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Mr. Jeff DeRouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

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PUBLIC SERVICE
COMMISSION

**Louisville Gas and Electric
Company**
State Regulation and Rates
220 West Main Street
PO Box 32010
Louisville, Kentucky 40232
www.eon-us.com

Rick E. Lovekamp
Manager - Regulatory Affairs
T 502-627-3780
F 502-627-3213
rick.lovekamp@eon-us.com

June 7, 2010

RE: KIMBERLY NICOLE MEYER V. LOUISVILLE GAS AND
ELECTRIC COMPANY DEFENDANT
CASE NO. 2010-00070

Dear Mr. DeRouen:

Enclosed please find an original and ten (10) copies of Louisville Gas and Electric Company's Reply to Complainant's Response.

A copy is being mailed to the Complainant.

Please contact me if you have any questions concerning this filing.

Sincerely,

A handwritten signature in black ink that reads 'Rick E. Lovekamp'. The signature is written in a cursive, flowing style.

Rick E. Lovekamp

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KIMBERLY NICOLE MEYER)	
)	
COMPLAINANT)	
)	
v.)	CASE NO.
)	2010-00070
LOUISVILLE GAS AND ELECTRIC)	
COMPANY)	
)	
)	
DEFENDANT)	

* * * * *

REPLY OF
LOUISVILLE GAS AND ELECTRIC COMPANY
TO MS. MEYER’S RESPONSE

In accordance with the Kentucky Public Service Commission’s (“Commission”) Order of May 13, 2010 in the above-captioned proceeding, Louisville Gas and Electric Company (“LG&E” or the “Company”) respectfully submits this Reply to the response provided by Kimberly Nicole Meyer (“Ms. Meyer”) and filed with the Commission on May 27, 2010. In support of its Reply, LG&E states as follows:

Ms. Meyer claims that she never received a brown bill from LG&E. As stated in its Answer to Ms. Meyer’s Complaint, LG&E mailed brown bills to Ms. Meyer in May, August, September, and October of 2009 and in January of 2010. LG&E issued Ms.

Meyer's December bill on December 16, 2009. In accordance with its filed tariffs, Ms. Meyer had twelve days to pay this bill, which was due on December 28, 2009. When payment was not received by December 31, a late payment charge was assessed and a brown bill was issued. The brown bill stated among other things that, if payment was not received by January 14, 2010, service to Ms. Meyer's account would be subject to disconnect. In fact, payment was not received and Ms. Meyer's service was disconnected on January 18, 2010. Ms. Meyer acknowledged in her Complaint in this case that she had the bill in her possession at least by the first week of January, 2010. Despite the fact that the bill was past due, Ms. Meyer did not contact the Company to question the due date or to ask for any extension of payment. She took no action for approximately two weeks until her service was disconnected.

Ms. Meyer further claims that LG&E did not follow proper protocol. LG&E denies the claim that LG&E did not adhere to the Customer Bill of Rights, its tariff, or any Commission regulation or statute. LG&E affirmatively states that its policies and procedures, at a minimum, meet the requirements of the Commission and many of those policies and procedures go above and beyond the Commission's requirements in order to assist and to protect customers, especially during the winter months.

Ms. Meyer states that electric service was disconnected "three weeks after they sent out the original unpaid bill." LG&E affirmatively denies this claim. As noted in Ms. Meyer's response, 807 KAR 5:006, Section 14 prohibits the termination of service for non-payment prior to twenty-seven days after the mailing date of the original unpaid bill. As noted above, Ms. Meyer's December 2009 bill was mailed on December 16th and had a due date of December 28th. Ms. Meyer's electric service was disconnected on

January 18, 2010, 33 days after the December 2009 bill was mailed, and therefore complied with the requirements contained in 807 KAR 5:006, Section 14.

Ms. Meyer claims that LG&E assessed monetary penalties as a result of the discontinuation of electric service and “continues to issue late charges on the monetary amount in question on my monthly statements.” LG&E denies this claim. Late Payment fees were assessed for consumption that was billed after the disconnection per tariff. Such fees have since been refunded back to Ms. Meyer’s account while this complaint is still open. Furthermore, no additional Late Payment fees have been assessed to Ms. Meyer’s account.

With regard to Ms. Meyer’s deposit of \$135.00, LG&E will refund or credit this deposit with interest, as required by statute, once Ms. Meyer has satisfied the requirements of LG&E’s tariff. Specifically, in order to provide the refund or credit, Ms. Meyer must maintain a satisfactory payment and credit record for 12 consecutive months.

As demonstrated above, LG&E affirmatively states that its actions, as well as its policies and procedures, comply with its tariff and the Commission’s regulations and statutes.

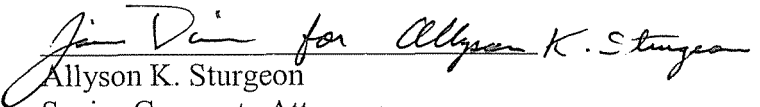
WHEREFORE, for all of the reasons set forth above, Louisville Gas and Electric Company respectfully requests that the Complaint of Ms. Meyer be dismissed without further action taken by the Commission and that this matter be closed on the Commission’s docket.

WHEREFORE, for all of the reasons set forth above, Louisville Gas and Electric Company respectfully requests:

- (1) that the Complaint herein be dismissed without further action taken by the Commission;
- (2) that this matter be closed on the Commission's docket; and
- (3) that LG&E be afforded any and all other relief to which it may be entitled.

Dated: June 7, 2010

Respectfully submitted,



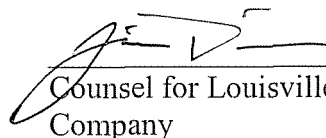
Allyson K. Sturgeon
Senior Corporate Attorney
E.ON U.S. LLC
220 West Main Street
Louisville, Kentucky 40202
(502) 627-2088

Counsel for Louisville Gas and Electric
Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the 7th day of June, 2010, U.S. mail, postage prepaid:

Kimberly Nicole Meyer
425 S. Hubbards Lane #239
Louisville, Kentucky 40207


Counsel for Louisville Gas and Electric
Company