

Melnykovych, Andrew (PSC)

From: Melnykovych, Andrew (PSC)
Sent: Wednesday, February 06, 2013 10:11 AM
To: [REDACTED]
Subject: Your comments in case 2011-00443 - Kentucky Frontier Gas rates

Mr. Helton-

Thank you for your comments regarding the proposed rate adjustment by Kentucky Frontier Gas Co. Your comments will be placed into the record of the case for the Commission's consideration as it deliberates in this matter.

For your future reference, the case number in this matter is 2011-00443. Please cite it in any future correspondence so that it might be directed to the case file.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-782-2564 cell:502-330-5981

RECEIVED

By Kentucky Public Service Commission at 10:13 am, Feb 06, 2013

-----Original Message-----

From: [REDACTED]
Sent: Monday, February 04, 2013 12:50 PM
To: Melnykovych, Andrew (PSC)
Subject: Kentucky Frontier Gas customer rate increases

Hello, my name is Chris Helton and I am a Kentucky Frontier Gas Company customer. I live in Magoffin county, which is one of the gas systems that they acquired. I was a customer of the BTU gas company. I noticed on the PSC website, that on the first page of the News Release, that it says that Kentucky Frontier Gas continued to charge the same rates that were in place for each company that they have acquired. I don't know about the rates for any of the acquired companies except for BTU gas, because I was a customer in that system. When they took over BTU, the rate was \$6 and some change per unit, it has steadily increased until the rate now is \$12 and some change per unit.

I being a person living in Eastern Kentucky, know that if the PSC grants the proposed rate increases and the monthly surcharges, that this will put an increased burden on the people in general. I say this because many people I know are having trouble paying the current rates charged by Kentucky Frontier Gas. I hope that the PSC will keep the Eastern Kentucky people in mind when considering this proposal.

Chris Helton
[REDACTED]
6344 Lick Creek Road
Salyersville, KY 41465