

Melnykovych, Andrew (PSC)

From: Melnykovych, Andrew (PSC)
Sent: Monday, January 07, 2013 9:48 AM
To: 'Clifford Hensley'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Mr. Hensley:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments and questions will be placed into the case file for the Commission's review as it considers this matter. For your reference, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-564-3940 x208 cell:502-330-5981

RECEIVED

By Kentucky Public Service Commission at 9:50 am, Jan 07, 2013

From: Clifford Hensley [REDACTED]
Sent: Sunday, January 06, 2013 8:02 PM
To: Melnykovych, Andrew (PSC)
Subject: Fwd: ky american water rate increase

From: "Clifford Hensley" [REDACTED]
To: "psc consumer inquiry" <psc.consumer.inquiry@ky.gov>
Sent: Tuesday, January 1, 2013 3:56:29 PM
Subject: ky american water rate increase

To whom it may concern,

I have several questions that I would like to present to the commission about the ky american rate increase.

I have received in the mail a 3 page letter from KAWC and throughout this whole letter they are talking about all the money they are spending the improve our quality of water and how much the "nation" is going to spend in the future to fix our water lines. I have found this info to be very interesting. My response question to this info is how much profit is KAWC is receiving to offset these cost? No where within this letter am I able to find anything in regards to the KAWC profits. Is a rate increase needed or is this a way to make sure that the companies profits continue to grow and to allow some CEO to get a bigger bonus. If no increase is granted will KAWC go into bankruptcy and go out of business?

This is the way I see it. I work at Toyota so lets use them as an example. On a regular basis we replace robots, machinery and other equipment. To offset this cost we finds ways to save money from within. Toyota has changed the way that they pay management and changed our insurance premiums. We also find ways to save money by being more efficient in our work processes. This has allowed Toyota to keep the prices of our cars at the same price and not pass the cost to the consumers.

Another example would by Wal Mart. They are always building new stores, replacing cash registers, paying retirement benefits and making improvements to there stores. Through out all these improvements they can keep the prices low and the consumers aren't eating the cost of all these expenses.

Has KAWC done anything to try to keep from raising our rates? What they should have been doing the last 30 years is either saving money to replace the pipes when needed or they should have drafted a plan to replace the pipes a little at a time without raising the cost on consumers. KAWC has made a substantial amount of money off of the pipes that are going to be replaced and once replaced they will quickly turn the initial investments into huge profits within a couple of years.

The people in Lexington can't continue to afford to pay the rate hikes in our utilities. Currently people are not able to pay their utilities. How will they pay the extra 17%? I beg you to please deny KAWC request to raise our rates.

Thanks,
Clifford Hensley

Melnykovich, Andrew (PSC)

From: Melnykovich, Andrew (PSC)
Sent: Wednesday, January 02, 2013 12:17 PM
To: [REDACTED]
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Mr. Hernandez:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. For your reference, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovich
Director of Communications
Kentucky Public Service Commission
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Frankfort, KY 40601
502-564-3940 x208 cell:502-330-5981



From: PSC - Public Information Officer
Sent: Monday, December 31, 2012 11:35 AM
To: Melnykovich, Andrew (PSC)
Subject: FW: Water Rate Increase

From: [REDACTED]
Sent: Monday, December 31, 2012 11:34:45 AM (UTC-05:00) Eastern Time (US & Canada)
To: PSC - Public Information Officer
Subject: Water Rate Increase

Dear Commission,
I am contacting you about the proposal for the rate increase on water and asking you to NOT approve this increase. The people in this city cannot afford any more expenses. Please consider my request to help the People of Lexington.

Sincerely,

Chris Hernandez
[677 Emmett Creek Lane](#)
[Lexington, KY 40515](#)
[REDACTED]

Sent from my iPad