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**To: Commonwealth of Kentucky
Public Service Commission
Attn: Rose Marie**

From: Amy Letke

Fax: 502-564-3460

Subject: Case#2010-00071

REMARKS

Latest communication to John Barron today.

Thank you!

March 4, 2010

FAX MEMO

TO: Mr. John Barron

FROM: Amy Letke (502) 753-0970 x 102 amy@integrityhr.com

SUBJ: AT&T Problems

Cc: Kentucky Public Service Commission – Attn: Rosemarie

I appreciate your time to assist me with the dissatisfaction of service with AT&T the past week or so. As of today, I have not heard from Jeff Craft or Bill Gassoway relative to our service issues, as you indicated they would be in touch. Also, we had to place another trouble ticket today on our equipment since phones were being routed to incorrect extensions.

I look forward to your follow up with me tomorrow, 3/5, regarding a written release on our service (without penalty) and equipment credits.

Thank you and I look forward to wrapping this up so we may move on to another provider in the very near future.