



Steven L. Beshear
Governor

Leonard K. Peters
Secretary
Energy and Environment Cabinet

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P. O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc.ky.gov

David L. Armstrong
Chairman

James W. Gardner
Vice Chairman

Linda Breathitt
Commissioner

June 7, 2013

Alice Brody
607 Seattle Drive
Lexington, KY 40503

RE: Case No. 2012-00520
Kentucky-American Water Company

Dear Ms. Brody:

This letter is in response to your letter received on May 30, 2013 regarding your concerns in the case referenced above. Your letter is being treated as an official protest and will be placed in the case file of this proceeding. The Commission will take your concerns into consideration in its review and decision in this matter.

Please be advised that the Attorney General has intervened in this matter. You may want to make the Attorney General aware of your concerns by contacting him through his Office of Rate Intervention, 1024 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601-8204.

You may view all documents filed in this case on the Commission's website at <http://psc.ky.gov>.

Thank you for your letter of interest and concern in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen
Executive Director



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June 7, 2013

Jeanne Connell
3441 Laredo Drive, Unit 18
Lexington, KY 40517

RE: Case No. 2012-00520
Kentucky-American Water Company

Dear Ms. Connell:

This letter is in response to your letter received on May 31, 2013 regarding your concerns in the case referenced above. Your letter is being treated as an official protest and will be placed in the case file of this proceeding. The Commission will take your concerns into consideration in its review and decision in this matter.

Please be advised that the Attorney General has intervened in this matter. You may want to make the Attorney General aware of your concerns by contacting him through his Office of Rate Intervention, 1024 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601-8204.

You may view all documents filed in this case on the Commission's website at <http://psc.ky.gov>.

Thank you for your letter of interest and concern in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen
Executive Director

Melnykovych, Andrew (PSC)

From: PSC - Public Information Officer
Sent: Friday, June 07, 2013 1:24 PM
To: 'Carpenter, Clyde'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Mr. Carpenter:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. As you noted, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-782-2564 cell:502-330-5981

RECEIVED

By Kentucky Public Service Commission at 1:33 pm, Jun 07, 2013

From: Carpenter, Clyde [REDACTED]
Sent: Friday, June 07, 2013 10:36 AM
To: PSC - Public Information Officer
Subject: Opposition to Rate Increase Proposed by Kentucky American Water Co[Case # 2012-00520

I am adamantly opposed to the proposed rate increase for Lexington-Fayette County, Kentucky by the Kentucky American Water Company- Case 2012-00520. In my opinion, this proposed increase is totally unfounded, completely without justification and merit and seemingly not based upon any true financial need for additional revenue other than what appears to be the desire of this company and its shareholders to make more money. Please reject this proposal. Thank you for your consideration of my opposition.

Clyde R. Carpenter
Resident and Owner of Property at 340 New Street, Lexington KY 40507
Telephone & [REDACTED] email [REDACTED]

Melnykovych, Andrew (PSC)

From: PSC - Public Information Officer
Sent: Friday, June 07, 2013 10:08 AM
To: 'Janell Rebsch'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Ms. Rebsch:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. As you noted, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-782-2564 cell:502-330-5981

RECEIVED

By Kentucky Public Service Commission at 10:10 am, Jun 07, 2013

From: Janell Rebsch [REDACTED]
Sent: Tuesday, June 04, 2013 11:40 AM
To: PSC - Public Information Officer
Subject: CASE 2012-00520: Kentucky American Water Rate Increase

Dear Chairman Armstrong, Vice Chairman Gardner, and Commissioner Breathitt,

I am contacting you to beg that for once you do not approve ANY rate increase for Kentucky American water.

In six years, our rates have been increased over 70%. The price Lexingtonians pay for water is outrageous and there is no end in sight. Whenever Kentucky Water Company appeals to the PSC, they always get something. They have no incentive for managing their business appropriately because they can simply get approval to keep raising the rates.

They have the rate increase process down to a science. They ask for outrageous rates knowing full well they will get something from the PSC. I have NEVER seen the Public Service Commission turn down any of their requests. There is no consequence for their ever expanding business plan. They actually had the audacity to infer they needed to increase rates because people were conserving water! Seriously?

I am begging you to disapprove any water rate increase. They need to manage their business appropriately and prudently. I am on fixed income and it is what I have to do.

I am appealing to you to do the public a service and stop the never ending scope creep of Kentucky American Water. People have a right to reasonably priced water. Please help us.

Thank you,

