

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KIMBERLY NICOLE MEYER)	
)	
COMPLAINANT)	
)	
V.)	CASE NO. 2010-00070
)	
LOUISVILLE GAS AND ELECTRIC COMPANY)	
)	
DEFENDANT)	

O R D E R

Complainant, Kimberly Nicole Meyer, brought this action against Louisville Gas and Electric Company ("LG&E") on February 12, 2010, claiming that LG&E improperly discontinued electric service to her residence on January 18, 2010; that LG&E is not allowing her enough time to pay her monthly bill; and that LG&E improperly charged late fees to her account.

Defendant, LG&E, filed its Answer to the Complaint on March 8, 2010 and moved the Commission to dismiss the complaint with prejudice for failure to state a claim upon which the Commission may grant relief and for failure to set forth a prima facie case that LG&E violated its tariff or any applicable statute or regulation under the Commission's jurisdiction.

Defendant claims that it properly discontinued service to Complainant's residence due to her failure to pay her electric bill, which was due on December 28, 2009, within ten days of issuance of a disconnection notice ("brown bill"). LG&E states

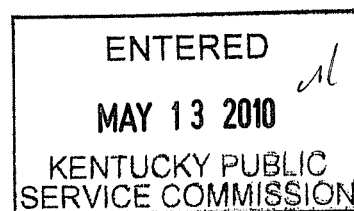
that the December 28, 2009 electric bill was not paid until January 18, 2010. Defendant attached copies of five "brown bills" which it sent to Complainant's address with final pay dates of: May 15, 2009; August 14, 2009; September 14, 2009; October 12, 2009; and January 14, 2010.

Defendant further claims that it has properly billed Complainant's account for all charges pursuant to its filed tariff and the Commission's regulations. LG&E also states that it has added Complainant's account to its FLEX option, "which allows her an additional 16 days each billing period in which to pay her bill each month."

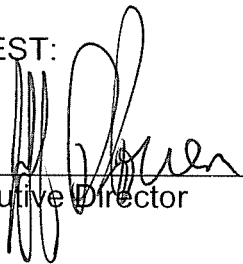
IT IS THEREFORE ORDERED that:

1. Complainant, Kimberly Nicole Meyer, is hereby ordered to submit a written response to Defendant's Motion to Dismiss With Prejudice within 20 days of the date of this Order.
2. LG&E shall file any Reply to the Response no later than 10 days thereafter.

By the Commission



ATTEST:



Executive Director

Lonnie E Bellar
VP - State Regulation an
Louisville Gas and Electric Company
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