

2010-00168  
2010-00174

I Am A customer of Big Sandy RECC And Also Grayson ~~RECC~~ RECC. Most of the people I have encountered AT GRAYSON RECC are the rudest people I have ever met. Also when I have interruptions of service my electric bill does not decrease go down. Example the ice storm my electric was out for one month (4 weeks) my electric bill during this time was the same amount. I feel that the co-op have forgotten the people they serve and that a rate increase should not be bestowed upon the customer's but an all out cleaning or house should be and get rid of the bucky and family system.

Thank You

Roger C. Prentiss

**RECEIVED**

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