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Vice Chairman

Charles R. Borders  
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November 9, 2010

Roger Prewitt  
1158 Castle Fork Road  
Lowmansville, KY 41232

RE: Case No. 2010-00168  
Big Sandy R.E.C.C.

Case No. 2010-00174  
Grayson R.E.C.C.

Dear Mr. Prewitt:

This letter is in response to your letter received on November 9, 2010 regarding your concerns in the cases referenced above. Your letter is being treated as an official protest and will be placed in the case file of this proceeding. The Commission will take your concerns into consideration in its review and decision in this matter.

Additionally, please be advised that the Attorney General represents residents in issues such as these. You may want to make the Attorney General aware of your concerns by contacting him through his Office of Rate Intervention, 1024 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601-8204.

You may view all documents filed in this case on the Commission's website at <http://psc.ky.gov>.

Thank you for your letter of interest and concern in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen  
Executive Director

cc: Parties of Record

I AM A CUSTOMER OF Big Sandy RECC AND ALSO <sup>2010-00168</sup> <sup>2010-00174</sup> GRAYSON ~~RECC~~ RECC. MOST OF THE PEOPLE I HAVE ENCOUNTERED AT GRAYSON RECC ARE THE RUDDEST PEOPLE I HAVE EVER MET. ALSO WHEN I HAVE INTERRUPTIONS OF SERVICE MY ELECTRIC BILL DOES NOT ~~DECREASE~~ GO DOWN. EXAMPLE THE ICE STORM MY ELECTRIC WAS OUT FOR ONE MONTH (4 WEEKS) MY ELECTRIC BILL DURING THIS TIME WAS THE SAME AMOUNT. I FEEL THAT THE CO-OP HAVE GOTTED THE PEOPLE THEY SERVE AND THAT A RATE INCREASE SHOULD NOT BE BESTOWED UPON THE CUSTOMER'S BUT AN ALL OUT CLEANING IN HOUSE SHOULD, BE AND GET RID OF THE BUDDY AND FAMILY SYSTEM.

Thank You  
Roger C. Pruitt

RECEIVED

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PUBLIC SERVICE  
COMMISSION