

Melnykovych, Andrew (PSC)

From: PSC - Public Information Officer
Sent: Thursday, May 30, 2013 1:12 PM
To: 'margaret'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Ms. Florence:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. For your reference, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-782-2564 cell:502-330-5981

RECEIVED

By Kentucky Public Service Commission at 1:21 pm, May 30, 2013

From: margaret [REDACTED]
Sent: Wednesday, May 29, 2013 5:41 PM
To: PSC - Public Information Officer
Subject: Rate Hike for Ky American Water
Importance: High

I am very much against Ky American getting another rate hike. We have had a 47 percent rate hike in the years 2009 and 2010.. They built the Owen Co. water treatment plant in 2010 and now they want us to pay for their bad decision. I would appreciate your not approving this new rate hike.

Thanks
Margaret Florence

Melnykovych, Andrew (PSC)

From: PSC - Public Information Officer
Sent: Thursday, May 30, 2013 1:10 PM
To: 'Team Hawkins'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Mr. Hawkins:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. As you noted, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
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-----Original Message-----

From: Team Hawkins [REDACTED]
Sent: Wednesday, May 29, 2013 6:57 PM
To: PSC - Public Information Officer
Subject: 2012-00520

To the PSC,

Kentucky American Water has increased rates dramatically over the past 6 years.

The treatment plant that was installed was the choice of Kentucky American and not the choice of residents. It was a business decision; conservation efforts have kept a dramatic increase in water usage that they anticipated so the return on investment has not been there.

Too Bad!

Is this the reward that I get trying to save water around my home? I use less water and pay more?

Please say know to the rate increase.

Thanks,
Darren Hawkins

Melnykovych, Andrew (PSC)

From: PSC - Public Information Officer
Sent: Thursday, May 30, 2013 1:09 PM
To: 'Jo Ellen Hayden'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Ms. Hayden:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. As you noted, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

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From: Jo Ellen Hayden [REDACTED]
Sent: Thursday, May 30, 2013 9:58 AM
To: PSC - Public Information Officer
Subject: Case #2012-00520

I am writing to place on record my strong objections to the Kentucky American Water rate increase request. This company is not responsive to the overall needs of customers, which is to provide the monopolized commodity (water) – a necessity - at the best price possible. The company is trying to make the most profit possible, by spending capital and then increasing rates to pay for its business decisions, rather than by best-management of current facilities.

Josephine Hayden
350 New Street
Lexington, KY 40507

Melnykovych, Andrew (PSC)

From: PSC - Public Information Officer
Sent: Thursday, May 30, 2013 1:11 PM
To: 'Melodie Zentall'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Ms. Zentall:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. As you noted, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych

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Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-782-2564 cell:502-330-5981

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By Kentucky Public Service Commission at 1:22 pm, May 30, 2013

From: Melodie Zentall [mailto:]
Sent: Wednesday, May 29, 2013 5:41 PM
To: PSC - Public Information Officer
Subject: #2012-00520

What again! Some folks here are on a fixed income (and not much of that) and will find it hard to keep adjusting to the continuous drain KY American is attempting to place on LFC residents.

Melodie Zentall
Lexington, KY