

2010-00397

RECEIVED

JUN 16 2011

PUBLIC SERVICE  
COMMISSION

June 12, 2011

Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40601

To whom it may concern:

I own a home in the #2 system of the Center Ridge Water District, in New Concord, KY 42076. This home is actually near Hamlin, KY, but the PO is now New Concord as noted above.

I am concerned about the raise in water rates for not only myself but others in # 2 and #3. I only use this home for a short time during the summer months, yet, regardless if I do not use it one day per year, I will now be charged an annual rate of \$321.98. The monthly rate prior to May 1, 2011 was \$19.22 but is not \$26.83 per month.

My now deceased husband as of May 14, 2011 always paid annually as our residence is Arizona. I spoke with Arlene yesterday regarding the bill I received on June 11, 2011 (yesterday). I have enclosed a copy for your observation. You will note this bill is dated April 8, 2011, but I did not receive it until June 11<sup>th</sup> as noted above. I'm mailing a check to them in tomorrow's mail for May, June, July and August for a total of \$30.44 as I hope to be in KY by July 4<sup>th</sup> and wish to have water when I arrive. I am paid up to September 1, 2011 except for this added charge which came as a great surprise to and I'm sure to other homeowners if they were not notified until June as I was.

I asked why citizens in #2 and #3 systems could not have meters and pay a flat monthly fee and then only pay for water usage. She said they were able to get a state grant for the other two districts and have applied for one for 2 and 3. I asked what it would cost to put in meters, and she said it would be too expensive, I assume she means to the water company. Please verify the cost to the water company, and what it would cost for individual homeowners to put in their own meters.

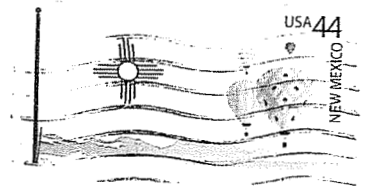
This is not a good time to hit homeowners because of the economy, anywhere, with a \$7.61 more monthly water bill. Arlene said they had not had a raise since 2002, and though this was fair. Your prompt attention to this matter is greatly appreciated.

Sincerely,  
Anna L Herzer (Mrs. Don Herzer)  
2505 North 61<sup>st</sup> Way  
Scottsdale, AZ 85357  
[annherzer@gmail.com](mailto:annherzer@gmail.com) Phone 480-947-0548



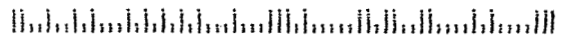
CC: Bill & Pastmarb

CENTER RIDGE WATER DIST  
69 MARGUERITE BLVD  
NEW CONCORD KY 42076



Don Herzer  
2505 NO 61st Way  
Scottsdale, AR 85257

85257\*1916



Rec'd 6-11-2011

Center ridge water dist

69 marguerite blvd

Online

Newconcord, ky 42076

(270)436-6304

To all water customers

As of may, 1.2011

Water rates go into effect

From \$19.22 to \$26.83

Or you may still pay yearly

And that rate is \$321.98

Late Fee's 2.68

Thank you

Management

April, 8.2011

you owe an additional  
30.44 on Rate Increases  
or you can pay, 15.22  
for May & June and  
7.61 monthly until  
due in Sept 1 2011