

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LEON G. MEEKS	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2010-00156
KENTUCKY-AMERICAN WATER COMPANY	)	
	)	
DEFENDANT	)	

O R D E R

On April 9, 2010, Leon G. Meeks filed a formal complaint against Kentucky-American Water Company (“Kentucky-American”). Pursuant to 807 KAR 5:001, Section 12(1)(c), a complainant must state

[f]ully, clearly, and with reasonable certainty, the act or thing done or omitted to be done, of which complaint is made, with a reference, where practicable, to the law, order, or section, and subsections, of which a violation is claimed, and such other matters, or facts, if any, as may be necessary to acquaint the commission fully with the details of the alleged violation.

In his complaint, Mr. Meeks merely states that there is a “dispute of bill due to water company for equipment malfunction for 17 months” and that the parties cannot come to an agreement about the dispute. He also mentions that “[i]f their [Kentucky-American’s] equipment had not malfunctioned, we would have known there was a problem before we did,” but there is no indication as to what problem was discovered.

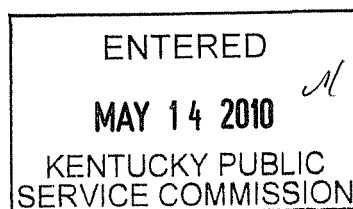
The Commission finds that Mr. Meeks has not provided sufficient details in his complaint to satisfy the requirements of 807 KAR 5:001, Section 12(1)(c). At the very least, Mr. Meeks should provide information as to the nature of the equipment malfunction that is referenced in the complaint, a description of the "problem" that could have been discovered earlier had no equipment malfunction occurred, and the total amount in dispute.

When the Commission finds that the complaint "does not conform to this administrative regulation, it will notify the complainant or his attorney to that effect, and opportunity may be given to amend the complaint within a specified time." 807 KAR 5:001, Section 12(4)(a).

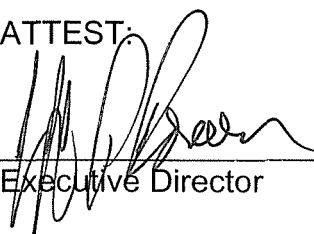
IT IS THEREFORE ORDERED that:

1. Mr. Meeks shall have 21 days from the date of this Order to provide additional details of the alleged violation by Kentucky-American.
2. If no additional information is filed in writing within 21 days of the date of this Order, this case shall be closed and removed from the Commission's docket.

By the Commission



ATTEST:

  
Executive Director

Leon G Meeks  
107 Frazier Court, 1C  
Georgetown, KY 40324

Nick O Rowe  
President  
Kentucky-American Water Company aka Kentucky  
2300 Richmond Road  
Lexington, KY 40502