

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

PEGGY HOWELL D/B/A KOUNTRY CAFE ¹)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2011-00426
)	
WATER SERVICE CORPORATION OF)	
KENTUCKY)	
)	
DEFENDANT)	

ORDER

Complainant in this matter alleges that the Defendant has erroneously billed her for water service. Defendant denies this allegation. Finding that the water meter in question should be independently tested for compliance with the standards set forth in 807 KAR 5:066, Section 15, the Commission, on its own motion, HEREBY ORDERS that:

1. Within 30 days of the date of this Order, Defendant shall make available to the Commission's offices the meter that it used to provide water service to the Complainant at 105 North Washington Street, Clinton, Kentucky, from December 1, 2010 to May 31, 2011.

2. Within 30 days of the date of this Order, Defendant shall file with the Commission all records related to and all tests performed on the meter in question that

¹ The Commission has revised the style of this proceeding to reflect more accurately the status of the parties.

Defendant did not include with its Answer and, if the meter has been removed from service, shall advise the Commission in writing as to the conditions under which the meter has been stored.

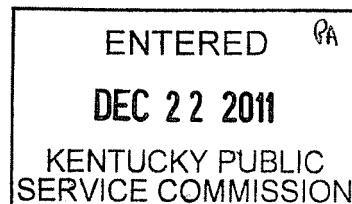
3. The Commission's Executive Director or his designated representative shall contact Defendant and arrange for the transportation of the meter to the Commission's offices.

4. The Commission's Executive Director shall ensure the testing of the meter in question and shall file a report of the test results with the Commission within 90 days of the date of this Order.


5. The Commission's Executive Director or his designated representative shall advise the parties of the proceeding of the date and time when Commission Staff will perform testing on the meter in question and provide the parties the opportunity to observe the testing.

6. Failure of the Defendant to produce the meter in question shall result in the burden of proof transferring to the Defendant to demonstrate that the meter in question was functioning properly and that the billed amount was accurate.

By the Commission



ATTEST:



Executive Director

Honorable John N Hughes
Attorney at Law
124 West Todd Street
Frankfort, KENTUCKY 40601

James Leonard
Regional Manager
Water Service Corporation of Kentucky
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