

RECEIVED

Mr. Jeff DeRouen

Executive Director

Kentucky Public Service Commision COMMISSION

211 Sower Boulevard

Frankfort, Kentucky 40602-0615

July 16, 2012

Louisville Gas and Electric Company State Regulation and Rates 220 West Main Street PO Box 32010 Louisville, Kentucky 40232

www.lge-ku.com

Rick E. Lovekamp Manager - Regulatory Affairs T 502-627-3780 F 502-627-3213 rick.lovekamp@lge-ku.com

RE: SUSAN E. EDWARDS COMPLAINANT V. LOUISVILLE GAS AND ELECTRIC COMPANY DEFENDANT
Case No. 2012-00282

Dear Mr. DeRouen:

Enclosed please find an original and ten (10) copies of the Answer of Louisville Gas and Electric Company to the Complaint of Susan E. Edwards in the above-referenced docket.

Also enclosed are an original and ten (10) copies of a Petition for Confidential Protection regarding certain information provided in the Answer.

A copy is being mailed to the Complainant.

Please contact me if you have any questions concerning this filing.

Sincerely,

Rick E. Lovekamp

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SUSAN E. EDWARDS)
COMPLAINANT)
v.) CASE NO. 2012-00282
LOUISVILLE GAS AND ELECTRIC COMPANY)))
DEFENDANT)

* * * * * *

ANSWER OF LOUISVILLE GAS AND ELECTRIC COMPANY

In accordance with the Kentucky Public Service Commission's ("Commission") Order of July 5, 2012 in the above-captioned proceeding, Louisville Gas and Electric Company ("LG&E" or the "Company") respectfully submits this Answer to the Complaint of Susan E. Edwards filed on June 27, 2012. In support of its Answer, and in response to the specific averments contained in said Complaint, LG&E states as follows:

1. LG&E admits the allegations contained in paragraph (a) of the Complaint, on information and belief.

- 2. With regard to the allegations contained in paragraph (b) of the Complaint, LG&E states that its primary business address is 220 West Main Street, Louisville, Kentucky 40202.
- 3. With regard to the allegations contained in paragraph (c) of the Complaint, LG&E states as follows:
- a. With regard to the averments "Starting in Oct. 2007 the bill was \$1165.00 as a result of a house fire at our previous home on 2313 W. Chestnut St. I moved to 4207 W. Market St.," LG&E affirmatively states that when Ms. Edwards opened an account for service at 4207 W. Market Street in Louisville, she had a transferred balance from 2313 W. Chestnut Street in the amount of \$1,165.00. LG&E cannot confirm or deny the statement by Ms. Edwards concerning a fire at 2313 W. Chestnut Street.
- b. With regard to the averments "I was told by Pam Alexandria that I had to pay \$950.00 to have my electric services started. I only had \$750.00 at the time and was told to pay \$100.00 plus my bill till the balance was paid off which was \$400.00. My service was started, but in order to get a bill, I was told I had to create one. I payed (sic) every bill on time and on my final day I was told, I still owed \$800.00, so I was set up on another payment plan, as I recieved (sic) my new bill I was told my new balance was now over \$2,000.00 and I had no answers as to how my bill got to be that much. Ms. Alexandria informed me that she had placed a lock on my account & that I would not recieve (sic) any late fees or incur any other charges. In result I was charged late fees & other charges, including gas, when these bills came out I had NEVER had gas in my home at the address 4207 W. Market St. & was also told by Ms. Alexandria that I could not get any residential gas services, because of this outstanding debt. I have had proof &

landlord statement etc. & have been dealing with this problem since 2007, it is now 2012 & I am still dealing with issue," LG&E affirmatively states that Ms. Edwards has been properly and timely charged for the services in question. Attached as Exhibit "A" are all of Ms. Edwards' bills since March 2009, along with documentation from LG&E's legacy billing system (Customer Information System) for the period December 2007 to February 2009. LG&E records indicate that Ms. Edwards has met in person and spoken with Lead Customer Representative Pamela Alexander and many other Customer Service Representatives on numerous occasions concerning her account. It is unclear from Ms. Edwards' Complaint the precise bill to which she is referring, and LG&E is unable to match the details of her statements to any contact notes in LG&E's Customer Care System ("CCS"). Ms. Edwards has been in regular contact with LG&E concerning her account. Ms. Edwards has requested and received many explanations (both verbally and in written form) as to her account balance, including summaries of billings and payments. (See Exhibit "B.") Further, Ms. Edwards has been enrolled in LG&E's Fixed and Limited Extension program (FLEX) since January 2012, which gives Ms. Edwards an additional 16 days beyond the normal 12 days in which to pay her bill each month.

c. With regard to the averments that "I have had nervous breakdown been prescribed medicines by a therapist because this issue has been extremely hard to cope with knowing that I pay my bills every month & on time. I have had the same fixed income since I came to Louisville, considering I am disabled I recieve (sic) SSI. LG&E has & continues to get 70-85% of my check, after LG&E I barely have enough to pay my other bills. I have had to sell my only vehicle & sacrifice a lot of other things." LG&E cannot confirm or deny these statements.

- d. With regard to the averments that, "I have also been told over 2x that my bill was resolved with a balance of \$0.00, to only get a bill next month with another large sum," LG&E affirmatively states that Ms. Edwards has been properly and timely charged for the services in question. As shown in the CIS billing and payment history attached as part of Exhibit "A," Ms. Edwards paid down her account (which began with a \$1,165.00 transferred balance in December 2007), to a balance of just 14 cents in January 2009. LG&E acknowledges the \$1,165.00 that was due from Ms. Edwards in December 2007 has been paid. The current balance for which Ms. Edwards is complaining, began to accumulate in January 2009 with a balance of 14 cents. For the three-month period January through March 2009, Ms. Edwards was billed \$1,347.55 for services but she only paid \$451.00. Her account balance has grown each month since that time because she has only made partial payments and has not fulfilled installment plan obligations. At no time has Ms. Edwards had a zero balance on her account. As of July 13, 2012, Ms. Edwards owes \$2,026.99. Of this total amount due, \$1,742.77 is for a 20 month installment plan on which Ms. Edwards began making monthly payments in March 2012.
- 4. As to the relief requested "to have my bill completely resolved & repayment for any charges incurred on behalf of my bills being incorrect. Over the last 5 years I have paid this bill over & over numerous times. It has caused a lot of stress & frustration on myself & family & I really just want it to over & done with," LG&E affirmatively states that it is required to charge customers for the amount of electric and gas services consumed based upon LG&E's filed rates contained in its tariff. LG&E has properly and timely charged Ms. Edwards each month for the services in question. See In the Matter of: James R. and Charlene Smith v. Louisville Gas and Electric Company,

Case No. 1998-00211, Order of September 25, 1998. LG&E further states that the information contained above provides detailed information demonstrating that Ms. Edwards' bills were correct, and therefore believes the Complaint should be dismissed.

5. LG&E denies all allegations contained in the Complaint which are not expressly admitted in the foregoing paragraphs of this Answer.

FIRST AFFIRMATIVE DEFENSE

The Complaint, or parts of it, fails to set forth any claim upon which relief can be granted by this Commission and, therefore should be dismissed.

SECOND AFFIRMATIVE DEFENSE

The Complainant has failed to set forth a *prima facie* case that LG&E has violated its tariff or any statute or Commission regulation, and the Complaint should be dismissed for that reason.

WHEREFORE, for all reason set forth above, Louisville Gas and Electric Company respectfully requests:

- (1) that the Complaint herein be dismissed without further action being taken by the Commission;
 - (2) that this matter be closed on the Commission's docket; and

(3) that LG&E be afforded any and all other relief to which it may be entitled.

Dated: July 16, 2012

Respectfully submitted,

Allyson K. Sturgeon

Senior Corporate Attorney

LG&E and KU Services Company

220 West Main Street

Louisville, Kentucky 40202

(502) 627-2088

Counsel for Louisville Gas and Electric Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the 16th day of July, 2012, U.S. mail, postage prepaid:

Susan E. Edwards 4207 W. Market Street Louisville, Kentucky 40212

Counsel for Louisville Gas and Electric

Company

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Accoun. Jlder Information 4207 W Market Street

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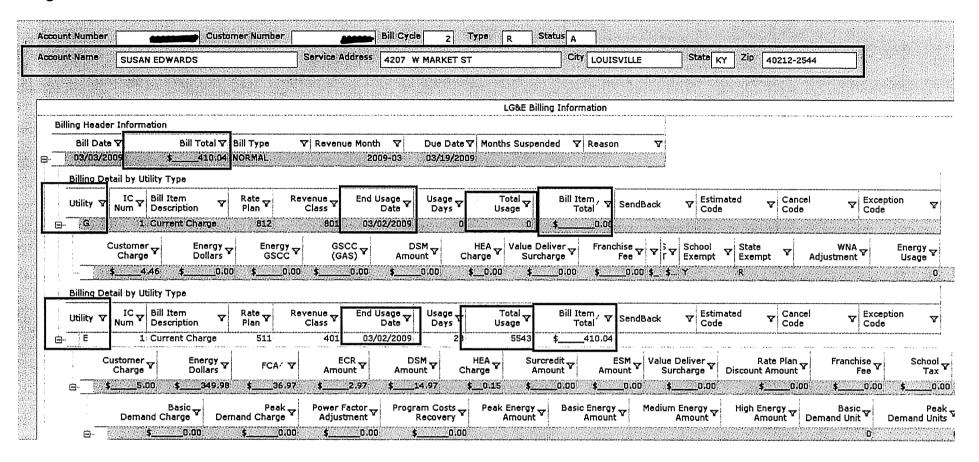
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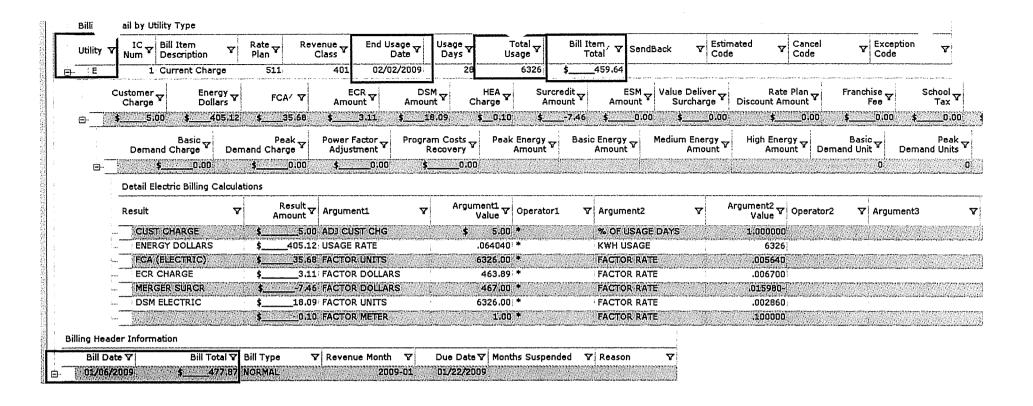
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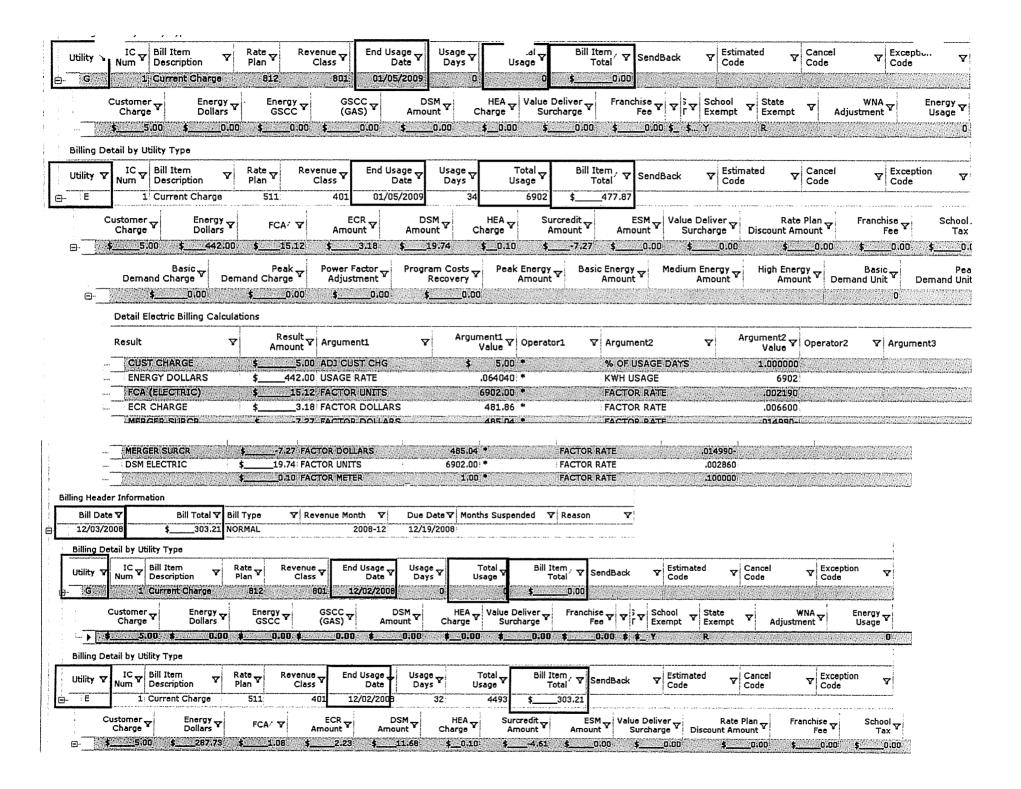
Usage Information

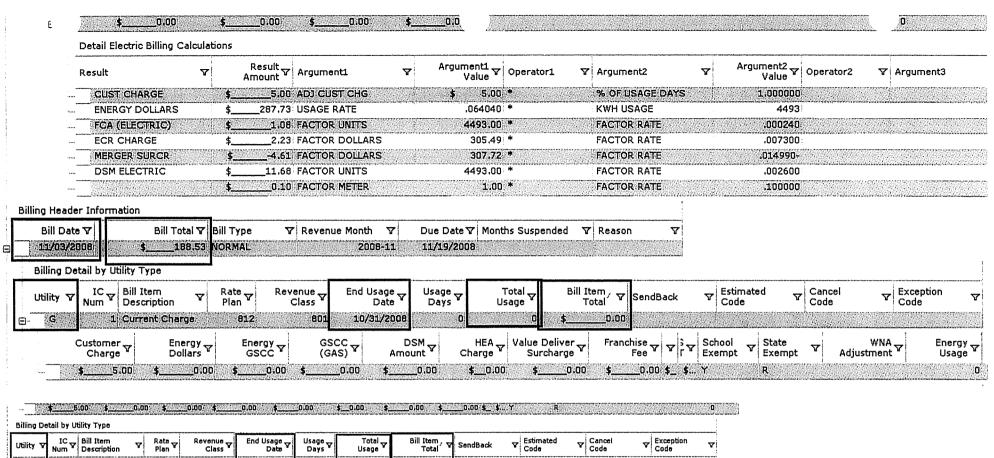


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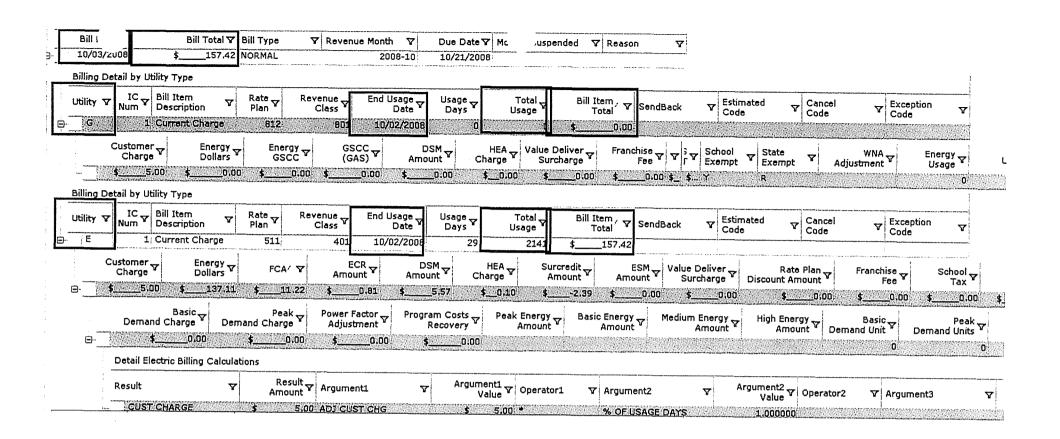
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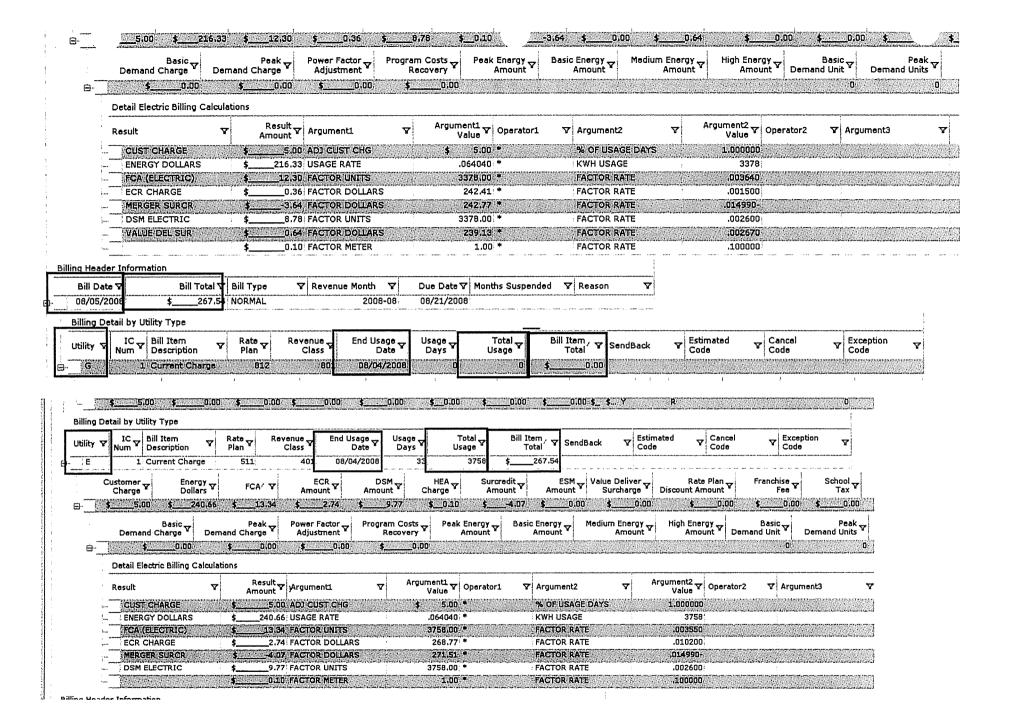


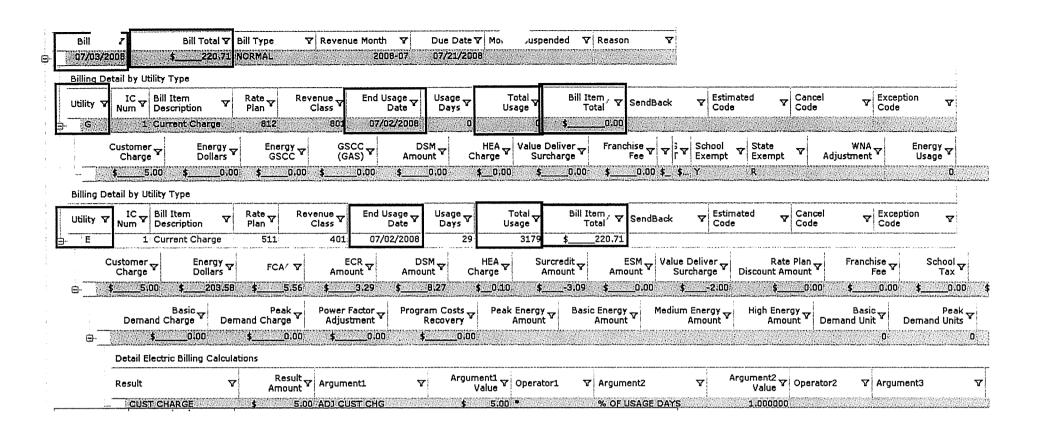


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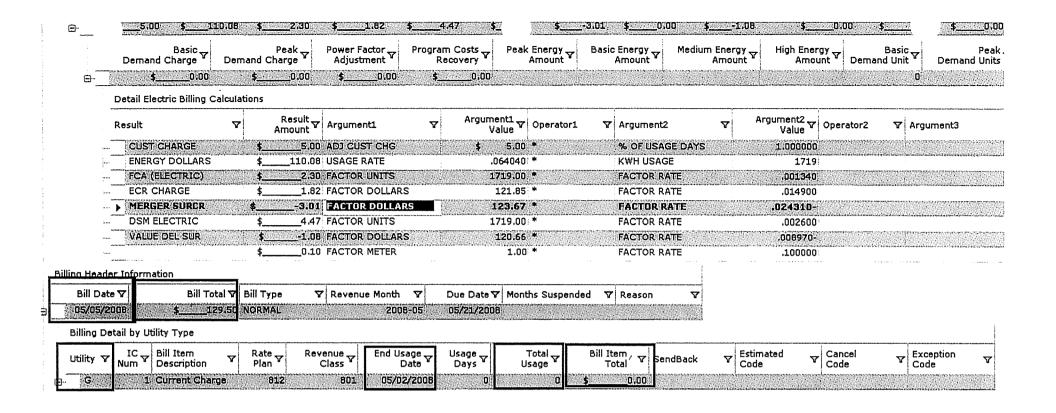


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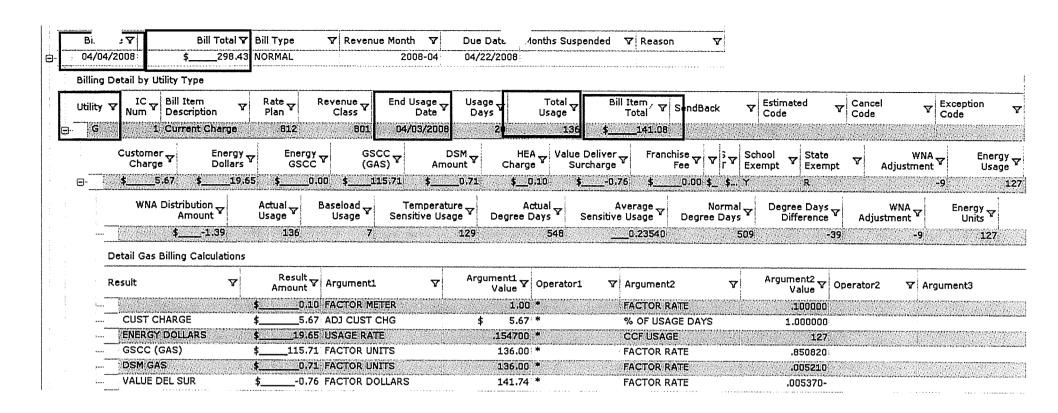
-3.25 FACTOR DOLLARS

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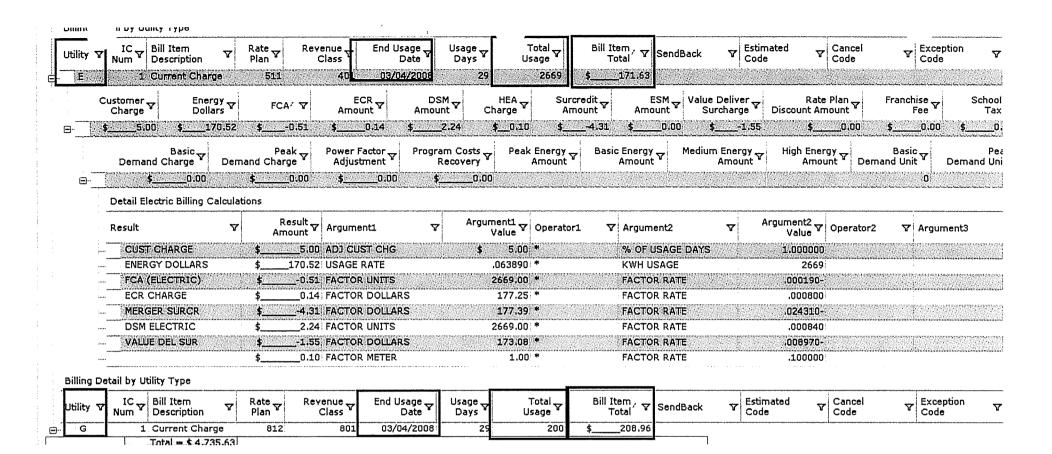
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my amornidadii .comer 😽 ລeliver 🗸 Energy Dollars ▼ Energy T GSCC ▼ (GAS) ▼ $\operatorname{DSM}_{\mathsf{Amount}} \nabla$ HEA Va. Franchise V V V School Exempt State WNA Y Energy V Usa Charge Surcharge Exempt Charge \$ 8.50 29,86 170.16 \$ 1.47 \$ 0.10 \$ -1.13 0.00 \$ \$... Y R 193 0.00 Average 😙 WNA ▼ Adjustment Degree Days ▼ Difference Unit ♥ Cost ♥ Actual 🗸 Usage Baseload ▼ Usage ▼ Temperature Y Sensitive Usage Actual T Normal **Y** Degree Days Energy V WNA Distribution & Sensitive Usage 193 0.25032 744 -27 193 0.1547 200 771 \$_-1.08 **Detail Gas Billing Calculations** Result 7 Argument2 ♥ Operator2 Argument1 ♥ Operator1 Arc Y ∇ Y Argument3 Y Y Argument2 Result Y Argument1 ,100000 1.00 * FACTOR RATE 0.10 FACTOR METER CUST CHARGE 8,50 ADJ CUST CHG 8,50 * % OF USAGE DAYS 1.000000 ENERGY DOLLARS 29.86 USAGE RATE ,154700 * CCF USAGE . 193 GSCC (GAS) 170.16 FACTOR UNITS 200.00 * **FACTOR RATE** .850820 DSM GAS 1,47 FACTOR UNITS 200:00 * FACTOR RATE .007360 .005370-VALUE DEL SUR -1.13 FACTOR DOLLARS 209.99 * **FACTOR RATE** illing Header Information Bill Total V Bill Type Y Revenue Month Y Due Date V Months Suspended Y Reason V Bill Date T 2008-02 02/21/2008 02/05/2008 469.87 NORMAL Billing Detail by Utility Type Exception End Usage Total v Bill Item, IC Bill Item Num Description Rate V Revenue ▼ Class ▼ Usage ▼ Days ▼ Estimated Cancel SendBack ∇ 7 Utility V Total Code Code Date Usage Code 401 02/04/2008 2819 200,94 1 Current Charge 511 . 31 E

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tility '	Detail by Uti	Bill Item Description Current Charge Plants Dollars	Rate Plan 7	R C	Class V 401 EC Amou	End Usage Date	V Usage V Days DSM C C	Total Usag	153 \$_ Surcredit	FACTOR F	SendBack ESM Value Sunt	Deliver_	.004300- mated de	Code	Franch	Code	School 5	7	tate Tax

Detail Electric Billing Calculations	Detail	Electric	Billing	Calcu	lations
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Result	on y phones shakes	7	Result ▼ Amount ▼	Argument1	₩	Argumenti Value	Operator1 V	Argumer	nt2	7	Argument2 ▼ Value ▼	Operator2	A	Argument3	7
CUS	T.CHARGE	~	\$4,53	ADJ CUST CHG		\$ 4,53	*	% OF US	AGE DAYS	anagana <mark>A</mark> lara Kabupatèn	1.000000	n remove contract		The Control of the Co	character or
	RGY DOLLARS	;	\$329.23	USAGE RATE		.063890	*	KWH US	AGE	- east of train	5153	illian man remressirian in institution in in-		annana - A A A A A A A A A A A A A A A A A A	
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Customer Service: (SUZ) 389-1444 WOR-FIT / AWI- / PW(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500
 DUE DATE
 AMOUNT DUE

 04/29/09
 \$807.90

www.eon-us.com

"lease see the Important Information section this bill for details about your new account number.

		T IN				

Account Number:

Account Name:

SUSAN EDWARDS

4207 W Market St

Next Read Date: 04/29/09

Averages for Billing Period	This Year	Last Year	
Average Temperature	52°	47°	
Number of Days Billed	31	31	
Electric/kwh per day	122.1	0.0	

BILLING	SUMMARY	
Previous Balance		800.00
Payment as of 04/17	_	(800.00)
Balance as of 04/17	-	0.00
Electric Charges	279.29	
Utility Charges as of 04/17		279.29
Other Charges		528.61
Total Amount Due		807.90

en de la companya de	CTRIC CHARGES		
Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 473160	
Energy Charge	238.69	Actual Reading on 04/02	40561
Other Charges For Above Rates		Previous Reading on 03/03	<u>36774</u>
Electric Fuel Adjustment (\$0.00574 x 3787 kwh)	21.74	Current kwh Usage	3787
Electric DSM (\$0.00193 x 3787.00 kwh)	7.31	Meter Multiplier	1
Environmental Surcharge (1.320% x \$272.74)	3.60	Metered kwh Usage	3787
Merger Surcharge (1.014% x \$276.34)	2.80		
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$279.29		

OTHER C	CHARGES
Late Payment Charge	20.50
Bi-Weekly Installment Plan (04	410.04
Bi-Weekly Installment Plan (04	98.07
Total Other Charges Due	\$528.61

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$13.96

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Apple Charles
CHARLES CO.	

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
04/29/09	\$807.90	\$821.86		\$



PO BOX 538612 ATLANTA, GA 30353-8612 Check here if plan(s) requested on back of stub

#BWNGGLS #110615327 1# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

RINTED ON RECYCLED PAPER Rev. no.04.09

Service Address: 4207 W Market St

BILLING INFORMATION (cont)

CORRECTED BILL

П

After preparing your original bill, we discovered the billing was incorrect. We have made the necessary changes to correct the billing was incorrect billing may have caused you. Please call the phone number on your you have any questions.

After payment, Your Deferred Agreement Balance is \$0.00

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 7574 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

Visit <u>www.eon-us.com</u> for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found on the front of your bill. Your old account number, the found of the found on the front of your bill. Your old account number, the found of the found of

renrollment only - Please check box(es) below and on front of stub.
Budget Plan
Energy Audit
Automatic Bank Club (voided check must be provided)
lease deduct my Automatic Bank Club Payment from my Checking Account. hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization
pplies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (3UZ) 389-1444 IVION-FII / AIVI-/ PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 DUE DATE AMOUNT DUE 05/26/09 \$324.51

www.eon-us.com

rrent due date applies to the current bill y. Previous amount due may be subject to disconnection.

ACC	DUNT INFORMATION
Account Number:	3000-1169-3060
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St

Next Read Date: 05/29/09

Averages for Billing Period	This Year	Last Year	
Average Temperature	59°	59°	
Number of Days Billed	29	29	
Electric/kwh per day	98.4	0.0	

BILLING	SUMMARY	
Previous Balance		807.90
Payment as of 05/11		0.00
Balance as of 05/11		807.90
Electric Charges	209.57	
Utility Charges as of 05/11		209.57
Other Charges		(692.96)
Total Amount Due		324.51

ELE	CTRIC CHARGES	2,200
Rate Type: Residential Electric Service		
Customer Charge	5.00	
Energy Charge	179.89	
Other Charges For Above Rates		
Electric Fuel Adjustment (\$0.00543 x 2854 kwh)	15.50	
Electric DSM (\$0.00193 x 2854.00 kwh)	5.51	
Environmental Surcharge (1.710% x \$205.90)	3.52	
Home Energy Assistance Fund Charge	0.15	
Total Electric Charges	\$209.57	

JTRIC									
	Meter	Previous	Previous	Current	Current	Read	Meter	Demand	
	<u>Number</u>	Read Date	<u>Reading</u>	Read Date	Reading	<u>Code</u>	<u>Multiplier</u>	<u>kw</u>	<u>kwh</u>
sidential E	lectric Servic	ce							
vh	473160	04/02/09	40561	05/01/09	43415	R	1		2854
							Total Usage		2854

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Check here if plan(s) requested on back of stub

Account Number	
CHIEF (69-306)	

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
05/26/09	\$324.51	\$334.99		\$

Home Phone OFFICE USE ONLY: C02, R0282, G000000

GE

#BWNGGLS #112825887 6# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PO BOX 538612 ATLANTA, GA 30353-8612

Service Address: 4207 W Market St

P807.90

		M	eter an	ID USAGE	INFORM	NOITAN	l (cont)			
GAS										
	Meter <u>Number</u>	Previous <u>Read Date</u>	Previous <u>Reading</u>	Current <u>Read Date</u>	Current <u>Reading</u>	Read <u>Code</u>	Meter <u>Multiplier</u>	ccf		
i porary	Suspension 382169	04/02/09	2506	05/01/09	2506	R	1 Total Usage	0		
				OTHER (CHARGE	S		· ·		
Monthly Instal	lment Plan (05/26/	/2009)	The second section of the second section		11	00.98	20 (a) (b) (b) (a) (b) (b) (b) (b) (b) (b) (b) (b) (b) (b			
Transfer to Ins	Charge (04/29/20 stallment Plan Charges Due	09)			-80	13.96 07.90 9 2.96				
			Ē	ILLING IN	FORMAT	ION				
Late Charg	e to be Assess	sed 3 Days Af	STANDARD CONTRACTOR OF SAME AND AND AND ADDRESS.	The transfer of the contract o	\$10.48					
Meter Read	d Codes	R - Ad	ctual Read;	V - Verified	Read; E - E	Estimated	d Read; S - Se	elf Read		
	ental Surcharg							ost of pollution-contr	ol	
After payme	ent, Your Defe	rred Agreeme	ent Balance	e is \$0.00						
		_	IMF	ORTANTI	NFORM	ATION			•	
production	IMPORTANT INFORMATION The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5708 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.									
Visit www.e	on-us.com for	Smart Saver	tips to help	you better n	nanage and	d lessen	the impact of y	our energy usage.		
To request	a copy of your	rate schedule	e, please c	all (502) 589-	-1444.					
	ce note of your							r old account numbe	ər,	

New e	nrollment only -	Please check	box(es) be	low and <u>on fr</u>	ont of stub.					
В	udget Plan									
□ Iv	vould like to enro	oll in Demand (Conservation	٦.						
	utomatic Bank C	lub (voided ch	neck must b	e provided)						
Plea	ase deduct my	Automatic Ba	nk Club Pa	yment from m	y Checking	Account	t.			
	reby authorize L lies to all my cui									
Sia	nature:									
	te:									
Pro	cessina Automatic	Bank Club regue	ests can take	up to two billina	cycles. Plea.	se continue	e making regular n	pavments		

until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (302) 389-1444 IVION-FIT / AIVI-/ PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 **DUE DATE AMOUNT DUE** 06/15/09 \$287.16

www.eon-us.com

'ease see the Important Information section of this bill for details about your new account number.

								F							

Account Number: 3000-4469-3080 **Account Name:** SUSAN EDWARDS Service Address: 4207 W Market St

Next Read Date: 06/30/09

This	Last	
Year	Year	
67°	66°	
32	32	
79.8	0.0	
	Year 67° 32	Year Year 67° 66° 32 32

BILLING	SUMMARY	
Previous Balance		324.51
Payment as of 06/03		(325.00)
Balance as of 06/03		(0.49)
Electric Charges	186.67	
Utility Charges as of 06/03		186.67
Other Charges		100.98
Total Amount Due		287.16

	ELECTRIC CHARGES	
Rate Type: Residential Electric Service		
Customer Charge	5.00	
Energy Charge	161.10	
Other Charges For Above Rates		
Electric Fuel Adjustment (\$0.00451 x 2556 kwh)	11.53	
Electric DSM (\$0.00193 x 2556.00 kwh)	4.93	
Environmental Surcharge (2.170% x \$182.56)	3.96	
Home Energy Assistance Fund Charge	0.15	
Total Electric Charges	\$186.67	

METER AND USAGE INFORMATION

Meter Number

JTRIC

kwh

Read Date Residential Electric Service

05/01/09

Previous Previous Reading

43415

Current Read Date

06/02/09

Current Reading

45971

Read Code

R

Meter Multiplier

1

Total Usage

Demand <u>kw</u>

<u>kwh</u>

2556

2556

Please see reverse side for additional charges.

473160

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Check here if plan(s) requested on back of stub

Account Number	
and the second	

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
06/15/09	\$287.16	\$296.49		\$

Home Phone OFFICE USE ONLY: MRU02823062, G000000 P324.51



PO BOX 538612 ATLANTA, GA 30353-8612

#BWNGGLS #115309103 6# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER Service Address: 4207 W Market St

		M	ETER AN	ND USAGE	INFORM	/ATION	N (cont)		land.	
GAS										
	Meter <u>Number</u>	Previous <u>Read Date</u>	Previous <u>Reading</u>	Current <u>Read Date</u>	Current <u>Reading</u>	Read <u>Code</u>	Meter <u>Multiplier</u>	<u>ccf</u>		
oraıر ccf	y Suspension 382169	05/01/09	2506	06/02/09	2506	R	1 Total Usage	0 0		
				OTHER (CHARGE	S				
-	tallment Plan er Charges Due					00.98 00.98				
	History (1996)		AND THE REST OF SHAPE AND	ILLING IN	Extending to the party of the p	ION				
	rge to be Asses				\$9.33					
Meter Re	ad Codes	R - A					d Read; S - S	elf Read		at-Vicercon Consumers
			and a graph of the franch of many the property and the second	PORTANT	Section and responsible and the second section of the second second section of the second seco	No. 1. A. B. S. S. Practical S. T. Practical Street, and Adjust.		15 CHO 10		
productio	er to save. It's n of approxima hich would resu	tely 5112 poun	ds of CO2	. A typical re	sidential cu	onsumed ustomer d	d during this bi uses 1,000 kilo	illing cycle i owatt hours	esulted in the of electricity	e ′ per
Visit <u>wwv</u>	v.eon-us.com fo	or Smart Saver	tips to help	o you better r	manage an	d lessen	the impact of	your energ	y usage.	
To reque	st a copy of yoเ	ur rate schedul	e, please c	all (502) 589	-1444.					
						_				
Please m	nake note of yoυ	ur new account	: number, v it is provide	vhich can be ed here for re	found on the	ne front c	of your bill. You only	ur old accou	unt number,	
are a create to	- 100 T 0 10 110	longer valia ba	it io provide	,	roronoo pu	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	····y ·			
				1810						
Nev	v enrollment only	- Please check	box(es) be	low and <u>on fr</u>	ont of stub					
	Budget Plan									
	I would like to er	nroll in Demand	Conservatio	n.						
	Automatic Bank	Club (voided c	heck must b	e provided)						
	Please deduct m	-		=	-					
l a	hereby authorize pplies to all my c	LG&E to debit r current and future	ny bank acc e LG&E acco	ount for payme ounts, and will	ent of my m remain in ei	onthly bill. fect until	. This authoriza revoked by me	ntion or LG&E.		
;	Signature:									
	Date:									
		ti- Danie Club man	aata aan tala	un to buo billing	ovolon Plac	oo oontinu	o makina roqulor	novmonto		

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (302) 389-1444 INON-FR / AIVI-/ PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 DUE DATE AMOUNT DUE 07/20/09 \$876.17

www.eon-us.com

rrent due date applies to the current bill y. Previous amount due may be subject to disconnection.

							R				

Account Number: SUSAN EDWARDS
Service Address: 4207 W Market St

Next Read Date: 07/30/09

Averages for Billing Period	This Year	Last Year	
Average Temperature	75°	79°	
Number of Days Billed	30	30	
Electric/kwh per day	123.2	0.0	

BILLINGS	UMMARY	
Previous Balance		287.16
Payment as of 07/06	_	(287.00)
Balance as of 07/06		0.16
Electric Charges	270.07	
Utility Charges as of 07/06		270.07
Other Charges	_	605.94
Total Amount Due		876.17

	ELECTRIC CHARGES
Rate Type: Residential Electric Service	
Customer Charge	5.00
Energy Charge	246.15
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00194 x 3697 kwh)	7.17
Electric DSM (\$0.00193 x 3697.00 kwh)	7.14
Environmental Surcharge (1.680% x \$265.46)	4.46
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$270.07

	E											

Ł	JTRIC										
		Meter	Previous	Previous	Current	Current	Read	Meter	Demand		
		<u>Number</u>	Read Date	<u>Reading</u>	Read Date	<u>Reading</u>	<u>Code</u>	<u>Multiplier</u>	<u>kw</u>	<u>kwh</u>	
Res	idential Ele	ectric Service	е								
kwh	1	473160	06/02/09	45971	07/02/09	49668	R	1		3697	
								Total Usage		3697	

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Acco	int Number	
ACCOL	int Number	

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount	拼發
Due Date	by Due Date	After Due Date	Donation	Enclosed	
07/20/09	\$876.17	\$889.67		\$	

Home Phone
OFFICE USE ONLY:
MRU02823062, G000000
P287.16



PO BOX 538612 ATLANTA, GA 30353-8612 #BWNGGLS #118305616 5# SUSAN EDWARDS

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PRINTED ON RECYCLED PAPER
Rev. ~ 06.22

Service Address: 4207 W Market St

4207 W MARKET ST LOUISVILLE KY 40212-2544

	18	M	ETER AN	ID USAGE	INFORM	MATION	l (cont)		
GAS	Matar	Previous	Previous	Current	Current	Read	Meter		
	Meter <u>Number</u>	Read Date	Reading	Read Date	Reading	<u>Code</u>	Multiplier	ccf	
່າ porary Sus ccf	spension 382169	06/02/09	2506	07/02/09	2506	R	1 Total Usage	0 0	Management of the Control of the Con
				OTHER (CHARGE	S	11/18/1 11		
Removal from Ins Total Other Cha						05.94 0 5.94			
Late Charge to	be Assess	ed 3 Days Af	to Live State of the Live State of	ILLING INI ite	FORMAT \$13.50	ION			
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			anno vivini in trinina morganizativa prima propositi na materiale.	PORTANT	RESERVOISE CONTRACTOR STREET, STREET, TOTAL	SELECTED AND DESCRIPTION OF ADDRESS.			
The power to production of a month, which	approximate	ly 7394 poun	ds of CO2.	. A typical re	sidential cu	onsumed Istomer (l during this b uses 1,000 ki	oilling cycle resulted Nowatt hours of elect	in the ricity per
Visit <u>www.eon</u>	us.com for	Smart Saver	tips to help	o you better r	manage an	d lessen	the impact of	f your energy usage.	
To request a c	opy of your	rate schedule	e, please c	all (502) 589-	-1444.				
Please make r								our old account numb	oer,
New enro	Ilment only -	Please check	box(es) be	low and <u>on fr</u>	ont of stub.				
Budg	et Plan						,		
☐ I wou	ıld like to enro	oll in Demand (Conservatio	n.					
Auto	matic Bank C	lub (voided cl	heck must b	e provided)					
	-	Automatic Ba							
l hereb applies	y authorize L to all my cur	G&E to debit needs and future	ny bank acc e LG&E acco	ount for payme ounts, and will	ent of my mo remain in ef	onthly bill. fect until i	This authoriz revoked by me	ation or LG&E.	
Signat	ure:								
Date:									

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
08/03/09	\$714.67

www.eon-us.com

nnection of Service:

Se. vice will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: SUSAN EDWARDS
Service Address: 4207 W MARKET ST
LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

714.67

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at <u>www.eon-us.com</u>. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
 At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

Account Number	
Manual Constant	

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
08/03/09	\$714.67	\$

FFICE USE ONLY: RU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #BWNGGLS #420407642 8# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER

Service Address: 4207 W MARKET ST Home Phone (602) 742-2437

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

" "nancial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Customer Service: (SUZ) SSS-1444 WOR-FFI / AWI-/ FWI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 **DUE DATE** AMOUNT DUE 08/17/09 \$960.01

www.eon-us.com

rrent due date applies to the current bill .y. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	74°	80°	
Number of Days Billed	29	33	
Electric/kwh per day	116.4	113.8	

			C												

Account Number: 8000=1169=3050P Account Name: SUSAN EDWARDS Service Address: 4207 W Market St

Next Read Date: 08/28/09

BILLING	SUMMARY	
Previous Balance		876.17
Payment as of 08/03		(175.00)
Balance as of 08/03		701.17
Electric Charges	245.34	
Utility Charges as of 08/03		245.34
Other Charges		13.50
Total Amount Due		960.01

	ELECTRIC CHARGES	
Rate Type: Residential Electric Service		
Customer Charge	5.00	
Energy Charge	224.84	
Other Charges For Above Rates		
Electric Fuel Adjustment (\$0.00184 x 3377 kwh)	6.21	
Electric DSM (\$0.00193 x 3377.00 kwh)	6.52	į
Environmental Surcharge (1.080% x \$242.57)	2.62	
Home Energy Assistance Fund Charge	0.15	
Total Electric Charges	\$245.34	

		4 - 10° 10° 10° 10° 10° 10° 10° 10° 10° 10°	METER	AND USA	GE INFO	RMAT	ION		
ELECTRIC						PM			
	Meter <u>Number</u>	Previous <u>Read Date</u>	Previous <u>Reading</u>	Current <u>Read Date</u>	Current <u>Reading</u>	Read <u>Code</u>	Meter <u>Multiplier</u>	Demand <u>kw</u>	<u>kwh</u>
Residential E		-							
kwh	473160	07/02/09	49668	07/31/09	53045	R	1 Total Usage	<u> </u>	3377 3 377
GAS									
	Meter <u>Number</u>	Previous <u>Read Date</u>	Previous Reading	Current <u>Read Date</u>	Current Reading	Read <u>Code</u>	Meter <u>Multiplier</u>	<u>ccf</u>	
Temporary St	u spension 382169	07/02/09	2506	07/31/09	2506	R	1 Total Usage	0 0	***************************************

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
08/17/09	\$960.01	\$972.28		\$

Home Phone OFFICE USE ONLY: MRU02823062, G000000 P876.17



PO BOX 538612 ATLANTA, GA 30353-8612 #BWNGGLS #121203921 6# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

Check here if plan(s) requested on back of stub

RINTED ON RECYCLED PAPER Rev. *** 07.27 Service Address: 4207 W Market St

		OTUED OURDOES
		OTHER CHARGES
	lyment Charge	13.50
	kly Installment Plan r to Installment Plan	606.10 -606.10
	Other Charges Due	\$13.50
		BILLING INFORMATION
Late C	Charge to be Asses	ssed 3 Days After Due Date \$12.27
Meter	Read Codes	R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read
		rge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control eet government-mandated air emission reduction requirements.
After p	payment, Your Def	erred Agreement Balance is \$0.00
		IMPORTANT INFORMATION
on the sched	actual meter read	nation system now allows us to calculate your average energy usage and weather information based ing date. Previously, we had calculated your average usage and weather information based on the date; therefore, the amount displayed on the front of this bill as last year's information may differ
produc	ction of approxima	in your hands. The amount of electricity you consumed during this billing cycle resulted in the tely 6754 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per all tin the production of 2,000 lbs. of carbon.
Visit <u>w</u>	ww.eon-us.com fo	r Smart Saver tips to help you better manage and lessen the impact of your energy usage.
To req	μest a copy of you	r rate schedule, please call (502) 589-1444.
		r new account number, which can be found on the front of your bill. Your old account number, longer valid but is provided here for reference purposes only.
! [Budget Plan I would like to en Automatic Bank Please deduct my I hereby authorize	- Please check box(es) below and on front of stub. roll in Demand Conservation. Club (voided check must be provided) v Automatic Bank Club Payment from my Checking Account. LG&E to debit my bank account for payment of my monthly bill. This authorization arrent and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

Signature:

Date:



Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
08/31/09	\$257.61

www.eon-us.com

F nection of Service:

Sc. .ce will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: SUSAN EDWARDS
Service Address: 4207 W MARKET ST

Unauthorized reconnection of service is a crime - punishable by law.

LOUISVILLE KY

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 257.61
Charges not subject to disconnection: 100.00
Total Delinquent Amount Due: \$357.61

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.) On-line at www.eon-us.com. (Transaction fees may apply.)

- By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

08/31/09	\$257.61	\$
Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed

FFICE USE ONLY: RU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #423204254 1# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

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Service Address: 4207 W MARKET ST Home Phone

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If Trancial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Customer Service: (SUZ) SSS-1444 IVION-FIL (AIVI-/ PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

09/14/09	\$972.16
DUE DATE	AMOUNT DUE

www.eon-us.com

rrent due date applies to the current bill y. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	76°	79°	
Number of Days Billed	31	30	
Electric/kwh per day	120.8	112.6	W. W

									1								

Account Number: 6000 150 3000 SUSAN EDWARDS
Service Address: 4207 W Market St

Next Read Date: 09/30/09

BILLING	SUMMARY	
Previous Balance		960.01
Payment as of 09/01		(258.84)
Balance as of 09/01		701.17
Electric Charges	258.72	
Utility Charges as of 09/01		258.72
Other Charges		12.27
Total Amount Due	***************************************	972.16

	ELECTRIC CHARGES	
Rate Type: Residential Electric Service		
Customer Charge	5.00	
Energy Charge	249.48	
Other Charges For Above Rates		
Electric Fuel Adjustment (\$0.00116- x 3747 kwh)	-4.35	
Electric DSM (\$0.00193 x 3747.00 kwh)	7.23	
Environmental Surcharge (0.470% x \$257.36)	1.21	
Home Energy Assistance Fund Charge	0.15	
Total Electric Charges	\$258.72	

772			METER	AND USA	GE INFO	RMAT	ION		
ELECTRIC									
	Meter	Previous	Previous	Current	Current	Read	Meter	Demand	
	<u>Number</u>	Read Date	Reading	Read Date	<u>Reading</u>	<u>Code</u>	<u>Multiplier</u>	<u>kw</u>	<u>kwh</u>
Residential El						_			
kwh	473160	07/31/09	53045	08/31/09	56792	R	1		3747
							Total Usage		3747
GAS									
	Meter	Previous	Previous	Current	Current	Read	Meter	_	
	<u>Number</u>	Read Date	Reading	Read Date	Reading	<u>Code</u>	<u>Multiplier</u>	<u>ccf</u>	
Temporary Su						_		_	
ccf	382169	07/31/09	2506	08/31/09	2506	R	1	0	
							Total Usage	0	

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Check here if plan(s) requested on back of stub

Account Number	
(300)24652060	

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
09/14/09	\$972.16	\$985.10		\$

Home Phone OFFICE USE ONLY: MRU02823062, G000000 P960.01



PO BOX 538612 ATLANTA, GA 30353-8612 #124308094 0# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

ED ON RECYCLED PAPE Rev. *** 08 11

OTHER	RCHARGES
Late Payment Charge Total Other Charges Due	
BILLING	NFORMATION
Late Charge to be Assessed 3 Days After Due Date	\$12.94
Meter Read Codes R - Actual Read; V - Verifie	ed Read; E - Estimated Read; S - Self Read
After payment, Your Deferred Agreement Balance is \$0.00	
IMPORTAN	TINFORMATION
on the actual meter reading date. Previously, we had calcula	ulate your average energy usage and weather information based ated your average usage and weather information based on the yed on the front of this bill as last year's information may differ
	ectricity you consumed during this billing cycle resulted in the residential customer uses 1,000 kilowatt hours of electricity per carbon.
Visit <u>www.eon-us.com</u> for Smart Saver tips to help you bette	r manage and lessen the impact of your energy usage.
To request a copy of your rate schedule, please call (502) 58	39-1444.
Please make note of your new account number, which can be seen as a second provided here for	
New enrollment only - Please check box(es) below and on	front of stub.
Budget Plan	
I would like to enroll in Demand Conservation.	
Automatic Bank Club (voided check must be provided)	
Please deduct my Automatic Bank Club Payment from	my Checking Account.
I hereby authorize LG&E to debit my bank account for pay applies to all my current and future LG&E accounts, and w	
Signature:	

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

09/28/09	\$626.38
FINAL PAY	DELINQUENT
DATE	AMOUNT DUE

www.eon-us.com

nnection of Service:

S. .ce will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: 6000 1169 3060
Account Name: SUSAN EDWARDS
Service Address: 4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

626.38

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at <u>www.eon-us.com</u>. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
 At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

Account Number
600077752305 0

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
09/28/09	\$626.38	\$

FFICE USE ONLY: RU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #426006907 7# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER

Service Address: 4207 W MARKET ST Home Phone (502) 7422337

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If "nancial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Customer 5ervice: (502) 589-1444 INION-FRI / AIVI-/ PIVI(€51)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 DUE DATE AMOUNT DUE
10/13/09 \$835.91

www.eon-us.com

rrent due date applies to the current bill ./y. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	71°	74°	
Number of Days Billed	30	29	
Electric/kwh per day	99.3	73.8	

					IF					

Account Number: SUSAN EDWARDS
Service Address: 4207 W Market St

Next Read Date: 10/28/09

BILLING	SUMMARY	
Previous Balance		972.16
Payment as of 10/01	_	(358.72)
Balance as of 10/01	_	613.44
Electric Charges	209.53	
Utility Charges as of 10/01		209.53
Other Charges		12.94
Total Amount Due	_	835.91

	ECTRIC CHARGES	
Rate Type: Residential Electric Service		
Customer Charge	5.00	
Energy Charge	198.34	
Other Charges For Above Rates		
Electric Fuel Adjustment (\$0.00064- x 2979 kwh)	-1.91	
Electric DSM (\$0.00193 x 2979.00 kwh)	5.75	
Environmental Surcharge (1.060% x \$207.18)	2.20	
Home Energy Assistance Fund Charge	0.15	
Total Electric Charges	\$209.53	
METERAN	ID USAGE INFORMATION	

And the second section of the second second section of the second			The sense to be seen the sense of the sense	tie filosofierienii Dazadirostikini		and residence and the state of	AND A SALES ELECTRONISM TO EX-		
ELECTRIC									
	Meter	Previous	Previous	Current	Current	Read	Meter	Demand	
	<u>Number</u>	Read Date	Reading	Read Date	Reading	<u>Code</u>	<u>Multiplier</u>	<u>kw</u>	<u>kwh</u>
Residential Ele	ctric Service)							
kwh	473160	08/31/09	56792	09/30/09	59771	R	1		2979
							Total Usage		2979
GAS									
	Meter	Previous	Previous	Current	Current	Read	Meter		
	<u>Number</u>	Read Date	Reading	Read Date	Reading	<u>Code</u>	<u>Multiplier</u>	<u>ccf</u>	
Temporary Sus	spension								
ccf	382169	08/31/09	2506	09/30/09	2506	R	1	0	•
							Total Usage	0	

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
	Due Date	by Due Date	After Due Date	Donation	Enclosed
3000-1169-3060	10/13/09	\$835.91	\$846.39		\$

Home Phone OFFICE USE ONLY: MRU02823062, G000000 P972.16



PO BOX 538612 ATLANTA, GA 30353-8612 Check here if plan(s) requested on back of stub

#127310562 5# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER RF: 19.29

OTHER	CHARGES
Late Payment Charge	12.94
Total Other Charges Due	\$12.94
BILLING IN Late Charge to be Assessed 3 Days After Due Date	FORMATION \$10.48
·	Read; E - Estimated Read; S - Self Read
	INFORMATION
	ate your average energy usage and weather information based ed your average usage and weather information based on the
The power to save. It's in your hands. The amount of electroduction of approximately 5,958 pounds of CO2. A typical remonth, which would result in the production of 2,000 lbs. of call	esidential customer uses 1,000 kilowatt hours of electricity per
You can reduce these emissions and your energy usage by so by switching five of the highest used light bulbs in your home to emissions. You'll also save more than \$60 each year in energy	o CFL bulbs to prevent about 1,900 pounds of greenhouse gas
To request a copy of your rate schedule, please call (502) 589	-1444.
Please make note of your new account number, which can be	
New enrollment only - Please check box(es) below and on fi	ont of stub.
☐ Budget Plan	
I would like to enroll in Demand Conservation.	
Automatic Bank Club (voided check must be provided)	
Please deduct my Automatic Bank Club Payment from n	ny Checking Account.
I hereby authorize LG&E to debit my bank account for paym applies to all my current and future LG&E accounts, and will	
Signature:	

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

Date: _____



Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

10/29/09	\$582.05
FINAL PAY	DELINQUENT
DATE	AMOUNT DUE

www.eon-us.com

inection of Service:

Se...ice will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: 8000-1109-2000
Account Name: SUSAN EDWARDS
Service Address: 4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

582.05

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at <u>www.eon-us.com</u>. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
 At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
10/29/09	\$582.05	\$

FFICE USE ONLY: RU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #429101506 5# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER

Service Address: 4207 W MARKET ST Home Phone (502) 742 2431

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

'ancial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Customer Service: (DUZ) DB9-1444 IVION-FFI / AIVI-/ PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 **DUE DATE AMOUNT DUE** 11/16/09 \$748.40

www.eon-us.com

rrent due date applies to the current bill .y. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	55°	60°	
Number of Days Billed	30	29	
Electric/kwh per day	99.8	89.9	

		Δ	e	C	()[J٢	V.	T	IÌ	J		0	R	'n	1	Δ	T-	0	N	100
ij.	30,0	45		4.5	6.0	100	200		320			100	•	0.00		100	Mr. Com	100		6. 10	- 8

Account Number: \$1000=10150=\$1000P **Account Name:** SUSAN EDWARDS Service Address: 4207 W Market St **Next Read Will Occur:** 11/30/09 - 12/04/09

BILLING	SUMMARY	
Previous Balance		835.91
Payment as of 11/02		(309.53)
Balance as of 11/02		526.38
Electric Charges	211.54	
Utility Charges as of 11/02		211.54
Other Charges		10.48
Total Amount Due		748.40

And the second s	ELECTRIC CHARGES	
Rate Type: Residential Electric Service		
Customer Charge	5.00	
Energy Charge	199.41	
Other Charges For Above Rates		
Electric Fuel Adjustment (\$0.00067- x 2995 kwh)	-2.01	
Electric DSM (\$0.00193 x 2995.00 kwh)	5.78	
Environmental Surcharge (1.540% x \$208.18)	3.21	
Home Energy Assistance Fund Charge	0.15	J
Total Electric Charges	\$211.54	

METER AND USAGE INFORMATION

E! CTRIC

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand <u>kw</u>	<u>kwh</u>
	***************************************		110						
Residential	Electric Servic								
kwh	473160	09/30/09	59771	10/30/09	62766	R	1		2995
							Total Usage		2995

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Check here if plan(s) requested on back of stub

Accoun	t Number
GLEIDEN)	n.readh)

Payment	Amount Due	Amount Due 3 Days	Winter Help Amount Donation Enclosed
Due Date	by Due Date	After Due Date	
11/16/09	\$748.40	\$758.98	\$

Home Phone **OFFICE USE ONLY:** VIRU02823062, G000000 2835.91



PO BOX 538612 ATLANTA, GA 30353-8612 #130314191 3# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

	1, 110		M	ETER AN	ID USAGE	INFORM	NOITAN	(cont)		
GA	S									
		Meter <u>Number</u>	Previous Read Date	Previous <u>Reading</u>	Current Read Date	Current Reading	Read <u>Code</u>	Meter <u>Multiplier</u>	<u>ccf</u>	
ccf	orary Suspرم	oension 382169	09/30/09	2506	10/30/09	2506	R	1 Total Usage	0 0	
1					OTHER (CHARGE	S			
	Payment Char						10.48 1 0.48			
 I at	e Charge to	he Assess	ed 3 Days Al	2012/06/2012 14 Property 2012 14 Propert	ILLING INI te	ORMAT \$10.58	ION			
	ter Read Co					•	Estimated	Read; S - Se	elf Read	
Env	vironmental	l Surcharg	e: A monthly	charge or		d on to cus	tomers to	pay for the co		ion-control
equ	inprincint rices		t governmen		ORTANT I			011.0	•	
on sch	the actual m	eter readin er reading o	g date. Previ	now allows lously, we h	us to calcula nad calculate	ate your ave	erage end rage usag	ge and weathe	er information	nformation based on based on the tion may differ
pro	duction of a	oproximate	ly 5,990 pour	nds of CO2	ount of electi . A typical re 00 lbs. of car	esidential c	onsumed ustomer (during this bil uses 1,000 kil	ling cycle re owatt hours	esulted in the sof electricity per
by:	switching five	e of the hig	hest used lig	ıht bulbs in	usage by sw your home to ear in energy	CFL bulb	Compact s to preve	Flourescent L ent about 1,90	ighting (CF 0 pounds o	L). Take control f greenhouse gas
٦.	∠quest a co	py of your	rate schedul	e, please c	all (502) 589-	-1444.				
Ple	ase make no	ote of your	new account nger valid bu	number, wit is provide	/hich can be ed here for re	found on th	ne front o	f your bill. You nly.	ır old accou	nt number,
	New enroll	•	Please check	box(es) be	low and <u>on fr</u>	ont of stub.				
	_		oll in Demand	Conservatio	n.					
	L					N	_44	due beleeve en		
	accoun	nt will be debit nded debits to	ed from your ba	nk account im	mediately upon	enrollment in	the ABC pi	due balance on y rogram. To avoid current before en	•	
		-			yment from m					
	l hereby applies i	authorize L to all my cur	G&E to debit r rent and future	ny bank acc e LG&E acco	ount for payme ounts, and will	ent of my mo remain in el	onthly bill. fect until r	This authoriza evoked by me o	tion or LG&E.	
	Signatu	ıre:		WF W-						
	Date: _									



Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
11/30/09	\$758.98

www.eon-us.com

nnection of Service:

Schrice will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

758.98

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

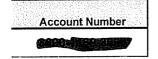
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at <u>www.eon-us.com</u>. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
 At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- · At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Date	Amount Due	Enclosed
Final Pay	Delinquent Amount Due	Amount

PFFICE USE ONLY: IRU020000, G000000

PRINTED ON RECYCLED PAPER



ATLANTA, GA 30353-8612

#432306000 6# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

Service Address: 4207 W MARKET ST Home Phone

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

Francial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Customer Service: (SUZ) SOS-1444 IVION-FIL / AIVI-/ PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

www.eon-us.com

 DUE DATE
 AMOUNT DUE

 12/14/09
 \$1,049.98

rrent due date applies to the current bill y. Previous amount due may be subject to disconnection.

JSAN EDWARDS
07 W Market St
/31/09 - 01/07/10

Averages for	This	Last	
Billing Period	Year	Year	
Average Temperature	51°	46°	
Number of Days Billed	32	32	
Electric/kwh per day	132.6	140.4	

BILLING	SUMMARY	
Previous Balance		748.40
Payment as of 12/02		0.00
Balance as of 12/02	_	748.40
Electric Charges	291.00	
Utility Charges as of 12/02		291.00
Other Charges		10.58
Total Amount Due		1,049.98

ACCOUNT INFORMATION

<u>ELE</u>	CTRIC CHARGES		198
Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 473160	
Energy Charge	282.63	Actual Reading on 12/01	67011
Other Charges For Above Rates		Previous Reading on 10/30	<u>62766</u>
Electric Fuel Adjustment (\$0.00205- x 4245 kwh)	-8.70	Current kwh Usage	4245
Electric DSM (\$0.00193 x 4245.00 kwh)	8.19	Meter Multiplier	1
Environmental Surcharge (1.300% x \$287.12)	3.73	Metered kwh Usage	4245
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$291.00		

OTHER CHARGES

Layment Charge 10.58 10.41 Other Charges Due \$10.58

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$14.55

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Check here if plan(s) requested on back of stub

Account Number

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
12/14/09	\$1,049.98	\$1,064.53		\$

Home Phone OFFICE USE ONLY:
MRU02823062, G000000
P748.40
PF:Y eB:P



PO BOX 538612 ATLANTA, GA 30353-8612 #133510737 9# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER
Rev *** 11.25

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the

duled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ

1. last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 8,490 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

You can reduce these emissions and your energy usage by adjusting your thermostat. Move your thermostat down two degrees in the winter to prevent, on average, about 3,200 pounds of carbon dioxide from being emitted. And you'll save approximately \$98 each year.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, account number, because the second of the front of your bill. Your old account number, acc

New	v enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.
P	lease deduct my Automatic Bank Club Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization pplies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
5	Signature:
	Date:



Customer Service: (3UZ) 389-1444 IVION-FII /AIVI-/ PIVI(ES1)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500
 DUE DATE
 AMOUNT DUE

 01/18/10
 \$671.36

www.eon-us.com

rent due date applies to the current billy. Previous amount due may be subject to disconnection.

Averages for	This	Last	
Billing Period	Year	Year	
Average Temperature	35°	38°	
Number of Days Billed	34	34	
Electric/kwh per day	231.7	203.0	

											(

Account Number:
Account Name:
Service Address:
Next Read Will Occur:
01/29/10 - 02/04/10

	CUMBBADY	
and the same and t	SUMMARY	ckala shikasa ag
Previous Balance		1,049.98
Payment as of 01/05		(112.00)
Balance as of 01/05		937.98
Electric Charges	556.81	
Utility Charges as of 01/05		556.81
Other Charges		(823.43)
Total Amount Due		671.36

	ELECTRIC CHARGES		
Rate Type: Residential Electric Service Customer Charge	5.00	Meter Reading Information Meter # 473160	
Energy Charge	524.52	Actual Reading on 01/04	74889
Other Charges For Above Rates Electric Fuel Adjustment (\$0.00082- x 7878 kwh)	-6.46	Previous Reading on 12/01 Current kwh Usage	<u>67011</u> 7878
Electric DSM (\$0.00290 x 7878.00 kwh)	22.85	Meter Multiplier	1
Environmental Surcharge (1.970% x \$545.91) Home Energy Assistance Fund Charge	10.75 0.15	Metered kwh Usage	7878
Total Electric Charges	\$556.81		
	OTHER CHARGES		

<u> </u>	Н	ЕK	i (C	HA	КG	ES	95000

L .yment Charge	14.55
Monunly Installment Plan	100.00
Transfer to Installment Plan	-937.98
Total Other Charges Due	\$-823.43

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$27.84

After payment, Your Deferred Agreement Balance is \$0.00

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	F C C C C - 1/4

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
01/18/10	\$671.36	\$699.20		\$

Home Phone ONLY:
WRU02823062, G000000
P1,049.98
PF:Y eB:P



PO BOX 538612 ATLANTA, GA 30353-8612 Check here if plan(s) requested on back of stub

#100410125 7# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

KIN I EU UN KECTCLEU PAPEK Rev, na 12,31

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company

esentative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 15,756 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, make note of your new account number, which can be found on the front of your bill. Your old account number, and the first of your posses only.

Nev	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.
ŀ	Please deduct my Automatic Bank Club Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:



Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
02/01/10	\$1,582.37

www.eon-us.com

nection of Service:

S. .ce will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: SUSAN EDWARDS
Service Address: 4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

1,582.37

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at www.eon-us.com. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
 At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

Account Number

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

02/01/10	\$1,582.37	\$
Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed

FFICE USE ONLY: IRU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #402110392 6# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER

Service Address: 4207 W MARKET ST Home Phone (60)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If "nancial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Customer Service: (SUZ) S89-1444 IVION-FFI /AIVI-/PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

www.eon-us.com

ACCOUNT INFORMATION

DUE DATE

02/16/10

AMOUNT DUE

\$1,693.15

Account Number: 8000 EMBER 1800 SUSAN EDWARDS **Account Name:** Service Address: 4207 W Market St Next Read Will Occur: 03/01/10 - 03/05/10

rrent due date applies to the current bill .y. Previous amount due may be subject to disconnection.

This	Last	
Year	Year	
32°	29°	
29	28	
269.9	225.9	
	Year 32° 29	Year Year 32° 29° 29 28

BILLING	SUMMARY	
Previous Balance		671.36
Payment as of 02/04	_	(512.00)
Balance as of 02/04	_	159.36
Electric Charges	570.37	
Utility Charges as of 02/04		570.37
Other Charges		963.42
Total Amount Due		1,693.15

and a fact that the same of the same of		
5.00	Meter Reading Information	
		82717
025.57	S	
	Previous Reading on 01/04	<u>74889</u>
1.10	Current kwh Usage	7828
22.70	Meter Multiplier	_1
15.85	Metered kwh Usage	7828
0.15		
570.37		
	22.70 15.85	Meter Reading Information 5.00 Meter # 473160 525.57 Actual Reading on 02/02 Previous Reading on 01/04 1.10 Current kwh Usage 22.70 Meter Multiplier 15.85 Metered kwh Usage 0.15

OTHER CH	HARGES
L syment Charge	27.84
Inc. Jest for Cash Sec.Deposit	-14.40
Low Income Assistance Debit	112.00
Removal from Installment Plan	837.98
Total Other Charges Due	\$963.42

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$28.52

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Check here if plan(s) requested on back of stub

	Ac	coı	ınt	Ni	ım	be	r	
2000	AC	COL	ine	NL	354 1111	ne	<u>го</u> 9	\$2026

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
02/16/10	\$1,693.15	\$1,721.67		\$

Home Phone (OFFICE USE ONLY: IO MRU02823062, G000000 P671.36 PF:Y eB:P



PO BOX 538612 ATLANTA, GA 30353-8612 #103420388 3# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company esentative will then come by to test the meter's accuracy and condition. By finding these problems early, you can

minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 15,656 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, **consequence** is no longer valid but is provided here for reference purposes only.

Nev	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.
F	Please deduct my Automatic Bank Club Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:



Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

www.eon-us.com

f nnection of Service:

State will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: 3000 HIGG 3000 Account Name: SUSAN EDWARDS
Service Address: 4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

1,721.67

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at <u>www.eon-us.com</u>. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
 At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

Account Number
800001:1622555TV

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

03/04/10	\$1,721.67	\$
Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed

PFFICE USE ONLY: 1RU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #405202957 8# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER

Service Address: 4207 W MARKET ST Home Phone 600 690 810 810

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Averages for Billing Period

Average Temperature

Number of Days Billed

Electric/kwh per day

Customer Service: (SUZ) SSY-1444 IVION-FFI / AIVI-/ PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

Last

Year

399

28

197.9

DUE DATE AMOUNT DUE 03/17/10 \$1,722.68

www.eon-us.com

rrent due date applies to the current bill y. Previous amount due may be subject to disconnection.

This

Year

31

29

255.0

L
<u>.</u>

ACCOU	NT INFORMATION
Account Number:	GB00=169=396()
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
Next Read Will Occur:	03/31/10 - 04/07/10

BILLING	SUMMARY	
Previous Balance		1,693.15
Payment as of 03/05		(542.50)
Balance as of 03/05		1,150.65
Electric Charges	543.51	
Utility Charges as of 03/05		543.51
Other Charges		28.52
Total Amount Due		1,722.68

Rate Type: Residential Electric Service Customer Charge Energy Charge	5.00 496.63	Meter Reading Information Meter # 473160 Actual Reading on 03/03 Previous Reading on 02/02	90114 82717
Other Charges For Above Rates Electric Fuel Adjustment (\$0.00114 x 7397 kwh) Electric DSM (\$0.00290 x 7397.00 kwh) Environmental Surcharge (2.230% x \$531.51) Home Energy Assistance Fund Charge Total Electric Charges	8.43 21.45 11.85 0.15 \$543.51	Current kwh Usage Meter Multiplier Metered kwh Usage	7397 1 7397
OTHE	R CHARGES		
l ayment Charge ì otal Other Charges Due	28.52 \$28.52		
BILLING	INFORMATION		
Late Charge to be Assessed 3 Days After Due Date	\$27.18		

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Check here if plan(s) requested on back of stub

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
03/17/10	\$1,722.68	\$1,749.86		\$

Home Phone OFFICE USE ONLY: IO MRU02823062, G000000 P1,693.15 PF:Y eB:P



PO BOX 538612

ATLANTA, GA 30353-8612

#106319442 5# SUSAN EDWARDS 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

ON RECYCLED PAPER
Rr 72.23

BILLING INFORMAT	

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company esentative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 14,794 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

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	Budget Plan
	I would like to enroll in Demand Conservation.
	Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.
	Please deduct my Automatic Bank Club Payment from my Checking Account.
	l hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:

New enrollment only - Please check hoy(es) below and on front of stub



Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
04/02/10	\$1,749.86

www.eon-us.com

F nnection of Service:

Sc. .ce will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: SUSAN EDWARDS
Service Address: 4207 W MARKET ST
LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

1,749,86

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

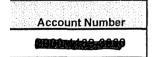
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
 On-line at www.eon-us.com. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
04/02/10	\$1,749.86	\$

FFICE USE ONLY: IRU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #408102964 9# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER

Service Address: 4207 W MARKET ST Home Phone 5027,690-61507

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Customer Service: (SUZ) SSS-1444 IVION-FRI /AIVI-/ PIVI(ES1)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

www.eon-us.com

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 04/19/10

AMOUNT DUE

DUE DATE

\$2,048.00

rent due date applies to the current bill ...y. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION Algisis programma superioristo **Account Number:**

Account Name: Service Address: Next Read Will Occur:

SUSAN EDWARDS 4207 W Market St 04/30/10 - 05/06/10

Averages for Billing Period	This Year	Last Year	
Average Temperature	53°	54°	
Number of Days Billed	33	362	· · · · · · · · · · · · · · · · · · ·
Electric/kwh per day	125.3	20.9	

BILLING	SUMMARY	
Previous Balance		1,722.68
Payment as of 04/07		(400.00)
Balance as of 04/07		1,322.68
Electric Charges	298.14	
Utility Charges as of 04/07		298.14
Other Charges		427.18
Total Amount Due		2,048.00

Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 473160	
Energy Charge	277.83	Actual Reading on 04/05	94252
Other Charges For Above Rates		Previous Reading on 03/03	90114
Electric Fuel Adjustment (\$0.00029 x 4138 kwh)	1.20	Current kwh Usage	4138
Electric DSM (\$0.00365 x 4138.00 kwh)	15.10	Meter Multiplier	1
Environmental Surcharge (0.380% CR x \$299.13)	-1.14	Metered kwh Usage	4138
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$298.14		

• (ונ	П	EK	(C	ĦΑ	K	SE	5	

ayment Charge 27.18 Low Income Assistance Debit 400.00 **Total Other Charges Due** \$427.18

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$14.91

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

A	ccour	nt Nun	nber	
6	900	400E	460	,

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
04/19/10	\$2,048.00	\$2,062.91		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: IO MRU02823062, G000000 P1,722.68 PF:Y eB:P



#109618409 6# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PO BOX 538612 ATLANTA, GA 30353-8612

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company asentative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 8,276 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

Nev	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.
ı	Please deduct my Automatic Bank Club Payment from my Checking Account.
l a	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:



Customer Service: (3UZ) 389-1444 IVION-FII / AIVI-/ PIVI(EST)

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)

Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

www.eon-us.com

DUE DATE AMOUNT DUE 05/18/10 \$2,035.29

rrent due date applies to the current bill .../y. Previous amount due may be subject to disconnection.

Averages for	This	Last	
Billing Period	Year	Year	
Average Temperature	63°	59°	
Number of Days Billed	29	29	
Electric/kwh per day	78.8	98.4	

AC	CC	וט(ITIN	IFC	PM	ATI	ON

Account Number: 000021169:2089 Account Name: SUSAN EDWARDS Service Address: 4207 W Market St Next Read Will Occur: 06/01/10 - 06/07/10

BILLING	SUMMARY	
Previous Balance		2,048.00
Payment as of 05/06		(200.00)
Balance as of 05/06		1,848.00
Electric Charges	172.38	
Utility Charges as of 05/06	***	172.38
Other Charges		14.91
Total Amount Due		2,035.29

Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 473160	
Energy Charge	153.55	Actual Reading on 05/04	96539
Other Charges For Above Rates		Previous Reading on 04/05	<u>94252</u>
Electric Fuel Adjustment (\$0.00157 x 2287 kwh)	3.59	Current kwh Usage	2287
Electric DSM (\$0.00365 x 2287.00 kwh)	8.35	Meter Multiplier	1
Environmental Surcharge (1.020% x \$170.49)	1.74	Metered kwh Usage	2287
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$172.38		

OTHER CHARGES

ayment Charge 14.91 **Total Other Charges Due** \$14.91

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

Please see reverse side for additional charges.

Customer Service (502) 589-1444

Bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

4 Tay 3 E. C.
Account Number
2010 - 1-20 - 20 - 20 - 20 - 20 - 20 - 2

Payment	Amount Due	Amount Due 3 Days	Winter Help	Amount
Due Date	by Due Date	After Due Date	Donation	Enclosed
05/18/10	\$2,035.29	\$2,043.91		\$

#112523632 1#

SUSAN EDWARDS

4207 W MARKET ST LOUISVILLE KY 40212-2544

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: IO MRU02823062, G000000 P2.048.00 PF:Y eB:P

PRINTED ON RECYCLED PAPER Rev ~ 35.05



PO BOX 538612

ATLANTA, GA 30353-8612

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. <u>If you were not using this service</u>, <u>please</u> disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there re be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company

esentative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 4,574 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.
Budget Plan
I would like to enroll in Demand Conservation.
Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.
Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM

Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

DATE 05/21/10	### AMOUNT DUE ### \$1,862.91
FINAL PAY	DELINQUENT

www.eon-us.com

F nnection of Service:

S. .ce will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number:

Account Name: SUSAN EDWARDS

Service Address: 4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

1,862.91

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

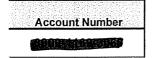
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
 On-line at <u>www.eon-us.com</u>. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
05/21/10	\$1,862.91	\$

FFICE USE ONLY: RU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #413001688 6# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER 10.03.19

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM

Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

DATE 06/03/10	AMOUNT DUE
06/03/10	\$2,043.91

www.eon-us.com

nnection of Service:

Stance will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: SUSAN EDWARDS
Service Address: 4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2.043.91

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

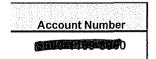
If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
 On-line at www.eon-us.com. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
06/03/10	\$2,043.91	\$

FFICE USE ONLY: RU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #414302078 4# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER

Service Address: 4207 W MARKET ST Home Phone (502) 580-281-28

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Telephone Payments Customer Service: Power Outage Reporting: Walk-In Center:

1-800-780-9723 (24 hours a day; \$2.95 fee) 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. EST) 1-502-589-3500 (24 hours a day) Open Mon-Fri 8 a.m. to 5 p.m. EST Online Customer Self-Service: www.eon-us.com (24 hours a day)

06/21/10	\$2,286.56
DUE DATE	Pay This Amount

Sen the "Billing Information" section for details about the ng pledge/payment, late payment charges and service disconnection.

ACCOU	NT INFORMATION
Account Number:	89000FFFFFFFFFFF
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
Next Read Will Occur:	06/30/10 - 07/07/10

Averages for Billing Period	This Year	Last Year	
Average Temperature	72°	69°	
Number of Days Billed	30	32	
Electric/kwh per day	106.3	79.8	***************************************

BILLINGS	UMMARY	
Previous Balance		2,035.29
Payment(s) Received 5/7 - 6/7		0.00
Balance as of 6/7	-	2,035.29
Current Electric Charges	242.65	
Current Charges as of 6/7		242.65
Other Charges (See Other Charges Box)		8.62
Total Amount Due		2,286.56

	CTRIC CHARGES		
Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 473160	
Energy Charge	214.18	Actual Reading on 6/3	99729
Other Charges For Above Rates		Previous Reading on 5/4	<u>96539</u>
Electric Fuel Adjustment (\$0.00136 x 3190 kwh)	4.34	Current kwh Usage	3190
Electric DSM (\$0.00365 x 3190.00 kwh)	11.64	Meter Multiplier	1
Environmental Surcharge (3.120% x \$235.16)	7.34	Metered kwh Usage	3190
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$242.65		

OTHER CHARGES

ayment Charge 8.62 າ ບເລໄ Other Charges Due \$8.62

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$12.13

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Payment	Pay This	Pay This Amount 3 Days	Winter Help	Amount,
Due Date	Amount	After Due Date	Donation	Enclosed
06/21/10	\$2,286.56	\$2,298.69		\$

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SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

☐ Check here if plan(s) requested on back of stub

OFFICE USE ONLY: IO MRU02823062, G000000 P2,035.29 PF:Y eB:P



PO BOX 538612

ATLANTA, GA 30353-8612

								T					

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company esentative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart	The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the
	production of approximately 6,380 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of
Sover tipe decigned to help you better manage and lessen the environmental impact of your energy usage	electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart
Saver tips designed to help you better manage and lessen the environmental impact or your energy disage.	Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

Nev	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.
F	Please deduct my Automatic Bank Club Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM

Walk-In Center Hours: Mon-Fri 8AM-5PM Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

FINAL PAY DATE	DELINQUENT AMOUNT DUE
07/05/10	\$2,126.69

www.eon-us.com

F nnection of Service:

& .ce will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: 6000 469 8050

Account Name: SUSAN EDWARDS
Service Address: 4207 W MARKET ST

LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2,126.69

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
 On-line at <u>www.eon-us.com</u>. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

Account Number	
MILENE BU)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
07/05/10	\$2,126.69	\$

FFICE USE ONLY: RU020000, G000000



PO BOX 538612 ATLANTA, GA 30353-8612 #417507777 7# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area: 589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272



Telephone Payments Customer Service: Power Outage Reporting: Walk-In Center:

1-800-780-9723 (24 hours a day; \$2.95 fee) 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. EST) 1-502-589-3500 (24 hours a day) Open Mon-Fri 8 a.m. to 5 p.m. EST Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE Pay This Amount 07/20/10 \$2,441.60

the "Billing Information" section for details about the ag pledge/payment, late payment charges and service disconnection.

AC	CALL	nt in	EAD	RAAT	IANI
HU	CUU	MIRRIN	FUR	TAIN	I WIN 2
ALCOHOLD D	enne recent meter			CONTRACTOR CONTRACTOR	NAMES OF TAXABLE

A CHARLES HOLD ASSESSMENT OF **Account Number:** Account Name: SUSAN EDWARDS Service Address: 4207 W Market St **Next Read Will Occur:** 07/30/10 - 08/05/10

Averages for Billing Period	This Year	Last Year	
Average Temperature	81°	75°	
Number of Days Billed	33	30	
Electric/kwh per day	129.2	123.2	

BILLING S	UMMARY	
Previous Balance		2,286.56
Payment(s) Received 6/8 - 7/8		-172.00
Balance as of 7/8		2,114.56
Current Electric Charges	320.71	
Current Charges as of 7/8		320.71
Other Charges (See Other Charges Box)		6.33
Total Amount Due		2,441.60

	ELECTRIC CHARGES		
Rate Type: Residential Electric Service Customer Charge Energy Charge	5.00 286.42	Meter Reading Information Meter # 473160 Actual Reading on 7/6/10	103995
Other Charges For Above Rates Electric Fuel Adjustment (\$0.00199 x 4266 kwh) Electric DSM (\$0.00365 x 4266.00 kwh)	8.49 15.57	Previous Reading on 6/3/10 Current kwh Usage Meter Multiplier	<u>99729</u> 4266 1
Environmental Surcharge (1.610% x \$315.48) Home Energy Assistance Fund Charge Total Electric Charges	5.08 0.15 \$320.71	Metered kwh Usage	4266

		OTHER CHARGES
Late	e Payment Charge	12.13
Inter	rest for Cash Sec.Deposit	-5.80
To	otal Other Charges Due	\$6.33

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$16.04

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

AND THE STATE OF STAT	CALL DE ANTINO DE LA COMPTENZA
Account Nu	mhar
ACCOUNT NO	
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	1

Payment	Pay This	Pay This Amount 3 Days	Winter Help	Amount
Due Date	Amount	After Due Date	Donation	Enclosed
07/20/10	\$2,441.60	\$2,457.64		\$

☐ Check here if plan(s) requested on back of stub

OFFICE USE ONLY: IO VRU02823062, G000000 P2,286.56 PF:Y eB:P



#118800260 2# SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

PO BOX 538612 ATLANTA, GA 30353-8612

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_	٠,			1.00	No.	100			Sec. 25.	Last.	A 710				Samuel Street	4.633.00	16

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company esentative will then come by to test the meter's accuracy and condition. By finding these problems early, you can

minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 8,532 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub. Budget Plan I would like to enroll in Demand Conservation. Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC. Please deduct my Automatic Bank Club Payment from my Checking Account. I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E. Signature: Date:		
 I would like to enroll in Demand Conservation. □ Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC. Please deduct my Automatic Bank Club Payment from my Checking Account. I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E. Signature:	Nev	w enrollment only - Please check box(es) below and on front of stub.
Automatic Bank Club (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC. Please deduct my Automatic Bank Club Payment from my Checking Account. I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E. Signature:		Budget Plan
account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC. Please deduct my Automatic Bank Club Payment from my Checking Account. I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E. Signature:		I would like to enroll in Demand Conservation.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E. Signature:		unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling
applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E. Signature:	ı	Please deduct my Automatic Bank Club Payment from my Checking Account.
Date:		Signature:
		Date:



Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
08/17/10	\$2,324.39

Surrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	84°	74°	*******
Number of Days Billed	28	29	
Electric/kwh per day	129.3	116.4	

This is a duplicate bill

ACCO	UNT INFORMATION
Account Number:	
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
	LOUISVILLE KY

Next Read Will Occur: 08/31/10 - 09/07/10

Date Bill Mailed: (Meter Read Portion 02) 08/05/10

Reprint Date: 07/10/12

BILLINGS	SUMMARY	
Previous Balance		2,441.60
Payment(s) Received 7/9 - 8/5	_	-402.69
Balance as of 8/5		2,038.91
Current Electric Charges	269.44	
Current Charges as of 8/5		269.44
Other Charges (See Other Charges Box)	_	16.04
Total Amount Due		2,324.39

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	5.37	Meter # 473160	
Energy Charge	244.73	Actual Reading on 8/3/10	7617
Other Charges For Above Rates		Previous Reading on 7/6/10	<u>3995</u>
Electric Fuel Adjustment (\$0.00234 x 3622 kwh)	8.48	Current kwh Usage	3622
otric DSM (\$0.00304 x 3622.00 kwh)	11.01	Meter Multiplier	1
vironmental Surcharge (0.110% CR x \$269.59)	-0.30	Metered kwh Usage	3622
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$269.44		

Late Payment Charge 16.04 **Total Other Charges Due** \$16.04

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Acc	oun	t Nun	nber	
cos				,

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
08/17/10	\$2,324.39	\$2,337.86		\$

☐ Check here if plan(s) requested on back of stub

#011920039 2#

SUSAN EDWARDS 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

OFFICE USE ONLY: MB MRU02823062, G000000 P2,441.60 PF:Y eB:P



a PPL company PO BOX 9001960

LOUISVILLE, KY 40290-1960

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BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$13,47

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please egard this message unless you wish to discontinue this service. However, if you are using service at this location, there ...ay be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

Nev	v enrollment only - Please check box(es) below and <u>on front of stub.</u>
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
/	Please deduct my Auto Pay Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
;	Signature:
	Date:



Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Walk-In Center Hours: Online Customer Self-Service: 1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lge-ku.com (24 hours a day)

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
08/20/10	\$2,054.95

onnection of Service:

service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number:

Account Name: SUSAN EDWARDS Service Address: 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 08/09/10 Reprint Date: 07/10/12

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2.054.95

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at <u>my.lge-ku.com</u>. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number
Subplaces sugar

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
08/20/10	\$2,054.95	\$

OFFICE USE ONLY: MB MRU020000, G000000

YCLED PAPER



PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920012 6#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

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Service Address: 4207 W MARKET ST

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272





Walk-In Center Hours: Online Customer Self-Service: 1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lge-ku.com (24 hours a day)

FINAL PAY DATE	DELINQUENT AMOUNT DUE
09/02/10	\$2,337.86

onnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

UNT INFO	

Account Number:

Account Name: SUSAN EDWARDS Service Address: 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 08/22/10 Reprint Date: 07/10/12

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2,337.86

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at <u>my.lge-ku.com</u>. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number
SUITE STORY

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay		Delinquent	Amount
Date		Amount Due	Enclosed
	09/02/10	\$2,337.86	\$

OFFICE USE ONLY: MB MRU020000, G000000

CLED PAPER



PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920011 8#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

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Service Address: 4207 W MARKET ST

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272





Walk-In Center:
Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
09/15/10	\$2,623.96

(Meter Read Portion 02)

Turrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	83°	76°	
Number of Days Billed	29	31	
Electric/kwh per day	128.3	120.8	

This is	a d	uplica	ate bill
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ACCO	UNT INFORMATION
Account Number:	COPONIII 63 E 30 60 P
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
	LOUICVILLERY

Next Read Will Occur: 09/30/10 - 10/06/10

 Date Bill Mailed:
 09/03/10

 Reprint Date:
 07/10/12

BILLINGS	UMMARY	
Previous Balance		2,324.39
Payment(s) Received 8/6 - 9/3		0.00
Balance as of 9/3	-	2,324.39
Current Electric Charges	286.10	
Current Charges as of 9/3		286.10
Other Charges (See Other Charges Box)		13.47
Total Amount Due		2,623.96

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07068 x 3721.00 kwh)	263.00	Actual Reading on 9/1/10	11338
Other Charges For Above Rates		Previous Reading on 8/3/10	<u>7617</u>
Electric Fuel Adjustment (\$0.00131 x 3721 kwh)	4.87	Current kwh Usage	3721
otric DSM (\$0.00304 x 3721.00 kwh)	11.31	Meter Multiplier	1
√ironmental Surcharge (0.600% CR x \$287.68)	-1.73	Metered kwh Usage	3721
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$286.10		

OTHER CHARGES

Late Payment Charge 13.47
Total Other Charges Due \$13.47

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
09/15/10	\$2,623.96	\$2,638.27		\$

Account Number
(poesialism)

☐ Check here if plan(s) requested on back of stub

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

#011920038 4#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P2,324.39 PF:Y eB:P



a PPL company
PO BOX 9001960

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date

\$14.31

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please egard this message unless you wish to discontinue this service. However, if you are using service at this location, there y be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.

For a copy of your rate schedule, visit <u>www.lge-ku.com</u> or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.
Budget Plan
I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:



Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
10/18/10	\$2,654.51

This is a duplicate bill

Turrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	75°	71°	
Number of Days Billed	29	30	
Electric/kwh per day	96.7	99.3	

		MATION

Account Number: SUSAN EDWARDS
Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 10/29/10 - 11/04/10

Date Bill Mailed:

10/04/10 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLINGS	SUMMARY	
Previous Balance		2,623.96
Payment(s) Received 9/4 - 10/2	-200.00	
Balance as of 10/2	·	2,423.96
Current Electric Charges	216.24	
Current Charges as of 10/2		216.24
Other Charges (See Other Charges Box)	14.31	
Total Amount Due	·	2,654.51

Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07068 x 2805.00 kwh)	198.26	Actual Reading on 9/30/10	14143
Other Charges For Above Rates		Previous Reading on 9/1/10	<u>11338</u>
Electric Fuel Adjustment (\$0.00226 x 2805 kwh)	6.34	Current kwh Usage	2805
otric DSM (\$0.00304 x 2805.00 kwh)	8.53	Meter Multiplier	1
ironmental Surcharge (2.500% CR x \$221.63)	-5.54	Metered kwh Usage	2805
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$216.24		

91	21 1/ VI I	
		14.31

Total Other Charges Due

Late Payment Charge

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

39-1444		PLEASE RETURN THIS	S PORTION WITH YOU	JR PAYMENT
Payment	Pay This	Pay This Amount 3	Winter Help	Amount

\$14.31

Account Number

Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	To select a transfer of the selection o	Amount Enclosed	
10/18/10	\$2,654.51	\$2,665.32		\$	

☐ Check here if plan(s) requested on back of stub

#011920037 6#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P2,623.96 PF:Y eB:P

:,623.96 ::Y eB:P



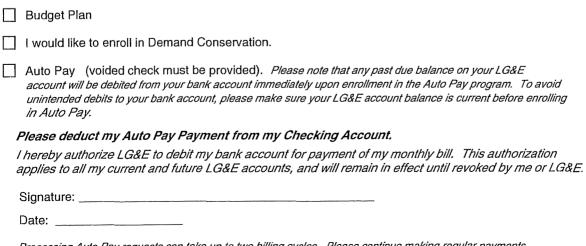
PO BOX 9001960 LOUISVILLE, KY 40290-1960

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BILLING INFORMATION
Late Charge to be Assessed 3 Days After Due Date \$10.81
ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please egard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.
IMPORTANT INFORMATION
Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.
For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.
New enrollment only - Please check box(es) below and on front of stub.
Budget Plan
☐ I would like to enroll in Demand Conservation.





Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Walk-In Center Hours: Online Customer Self-Service: 1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lqe-ku.com (24 hours a day)

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
10/31/10	\$2,438.51

onnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number:

Account Name: SUSAN EDWARDS Service Address: 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 10/20/10 **Reprint Date:** 07/10/12

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2,438,51

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at <u>my.lge-ku.com</u>. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
10/31/10	\$2,438.51	\$

OFFICE USE ONLY: MB MRU020000, G000000

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PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920010 0#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

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Service Address: 4207 W MARKET ST

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272





Walk-In Center Hours: Online Customer Self-Service: 1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lqe-ku.com (24 hours a day)

FINAL PAY	DELINQUENT AMOUNT DUE
11/01/10	\$2,449.32

onnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

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Account Number: SUSAN EDWARDS
Service Address: 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 10/21/10 Reprint Date: 07/10/12

Unauthorized reconnection of service is a crime punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2,449,32

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at <u>my.lge-ku.com</u>. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- · At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
11/01/10	\$2,449.32	\$

OFFICE USE ONLY: MB MRU020000, G000000

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PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920009 2#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

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Service Address: 4207 W MARKET ST

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272 East Jefferson County -Louisville Community Action Partnership 4810 Exeter Ave. Louisville, Ky. 40218 (502) 574-1270



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Walk-In Center Hours: Online Customer Self-Service:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lge-ku.com (24 hours a day)

FINAL PAY	DELINQUENT AMOUNT DUE
11/29/10	\$2,369.35

onnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number:

8000 d 6920 H

Account Name: Service Address: SUSAN EDWARDS 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 11/18/10

Reprint Date:

07/10/12

Unauthorized reconnection of service is a crime punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2.369.35

Charges not subject to disconnection:

29.00

Total Delinquent Amount Due:

\$2,369.35

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the ailability of local, state or federal programs for assistance.

all payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at my.lge-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number SMILE POSTOR PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
11/29/10	\$2,369.35	

OFFICE USE ONLY: MB MRU020000, G000000



PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920008 4#

SUSAN EDWARDS 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

Service Address: 4207 W MARKET ST

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272





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Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
11/15/10	\$2,587.44

This is a duplicate bill

`urrent due date applies to the current bill
only. Previous amount due may be subject
to disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	64°	55°	
Number of Days Billed	29	30	
Electric/kwh per day	58.9	99.8	

ACCOUNT INFOR	MATION

Account Number: 8000 FF 50 80 60 **Account Name:** SUSAN EDWARDS Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 11/30/10 - 12/06/10

Date Bill Mailed: 11/02/10 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING S	SUMMARY	
Previous Balance		2,654.51
Payment(s) Received 10/5 - 11/1	_	-216.00
Balance as of 11/1	•	2,438.51
Current Electric Charges	138.12	
Current Charges as of 11/1		138.12
Other Charges (See Other Charges Box)		10.81
Total Amount Due		2,587.44

ELECTRIC CHARGES			
Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07068 x 1710.00 kwh)	120.86	Actual Reading on 10/29/10	15853
Other Charges For Above Rates		Previous Reading on 9/30/10	<u>14143</u>
Electric Fuel Adjustment (\$0.00199 x 1710 kwh)	3.40	Current kwh Usage	1710
'tric DSM (\$0.00304 x 1710.00 kwh)	5.20	Meter Multiplier	1
ironmental Surcharge (0.010% x \$137.96)	0.01	Metered kwh Usage	1710
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$138.12		

Total Other Charges Due

\$10.81

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	
3000 WE 300 0	

Late Payment Charge

11/15/10		\$2,594.35	Donation	Enclosed \$
Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount

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Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB MRU02823062, G000000 P2.654.51 PF:Y eB:P



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PO BOX 9001960 LOUISVILLE, KY 40290-1960 **SUSAN EDWARDS** 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

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BILLI	NG INFORMATION
Late Charge to be Assessed 3 Days After Due Date	\$6.91

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please egard this message unless you wish to discontinue this service. However, if you are using service at this location, there ...ay be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.

For a copy of your rate schedule, visit <u>www.lge-ku.com</u> or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.
Budget Plan
I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:
Dranging Auto Pay requests can take up to two billing avalor. Plages continue making regular aguments





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disconnection.

Customer Service: Telephone Payments:

3 the "Billing Information" section for details about the

iding pledge/payment, late payment charges and service

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
12/27/10	\$411.20

This is a duplicate bill

	ORMATION

Account Number: Account Name: Service Address: Statale to Engiste alors of SUSAN EDWARDS 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 01/03/11 - 01/07/11

Date Bill Mailed:

12/14/10 (Meter Read Portion 02)

Reprint Date: 07/10/12

Averages for Billing Period	This Year	Last Year	
Average Temperature	50°	52°	_
Number of Days Billed	32	32	_
Electric/kwh per day	135.8	132.6	

BILLING SI	UMMARY	
Previous Balance		2,587.44
Payment(s) Received 11/3 - 12/13		-282.00
Balance as of 12/13		2,305.44
Current Electric Charges	340.20	
Current Charges as of 12/13		340.20
Other Charges (See Other Charges Box)		-2,091.44
Total Amount Due		554.20
Pending Pledges	-143.00	
Total Pending Balance		411.20

eller Marie de la Companya	CTRIC CHARGES		
Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07068 x 4347.00 kwh)	307.25	Estimated Reading on 11/30/10	20200
ner Charges For Above Rates		Previous Reading on 10/29/10	<u>15853</u>
_ ectric Fuel Adjustment (\$0.00252 x 4347 kwh)	10.95	Current kwh Usage	4347
Electric DSM (\$0.00304 x 4347.00 kwh)	13.21	Meter Multiplier	1
Environmental Surcharge (0.040% x \$339.91)	0.14	Metered kwh Usage	4347
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$340.20		
0]	HER CHARGES		
Cash Deposit Request	10.00		
Reconnect Charges	29.00		

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

 Acco	ount	Nun	iber

12/27/10	\$411.20	\$411.20	\$
Payment	Pay This	Pay This Amount 3	Amount
Due Date	Amount	Days After Due Date	Enclosed

☐ Check here if plan(s) requested on back of stub

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SUSAN EDWARDS 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

OFFICE USE ONLY: MB MRU02823062, G000000 P2,587.44 PF:Y eB:P

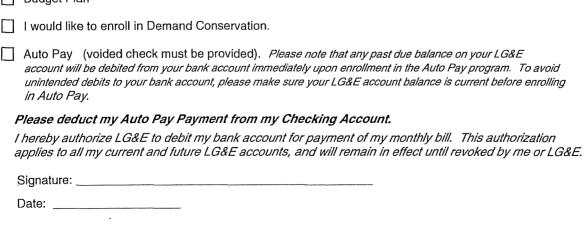


a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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Walk-In Center Hours: Online Customer Self-Service: 1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lqe-ku.com (24 hours a day)

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
01/13/11	\$2,541.64

onnection of Service:

Jervice will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: Account Name:

Service Address:

SUSAN EDWARDS

4207 W MARKET ST LOUISVILLE KY

Date Notice Mailed: 01/02/11 Reprint Date: 07/10/12

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2,541.64

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at <u>my.lge-ku.com</u>. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

	3/11	Amount Due \$2,541.64	Enclosed
Final Da	•	Delinquent Amount Due	Amount Enclosed

OFFICE USE ONLY: MB MRU020000, G000000

PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920007 6#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

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Service Address: 4207 W MARKET ST

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272





Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
01/18/11	\$2,524.67

This is a duplicate bill

the "Billing Information" section for details about the
raiding pledge/payment, late payment charges and service
disconnection.

Averages for Billing Period	This Year	Last Year	
Average Temperature	31°	35°	
Number of Days Billed	34	34	
Electric/kwh per day	119.7	231.7	

Account Number	
ACCO	UNT INFORMATION

Account Number:

Account Name:

Susan Edwards

Susan Edwards

4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 01/31/11 - 02/02/11

Date Bill Mailed: 01/05/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING SUMMARY	
Previous Balance	554.20
Payment(s) Received 12/15 - 1/4	-340.00
Balance as of 1/4	214.20
Current Electric Charges 323.03	
Current Charges as of 1/4	323.03
Other Charges (See Other Charges Box)	2,130.44
Total Amount Due	2,667.67
Pending Pledges -143.00	
Total Pending Balance	2,524.67

ELE	CTRIC CHARGES		
Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07068 x 4070.00 kwh)	287.67	Actual Reading on 1/3/11	24270
ner Charges For Above Rates		Previous Reading on 11/30/10	<u>20200</u>
Electric Fuel Adjustment (\$0.00292 x 4070 kwh)	11.88	Current kwh Usage	4070
Electric DSM (\$0.00350 x 4070.00 kwh)	14.25	Meter Multiplier	1
Environmental Surcharge (0.180% x \$322.30)	0.58	Metered kwh Usage	4070
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$323.03		
0	THER CHARGES		
Removal from Installment Plan	2130.44		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

			- 1	
Account Number				
2000 PFG 2000				

01/18/11	\$2,524.67	\$2,524.67		\$
Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed

Check here if plan(s) requested on back of stub

#011920034 3#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P554.20 PF:Y eB:P

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a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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OTHER CHARGES (cont)
Total Other Charges Due \$2,130.44
BILLING INFORMATION
disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.
The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill. Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a pledge is pending on the account. The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.
Low income LPC Waiver will expire 11/01/11.
IMPORTANT INFORMATION
Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.
For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.
☐ Budget Plan
I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E
Signature:
Date:

27 10 10000000011



disconnection.

Customer Service: Telephone Payments:

3 the "Billing Information" section for details about the

.iding pledge/payment, late payment charges and service

Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
02/15/11	¢ 0 00

This is a duplicate bill

Δ	CCOUN	TINFO	RMATION

Account Number: Account Name: SUSAN EDWARDS Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 03/01/11 - 03/03/11

(Meter Read Portion 02) Date Bill Mailed: 02/01/11

Reprint Date: 07/10/12

Averages for Billing Period	This Year	Last Year	
Average Temperature	31°	33°	
Number of Days Billed	57	29	
Electric/kwh per day	44.0	269.9	***************************************
Gas/ccf per day	5.1	0.0	

BILLING S	UMMARY	· ·
Previous Balance		2,667.67
Payment(s) Received 1/7 - 1/31		-143.00
Balance as of 1/31	_	2,524.67
Current Electric Charges	203.33	
Current Gas Charges	231.44	
Current Charges as of 1/31		434.77
Other Charges (See Other Charges Box)		-2,567.67
Total Amount Due	_	391.77
Pending Pledges	-400.00	
Total Pending Balance		-8.23

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
rgy Charge	177.27	Actual Reading on 1/31/11	26778
other Charges For Above Rates		Previous Reading on 1/3/11	<u>24270</u>
Electric Fuel Adjustment (\$0.00241 x 2508 kwh)	6.04	Current kwh Usage	2508
Electric DSM	8.78	Meter Multiplier	1
Environmental Surcharge	2.59	Metered kwh Usage	2508
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$203.33		

Rate Type: Residential Gas Service Meter Reading Information

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment	Pay This	Pay This Amount 3	Winter Help	Amount
	Due Date	Amount	Days After Due Date	Donation	Enclosed
80803488-8069	02/15/11	\$-8.23	\$0.00		\$

Check here if plan(s) requested on back of stub

#011920033 5#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P2,667.67 PF:Y eB:P

PAPER



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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GAS CHAF	RGES (cont)			
Basic Service Charge	12.50	Meter # 382169		
Gas Distribution Charge	66.29	Actual Reading on 1/3/11	2802	
Supply Component	159.42	Previous Reading on 12/5/10	<u>2506</u>	
ther Normalization Adjustment	-10.95	Current ccf Usage	296	
Other Charges For Above Rates		Meter Multiplier	_1	
Gas DSM	4.03	Metered ccf Usage	296	
Home Energy Assistance Fund Charge	0.15			
Total Gas Charges	\$231.44			
3	•			
OTHER C	CHARGES			
Monthly Installment Plan	100.00			
Transfer to Installment Plan	-2667.67			
Total Other Charges Due	\$-2,567.67			
	ORMATION	.		
Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.				
Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.				
Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the				
case even if a payment arrangement has been made on the ac				
The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill. 3 payment charges will be applied in payment is not received by the due date for the current charges on this bill. This is the				
e even if a pledge is pending on the account. The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.				
Low income LPC Waiver will expire 12/19/11.				

Nev	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
,	Please deduct my Auto Pay Payment from my Checking Account.
i	I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:



IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the roduction of approximately 5,016 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of ctricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at

www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage. For a copy of your rate schedule, visit <u>www.lge-ku.com</u> or call our Customer Service Department.





disconnection.

Telephone Payments:

Walk-In Center:

Customer Service:

Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
03/16/11	\$442.40

This is a duplicate bill

the "Billing Information" section for details about the	ACCO	OUNT INFORMATION				
iding pledge/payment, late payment charges and service	Account Number:	510.6491546.645.61646.01646.01646.01646.01646.01646.01646.01646.01646.01646.01646.01646.01646.01646.01646.0164				

Account Name: SUSAN EDWARDS Service Address: 4207 W Market St LOUISVILLE KY

Next Read Will Occur: 03/31/11 - 04/04/11

Date Bill Mailed: 03/02/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

Averages for Billing Period	This Year	Last Year	
Average Temperature	36°	31°	
Number of Days Billed	57	29	
Electric/kwh per day	47.8	255.0	
Gas/ccf per day	5.3	0.0	-

BILLING SU	MMARY	
Previous Balance		391.77
Payment(s) Received 2/4 - 3/1		-101.00
Balance as of 3/1		290.77
Current Electric Charges	214.86	
Current Gas Charges	236.77	
Current Charges as of 3/1		451.63
Other Charges (See Other Charges Box)		100.00
Total Amount Due	-	842.40
Pending Pledges	-400.00	
Total Pending Balance		442.40

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
rgy Charge	192.89	Actual Reading on 3/1/11	29507
other Charges For Above Rates		Previous Reading on 1/31/11	26778
Electric Fuel Adjustment (\$0.00053 x 2729 kwh)	1.45	Current kwh Usage	2729
Electric DSM	9.55	Meter Multiplier	1
Environmental Surcharge	2.32	Metered kwh Usage	2729
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$214.86		

Rate Type: Residential Gas Service **Meter Reading Information**

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment	Pay This	Pay This Amount 3	Winter Help	Amount
	Due Date	Amount	Days After Due Date	Donation	Enclosed
	03/16/11	\$442.40	\$442.40		\$

Check here if plan(s) requested on back of stub

#011920032 7#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P391.77 PF:Y eB:P



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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GAS CHAR	RGES (cont)								
Basic Service Charge	12.50	Meter # 382169							
Gas Distribution Charge	67.64	Actual Reading on 1/31/11	3104						
Supply Component	162.65	Previous Reading on 1/3/11	<u>2802</u>						
.ther Normalization Adjustment	-10.28	Current ccf Usage	302						
Other Charges For Above Rates Gas DSM	4.11	Meter Multiplier Metered ccf Usage	<u>1</u> 302						
Home Energy Assistance Fund Charge	0.15								
Total Gas Charges	\$236.77								
_									
OTHER (CHARGES								
Monthly Installment Plan	100.00								
Total Other Charges Due	\$100.00								
BILLING IN	FORMATION		To a second						
Our records indicate this account is set up on an payment arra by the date(s) agreed to in the arrangement. Late payment charges will be applied if payment is not receive case even if a payment arrangement has been made on the ac	d by the due date to ecount.	for the current charges on th	nis bill. This is the						
The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill. Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a pledge is pending on the account. The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.									
∠income LPC Waiver will expire 12/19/11.									
New enrollment only - Please check box(es) below and on fr	ont of stub.								

New enrollment only - Please check box(es) below and on front of stub.
☐ Budget Plan
I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:



IMPORTANT INFORMATION
The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the oduction of approximately 5,458 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of actricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.
For a copy of your rate schedule, visit <u>www.lge-ku.com</u> or call our Customer Service Department.
]



Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE Pay This Amount 04/18/11 \$935.16

This is a duplicate bill

€ the Billing Information section for important messages
out your installment plan, late payment charges and service
disconnection.

Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year	
Average Temperature	46°	41°	
Number of Days Billed	59	33	
Electric/kwh per day	53.1	125.3	
Gas/ccf per day	3.5	0.0	

														0	

Account Number:	多位的企业主要的基本公司的					
Account Name:	SUSAN EDWARDS					
Service Address:	4207 W Market St					

LOUISVILLE KY

Next Read Will Occur: 05/02/11 - 05/04/11 **Date Bill Mailed:** 04/01/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING S	UMMARY	
Previous Balance		842.40
Payment(s) Received 3/5 - 3/31	_	-842.40
Balance as of 3/31		0.00
Current Electric Charges	246.84	
Current Gas Charges	188.32	
Current Charges as of 3/31		435.16
Other Charges (See Other Charges Box)	-	500.00
Total Amount Due	_	935.16

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge	221.44	Actual Reading on 3/31/11	32640
Other Charges For Above Rates		Previous Reading on 3/1/11	<u>29507</u>
atric Fuel Adjustment (\$0.00225 x 3133 kwh)	7.05	Current kwh Usage	3133
etric DSM	6.27	Meter Multiplier	1
Environmental Surcharge	3.43	Metered kwh Usage	3133
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$246.84		

25.00	Meter Reading Information Meter # 382169	
5.60	Actual Reading on 3/31/11	3312

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

Rate Type: Residential Gas Service

Basic Service Charge Gas Distribution Charge

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed	
S0003 (493-2070)	04/18/11	\$935.16	\$935.16		\$	

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB MRU02823062, G000000

P842.40 PF:Y eB:P

a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960 SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

#011920031 9#

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I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Please deduct my Auto Pay Payment from my Checking Account.

Signature:

Date: _



Walk-In Center Hours: Online Customer Self-Service: 1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lge-ku.com (24 hours a day)

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
05/05/11	\$400.00

onnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

				IT							

Account Number:

GOODEN SHEETING

Account Name: Service Address: SUSAN EDWARDS 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 04/25/11

Reprint Date: 07/10/12

Unauthorized reconnection of service is a crime punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

400.00

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at my.lge-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

 Account Number
3mmaria: zenav

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
05/05/11	\$400.00	

OFFICE USE ONLY: MB MRU020000, G000000



PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920006 8#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

Service Address: 4207 W MARKET ST

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272 East Jefferson County -Louisville Community Action Partnership 4810 Exeter Ave. Louisville, Ky. 40218 (502) 574-1270





Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
05/17/11	\$697.15

This is a duplicate bill

ase see the "Billing Information" section for details about	
payment arrangement, late payment charges and service	
isconnection.	

Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year	
Average Temperature	62°	63°	
Number of Days Billed	32	29	
Electric/kwh per day	79.1	78.8	

	1	AC	CO	UN	T II	VF(DRI	VIAT	ΓIO	N

Account Number: **Account Name:** SUSAN EDWARDS Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 06/01/11 - 06/03/11

Date Bill Mailed:

05/03/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING SUMMARY					
Previous Balance		935.16			
Payment(s) Received 4/6 - 5/2	_	-535.16			
Balance as of 5/2	_	400.00			
Current Electric Charges	200.59				
Current Gas Charges	12.65				
Current Charges as of 5/2		213.24			
Other Charges (See Other Charges Box)	_	83.91			
Total Amount Due		697.15			

ELE	CTRIC CHARGES		
Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07068 x 2533.00 kwh)	179.03	Actual Reading on 5/2/11	35173
Other Charges For Above Rates		Previous Reading on 3/31/11	<u>32640</u>
otric Fuel Adjustment (\$0.00232 x 2533 kwh)	5.88	Current kwh Usage	2533
.tric DSM (\$0.00200 x 2533.00 kwh)	5.07	Meter Multiplier	1
Environmental Surcharge (0.990% x \$198.48)	1.96	Metered kwh Usage	2533
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$200.59		

GAS CHARGES

Rate Type: Residential Gas Service **Meter Reading Information**

12.50 Meter # 382169 Basic Service Charge

Actual Reading on 5/2/11 3312 **Other Charges For Above Rates**

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

Due Date	Amount \$697.15	Days After Due Date	Donation	Enclosed
Pavment	Pay This	Pay This Amount 3	Winter Help	Amount

Account Number HOLD SERVICE STATE

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB MRU02823062, G000000 P935.16

PF:Y eB:P



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960 **SUSAN EDWARDS** 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

#011920030 1#

լեմիի գեղելելի Որիայուրայի անդիկի Ուկայի հետևություն

GAS CHARG	GES (cont)		
Home Energy Assistance Fund Charge Total Gas Charges	0.15 \$12.65	Previous Reading on 3/31/11 Current ccf Usage Meter Multiplier Metered ccf Usage	3312 0 1 0
OTHER CH	HARGES		
Monthly Installment Plan Total Other Charges Due	83.91 \$83.91		
BILLING INFO	DRMATION		Na San
ATTENTION: Your Electric or Gas meter did not register usage disregard this message unless you wish to discontinue this service may be a meter malfunction. Please contact our customer service. Representative will then come by to test the meter's accuracy and minimize your future liability for any unbilled service.	ce. However, if the department at department at department at department. By	you are using service at this I t (502) 589-1444. A Compan finding these problems early,	ocation, there y you can
Environmental Surcharge: A monthly charge or credit passed of equipment needed to meet government-mandated air emission re			n-control
Our records indicate this account is set up on an payment arrang by the date(s) agreed to in the arrangement. Late payment charges will be applied if payment is not received to case even if a payment arrangement has been made on the account.	by the due date		
Low income LPC Waiver will expire 12/19/11.			
IMPORTANT IN	FORMATION	Janes de la companya	
The power to save. It's in your hands. The amount of electric production of approximately 5,066 pounds of CO2 (carbon). A ty stricity per month, which would result in the production of 2,00 sww.lge-ku.com/savingenergy for energy-saving tips designed to impact of your energy usage. For a copy of your rate schedule, visit www.lge-ku.com or call out	pical residential 00 lbs. of carbon o help you better	customer uses 1,000 kilowat . Visit our website at r manage and lessen the envi	t hours of
Now anythment only. Places shock having halow and an from	t of stub		
New enrollment only - Please check box(es) below and on fron	i or stub.		
Budget Plan			
I would like to enroll in Demand Conservation.			



Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E

Please deduct my Auto Pay Payment from my Checking Account.

Signature:

in Auto Pay.

Date: __

account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.



Walk-In Center Hours: Online Customer Self-Service:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lge-ku.com (24 hours a day)

FINAL PAY	DELINQUENT
DATE	AMOUNT DUE
05/28/11	\$1,631.92

connection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number:

GOCOMINISTRACIONO

Account Name: Service Address:

SUSAN EDWARDS 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 05/18/11

Reprint Date: 07/10/12

Unauthorized reconnection of service is a crime punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

1,631.92

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at mv.lge-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number
Suitement endo

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount	
Date	Amount Due	Enclosed	
05/28/11	\$1,631.92	\$	

OFFICE USE ONLY: MB MRU020000, G000000



PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920005 0#

SUSAN EDWARDS 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

յ!!կումըոնքեր|իլվըր|կրվըդ||որվիոլՈւլվ||կլմիՈկի

Service Address: 4207 W MARKET ST

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Lcuisville, Ky. 40258 (502) 574-1272 East Jefferson County -Louisville Community Action Partnership 4810 Exeter Ave. Louisville, Ky. 40218 (502) 574-1270



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Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day) DUE DATE Pay This Amount
05/31/11 \$2,261.42

This is a duplicate bill

the Billing Information section of this bill for important	200
ormation about your account.	l

Averages for Billing Period	This Year	Last Year	
Average Temperature	52°	49°	
Number of Days Billed	91	29	
Electric/kwh per day	62.2	78.8	
Gas/ccf per day	2.2	0.0	

|--|

Next Read Will Occur: 06/01/11 - 06/03/11

Date Bill Mailed: 05/18/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING S	SUMMARY	
Previous Balance		842.40
Payment(s) Received 3/5 - 5/18		-1,678.15
Balance as of 5/18	•	-835.75
Current Electric Charges	447.43	
Current Gas Charges	182.07	
Current Charges as of 5/18		629.50
Other Charges (See Other Charges Box)		1,967.67
Total Amount Due		2,261.42

Rate Type: Residential Electric Service Basic Service Charge	17.00	Meter Reading Information Meter # 473160	
Energy Charge	400.47	Actual Reading on 5/2/11	35173
Other Charges For Above Rates		Previous Reading on 3/1/11	29507
tric Fuel Adjustment (\$0.00232 x 5666 kwh)	12.93	Current kwh Usage	5666
etric DSM	11.34	Meter Multiplier	1
Environmental Surcharge	5.39	Metered kwh Usage	5666
Home Energy Assistance Fund Charge	0.30		
Total Electric Charges	\$447.43		

GAS C	HARGES		
Rate Type: Residential Gas Service Basic Service Charge	18.75	Meter Reading Information Meter # 382169	
Gas Distribution Charge	5.60	Actual Reading on 5/2/11	3312

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment	Pay This	Pay This Amount 3	Winter Help	Amount
	Due Date	Amount	Days After Due Date	Donation	Enclosed
	05/31/11	\$2,261.42	\$2,261.42		\$

☐ Check here if plan(s) requested on back of stub

#011920029 3#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB, E62 MRU02823062, G000000 P842.40 PF:Y eB:P



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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ED PAPER

ive	wellouthern only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
/	Please deduct my Auto Pay Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

BILLING INFORMATION (cont)

Service Deposit Receipt - Please retain for your records.

posit Receipt Number: 001680005053

posit Amount: \$250.00

Deposit Paid In Full Date: May 16, 2011

The requested deposit for service has been paid in full. The deposit will be held a minimum of 1 year and will earn 6% interest per annum. After 1 year, the deposit and interest earned will be applied to your account, provided a satisfactory payment history has been established. Satisfactory payment is defined as having received no disconnect notices, no disconnects for nonpayment, no payments returned for insufficient funds, no defaulted payment arrangements, and no energy theft or diversion.

If the payment history is not satisfactory after 1 year, your account will continue to be reviewed monthly. Interest earned will be applied annually to your account if your deposit is held longer than 12 months, except that no refund or credit will be made if your bill is delinquent on the anniversary date of the deposit. When the satisfactory payment criteria outlined above has been met for the most recent 12-month period, the deposit and interest earned will be applied to your account.

The Kentucky Public Service Commission requires that, upon customer request, deposits held over 18 months shall be recalculated based on the customer's actual usage. The deposit amount should represent 2/12 of an annual bill. If the deposit on hand differs from the calculated amount by more than \$10.00, the Company will refund any over collection, and may also collect any underpayment of a deposit based on actual usage. The Company is not required to refund any over collection if your account is delinquent by more than one billing period.

If service is discontinued and no new service is needed, the deposit plus interest earned will be applied to your account, and any remaining balance will be refunded to you by check.

CORRECTED BILL

After preparing your original bill, we discovered the billing was incorrect. We have made the necessary changes to correct the bill. We apologize for any inconvenience this incorrect billing may have caused you. Please call the phone number on your '" if you have any questions.

w income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 11,332 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lqe-ku.com or call our Customer Service Department.





Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
06/20/11	\$373.65

This is a duplicate bill

ase see the "Billing Information" section for details about
payment arrangement, late payment charges and service
disconnection.

Please have your account number available when calling to discuss your account.

Averages for	This	Last	
Billing Period	Year	Year	
Average Temperature	68°	72°	
Number of Days Billed	31	30	
Electric/kwh per day	111.3	106.3	

		TION

Account Number:
Account Name:
Service Address:

4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 06/30/11 - 07/05/11

Date Bill Mailed: 06/03/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING SU	MMARY	
Previous Balance		2,261.42
Payment(s) Received 5/19 - 6/2		0.00
Balance as of 6/2		2,261.42
Current Electric Charges	279.43	
Current Charges as of 6/2		279.43
Other Charges (See Other Charges Box)		-2,167.20
Total Amount Due	_	373.65

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07068 x 3452.00 kwh)	243.99	Actual Reading on 6/2/11	38625
Other Charges For Above Rates		Previous Reading on 5/2/11	<u>35173</u>
Electric Fuel Adjustment (\$0.00418 x 3452 kwh)	14.43	Current kwh Usage	3452
tric DSM (\$0.00244 x 3452.00 kwh)	8.42	Meter Multiplier	_1
/ironmental Surcharge (1.430% x \$275.34)	3.94	Metered kwh Usage	3452
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$279.43		

OTHER CHARGES

Monthly Installment Plan94.22Transfer to Installment Plan-2261.42Total Other Charges Due\$-2,167.20

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

A	ccount	Numi	oer
6	30000	aski	mi)

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
06/20/11	\$373.65	\$373.65		\$

☐ Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB MRU02823062, G000000 P2,261.42 PF:Y eB:P

2,261.42 F:Y eB:P



a PPL company
PO BOX 9001960
LOUISVILLE, KY 40290-1960

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

#011920027 7#

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Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

'e payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the seeven if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,904 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.
☐ Budget Plan
☐ I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:



Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
07/18/11	\$42.97

This is a duplicate bill

or important messages	ACCOL	JNT INFORMATION
ment charges and service	Account Number:	6203:44:69:50507

SUSAN EDWARDS **Account Name:** Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 08/01/11 - 08/03/11

Date Bill Mailed: 07/05/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

the Billing Information section for important messages
out your installment plan, late payment charges and service
disconnection.
Places have your account number available when calling to

Please have your account number available when calling to discuss your account.

Averages for	This	Last	
Billing Period	Year	Year	
Average Temperature	77°	81°	
Number of Days Billed	29	33	
Electric/kwh per day	138.9	129.2	

BILLING S	SUMMARY	
Previous Balance		373.65
Payment(s) Received 6/7 - 7/1		-373.65
Balance as of 7/1	·	0.00
Current Electric Charges	331.05	
Current Charges as of 7/1	***************************************	331.05
Other Charges (See Other Charges Box)		-288.08
Total Amount Due	•	42.97

ELE	CTRIC CHARGES		
Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07225 x 4028.00 kwh)	291.02	Actual Reading on 7/1/11	42653
Other Charges For Above Rates		Previous Reading on 6/2/11	<u>38625</u>
Electric Fuel Adjustment (\$0.00416 x 4028 kwh)	16.76	Current kwh Usage	4028
tric DSM (\$0.00244 x 4028.00 kwh)	9.83	Meter Multiplier	1
√ironmental Surcharge (1.470% x \$326.11)	4.79	Metered kwh Usage	4028
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$331.05		

OTHER CHARGES

A K K (A 60 A 50	
	-14.43
	100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

Interest for Cash Sec.Deposit Monthly Installment Plan Transfer to Installment Plan

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Ac	count Nun	nber
61	0044694	X080>

OFFICE USE ONLY: MB

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
07/18/11	\$42.97	\$42.97		\$

#011920026 9#

-373.65

☐ Check here if plan(s) requested on back of stub

MRU02823062, G000000

a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960 SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

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P373.65

PF:Y eB:P

Account Number 3000 1169 1	Page
OTHER CHARGES (cont)	
Total Other Charges Due \$-288.08	
BILLING INFORMATION	
Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be reby the date(s) agreed to in the arrangement. Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. The case even if a payment arrangement has been made on the account.	
Low income LPC Waiver will expire 12/19/11.	
IMPORTANT INFORMATION	
The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 8,056 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours considered the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environment impact of your energy usage. For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.	of

New enrollment only - Please check box(es) below and on front of stub.
☐ Budget Plan
I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:



Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
08/16/11	\$503.78

This is a duplicate bill

ethe Billing Information section for important messages
out your installment plan, late payment charges and service
disconnection.

Please have your account number available when calling to discuss your account.

Averages for	This	Last	
Billing Period	Year	Year	
Average Temperature	83°	83°	
Number of Days Billed	32	28	
Electric/kwh per day	157.9	129.3	

							R					

Account Number:

Account Name:
Service Address:

SUSAN EDWARDS

4207 W Market St
LOUISVILLE KY

Next Read Will Occur: 08/31/11 - 09/02/11

Date Bill Mailed: 08/03/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING S	UMMARY	
Previous Balance		42.97
Payment(s) Received 7/7 - 8/2	_	-43.00
Balance as of 8/2	•	-0.03
Current Electric Charges	403.81	
Current Charges as of 8/2	www.	403.81
Other Charges (See Other Charges Box)		100.00
Total Amount Due		503.78

	CTRIC CHARGES		
Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07225 x 5055.00 kwh)	365.22	Actual Reading on 8/2/11	47708
Other Charges For Above Rates		Previous Reading on 7/1/11	<u>42653</u>
Electric Fuel Adjustment (\$0.00334 x 5055 kwh)	16.88	Current kwh Usage	5055
tric DSM (\$0.00244 x 5055.00 kwh)	12.33	Meter Multiplier	1
vironmental Surcharge (0.180% x \$402.93)	0.73	Metered kwh Usage	5055
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$403.81		

OTHER CHARGES

Monthly Installment Plan 100.00

Total Other Charges Due \$100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Α	ccount	Numbe	r
A		612.55K(U.K)	>

OFFICE USE ONLY: MB

MRU02823062, G000000

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
08/16/11	\$503.78	\$503.78		\$

☐ Check here if plan(s) requested on back of stub

#011920025 1# SUSAN EDWARDS

a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960 իս|||րիկիսիմ|||||իսրդենանգնիրըընկումկենույն

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P42.97

PF:Y eB:P

Service Address: 4207 W Market St

4207 W MARKET ST LOUISVILLE KY 40212-2544

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received to the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 10,110 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit <u>www.lge-ku.com</u> or call our Customer Service Department.

Nev	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
F	Please deduct my Auto Pay Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
;	Signature:
	Date:



Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
09/19/11	\$394.54

This is a duplicate bill

э the Billing Information section for important messages
out your installment plan, late payment charges and service
disconnection.

Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year	
Average Temperature	79°	83°	
Number of Days Billed	30	29	
Electric/kwh per day	123.5	128.3	

|--|

Account Number: Account Name: SUSAN EDWARDS Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 10/03/11 - 10/05/11

Date Bill Mailed: 09/02/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLINGS	SUMMARY	
Previous Balance		503.78
Payment(s) Received 8/5 - 9/1	_	~504.00
Balance as of 9/1	_	-0.22
Current Electric Charges	294.76	
Current Charges as of 9/1	**************************************	294.76
Other Charges (See Other Charges Box)		100.00
Total Amount Due	_	394.54

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07225 x 3707.00 kwh)	267.83	Actual Reading on 9/1/11	51415
Other Charges For Above Rates		Previous Reading on 8/2/11	<u>47708</u>
Electric Fuel Adjustment (\$0.00234 x 3707 kwh)	8.67	Current kwh Usage	3707
htric DSM (\$0.00244 x 3707.00 kwh)	9.05	Meter Multiplier	1
ironmental Surcharge (0.190% x \$294.05)	0.56	Metered kwh Usage	3707
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$294.76		

OTHER CHARGES 100.00

Total Other Charges Due

Monthly Installment Plan

\$100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

	Payment	Pay This	Pay This Amount 3	Winter Help
Account Number	Due Date	Amount	Days After Due Date	Donation
SHOWE FOR WOLD	09/19/11	\$394.54	\$394.54	

☐ Check here if plan(s) requested on back of stub

Amount Enclosed

\$

#011920024 4#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P503.78 PF:Y eB:P

a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

e payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the seven if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 7,414 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.
Budget Plan
☐ I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:



1107101000200011



disconnection.

discuss your account.

Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service:

ethe Billing Information section for important messages

Please have your account number available when calling to

out your installment plan, late payment charges and service

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
10/18/11	\$267.15

This is a duplicate bill

	ORMATION

Account Number: SUSAN EDWARDS
Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 10/31/11 - 11/02/11

Date Bill Mailed: 10/05/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

Averages for Billing Period	This Year	Last Year	
Average Temperature	67°	73°	
Number of Days Billed	33	29	
Electric/kwh per day	62.5	96.7	

BILLINGSU	JMMARY	100
Previous Balance		394.54
Payment(s) Received 9/7 - 10/4		-395.00
Balance as of 10/4	-	-0.46
Current Electric Charges	167.61	
Current Charges as of 10/4	W. W. C.	167.61
Other Charges (See Other Charges Box)		100.00
Total Amount Due		267.15

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07225 x 2063.00 kwh)	149.05	Actual Reading on 10/4/11	53478
Other Charges For Above Rates		Previous Reading on 9/1/11	<u>51415</u>
Electric Fuel Adjustment (\$0.00221 x 2063 kwh)	4.56	Current kwh Usage	2063
htric DSM (\$0.00244 x 2063.00 kwh)	5.03	Meter Multiplier	_1
ironmental Surcharge (0.190% x \$167.14)	0.32	Metered kwh Usage	2063
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$167.61		

OTHER CHARGES

Monthly Installment Plan 100.00

Total Other Charges Due \$100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
81000 FF196000

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
10/18/11	\$267.15	\$267.15		\$

☐ Check here if plan(s) requested on back of stub

#011920023 6#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P394.54 PF:Y eB:P



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

'e payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 4,126 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

impact of your energy usage.
For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

Ne	w enrollment only - Please check box(es) below and <u>on front of stub.</u>
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
,	Please deduct my Auto Pay Payment from my Checking Account.
	I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:





Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
11/15/11	\$253.72

(Meter Read Portion 02)

This is a duplicate bill

э the Billing Information section for important messages
out your installment plan, late payment charges and service
disconnection.

Please have your account number available when calling to discuss your account.

Averages for	This	Last	
Billing Period	Year	Year	
Average Temperature	58°	64°	
Number of Days Billed	27	29	
Electric/kwh per day	69.1	58.9	

	ACCOUNT INFORMATION

Account Number: Account Name: SUSAN EDWARDS Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 11/30/11 - 12/02/11

Date Bill Mailed: 11/01/11 **Reprint Date:** 07/10/12

BILLING S	UMMARY	
Previous Balance		267.15
Payment(s) Received 10/7 - 11/1	_	-267.50
Balance as of 11/1	~	-0.35
Current Electric Charges	154.07	
Current Charges as of 11/1		154.07
Other Charges (See Other Charges Box)		100.00
Total Amount Due	-	253.72

	CTRIC CHARGES		
Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160 .	
Energy Charge (\$0.07225 x 1866.00 kwh)	134.82	Actual Reading on 10/31/11	55344
Other Charges For Above Rates		Previous Reading on 10/4/11	<u>53478</u>
Electric Fuel Adjustment (\$0.00307 x 1866 kwh)	5.73	Current kwh Usage	1866
atric DSM (\$0.00244 x 1866.00 kwh)	4.55	Meter Multiplier	1
ironmental Surcharge (0.210% x \$153.60)	0.32	Metered kwh Usage	1866
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$154.07		

OTHER CHARGES 100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

11/15/11	\$253.72	\$253.72		\$
Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed

\$100.00

Account Number		
Account Number		
	Account Number	
	 County By 1965 1758-1751 (F. 1976 F. 1	-

Monthly Installment Plan

Total Other Charges Due

Amount	Days After Due Date	Donation	Enclosed
\$ 253.72	\$253.72		\$

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB MRU02823062, G000000 P267.15 PF:Y eB:P



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960 SUSAN EDWARDS **4207 W MARKET ST LOUISVILLE KY 40212-2544**

#011920022 8#

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Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3,732 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit <u>www.lge-ku.com</u> or call our Customer Service Department.

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	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
1	Please deduct my Auto Pay Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
,	Signature:
	Date:





Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
12/19/11	\$398.83

This is a duplicate bill

ACCOUNT INFORMATION

Account Number:
Service Address:

SUSAN EDWARDS
4207 W Market St

LOUISVILLE KY ccur: 01/03/12 - 01/05/12

Next Read Will Occur: 01/03/12 - 01/05/12 **Date Bill Mailed:** 12/05/11 (Meter Read Portion 02)

Reprint Date: 07/10/12

e the Billing Information section for important messages out your installment plan, late payment charges and service disconnection.

Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year	
Average Temperature	51°	49°	
Number of Days Billed	32	32	
Electric/kwh per day	117.5	135.8	

BILLING	SUMMARY	
Previous Balance		253.72
Payment(s) Received 11/1 - 12/2		-253.72
Balance as of 12/2	-	0.00
Current Electric Charges	298.83	
Current Charges as of 12/2		298.83
Other Charges (See Other Charges Box))	100.00
Total Amount Due		398.83

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07225 x 3762.00 kwh)	271.80	Actual Reading on 12/2/11	59106
Other Charges For Above Rates		Previous Reading on 10/31/11	<u>55344</u>
Electric Fuel Adjustment (\$0.00224 x 3762 kwh)	8.43	Current kwh Usage	3762
ctric DSM (\$0.00244 x 3762.00 kwh)	9.18	Meter Multiplier	1
ronmental Surcharge (0.260% x \$297.91)	0.77	Metered kwh Usage	3762
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$298.83		

OTHER CHARGES

Monthly Installment Plan 100.00

Total Other Charges Due \$100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

	12/1
Account Number	Payr Due

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
12/19/11	\$398.83	\$398.83		\$

☐ Check here if plan(s) requested on back of stub

#011920021 0#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P253.72 PF:Y eB:P

LED PAPER



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960

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PRINTED ON

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

'e payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the see even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 7,524 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

Nev	v enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
,	Please deduct my Auto Pay Payment from my Checking Account.
	hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
ļ	Date:

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Walk-In Center Hours: Online Customer Self-Service:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lge-ku.com (24 hours a day)

FINAL PAY	DELINQUENT					
DATE	AMOUNT DUE					
12/26/11	\$1,897.85					

onnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

										F							

Account Number:

HURING HARRIST STORY

Account Name: Service Address:

SUSAN EDWARDS 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 12/16/11 Reprint Date:

07/10/12

Unauthorized reconnection of service is a crime punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

1.897.85

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at my.lqe-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number
\$100 E6450 E068

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay	Delinquent	Amount
Date	Amount Due	Enclosed
12/26/11	\$1,897.85	

OFFICE USE ONLY: MB MRU020000, G000000



PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920004 3#

SUSAN EDWARDS **4207 W MARKET ST LOUISVILLE KY 40212-2544**

- <u>| [լիիլիդիին հայտնիրիի ավինդներոր է | իրդիիր ավորդիինին</u>

Service Address: 4207 W MARKET ST

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272 East Jefferson County -Louisville Community Action Partnership 4810 Exeter Ave. Louisville, Ky. 40218 (502) 574-1270





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disconnection.

Customer Service: Telephone Payments:

the "Billing Information" section for details about the

ading pledge/payment, late payment charges and service

Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE Pay This Amount 01/17/12 \$2,587.66

This is a duplicate bill

Account Number: Account Name:

Service Address:

SUSAN EDWARDS 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 02/01/12 - 02/03/12

(Meter Read Portion 02) **Date Bill Mailed:** 01/05/12

Reprint Date: 07/10/12

Averages for Billing Period	This Year	Last Year	
Average Temperature	42°	31°	
Number of Days Billed	32	34	
Electric/kwh per day	154.0	119.7	

BILLINGS	SUMMARY	
Previous Balance		398.83
Payment(s) Received 12/3 - 1/4		0.00
Balance as of 1/4	_	398.83
Current Electric Charges	390.98	
Current Charges as of 1/4		390.98
Other Charges (See Other Charges Box)		1,940.85
Total Amount Due		2,730.66
Pending Pledges	-143.00	
Total Pending Balance		2,587.66

en e	CTRIC CHARGES		
Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07225 x 4928.00 kwh) er Charges For Above Rates	356.05	Actual Reading on 1/3/12 Previous Reading on 12/2/11	64034 <u>59106</u>
Liectric Fuel Adjustment (\$0.00265 x 4928 kwh)	13.06	Current kwh Usage	4928
Electric DSM (\$0.00238 x 4928.00 kwh)	11.73	Meter Multiplier	1
Environmental Surcharge (0.380% x \$389.34)	1.48	Metered kwh Usage	4928
Home Energy Assistance Fund Charge	0.16		
Total Electric Charges	\$390.98		
O T	HER CHARGES		
Monthly Installment Plan	2339.68		
Transfer to Installment Plan	-398.83		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
 ANDONOSONAGED

OFFICE USE ONLY: MB

Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
01/17/12	\$2,587.66	\$2,587.66		l \$

#011920020 2#

Check here if plan(s) requested on back of stub

MRU02823062, G000000

P398.83 PF:Y eB:P



a PPL company

PO BOX 9001960 LOUISVILLE, KY 40290-1960 **SUSAN EDWARDS** 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

«Մովոնդներիկըը հոնդիկինը հոկըը գոնակիկիրը կիրուկինը կ

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OTHER CHARGES (cont)

Total Other Charges Due

\$1.940.85

BILLING INFORMATION

our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a pledge is pending on the account.

The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.

Low income LPC Waiver will expire 11/14/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 9,856 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

Nev	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
/	Please deduct my Auto Pay Payment from my Checking Account.
l é	hereby authorize L.G&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
;	Signature:
İ	Date:





Customer Service: Telephone Payments:

Walk-In Center Hours: Online Customer Self-Service:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Mon-Fri 8a.m.to 5p.m. ET www.lge-ku.com (24 hours a day)

FINAL PAY	DELINQUENT AMOUNT DUE
02/02/12	\$2,187.66

onnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION

Account Number: Account Name:

Service Address:

SUSAN EDWARDS 4207 W MARKET ST

LOUISVILLE KY

Date Notice Mailed: 01/23/12 Reprint Date:

07/10/12

Unauthorized reconnection of service is a crime punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:

2,187,66

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at my.lge-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number SIGNING THE EXPLICATION PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay Date	Delinquent Amount Due	 nount closed
02/02/12	\$2,187.66	\$

OFFICE USE ONLY: MB MRU020000, G000000

PO BOX 9001960 LOUISVILLE, KY 40290-1960 #041920003 5#

SUSAN EDWARDS **4207 W MARKET ST LOUISVILLE KY 40212-2544**

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Service Address: 4207 W MARKET ST

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -Louisville Community Action Partnership 810 Barrett Ave. Louisville, Ky. 40204 (502) 574-1157

South Jefferson County -Louisville Community Action Partnership 7219 Dixie Hwy. Louisville, Ky. 40258 (502) 574-1272 East Jefferson County -Louisville Community Action Partnership 4810 Exeter Ave. Louisville, Ky. 40218 (502) 574-1270





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Customer Service: Telephone Payments:

the "Billing Information" section for details about the

iding pledge/payment, late payment charges and service

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day) DUE DATE Pay This Amount
03/05/12 \$29.12

This is a duplicate bill

Account Number: SUSAN EDWARDS
Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 03/01/12 - 03/05/12

Date Bill Mailed: 02/03/12 (Meter Read Portion 02)

Reprint Date: 07/10/12

Averages for Billing Period	This Year	Last Year	
Average Temperature	41°	31°	
Number of Days Billed	30	28	
Electric/kwh per day	136.7	89.5	

BILLING S	SUMMARY	
Previous Balance		2,730.66
Payment(s) Received 1/5 - 2/2		-472.50
Balance as of 2/2	_	2,258.16
Current Electric Charges	329.12	
Current Charges as of 2/2		329.12
Other Charges (See Other Charges Box)		-2,158.16
Total Amount Due		429.12
Pending Pledges	-400.00	
Total Pending Balance		29.12

en e	CTRIC CHARGES		
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07225 x 4103.00 kwh)	296.44	Actual Reading on 2/2/12	68137
er Charges For Above Rates		Previous Reading on 1/3/12	<u>64034</u>
Lisctric Fuel Adjustment (\$0.00313 x 4103 kwh)	12.84	Current kwh Usage	4103
Electric DSM (\$0.00238 x 4103.00 kwh)	9.77	Meter Multiplier	_1
Environmental Surcharge (0.430% x \$327.55)	1.41	Metered kwh Usage	4103
Home Energy Assistance Fund Charge	0.16		
Total Electric Charges	\$329.12		
O [*]	THER CHARGES		
Monthly Installment Plan	100.00		

Transfer to Installment Plan
Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
03/05/12	\$29.12	\$29.12		\$

-2258.16

☐ Check here if plan(s) requested on back of stub

#011920019 4#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P2,730.66 PF:Y eB:P



a PPL company PO BOX 9001960

LOUISVILLE, KY 40290-1960

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OTHER CHARGES (cont)

Total Other Charges Due

\$-2,158.16

BILLING INFORMATION

Livironmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a pledge is pending on the account.

The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 8,206 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - Please check box(es) below and on front of stub.
☐ Budget Plan
I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E
Signature:
Date:
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Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
04/03/12	\$387.33

(Meter Read Portion 02)

This is a duplicate bill

vase see the "Billing Information" section for details about	ıt
payment arrangement, late payment charges and service)
lisconnection.	

Please have your account number available when calling to discuss your account.

Averages for	This	Last	
Billing Period	Year	Year	
Average Temperature	42°	42°	
Number of Days Billed	29	29	
Electric/kwh per day	108.5	94.1	

	MATION

Account Number:	AMORES ELECTRICAL DE LA COMPANSION DE LA
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
	LOUISVILLE KY

Next Read Will Occur: 03/30/12 - 04/03/12

 Date Bill Mailed:
 03/05/12

 Reprint Date:
 07/10/12

BILLINGS	SUMMARY	
Previous Balance		429.12
Payment(s) Received 2/3 - 3/2		-400.00
Balance as of 3/2	_	29.12
Current Electric Charges	258.21	
Current Charges as of 3/2	***************************************	258.21
Other Charges (See Other Charges Box)		100.00
Total Amount Due		387.33

Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07242 x 3147.00 kwh)	227.91	Actual Reading on 3/2/12	71284
Electric DSM (\$0.00238 x 3147.00 kwh)	7.49	Previous Reading on 2/2/12	<u>68137</u>
Electric Fuel Adjustment (\$0.00395 x 3147 kwh)	12.43	Current kwh Usage	3147
vironmental Surcharge (0.670% x \$256.33)	1.72	Meter Multiplier	1
ne Energy Assistance Fund Charge	0.16	Metered kwh Usage	3147
Total Electric Charges	\$258.21		

OTHER CHARGES

Monthly Installment Plan

Total Other Charges Due

100.00 **\$100.00**

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
Account Number

04/03/12	\$387.33	\$387.33		\$
Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed

#011920018 6#

☐ Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB MRU02823062, G000000 P429.12 PF:Y eB:P

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PO BOX 9001960 LOUISVILLE, KY 40290-1960 SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

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BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

te payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the seeven if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,294 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - Please check box(es) below and on front of stub.
☐ Budget Plan
☐ I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:



Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
05/02/12	\$602.26

This is a duplicate bill

ase see the "Billing Information" section for details about
payment arrangement, late payment charges and service ي
disconnection.

Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year	
Average Temperature	60°	51°	
Number of Days Billed	28	30	
Electric/kwh per day	60.4	104.4	

|--|

Account Number:

Account Name:

SUSAN EDWARDS

4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 05/01/12 - 05/03/12

Date Bill Mailed: 04/02/12 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING SUM	IMARY	
Previous Balance		387.33
Payment(s) Received 3/3 - 3/31	_	-30.00
Balance as of 3/31	_	357.33
Current Electric Charges	144.93	
Current Charges as of 3/31		144.93
Other Charges (See Other Charges Box)		100.00
Total Amount Due	_	602.26

Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07242 x 1693.00 kwh)	122.61	Actual Reading on 3/30/12	72977
Electric DSM (\$0.00287 x 1693.00 kwh)	4.86	Previous Reading on 3/2/12	71284
Electric Fuel Adjustment (\$0.00472 x 1693 kwh)	7.99	Current kwh Usage	1693
vironmental Surcharge (0.560% x \$143.96)	0.81	Meter Multiplier	1
ne Energy Assistance Fund Charge	0.16	Metered kwh Usage	1693
Total Electric Charges	\$144.93		

OTHER CHARGES

Monthly Installment Plan 100.00

Total Other Charges Due \$100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	
THE STREET STREET	

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
05/02/12	\$602.26	\$602.26		\$

■ Check here if plan(s) requested on back of stub

#011920017 8#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P387.33 PF:Y eB:P

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PO BOX 9001960 LOUISVILLE, KY 40290-1960

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BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

'e payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the se even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3,386 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

Ne	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
	Please deduct my Auto Pay Payment from my Checking Account.
i	I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:



Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
06/01/12	\$313.69

This is a duplicate bill

the Billing Information section for important messages
_out your installment plan, late payment charges and service
disconnection.

Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year	
Average Temperature	61°	62°	
Number of Days Billed	34	32	
Electric/kwh per day	74.6	79.1	

			C												

Account Number: SUSAN EDWARDS
Service Address: 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 06/01/12 - 06/05/12

Date Bill Mailed: 05/04/12 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING S	SUMMARY	
Previous Balance		602.26
Payment(s) Received 3/31 - 5/3		-603.21
Balance as of 5/3	_	-0.95
Current Electric Charges	214.64	
Current Charges as of 5/3		214.64
Other Charges (See Other Charges Box)		100.00
Total Amount Due	_	313.69

Rate Type: Residential Electric Service Basic Service Charge	8.50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07242 x 2538.00 kwh)	183.80	Actual Reading on 5/3/12	75515
Electric DSM (\$0.00287 x 2538.00 kwh)	7.28	Previous Reading on 3/30/12	72977
Electric Fuel Adjustment (\$0.00536 x 2538 kwh)	13.60	Current kwh Usage	2538
ironmental Surcharge (0.610% x \$213.18)	1.30	Meter Multiplier	1
ne Energy Assistance Fund Charge	0.16	Metered kwh Usage	2538
Total Electric Charges	\$214.64		

OTHER CHARGES

Monthly Installment Plan 100.00

Total Other Charges Due \$100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

63000 1169 3060	06/01/12	\$313.69
Account Number	Payment Due Date	Pay This Amount
		Day Thia

Pay This Amount 3
Days After Due Date
Donation

\$313.69

Pay This Amount Amount Enclosed

\$313.69

☐ Check here if plan(s) requested on back of stub

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SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P602.26 PF:Y eB:P

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PO BOX 9001960 LOUISVILLE, KY 40290-1960

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BILLING INFORMATION

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received ,, the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,076 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit <u>www.lge-ku.com</u> or call our Customer Service Department.

Nev	w enrollment only - Please check box(es) below and on front of stub.
	Budget Plan
	I would like to enroll in Demand Conservation.
	Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
/	Please deduct my Auto Pay Payment from my Checking Account.
	I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
	Signature:
	Date:





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Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
07/05/12	\$333.57

This is a duplicate bill

e the Billing Information section for important messages
Jout your installment plan, late payment charges and service
disconnection

Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year	
Average Temperature	72°	69°	
Number of Days Billed	29	31	
Electric/kwh per day	96.2	111.3	

Account Number: CONSTRUCTOR POLICE PROPERTY **Account Name:** SUSAN EDWARDS Service Address: 4207 W Market St LOUISVILLE KY

Next Read Will Occur: 07/02/12 - 07/05/12

Date Bill Mailed: 06/04/12 (Meter Read Portion 02)

Reprint Date: 07/10/12

BILLING S	SUMMARY	
Previous Balance		313.69
Payment(s) Received 5/4 - 6/2	_	-314.00
Balance as of 6/2	-	-0.31
Current Electric Charges	233.88	
Current Charges as of 6/2		233.88
Other Charges (See Other Charges Box)		100.00
Total Amount Due		333.57

Rate Type: Residential Electric Service Basic Service Charge	8,50	Meter Reading Information Meter # 473160	
Energy Charge (\$0.07242 x 2791.00 kwh)	202.12	Actual Reading on 6/1/12	78306
Electric DSM (\$0.00287 x 2791.00 kwh)	8.01	Previous Reading on 5/3/12	<u>75515</u>
Electric Fuel Adjustment (\$0.00510 x 2791 kwh)	14.23	Current kwh Usage	2791
vironmental Surcharge (0.370% x \$232.86)	0.86	Meter Multiplier	1
ne Energy Assistance Fund Charge	0.16	Metered kwh Usage	2791
Total Electric Charges	\$233.88		

OTHER CHARGES

100.00 Monthly Installment Plan \$100.00 **Total Other Charges Due**

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Emperator espeties	07/05/12	\$333.57	\$333.57	
Account Number	Payment	Pay This	Pay This Amount 3	Winter Help
	Due Date	Amount	Days After Due Date	Donation

Check here if plan(s) requested on back of stub

Amount

Enclosed

\$

#011920015 2#

SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544

OFFICE USE ONLY: MB MRU02823062, G000000 P313.69 PF:Y eB:P

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PO BOX 9001960 LOUISVILLE, KY 40290-1960

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te payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,582 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit <u>www.lge-ku.com</u> or call our Customer Service Department.

□ I would like to enroll in Demand Conservation.
 □ Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
 Please deduct my Auto Pay Payment from my Checking Account.
 I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
 Signature: _______

New enrollment only - Please check box(es) below and on front of stub.



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disconnection.

discuss your account.

Customer Service: Telephone Payments:

Walk-In Center: Online Customer Self-Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET) 1-502-589-1444; press 1-2-2-3 (24 hours a day: \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
08/03/12	\$717.79

This is a duplicate bill

ase see the "Billing Information" section for details about	ACCO	UNT INFORMATION
payment arrangement, late payment charges and service	Account Number:	economical descripto.

Account Number: **Account Name:** Service Address:

SUSAN EDWARDS 4207 W Market St

LOUISVILLE KY

Next Read Will Occur: 08/01/12 - 08/03/12

Date Bill Mailed:

07/03/12 (Meter Read Portion 02)

07/10/12

Reprint Date:

Averages for Billing Period	This Year	Last Year	
Average Temperature	77°	78°	
Number of Days Billed	31	29	·····
Electric/kwh per day	110.0	138.9	

Please have your account number available when calling to

BILLINGS	UMMARY	
Previous Balance		333.57
Payment(s) Received 6/3 - 7/3		0.00
Balance as of 7/3		333.57
Current Electric Charges	284.22	
Current Charges as of 7/3		284.22
Other Charges (See Other Charges Box)		100.00
Total Amount Due	77	717.79

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07242 x 3412.00 kwh)	247.10	Actual Reading on 7/2/12	81718
Electric DSM (\$0.00287 x 3412.00 kwh)	9.79	Previous Reading on 6/1/12	<u>78306</u>
Electric Fuel Adjustment (\$0.00499 x 3412 kwh)	17.03	Current kwh Usage	3412
vironmental Surcharge (0.580% x \$282.42)	1.64	Meter Multiplier	_1
ne Energy Assistance Fund Charge	0.16	Metered kwh Usage	3412
Total Electric Charges	\$284.22		

OTHER CHARGES

Monthly Installment Plan **Total Other Charges Due**

100.00 \$100.00

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

	Account Number
-	Account Number

Payment	Pay This	Pay This Amount 3	Winter Help	Amount
Due Date	Amount	Days After Due Date	Donation	Enclosed
08/03/12	\$717.79	\$717.79		\$

☐ Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB MRU02823062, G000000 P333.57 PF:Y eB:P

9



a PPL company PO BOX 9001960

LOUISVILLE, KY 40290-1960

SUSAN EDWARDS 4207 W MARKET ST **LOUISVILLE KY 40212-2544**

#011920014 5#

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BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

te payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the se even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,824 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.
☐ Budget Plan
I would like to enroll in Demand Conservation.
Auto Pay (voided check must be provided). Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.
Please deduct my Auto Pay Payment from my Checking Account.
I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.
Signature:
Date:

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



10/10/1000/1000/1



SUSAN EDWARDS 4207 W MARKET ST LOUISVILLE KY 40212-2544 Louisville Gas and Electric Company Customer Service 820 West Broadway Louisville, KY 40202 www.eon-us.com

T 502-589-1444 T 800-331-7370 F 502-333-6434 customer.care @eon-us.com

September 02, 2010

Re: Account

Dear Customer,

As you requested, enclosed is a record of billings and/or payments for the above account.

If you should have any questions, or if any additional information is needed please feel free to contact our office.

Sincerely,

Customer Service Team



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SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544
Contract Account

Payment History (08/02/2009 to 09/02/2010)

Date Received	Payment type	Amount	Clearing Reason
08/05/2009	Cash Desk-Cash	\$ 258.84	Incoming Payment
09/17/2009	Cash Desk-Check	\$ 150.00	Incoming Payment
09/17/2009	Cash Desk-Cash	\$ 208.72	Incoming Payment
10/13/2009	Cash Desk-Check	\$ 309.53	Incoming Payment
01/08/2010	Subsidy LIHEAP Pymt	\$ 112.00	Incoming Payment
03/02/2010	Cash Desk-Check	\$ 156.00	Incoming Payment
03/02/2010	Cash Desk-Check	\$ 386.50	Incoming Payment
03/17/2010	Crisis LIHEAP Pymt	\$ 400.00	Incoming Payment
05/04/2010	Cash Desk-Cash	\$ 200.00	Incoming Payment
06/07/2010	Cash Desk-Check	\$ 172.00	Incoming Payment
07/07/2010	Cash Desk-Check	\$ 242.00	Incoming Payment
07/07/2010	Cash Desk-Cash	\$ 0.69	Incoming Payment
08/02/2010	Cash Desk-Cash	\$ 160.00	Incoming Payment



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SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544
Contract Account

Usage & Billing History (08/02/2009 to 09/02/2010)

Division: Electric Device: 473160

Read date	Usage	kw Demand	Bill Amount	Rate Category	Meter Reading Reason
08/31/2009	3,747		\$258.72	Residential Electric Service	Periodic Meter Reading
09/30/2009	2,979		\$209.53	Residential Electric Service	Periodic Meter Reading
10/30/2009	2,995		\$211.54	Residential Electric Service	Periodic Meter Reading
12/01/2009	4,245		\$291.00	Residential Electric Service	Periodic Meter Reading
01/04/2010	7,878		\$556.81	Residential Electric Service	Periodic Meter Reading
02/02/2010	7,828		\$570.37	Residential Electric Service	Periodic Meter Reading
03/03/2010	7,397		\$543.51	Residential Electric Service	Periodic Meter Reading
04/05/2010	4,138		\$298.14	Residential Electric Service	Periodic Meter Reading
05/04/2010	2,287		\$172.38	Residential Electric Service	Periodic Meter Reading
06/03/2010	3,190		\$242.65	Residential Electric Service	Periodic Meter Reading
07/06/2010	4,266		\$320.71	Residential Electric Service	Periodic Meter Reading
08/03/2010	3,622		\$269.44	Residential Electric Service	Periodic Meter Reading
08/23/2010	3,721		\$286.10	Residential Electric Service	Periodic Meter Reading

Division: Gas
Device: 382169

Read date Usage kw Demand Bill Amount Rate Category Meter Reading Reason



SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544
Contract Account

Division: Gas
Device: 382169

Device: 382109							
Read date	Usage	kw Demand	Bill Amount	Rate Category	Meter Reading Reason		
08/31/2009	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
09/30/2009	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
10/30/2009	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
12/01/2009	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
01/04/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
02/02/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
03/03/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
04/05/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
05/04/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
06/03/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
07/06/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
08/03/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		
09/01/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading		

Note: Bill amounts do not include taxes.