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James Gardner
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Commissioner

Leon G. Meeks
107 Frazier Court, 1C
Georgetown, KY 40324

May 14, 2010

*Consider - notes to
Beonach*

RECEIVED

JUN 03 2010

**PUBLIC SERVICE
COMMISSION**

RE: Case No. 2010-00156

We enclose one attested copy of the Commission's Order in the above case.

Sincerely,

Jeff Derouen
Executive Director

TO PSC!

Hand delivered June 3, 2010

JD/ke
Enclosure

Leon G. Meeks
107 Frazier Court, 1C
Georgetown, KY 40324

Nick O. Rowe
President
Kentucky-American Water Company
aka Kentucky American Water
2300 Richmond Road
Lexington, KY 40502

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

JUN 03 2010

PUBLIC SERVICE
COMMISSION

In the Matter of:

LEON G. MEEKS)

COMPLAINANT)

V.)

KENTUCKY-AMERICAN WATER COMPANY)

DEFENDANT)

CASE NO.
2010-00156

O R D E R

On April 9, 2010, Leon G. Meeks filed a formal complaint against Kentucky-American Water Company ("Kentucky-American"). Pursuant to 807 KAR 5:001, Section 12(1)(c), a complainant must state

[f]ully, clearly, and with reasonable certainty, the act or thing done or omitted to be done, of which complaint is made, with a reference, where practicable, to the law, order, or section, and subsections, of which a violation is claimed, and such other matters, or facts, if any, as may be necessary to acquaint the commission fully with the details of the alleged violation.

In his complaint, Mr. Meeks merely states that there is a "dispute of bill due to water company for equipment malfunction for 17 months" and that the parties cannot come to an agreement about the dispute. He also mentions that "[i]f their [Kentucky-American's] equipment had not malfunctioned, we would have known there was a problem before we did," but there is no indication as to what problem was discovered.

(A) we did state the problem very clearly. We stated we had leaks in our pipes that could not be resolved because before 17 mo. we had no way of knowing they were there, because of the malfunction of water Co. meter + equipment malfunction. (you can't fix something if you don't know there is a problem)!

The Commission finds that Mr. Meeks has not provided sufficient details in his complaint to satisfy the requirements of 807 KAR 5:001, Section 12(1)(c). At the very least, Mr. Meeks should provide information as to the nature of the ^(B) equipment malfunction that is referenced in the complaint, a description of the "problem" that could

^(B) Meter was not working ^(C) have been discovered earlier had no equipment malfunction occurred, and the total amount in dispute. ^(D) Leaks in our lines. This could have been corrected long before 17 mo. if the meter was working. ^(D) \$1,685.57.

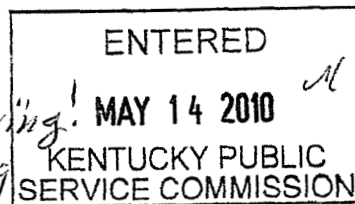
When the Commission finds that the complaint "does not conform to this administrative regulation, it will notify the complainant or his attorney to that effect, and opportunity may be given to amend the complaint within a specified time." 807 KAR 5:001, Section 12(4)(a).

IT IS THEREFORE ORDERED that:

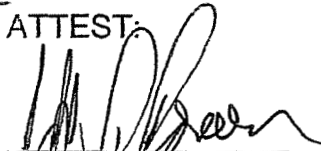
1. Mr. Meeks shall have 21 days from the date of this Order to provide additional details of the alleged violation by Kentucky-American.
2. If no additional information is filed in writing within 21 days of the date of this Order, this case shall be closed and removed from the Commission's docket.

In Summary: We as consumers have to take responsibility for our equipment, so KAWC should do the same & step up to the plate & do the right thing. We were told there would be a hearing! We deserve one & we are requesting one.

By the Commission



ATTEST:


Executive Director

Thank You!
L. K. Meeks
Sherry Wright (daughter)