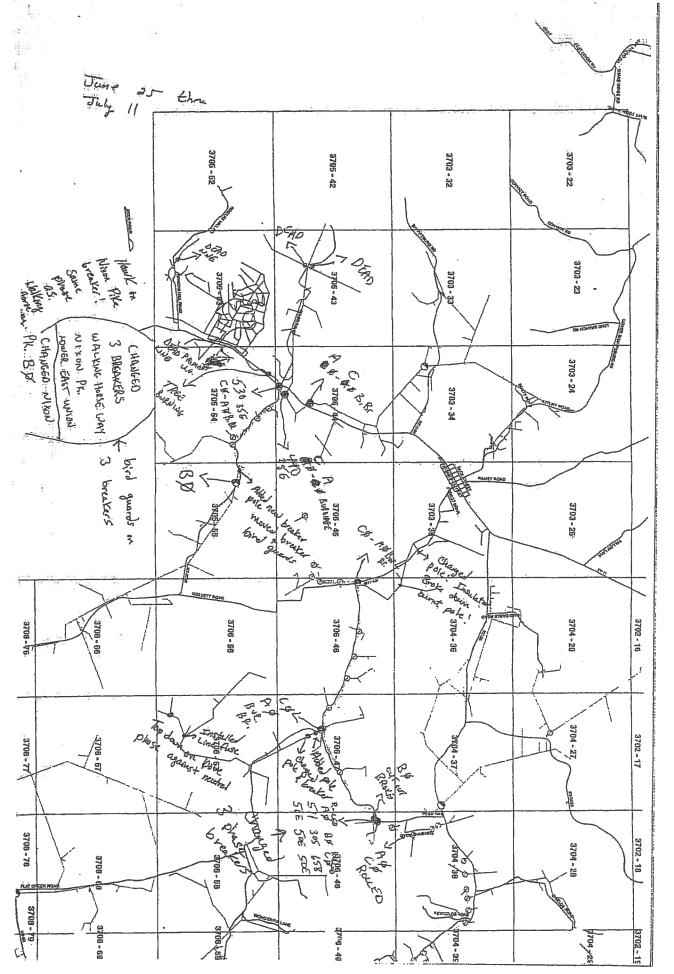


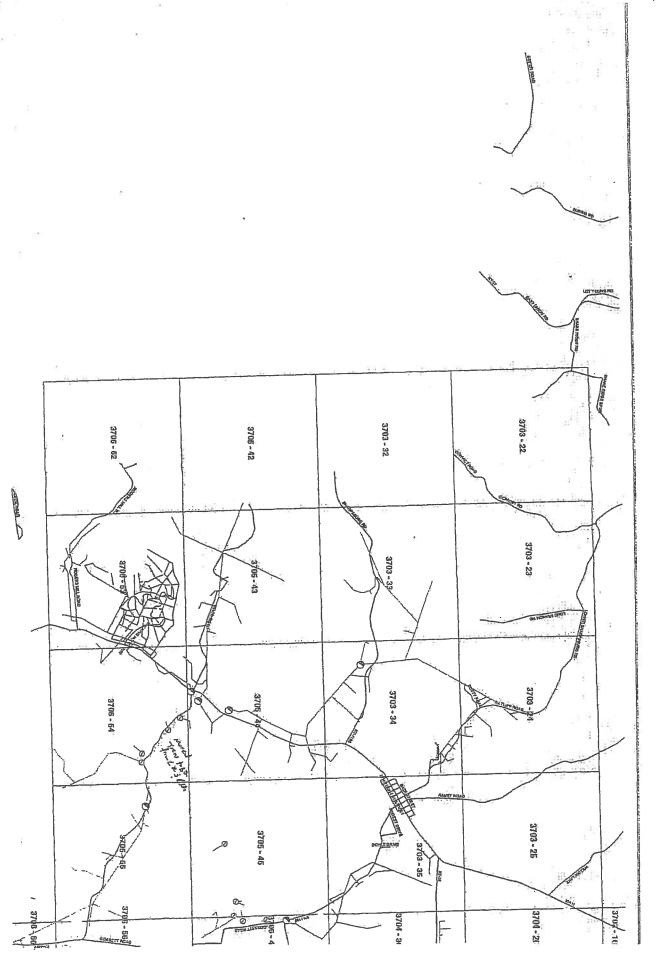


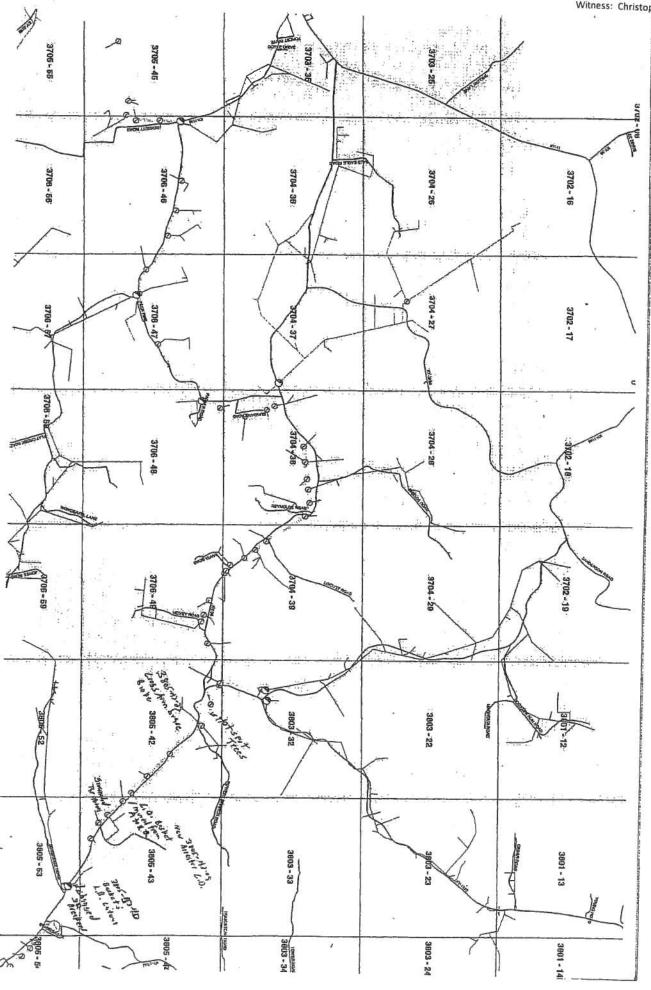
Fleming-Mason Energy LINE INSPECTION SHEETS

This Section Contains:

- •Peasticks Substation
- Sharpsburg
- Inspection start date 06/25/12
- Completion date 7/11/2012
- Completed by G.J. B.G.M.





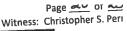


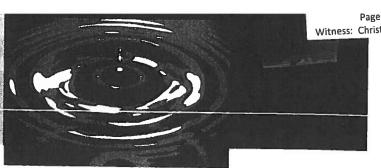
STAKENDO ATE (176 12 NAME STAKENDO ATE (176 12 NAME WO: 6/158 FM LINE INSPECTIONS CONS. 3705- 94-029 ROAD 262 Spring Field 28 Amp TRANS. Lat. 38. Long83. DINSPECTED. CONDITIONS DORY DANYTIME Add 35-5 U88 M2-11 VM323-25E FSpan From 165 Remove Remove Remove Remove Add Straight Block PAGE 1			
STAKINGDATE 6 1912 WO: 61158 FM LINE INSPECTIONS CONS. 3105- 44-029 NOAD 262 Springfield PA TRANS. Lat. 38. EVA Long. 83. DIASTECTED. CONDITIONS DRY DANYTIME Add 355 U88 M2-11 VM 323- 25E PSpan From 165 Remeyer 2E12, 2E12, JM5-9 2E12, South Hwy II Add Straight Blade RAGE NEAREST NEIGHBOR LOC. TAKE 78 (4 de. For Cut-out-	STAKED BY: BUMIA	7 COUNTY BXT#	□ NEW □ S.W. □ D.W. □ BARN □ GARAGE
WO: 6/158 FM LINE INSPECTIONS CONS. 3765- 44-029 PROAD 262 Spring field PA AND Lat. 38. LONG. 83. LONG. 83. CONDITIONS DAY DAYTIME Add 35-5 U8F M2-11 VM 723 + 25E FSpan From 165 PROM EX UAHI M2-11 VM 723 + 25E Proposition of the proposition of t			
CONS. 3705-44-029 ROAD 262 Spring Field 20 Amp TRANS: Lat 38. Long -83. CONDITIONS DAY DANYTHME 7.2 14.4 Dual Add 35-5 U88 M3-11 VM323-25E FSpan From 165 Prom 165 Remove Remove Remove Add Straight Block RAGE 1 NEAREST NEIGHBOR LOC. TAKE 73 18 de For Cut-out		and the second s	
TRANS: Lat. 38. Long. 83. DINSPECTED: CONDITIONS DAY DANYTIME 7.2 144 Dual Add 355 U88 M2-11 VM323-25E The span From VCS Propose From VCS Remove Let. 38. Add 355 U88 M2-11 VM323-25E The span From VCS Propose From VCS NOTES: This was dual to represent 36 marc NEAREST NEIGHBORLOG TATE TO LET TO Cut rout		<u>/</u>	
TRANS: Lat. 38. Long. 83. Dinspected: CONDITIONS: DRY DANYTIME 7.2 144 Dual Add 355 U88 M2-11 VM 323-25E Page From 105 Page 12-2, 2E-12, 115-2 2E-12, 2E-12, 115-2 Add Straight Blode NOTES: This was done to row ext 35 mm c NEAREST NEIGHBOR LOC. TATE T3 lide For Cut-out	CONS: 3705-44-029	POAD 262 Spring fill 20	Amp
Long -83. Long -83. CONDITIONS DAY DANYTIME 7.2 144 Dual Add 355 U88 M2-11 VM323-25E VM323-25E Pispan From 1C5 Remarks Theorem To South Huy II NOTES: This was done to row ext 36 m.m.c. NEAREST NEIGHBORLOC TAKE 73 lide For Cutrout	TRANS.:		
Dual Add 35-5 UBB M2-11 VM323-25E VM323-25E Prom Yes EX VAHI M2-11 VM323-25E Prom Yes From Yes Add 54-12 NOTES: This was done to Moderat 35 hours NEAREST NEIGHBOR LOC TATE 73 15 de For Cut-out	KVA	Long83.	CONDITIONS: DRY ANYTIME
Dual Add 35-5 UBB M2-11 VM323-25E VM323-25E Prom Yes EX VAHI M2-11 VM323-25E Prom Yes From Yes Add 54-12 NOTES: This was done to Moderat 35 hours NEAREST NEIGHBOR LOC TATE 73 15 de For Cut-out	7.2		
Dual Add 35-5 UBB M2-11 VM323-25E PSpon From 105 PAGE 1 NOTES: This was done to From ext 35 hour. NEAREST NEIOHBORLOC. TA to E 73 le de For Cut-out	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	•	
Add 35-5 U88 M2-11 VM323-25E PSpen From 1CS Remove 2E12, 2E12, UM5-9 2E12, 2E12, UM5-9 Add Straight Blode PAGE 1 NOTES: This was dure to Modern 35 max c NEAREST NEIGHBORLOG TAKE TO 13 day For Cut-out	10 parts		
Promises Promis			
Promises Promis		ı	1188
Promises Promis			Add 33-3 000
Promises Promis	F		112-11
Promises Promis		7	255
Promises Promis			VM323-232
Remove Remove Add Straight Blode NOTES: This was done to protect 318 have NEAREST NEIGHBOR LOC TAKE TO 12 de For Cut -out		14	من المناسبة
Remove Remove Add Straight Blode NOTES: This was done to protect 318 have NEAREST NEIGHBOR LOC TAKE TO 12 de For Cut -out	i i	/ `	From From yes
Remove Remove Remove Add Straight Blode NOTES: This was done to protect 318 mare NEAREST NEIGHBOR LOC TAKE 13 ls de For Cut - out		1	1 2 6 22
Remove Remove Remove Add Straight Blode NOTES: This was done to protect 318 mare NEAREST NEIGHBOR LOC TAKE 13 ls de For Cut - out			
Remove Remove Remove Add Straight Blode NOTES: This was done to protect 318 mare NEAREST NEIGHBOR LOC TAKE 13 ls de For Cut - out		1	
Remove Remove Remove Add Straight Blode NOTES: This was done to protect 318 mare NEAREST NEIGHBOR LOC TAKE 13 ls de For Cut - out			
Remove Remove Remove Add Straight Blode NOTES: This was done to protect 318 mare NEAREST NEIGHBOR LOC TAKE 13 ls de For Cut - out		~ n	
Remove Remove Remove Add Straight Blode NOTES: This was done to protect 318 mare NEAREST NEIGHBOR LOC TAKE 13 ls de For Cut - out	V/A.	J.P.	\
NOTES: This was dure to protect 350 have NEAREST NEIGHBOR LOC. TAKE TO Is de For Cut = out	C T		
NOTES: This was dure to protect 350 have NEAREST NEIGHBOR LOC. TAKE TO Is de For Cut = out	TRW	*	
NOTES: This was done to protect 35 have NEAREST NEIGHBORLOC TAKE Blade For Cut = out	1	FX VAHI M2-1 UM5-4	
NOTES: This was done to protect 35 have NEAREST NEIGHBORLOC TAKE Blade For Cut = out	Viz	251-2, 251	
NOTES: This was done to Mode For Cut -out	Ŋ	الميل	0
NOTES: This was done to Mode For Cut -out		0 24 2 V C-	
NOTES: This was done to protect 35 have NEAREST NEIGHBORLOC. TAKE Blade For Cut = out	Ully 2	Ke 15 SO.H	South Hwy 11
NOTES: This was done to protect 35 hour	372	###	
NOTES: This was done to protect 35 have NEAREST NEIGHBOR LOC. TATE TO Is de For Cut = out	R A and	Add Straight Blod	PAGE /
NEAREST NEIGHBOR LOC. TAKE 13 la de For Cut-out	NOTES:	المن و المن مراعم الله الله الله الله الله الله الله الل	36 h. Ne
	, KIS	The second of th	
	NEAREST NEIGHBOR LOC.	TAKE Blade For	- Cut-out
	20 20 20 20 20 20 20 20 20 20 20 20 20 2		

0:	Lacon	
STAKEDBY: BGM/AZ	COUNTY BATH	NEW □ S.W. □ B.W. □ BARN □ GARAGE
STAKING DATE: 6 /27/12	NAME	SIL TEMP PEVANIP
	<u>/</u>	OTHER
wo: 61157	FM LINE INSPECTIONS	ADDRESS
2	FM LINE INSPECTIONS	
CONS: 3765-55-018V	ROAD C	5 5
TRANS.:	ROAD Springfield Charen	Amp
	Lat. 38.	
KVA	Long83.	□INSPECTED:
7.2		CONDITIONS: DRY MANYTIME
19		
14.4		1
Dual		
		EX AG
		7514 (220)
		M323-X
		EX A6, M2-17 M323-25 H (226) VM5-9
		Res 1/2 11373
	σ	SOLO BUNDE
Add 45-3 6	IAI-I	ALL SOLID BLADE
Add 45-3		
MS MS	1.6	7 1
Mil		
	/21	
	,	/
		/
		y. ^k
10	. !	
		\bigcirc
[]	11 A To M 2-11	
× 1	323 25L	\ /
182 M A. A.	10	X
Grand Line	X 22 261	\\ JIIN 2 8 2012
1. J. W	323 236	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
all i		1912
This was	Pone to Protect 33	LINE PAGE /
NOTES: Sant	+ to Auto Mile Fre	EAGE /
The same services and the same services are same services are same services and the same services are sa	+ to Auto / nile Fre	orina ()
to the second standard to the pro-		2 50 50 50 50 50 50 50 50 50 50 50 50 50
NEAREST NEIGHBOR LOC.	TAKE Blade For Ch.	6 Out
		27 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
CONST. DATE: 7/12/2	CONST, BY G. Jamis	
	Janes	

STAKED BY: AM BM	COUNTY CALL	C NEW C S.W. C D.W. C-
STAKING DATE: 7 /8 / 12	NAME 4 4	□ NEW □ S.W. □ D.W. □ BARN □ GARAGE
	NAME lecks like Bleaker	OTHER ADDRESS
WO: 6.109	4 19 19	
CONS:	ROAD PECK 1: Ky	20.00
TRANS.:	Lat. 38.	- Amp
KVA	Long83.	CONDITIONS: GDRY MANYTIME
7.2		A)
14.4		P.C.
Dual		
Mary Control VC2-2 Mary C	Dest	
		75.3
Black, 3	A Sy och	Mr. 40.3. U
NOTES: FRE	New OCK	JM3 23 JM3 25 AMS MJ- 40.3. U M2-11 1111 - 5 2012 PAGE 1
	New OCR	

STAKEDBY: BLM RZ	COUNTY BAT #	□ NEW □ S.W. □ D.W. □ BARN □ GARAGE
STAKING DATE: 6 12712	NAME	S/L TEMP REVAMP
STAKING DATE: U 1. 172		OTHER ADDRESS
WO: 41158	FM LINE INSPECTIONS	ADDRESS
CONS: 3705- 44-029	ROAD 262 Poring fill 20	Amp
TRANS.:	Lat. 38.	□INSPECTED:
ĶVA	Long83.	CONDITIONS: DRY DANYTIME
7.2		
14.4		
Dual		
12		
	1 4	11 35-5 UB8
		112-11
	<i>y</i> -4	256
12 12 10	/ <u>v</u>	M 323- 25E
	1	Spen From Vis
	1 1	spen From
A STATE OF THE STA		
	1	
at.		* *
<u> </u>	7)	
RRU S	·F-	
Rkw		
K. W	EX VAM, M2-11, VM5-9	
N.	261-2	
Y		b
.7.	Re MOVE	· ic 11
JUN 2 & MIZ	Remove # 115 - 50 H	South Hwy 11
20/2	Add Straight Blade	PAGE_/
NOTES:	artigraphic programs in the contraction of the cont	Awe 1
The second secon	45 (68) 45 (7.07) 547 (7.	
NEAREST NEIGHBOR LOC.	TAKE Blade For Cu	4-844
7.17.	1 1 7	garan samplanda garan sakan baran saka
CONST. DATE: 71/21 /2	Louising () Jam San	the second secon





Fleming-Mason Energy LINE INSPECTION SHEETS

This Section Contains:

- Peasticks Substation
- Sharpsburg
- Inspection start date 5-6-13 thru 5-8-1:

· Completed by Kent Majute Carey Shannes Josh Rigdon

Ì	Per
	vi
١	her
	Ö
ì	Christo
	_
	less:
	Vitn

POTENTIAL HAZARD REPORT

Hazardous Activity

5-28-13

		ID TIET OTT
Vame		Account #
_ocation	3705-44-018	1
	Post Rich had Ked	How time
	Q 11	

______Lightning Arrestor Improper Clearance _____ Primary ____ Secondary Other Equipment

Span Length Guy Wire

> ____ Loose _____ Broken _____ Missing

Loose Neutral Broken Insulator

Missing Hardware

Bad Pole

Observed by:

KS1CD6 Date: 5-6-13

Date:

Other

Referred to:

Work Completed:

CHAPMAN PRINTING CO. HUNTINGTON, WV 25728

POTENTIAL HAZARD REPORT

Name		Accoun	nt #
Location	3705-55		(Dry)
	769 SPN	ng Field A	Bel 1
	Improper Clearance Primary		Lightning Arrestor
	Secondary		Other Equipment
	Span Length		
	Guy Wire		
	Loose Broken Missing		Hazardous Activity
	Loose Neutral	X	Other
	Broken Insulator		ravel in
	Missing Hardware		phase (coppe
	Bad Pole	1	
	145 1006 Date: _		
Referred to:	J.H. + R.S.		Date: 5-6-13
	ed:		
^	Comp		
Ву:	1	Date:	5-28-13
CHAPMAN PRINTING CO. HUNTINGTON, WV 25728			

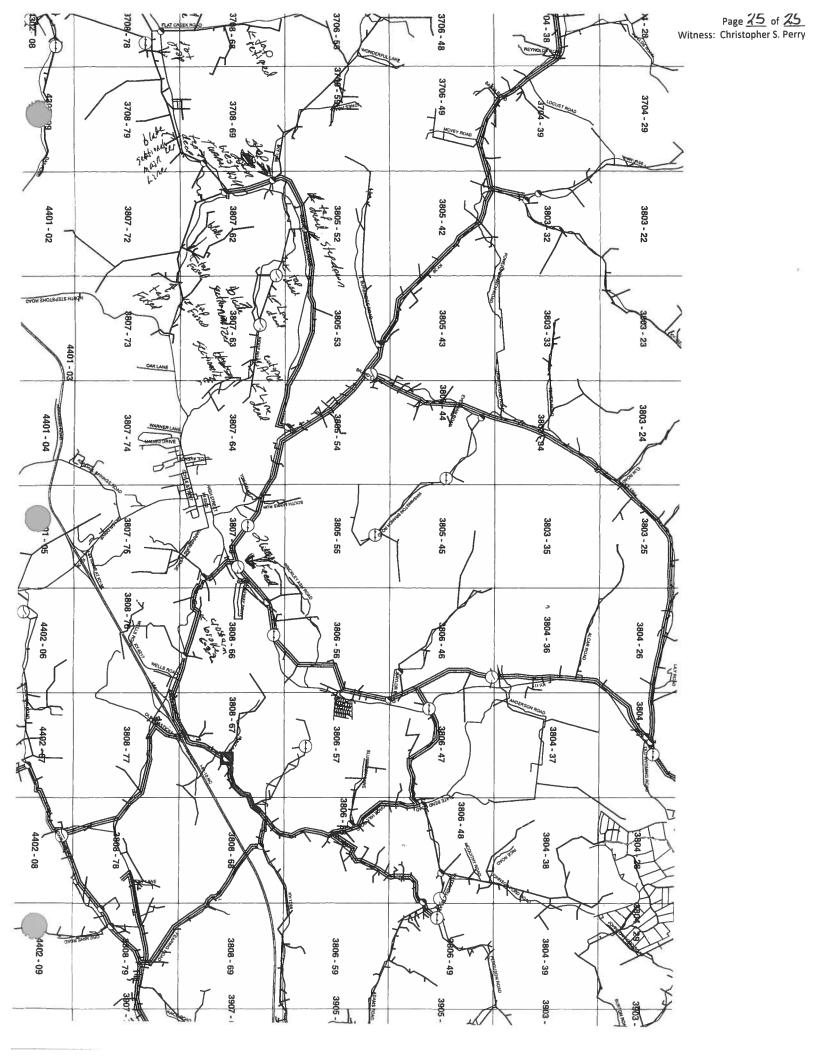
POTENTIAL HAZARD RE	EPORT	
YIE. MEN O CUYAS	bunt #	Name
Sis and the state of the state	twy 36	Location5
Improper Clearance Primary	Lightning Arrestor	Imp
Secondary Span Length	Other Equipment	
Guy Wire		Spa
Loose Broken Missing	Hazardous Activity	Guy
Loose Neutral	Other	Loo
Broken Insulator Missing Hardware	phase raveled	Brol
Bad Pole Observed by: <u>KS +JR</u> Date: <u>5-7-13</u>	/ Time: AM/PM	Bad Observed by: KS
Referred to: JH + RS	Date:	Referred to:
Work Completed:		Work Completed:
By: Date:.	5-28-13	By:

POTENTIAL HAZARD REPORT

Name		Accour	ıt #
Location	3706-47-09		A
			tnut) me
·····			
	Improper Clearance Primary		Lightning Arrestor
	Secondary		Other Equipment
	Span Length		
	Guy Wire		
	Loose Broken Missing		Hazardous Activity
	Loose Neutral	\mathcal{X}	Other
	Broken Insulator		phase raveled
	Missing Hardware		aluminum
	Bad Pole		
Observed by:	(S4JR Date: 5-7-1.	3_	Time: AM/PM
Referred to:	L 11 1 10 (Date:
Work Completed:			
	C-		
A 1.	Corp		
Зу:	D	ate:	5-28-13
CHAPMAN PRINTING CO. HUNTINGTON, WV 25728		u.c	

POTENTIAL HAZARD REPORT

Name	Account #
Location 3786-46-6	DIY Amilone
	July III
Improper Clearance Primary	Lightning Arrestor
Secondary	Other Equipment
Span Length	
Guy Wire	
Loose Broken Missing	Hazardous Activity
Loose Neutral	Other
Broken Insulator	Flx Jumpers
Missing Hardware	on A-4 with
Bad Pole	A-5
Observed by: KS +CDC Date:	
Referred to: J. H. LRS	Date: <u>5-6-13</u>
Work Completed:	
Comp	
Ву:	Date: 5=28~13
CHAPMAN PRINTING CO. HUNTINGTON, WV 25728	



- 5. Refer to page 5 of Fleming-Mason's Answer. Fleming-Mason states that "the length in lineal miles from the source impacts reliability of a distribution circuit." Fleming-Mason also claims the distribution line serving the Vices' home is part of a long circuit which affected reliability through a higher probability of unforeseen problems affecting the service provided by the line.
 - a. Provide the System Average Interruption Frequency Index ("SAIFI"), System Average Interruption Duration Index ("SAIDI"), and Customer Average Interruption Duration Index ("CAIDI") for the distribution circuit which includes the line servicing the Vices' home for each year from 2009 to 2012. Also, include the major outage category indentified for each index.

RESPONSE

2010	SAIDI	233.04 Minutes	Major Cause:	Power Supply 204.14 Minutes
	SAIFI	1.18 Minutes	Major Cause:	Power Supply 1.00 Minutes
	CAIDI	197.26 Minutes		
2011	SAIDI	120.51 Minutes	Major Cause:	Power Supply 79.3 Minutes
	SAIFI	1.27 Minutes	Major Cause:	Power Supply 1.00 Minutes
E	CAIDI	94.53 Minutes		
2012	SAIDI	158.55 Minutes	Major Cause:	Power Supply 97.63 Minutes
	SAIFI	2.70 Minutes	Major Cause:	Power Supply 1.99 Minutes
	CAIDI	58.64 Minutes		

Note: Computerized Outage Management System (OMS) was installed in 2010. Data prior to this date is not as accurate as post-OMS installation and not included in this response.

Page <u>2</u> of <u>5</u> Witness: Christopher S. Perry

b. Provide what corrective action was taken, if any, to address any concerned related to the SAIFI, SAIDI, or CAIDI values for this circuit.

RESPONSE:

In an effort to maintain reliability, Fleming-Mason Energy has placed this circuit on its priority list. This circuit is inspected more frequently than the once every two year requirement. During these inspections, notes are made by line personnel and reviewed with the engineering staff on any corrective actions needed. Examples include relocation of poles, replacement of equipment that may be damaged, and upgrades of some equipment.

Fleming-Mason Energy is cutting and/or trimming trees that could potentially cause outages and reliability issues. At this time, our tree trimming crews are performing this enhanced schedule yearly.

Fleming-Mason Energy is also continuing to evaluate future improvements that can be made based on economic analysis. This includes building new facilities, creating new tie lines, or working with other utilities.

c. Provide voltage charts for all phases of the circuit, beginning at the substation, feeding the Vices' home from 2009 to the present day.

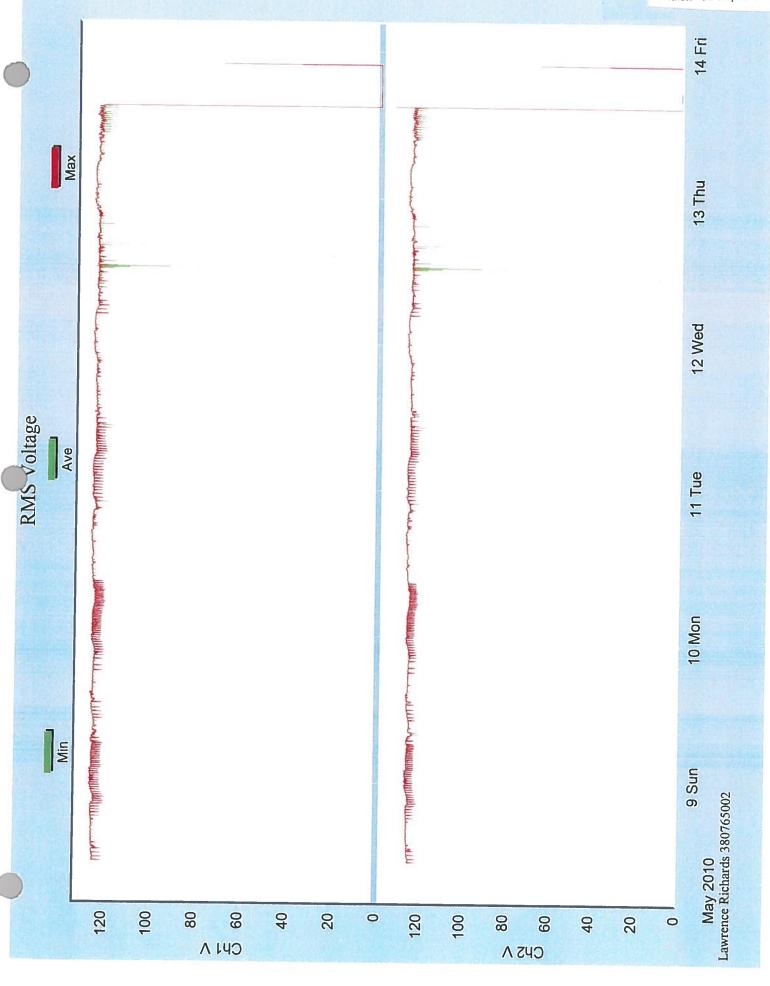
RESPONSE:

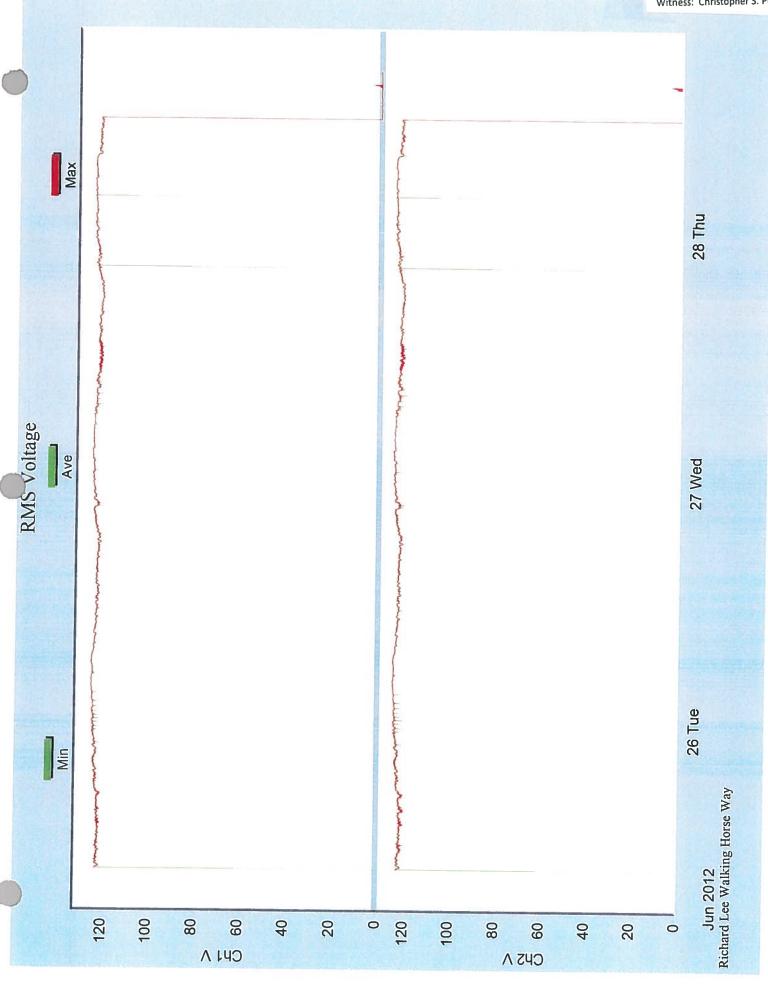
Attached are recordings for:

September, 2009

May, 2010

June, 2012.





Page _____ of ____ Witness: Christopher S. Perry

6. Refer to the discussion beginning on page 5 of Fleming-Mason's Answer regarding the Homeguard voltage surge suppression equipment installed by Fleming-Mason at the Vices' home. Fleming-Mason indicates that installation of the Homeguard equipment involved placing one surge suppressor at the meter base and other protective devices on specific equipment in the home. Refer also to Item 6 in Section III of Fleming-Mason's Answer on page 9, and the statement, "Fleming-Mason simply installed the portion that went into the meter base." Explain why Fleming-Mason delayed sending the suppressor installed at the meter base for testing until after the Commission's investigation which occurred on August 8, 2012.

RESPONSE:

There are two pieces of protective equipment in this investigation that were tested. First, there was a surge protection strip, similar to ones purchased at retail stores for computers that was installed inside the home and was connected to a television that was allegedly damaged. The second protection device was a surge protection device that was installed by Fleming-Mason Energy line personnel at the meter base for the purpose of protecting the whole home.

The surge strip was sent off for testing at the request of Mr. Vice and with the support of Fleming-Mason Energy staff. The test indicated that there had been no overvoltage experienced by the surge strip. With no overvoltage experienced at the surge strip, the television must have been damaged from some other event.

There are two reasons for the delay in testing the device at the meter base. First, upon completion of the test on the surge strip and the subsequent results showing no overvoltage at the strip, we assumed that the device at the meter base would show similar results. The two devices should both show an overvoltage if there is damage on a television plugged into the surge strip. Since the strip test was negative, there seemed to be no reason to test the meter base unit.

Second, the device installed at the meter base is designed to have an audible alarm present anytime an overvoltage is experienced. Fleming-Mason personnel and/or meter reading contractors had been near this meter base monthly and there had been no report of an audible alarm. Also, the homeowner did not alert us to any audible alarm. Therefore, we assumed that the device was operating correctly and had not experienced an overvoltage.

The reason we have decided to no longer offer this device as a service to our members is because we no longer trust that the device will work as described. In addition, our members can go on the Internet or any reputable technology supplier and buy comparable equipment for less money than we can offer the Homeguard system. Fleming-Mason Energy encourages customers to invest in protection equipment such as uninterruptible power supplies and surge suppression equipment, but believes that it is more beneficial for the customers to do this themselves.

Page 1 of 2 Witness: Christopher S. Perry

- 7. Refer to page 6 of Fleming-Mason's Answer. Fleming-Mason claims that the protective devices utilized in the Vices' home showed no sign of overvoltage, and thus, no overvoltage should have been seen by the device installed at the meter base. Additionally, Fleming-Mason explains that the meter base equipment is designed to produce an audible alarm when an overvoltage occurs, but claims that the device failed to produce the alarm in this instance indicating damage to the meter base equipment.
 - Explain how an overvoltage experienced on the line would not be experienced at the home by the device at the meter base prior to reaching the devices located within the home itself.

RESPONSE:

Overvoltages are caused by a number of events on a distribution system including lightning strikes, capacitor switching, transmission line switching, a sudden loss of load, etc. By far, the most common cause of overvoltage on a distribution system is lightning.

Our system is designed to detect the lightning strike based on a sudden increase in voltage along the line and then quickly short out the line sending the lightning energy to ground. This is accomplished through the application of surge arresters along the length of the distribution feeder.

However, the effectiveness of the lightning grounding is dependent on soil conditions, pole grounds, and system impedance. It is possible for some of the lightning strike to be attracted to a ground inside a meter base or a home depending on system characteristics and proximity of a lightning strike. This is the reason that home protection is used. In the scenario just described, the surge protector at the meter base should detect an overvoltage prior to the device inside the home.

There are other ways for an overvoltage to get into a house besides coming over an electric line. For example, lightning can strike telephone and cable television lines and come into the home. One of the reasons that the National Electric Code requires a bond between grounds for electric, phone, and television is to prevent overvoltages inside the home from impedance differences on utility systems.

Another way that a lightning strike can cause overvoltages inside the home is from induced voltages from strikes close to the home on a tree or antenna. The energy from a strike enters the ground and radiates outward similar to ripples in a pond from a rock hitting the surface. The energy from these circles may induce voltages on grounding inside the home and subsequently damage sensitive electric equipment.

Unfortunately, it is virtually impossible to reenact or determine how and why an overvoltage occurred. As stated earlier, FME believes that negligent work practices or improperly maintained equipment does constitute refundable claims by a customer, but phenomenon such as lightning is beyond our control and should be warranted by the customer's homeowner's insurance policy.

Page 2 of 2 Witness: Christopher S. Perry

b. Explain how Fleming-Mason is certain that the alarm did not produce the audible indication of an issue as designed.

RESPONSE:

Fleming-Mason cannot be certain that an audible alarm did or did not occur as expected by the manufacturer. However, our field staff and/or meter reading contractors were at this meter base at least once a month and did not hear any audible alarm. When the device is functioning properly, this alarm should be constant and should continue until the device is removed from system voltage. Therefore, it was appropriate for Fleming-Mason to conclude that the device had not experienced an overvoltage. Since the manufacturer concluded that an event had occurred, we do not know that the device functioned as expected.

c. State how long the audible alarm on the meter base equipment is designed to sound in the event of an overvoltage at the meter base.

RESPONSE:

See response to Question 7(b).

	Page	of
Witness:	Christop	her S. Perry

8. Refer to page 7 of Fleming-Mason's Answer. Fleming-Mason claims that the issue in this complaint is a "momentary interruption," and that such interruptions can be frustrating for customers and staff. Additionally, Fleming-Mason states "we cannot and are not required to guarantee and insure against service interruptions and momentary voltage fluctuations which are inherent in the service of the distribution of electricity." The Commission addresses specific voltage requirements for utilities in 807 KAR 5:041, Section 6(2). State if Fleming-Mason believes the requirements noted specifically in 807 KAR 5:041, Section 6(2)(c), which address the issue of a flicker on a customer's line, would be applicable in this matter along with the justification for its position.

RESPONSE:

Fleming-Mason does not believe the 807 KAR 5:041 section is applicable in this case. That portion of the regulations is related to motor starting issues that may arise along the length of a distribution. On distribution lines that serve rock quarries, sawmills, metal fabrication shops, mines, and other industries utilizing big motors, there is potential for voltage sags that are significant and may cause equipment damage and lighting issues in adjacent residential homes.

In this case, there are no industrial customers that would cause voltage sags on this line or impact the Vice house. The voltage sags that were seen on this line are due to reclosing operations caused by a fault. The faults that have occurred include lightning, animals, transmission events, and other events that were not known.

Page _____ of _____ Witness: Christopher S. Perry

9. Refer to Fleming-Mason's statement in its March 15, 2013 Supplemental Answer that "Fleming-Mason has pulled usage data for other homes in this subdivision and the Vices' usage is not substantially different than other homes built around the same time from in this area." Provide a side-by-side comparison of the Vices' average usage data compared to those homes Fleming-Mason in this statement for the period from (March 2010 through March 2013).

RESPONSE:

See attached spreadsheet.

	Vice's	FME LOCATION	ENELOCATION	F145 1 0 0 1 7 1 0 1 1										
	370553029		370553023	370553025	370553027	370553028	370553031	FME LOCATION 370553033	FME LOCATION	FME LOCATION	FME LOCATION	FME LOCATION	FME LOCATION	FME LOCATION
Mar-13	3654	3945	3049	2538	4455	3831	5787	Inactive	370553034 5444	370553036	370553037	370553038	370553041	370553042
Feb-13	3735	3898	3028	2777	4346	3632	5443	667	6405	2690 2568	3333	3470	2786	336:
Jan-13	4365	4528	3207	2536	5205	4094	7386	2324	8047	2508	3330	3354	3256	3238
Dec-12	2589	2986	1958	2755	3302	2639	2741	2058	3517	1364	3838	3912	3553	4162
Nov-12	2416	2331	1807	2858	3080	2511	2536	1991	2633	1374	2182	1863	2050	2562
Oct-12	1776	1288	1230	1583	1661	1861	1564	1275	1262	729	1925 1399	1617	1554	2047
Sep-12	2106	2109	1547	2187	2121	2555	2230	1737	1670	1018	1532	1067	1142	1404
Aug-12	2227	2058	1662	2367	2276	2718	2488	1909	1866	1136	1725	1682 1806	1544	1488
Jui-12	2637	2659	2180	2981	2962	2929	3190	2429	2368	1519	1723	2275	1698	1361
Jun-12	2214	2271	1606	2499	2307	2703	2550	1768	1423	1065	1560	1651	2246	1730
May-12	1939	1512	1170	1591	1714	2292	1711	1383	1118	693	1319		1691	1490
Apr-12	1699	1441	1062	1572	1187	2000	1683	1276	1169	701	1352	1142 1109	1434	975
Mar-12	2190	2209	1602	1708	2135	3049	2386	2145	2277	1159	1251	1760	1137 973	958
Feb-12	2939	3078	2219	2006	3402	3434	3367	3167	3430	1842	1941	2706		1451 1791
Jan-12	3532	4032	3081	3177	4613	4440	4504	4095	5082	2381	3382	3782	1718 2096	2255
Dec-11	2729	3319	2121	2396	3107	3235	3059	2680	4468	1578	2309	2604	1352	1982
Nov-11	1850	1904	1398	1956	1880	2167	2161	1609	2167	939	1377	1420	1116	1271
Oct-11	1459	1369	1101	1017	1164	2208	1497	1028	903	717	992	1020	844	988
Sep-11	2061	2012	1531	3441	1698	3387	2175	1724	1360	950	1460	1543	1624	1057
Aug-11	2401	1827	1822	3772	1887	3188	2848	2016	1769	1219	1515	1999	2137	690
Jul-11	2316	2439	1748	3931	2080	2845	2741	1802	1766	1167	1418	2066	2035	1137
Jun-11	2119	2573	1620	2470	2241	2680	3056	1747	1640	981	1456	1887	1652	1066
May-11	1602	1807	1142	1260	1850	1866	1665	1339	1205	677	1119	1239	1099	971
Apr-11	2423	2394	1672	1629	2801	2559	2329	1888	3004	1167	2337	1970	1671	1345
Mar-11	2775	3059	1901	2652	3213	2981	3023	2489	4029	1584	3554	2424	1954	1708
Feb-11	4327	4048	2856	2718	5551	4720	4152	4552	6809	2619	4660	3890	2776	2465
Jan-11	4957	5102	3306	3359	5843	3635	4812	5669	8146	3544	6190	4781	2723	2868
Dec-10	5232	5293	3244	3439	5876	4886	5181	4486	7731	3365	5690	4815	2812	3037
Nov-10	1849	2204	1419	1443	2158	2363	2142	1469	2033	1337	1937	1436	986	1205
Oct-10	1568	2151	964	1200	1141	2107	1694	1229	1015	733	1162	1108	980	907
Sep-10	2477	2670	1514	2655	1870	2711	2551	1811	1530	934	1661	1783	1501	987
Aug-10	2529	2976	1705	2599	2039	2574	3052	2074	1985	1276	2330	2167	1808	1100
Jul-10	2670	2697	1845	3519	2254	2693	3295	2338	2060	1386	255	2242	2089	1311
Jun-10	2464	1585	1644	2122	1909	2545	3019	1907	1768	1111	1723	1953	1645	1047
May-10	1512	2001	998	1275	1294	1724	1726	1318	1045	624	1183	1091	928	864
Apr-10	1747	2941	1161	1779	1665	2089	1745	1434	1513	889	1777	1288	1176	1035
Mar-10	2789	5047	2003	2564	3452	2915	2788	1494	4450	3067	2913	2297	1849	1735
AVERAGE	2591	2750	1868	2387	2750	2886	2980	2120	2976	1476	2186	2168	1774	1650

- 10. Refer to Attachment B of the Order to Satisfy or Answer filed January 23, 2013.
 - a. Provide monthly data showing the number of customers who participated in the Homeguard program from 2009 until the program was discontinued.

RESPONSE:

	#		#		#		
	Customers		Customers		Customers		# Customers
Jan-09	51	Jan-10	48	Jan-11	47	Jan-12	44
Feb-09	50	Feb-10	47	Feb-11	46	Feb-12	44
Mar-09	50	Mar-10	47	Mar-11	46	Mar-12	44
Apr-09	50	Apr-10	47	Apr-11	46	Apr-12	44
May-09	50	May-10	47	May-11	46	May-12	44
Jun-09	50	Jun-10	47	Jun-11	46	Jun-12	44
Jul-09	49	Jul-10	47	Jul-11	46	Jul-12	44
Aug-09	48	Aug-10	47	Aug-11	45	Aug-12	Discontinued
Sep-09	48	Sep-10	47	Sep-11	45	Sep-12	
Oct-09	48	Oct-10	47	Oct-11	44	Oct-12	
Nov-09	48	Nov-10	47	Nov-11	44	Nov-12	
Dec-09	48	Dec-10	47	Dec-11	44	Dec-12	

b. State if Fleming-Mason has received any requests from customers to remove any products associated with the Homeguard program after it was discontinued.

RESPONSE:

Fleming-Mason Energy has had one (1) customer call and request the Homeguard products be removed. This was completed on November 7, 2012.

c. State if Fleming-Mason has received complaints from other customers regarding the Homeguard system.

RESPONSE:

Fleming-Mason Energy does not have any documented complaints from other customers regarding the Homeguard system. There are no notes or service orders associated with the accounts of any of the Homeguard participants for the past 24 months on record with the exception of the one customer that called in November, 2012 to have the products removed as noted in Question 10 (b).

11. State if Fleming-Mason distributes warranty or other information regarding the Homeguard system to customers either before or at the time of installation. If yes, provide written documentation that the Vices' received a copy of the information.

RESPONSE:

The warranty was included in the box with the Homeguard products when delivered to the Vice's. The product was discussed verbally with the Vice's prior to the installation as well. A copy of the warranty is attached and also a copy of the Installation Guide and Registration Card that was included in the box with the product. There is no written documentation that the Vice's received a copy of the information.

Special HomeGuard Defender Plus Witness: Christopher S. Perry Limited Warranty

Lifetime Product Replacement on Pluggable Products 15-Year Product Replacement on Service Entrance Lifetime Connected Equipment Protection: Standard Residential Appliance \$1,000 Eight Outlet Plugstrip \$25,000 Three Outlet \$2,500 Single Outlet \$250

This warranty is for the benefit of the original consumer purchaser only and will continue for as long as such original purchaser uses the EFI Electronics Corporation HomeGuard Defender Plus package.

SUPPRESSION PRODUCT REPLACEMENT

Lifetime materials and workmanship on Plug-in Surge Suppression Device ("SSD"), 15-year materials and workmanship on Service Entrance SSD. Subject to the provisions below, this warranty covers all defects in workmanship or materials in your EFI SSD. If the SSD is damaged by a power surge, EFI will, at its option, repair or replace the unit.

CONNECTED EQUIPMENT COVERAGE

The HomeGuard Defender Plus provides the following connected equipment coverage:

- 1. Meter Base (HGD-2ES), Hard Wire (HGD-IARSE) or Panel Mount (HGD120-Y2) Service Entrance SSD: Up to \$1,000 to repair or replace (whichever is less) residential "standard white appliances" which sustain surge damage. Maximum coverage per household: \$10,000. A "standard white appliance" is defined as a washer, dryer, stove, refrigerator, freezer, HVAC unit, dishwasher and garbage disposal. This portion of the warranty applies to electro-mechanical components and to any micro-processor components. Coverage is applicable only when the Service Entrance SSD (1) was active and fully functional immediately prior to the claim event and (2) sustained surge damage as a result of the claim event.
- 2. Eight Outlet Plugstrip (HGD8-1ES): Up to \$25,000 to repair or replace (whichever is less) properly connected equipment damaged as the result of SSD failure (the SSD must also sustain surge damage).
- 3. Three Outlet (HGD3-1ES): Up to \$2,500 to repair or replace (whichever is less) properly connected equipment damaged as the result of SSD failure (the SSD must also sustain surge damage).
- 4. Single Outlet SSD (HGD1-OES): Up to \$250 to repair or replace (whichever is less) properly connected equipment damaged as the result of SSD failure (the SSD must also sustain surge damage).
- 5. Coaxial Cable TV Module (HGDM-CATV) or Telephone Line Module (HGDM-TELC): These products are designated for use in conjunction with an AC SSD and assume the warranty value of the paired

The above remedy is your exclusive remedy under this warranty, whether based on contract, tort, including negligence or otherwise. Claims must be made within 30 days of damage or loss. EFI/PSG reserves the right to audit the damage, site and /or cost of repairs and may require a notarized proof of loss.

WHAT IS A "POWER SURGE"?

"Power Surge" means an electrical transient or spike on the AC power or communication lines, including those caused by direct or indirect lightning, against which surge suppressors of this type are generally designed to protect as recognized by industry standards.

WARRANTY CLAIM PROCEDURES

If any of the SSD products have defects or sustain damage covered by your HomeGuard Defender Plus warranty, call PSG Enterprises at 800-567-8743. To file a claim for power surge damage to connected equip-

- 1. Call Customer Assistance at 800-567-8743 within 30 days of date of loss to obtain a warranty repair number and claim package.
- 2. If the claim is related to a service entrance SSD (such as a meter base) you must call you utility to have the product removed. Do not attempt to remove hard wired devices yourself.
 - 3. If the claim is related to a plug-in SSD please remove the SSD.
- 4. Send the damaged EFI SSD device(s), freight prepaid, along with the completed claim form to EFI Electronics for testing and confirmation of damage. If connected equipment sustains damage, also include an estimate of the cost to repair from an authorized service center.
- 5. After EFI confirms SSD, have damaged equipment repaired at an authorized center.

WHAT DOESN'T THIS WARRANTY COVER?

This warranty will not apply to any defects or damage to the EFI SSD or any properly connected equipment arising because: (1) the EFI SSD was tampered with, modified or altered in any way, or (2) the EFI SSD or the connected equipment was not used under normal operating conditions or in accordance with any labels or instructions. This warranty does not cover any damage to properly connected equipment resulting from a cause other than a "power surge." This warranty specifically does not cover damage associated with sustained over-voltage, vandalism, theft, normal wear and tear, obsolescence, abuse or catastrophic events. This specifically excludes well pumps, sprinkler systems and hard wired security alarm systems.

EFI disclaims liability for any incidental, indirect, special or consequential damages, including, without limitation, lost business profits, loss of data and all freight, mileage, travel time, and insurance charges associated with warranty coverage claims arising out of the sale or use of the EFI SSD or out of the performance (or failure or delay) of EFI's warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state. Valid in U.S.A. and Canada.

2/98 8245-08160 WC#PG02D

INSTALLATION GUIDE

EIGHT OUTLET PLUGSTRIP **NSTRUCTIONS**

- . Verify your wall outlet power source.
- . Place the power switch on the plugstrip in the OFF position.
- . Insert the plugstrip power cord into a grounded threeprong AC outlet.



Connect your electron-

ic devices (up to eight) into the plugstrip. Place the power switch on the plugstrip in the ON position. — Perfect for TV, VCR (must be used with Coaxial Cable module), Stereo, CD Player, and Home Computer.

HREE-OUTLET & **NGLE-OUTLET ALLMOUNT ISTRUCTIONS**

Plug the wall mount surge suppressor into any grounded threeprong AC outlet.



Connect your electronic device(s) to the wall mount surge suppressor. -

Perfect for Microwave, Portable TV, Alarm Clock Radio, Cordless Phone (must be used with Telephone Line Module), Garage Door Opener and other small appliance(s).



Wall AC Telephone power outlet 11 or TV Cable wall outlet Plug modules into grounded wall outlet or plugstrip to provide total protection Plugstrip provides **Cordless Telephone** A/C power protection or TV DEVICE

INSTALLATION EXAMPLE

COAXIAL CABLE MODULE INSTRUCTIONS

- 1. Disconnect your TV antenna cable from existing wall jack and reconnect the cable to the module marked Device.
- 2. Connect one end of the 4ft. RG59 cable (provided with package) to the module marked Wall Jack. Connect the other end of the RG59 cable back to the wall jack.
- 3. Plug the module into any grounded threeprong outlet or into the surge suppressor.

prong outlet or into the AL CABLE MODULE TELEPHON

surge suppressor.

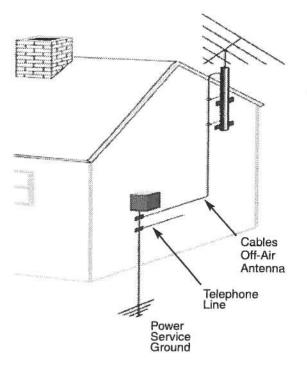
TELEPHONE LINEMODULE INSTRUCTIONS

- 1. Disconnect your telephone cable from existing wall jack and reconnect the cable to the module marked Device.
- 2. Connect one end of the 7ft. RJ11 cable (provided with package) to the module marked Wall Jack. Connect the other end of the RJ11 cable back to

the wall jack. 3. Plug the module into any grounded three-

NE MODULE

ERVICE ENTRANCE ROUNDING



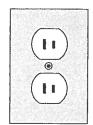
NEC Article 800 - All power, cable and telephone grounds MUST be bonded to the same grounding electrode system entering a building. This prevents potential ground voltage differences that may be seen across data, power and telephone lines connected to sensitive electronics. Failure to comply with the above recommendations as it pertains to "Ground Bonding" may result in voiding applicable warranties.

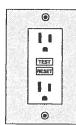
PROPERLY CONNECT TO POWER SOURCE

CHECK YOUR OUTLET!

THREE-PRONG TO TWO-PRONG ADAPTERS MUST NOT BE USED.

Prior to installing the HOMEGUARD System package it is recommended that you check for proper connection of the outlet receptacle. This can easily be accomplished by using any standard brand outlet tester. If your outlet is not properly grounded or if it is an older two-blade receptacle (see Figure A below), the circuit tester's diagnostic lights will indicate "NO GROUND". It is preferable to have an electrician run a grounded line (see Figure B below) to your electronics. An economical alternative is to use a Ground Fault Circuit Interrupter (GFCI) Adapter (see Figure C below) which simply plugs into your existing two prong wall outlet. Either solution must be installed prior to installing the Suppression Package or your warranty will be void.





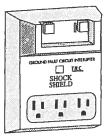


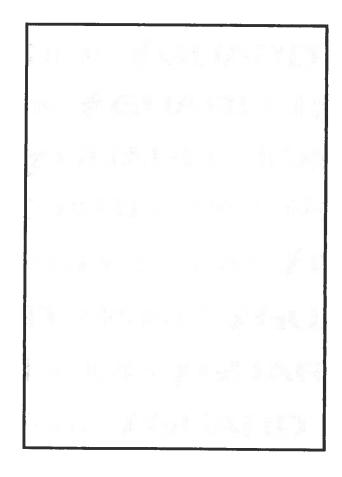
Figure A

Figure B

Figure C

The old two-blade receptacle (Figure A) must be replaced with new three-wire grounded outlet or you must use the GFCI Adapter as shown above. Note: When a GFCI receptacle is used diagnostic light still indicates "NO GROUND" but usage will be safe. Protected equipment must be plugged directly into the surge suppressor with the surge suppressor plugged directly into a grounded wall outlet for warranty to be in effect. USE OF EXTENTION CORDS INVALIDATE WARRANTIES.

INSTALLATION GUIDE





PSG Enterprises, Inc. 5186 Commercial Way Spring Hill, FL 34606 Ph 1-800-567-8743

KEGISIKAIIUN CAK

Page 5 of 6 Witness: Christopher S. Perr

STEP 1. SYSTEM DESCRIPTION

	Utility	Cont	ractor	Other		
2.				ered by a manufactu e under "Service Cor		
3.		your System conne		_		
	System	Make or Model	Serial Number	Purchase Date		ce Contract o : Warranty?
	Equipment	Model	Manner	Date		•
					YES YES	NO NO
					YES	NO
					YES	NO
	- 15 5 2				YES	NO
			24.5		YES	NO
ST	TEP 2. USER I have care the HOMEGUAR	D System Installation	TION stand the principles in Instructions.	of proper grounding a	nd protecti	on presented i
ST	I have care the HOMEGUAR. I have prop contained in the Ir I have pro Description portio I understan	fully read and under D System Installation perly defined, connect a stallation Instruction wided a full descrip on of this card.	TION stand the principles in Instructions. ted and protected my is. tion of my system	of proper grounding a system in accordance and its components lurchase of my HOMEO	nd protecti with the rec	on presented is commendation out the System stem protection
ST	I have care the HOMEGUAR. I have prop contained in the Ir I have pro Description portio I understan	fully read and under D System Installation attallation Instruction wided a full descrip on of this card. Indeed that I have 30 days the this registration are	TION stand the principles in Instructions. ted and protected my is. tion of my system	of proper grounding a system in accordance and its components 1	nd protecti with the rec	on presented is commendation but the System stem protection
ST	I have care the HOMEGUAR. I have prop contained in the Ir I have pro Description portio I understandevices to completions (GFCI instal	fully read and under D System Installation attallation Instruction wided a full descrip on of this card. Indeed that I have 30 days the this registration are	TION stand the principles in Instructions. ted and protected my ins. tion of my system is from the date of pund to provide any ne	of proper grounding a system in accordance and its components larchase of my HOMEO cessary additional protections.	nd protecti with the rec by filling of	on presented is commendation out the System stem protection afety modifical
ST	I have care the HOMEGUAR. I have prop contained in the Ir I have prop Description portio I understandevices to completions (GFCI install Signed	efully read and under D System Installation perly defined, connect a stallation Instruction wided a full descrip on of this card. And that I have 30 days te this registration are lation)	TION stand the principles in Instructions. ted and protected my is. tion of my system is from the date of pund to provide any ne	of proper grounding a system in accordance and its components larchase of my HOMEO cessary additional protections.	nd protecti with the rec by filling of GUARD Sy tection or s Date	on presented is commendation out the System stem protection afety modification.
	I have care the HOMEGUAR. I have prop contained in the Ir I have prop Description portio I understandevices to completions (GFCI install Signed	efully read and under D System Installation perly defined, connect estallation Instruction ovided a full descrip on of this card. In that I have 30 days te this registration are lation)	TION stand the principles in Instructions. ted and protected my is. tion of my system is from the date of pund to provide any new is shall void warranty and it at 1-800-56-SURGE.	of proper grounding a system in accordance and its components the archase of my HOMEO cessary additional protection, User	nd protecti with the rec by filling of GUARD Sy tection or s Date	on presented in commendation out the System stem protection afety modification.
	I have care the HOMEGUAR. I have prop contained in the Ir I have prop Description portio I understandevices to completions (GFCI install Signed	efully read and under D System Installation perly defined, connect estallation Instruction ovided a full descrip on of this card. In that I have 30 days te this registration are lation)	TION stand the principles in Instructions. ted and protected my is. tion of my system is from the date of pund to provide any new is shall void warranty and it at 1-800-56-SURGE.	of proper grounding a system in accordance and its components larchase of my HOMEO cessary additional protection. Justin Grant State of the component of the cessary additional protection of the cessary additional protection.	nd protecti with the rec by filling of GUARD Sy tection or s Date	on presented is commendation out the System stem protection afety modifical
	I have care the HOMEGUAR. I have prop contained in the Ir I have prop Description portion I understant devices to completions (GFCI install Signed	efully read and under D System Installation perly defined, connect estallation Instruction ovided a full descrip on of this card. In that I have 30 days te this registration are lation)	TION stand the principles in Instructions. ted and protected my is. tion of my system is from the date of pund to provide any new is shall void warranty and it at 1-800-56-SURGE.	of proper grounding a system in accordance and its components larchase of my HOMEO cessary additional protection. Justin Grant State of the component of the cessary additional protection of the cessary additional protection.	nd protecti with the rec by filling of GUARD Sy tection or s Date	on presented in commendation out the System stem protection afety modifica
	I have care the HOMEGUAR. I have prop contained in the Ir I have prop Description portion I understant devices to completions (GFCI install Signed	efully read and under D System Installation perly defined, connect estallation Instruction ovided a full descrip on of this card. In that I have 30 days te this registration are lation)	TION stand the principles in Instructions. ted and protected my is. tion of my system is from the date of pund to provide any new is shall void warranty and it at 1-800-56-SURGE.	of proper grounding a system in accordance and its components larchase of my HOMEO cessary additional protection. Justin Grant State of the component of the cessary additional protection of the cessary additional protection.	nd protecti with the rec by filling of GUARD Sy tection or s Date	on presented is commendation out the System stem protection afety modifical

HEMENT S

To register: complete, sign, and return this form to:

PSG Enterprises, Inc. 5186 Commercial Way Spring Hill, FL 34606

OFFICIAL NOTICE OF COMPLETE REGISTRATION REQUIREMENT

The catastrophic loss feature of your Home Guard Defender™ System Warranty is an underwritten program. For this protection against lightning and y electrical disturbance to be force this registration form must be completely filled out and returned to PSG Enterprises, Inc. within 30 days

8240-1013A

Purchased From

Purchase Date

Fol	d here and tape at the bott	om to mail.	Please do not s	staple
	4			
	_			
				

Place Stamp Here



PSG ENTERPRISES, INC. 5186 COMMERCIAL WAY SPRING HILL, FL 34606

	Page	of	
Witness:	Christop	her S. Perry	

12. Provide a copy of any contract(s) between Fleming-Mason and EFI Electronics Corporation regarding the Homeguard system.

RESPONSE:

There is no contract between Fleming-Mason and EFI Electronics Corporation regarding the Homeguard system.