

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

COLUMBIA GAS OF KENTUCKY INC. FILING) CASE NO.
OF CUSTOMER CHOICE SURVEY RESULTS) 2012-00132

O R D E R

On March 29, 2012, Columbia Gas of Kentucky, Inc. ("Columbia") filed a motion for an extension of time in which to file the results of its CHOICE Survey Report as prescribed in the Commission's February 3, 2011 Order in Case No. 2010-00233.¹ The results of the survey, developed collaboratively by Columbia, Commission Staff and interested stakeholders, were required to be filed with the Commission no later than March 31, 2012. Columbia states in its motion that the process involved in developing the questions proved to be more lengthy than originally anticipated.

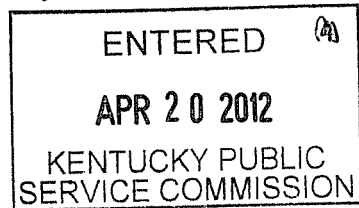
Because of the amount of time it took to reach consensus on the survey questions, Columbia was unable to provide the questions to The Matrix Group, the research organization that actually conducts the survey and prepares the report, in time for the survey to be completed and the results filed by the March 31, 2012 deadline. Columbia requested an extension until July 15, 2012 to file the survey results. No stakeholders have raised objections to Columbia's proposed extension of time. The Commission finds that good cause exists for granting Columbia's requested extension.

¹ Case No. 2010-00233, Application of Columbia Gas of Kentucky, Inc. to Extend its Small Volume Gas Transportation Service (Ky. PSC Feb. 3, 2011).

IT IS THEREFORE ORDERED that:

1. Columbia's motion for extension of time is granted.
2. Columbia shall file the results of the CHOICE program survey no later than July 15, 2012.

By the Commission



ATTEST:



Executive Director

Case No. 2012-00132

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