



S T O L L · K E E N O N · O G D E N
P L L C

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DOUGLAS F. BRENT
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September 30, 2010

RECEIVED

Jeffrey DeRouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40601

SEP 30 2010

**PUBLIC SERVICE
COMMISSION**

*RE: The Petition of Linkup Telecom Inc. for Designation as an
Eligible Telecommunications Carrier in the Commonwealth of Kentucky
Case No. 2010- 00057*

Dear Mr. DeRouen:

Enclosed please find and accept for filing the original and ten copies of Linkup Telecom, Inc.'s Response to First Data Requests of Commission Staff. Linkup's verification page for these responses was misdelivered by the U.S. Postal Service and will be included in a supplemental filing as soon as it is retrieved or replaced.

Please confirm receipt of this filing by placing the stamp of your Office with the date received on the enclosed additional copy and return to me via our runner.

Sincerely yours,

Douglas F. Brent

c: Lance Steinhart

DFB: jms
Enclosures

112819.135221/617411.1

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

SEP 30 2010

PUBLIC SERVICE
COMMISSION

IN THE MATTER OF

PETITION OF)
LINKUP TELECOM, INC.)
FOR DESIGNATION AS AN ELIGIBLE)
TELECOMMUNICATIONS CARRIER) CASE NO. 2010-00057
IN THE COMMONWEALTH OF KENTUCKY)

**RESPONSE OF LINKUP TELECOM, INC.
TO FIRST DATA REQUEST OF COMMISSION STAFF**

Linkup Telecom, Inc. ("Linkup"), by its counsel, files the following responses to Commission Staff's first set of data requests in the above-referenced matter.

Question 1 Is Kentucky the only state in which Linkup currently operates? If not, list the states.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup has CLEC approval in Kentucky, North Carolina and Florida, but currently only has ETC approval in North Carolina. Linkup has not begun operations in any state.

Question 2 List all states in which Linkup has received Eligible Telecommunications Carrier ("ETC") status. Also list all pending ETC petitions, with docket numbers and the state in which the designation is requested.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup is approved as an ETC in North Carolina.

Question 3 Has Linkup filed for ETC status in any state and subsequently withdrawn the petition or been denied ETC status? If so, list the state, docket number, and All American's reason for seeking withdrawal of the petition for that state.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup has not filed for ETC status in any state and subsequently withdrawn the petition or been denied ETC status.

Question 4 How many Kentucky residential and business customers does Linkup presently serve? Provide the number of residential and business customers and state whether they are provided service through Unbundled Network Elements ("UNEs") pursuant to 47 U.S.C. § 251 commingled with 47 U.S.C. § 271 elements, resale, or wholesale local platform pursuant to a commercial agreement.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup does not currently service any customers in Kentucky.

Question 5 Does Linkup presently serve any Lifeline customers through resale in Kentucky?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup does not presently serve any Lifeline customers through resale in Kentucky.

Question 6 If Linkup receives ETC designation in Kentucky, approximately how long will it take for Linkup to offer Lifeline service in the area in which it receives the ETC designation? Provide an explanation for any extenuating or special circumstances.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: If Linkup receives ETC designation in Kentucky, it will take approximately 30 days in order to offer Lifeline service in the area.

Question 7 Do Linkup customers have access to competitive directory assistance providers, as defined as by 47 C.F.R. § 54.101(a)(8)? If not, explain why.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Yes, Linkup customers have access to competitive directory assistance. This service is provided by dialing 1-800-FREE-411.

Question 8 Linkup's tariff states that: "Customers will have access to local operator services within the limitation imposed by the presence of the underlying carrier's toll restriction and billed number screening services." Explain the purpose for this tariff policy.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: This policy is intended to limit unauthorized charges to a subscriber's line, e.g., for operator assisted toll calls on a line where the subscriber does not wish to incur charges for direct dialed toll calls. Linkup will encourage all customers to use the 1-800-FREE411 anytime option. This will be advertised through customer service representatives and on customer bills.

Question 9 Does Linkup understand that there may be an audit by the Commission of the use of universal service funds and that the eligible telecommunications service designation may be reviewed annually?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Yes, Linkup acknowledged this at Paragraph 20 of its Petition

Question 10 Has Linkup been audited by other state utility commissions regarding its use of universal service funds? If so, list the state and the result of the audit.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup has never been audited by any other state utility commission regarding its use of universal service funds.

Question 11 Does Linkup have any outstanding complaints at any state commissions or at the Federal Communications Commission ("FCC")? Provide detailed documentation of any complaint filed with a state commission or at the FCC in the past three years.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup does not have any outstanding complaints at any state commissions or at the Federal Communications Commission ("FCC").

Question 12 Provide a description of Linkup Telecom's corporate structure, with both names and titles. Also provide a list of All American's owners or corporate officers and indicate if any are also owners, corporate officers or employees of any other telecommunications companies.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: As stated in its Petition, Linkup is a Florida Corporation. No owners or corporate officers of Linkup are owners, corporate officers or employees of any other telecommunications companies.

Question 13 Provide an example of a typical Linkup residential and business customer bill. What is the average residential bill in Kentucky?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Example of Customer's Bill. Exhibit A

The average customer bill for a customer of residential service with Linkup will be \$38.50 plus taxes and surcharges. For this price the customer will be given Caller ID and Call Waiting for free. Lifeline Customers will be given a \$13.50 discount to make their bill \$25 plus taxes and surcharges. There will be a cheaper alternative for Basic Service with no features, and a more expensive package with 7 features.

Question 14 Will Linkup seek toll limitation service reimbursement from Universal Service Administrative Company ("USAC) if granted ETC status? If yes, provide a detailed list of the incremental costs it will claim, along with a detailed description to support the amounts to be claimed.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup will seek toll limitation service reimbursement from Universal Service Administrative Company ("USAC") if

granted ETC status. The incremental costs that will be claimed will be determined once a contract has been established with a Long Distance Provider.

Question 15 Will Linkup seek Link-Up reimbursement from USAC if granted ETC status? If yes, list the amount per customer Linkup would be claiming.
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup will seek Link-Up reimbursement from USAC if granted ETC status. Linkup will claim up to \$30, or the highest amount allowable, per customer line connected on their platform.

Question 16 Will Linkup seek Lifeline reimbursement from USAC if granted ETC status? If yes, list the amount per customer Linkup would be claiming.
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Yes, Linkup will seek Lifeline reimbursement from USAC if granted ETC status. Linkup will claim up to \$10 per customer, per month, or the highest amount allowable.

Question 17 Will Linkup seek Lifeline reimbursement from the Kentucky Universal Service Fund if granted ETC status? If yes, list the amount per customer Linkup would be claiming.
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Yes, Linkup will seek the same reimbursement amount allowable for eligible Lifeline customers of other carriers providing Lifeline service, currently \$3.50 per customer, per month.

Question 18 Are all Linkup Telecom's offerings bundled packages? Will Linkup provide the \$13.50 Lifeline discount to any bundle a customer chooses?
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Not all offerings of Linkup are bundled packages. Linkup will provide a \$13.50 Lifeline discount to any bundle a customer chooses.

Question 19 Does Linkup maintain separate books/general ledgers for each state in which it operates? Where are the books/general ledgers for Kentucky customers maintained? Provide the physical address, office phone number and name and title of employee responsible for maintaining those books/ledgers.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup does maintain separate books/general ledgers for each state in which it operates. These books are located at 2303 SE 17th Street Suite 102 Ocala FL 34471. The office phone number is 352-433-2116. Sandra Thurgaland is the employee responsible for maintaining those books/ledgers.

Question 20 Provide the number of requests for service from potential customers in Kentucky that were unfulfilled by Linkup in the previous calendar year.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup was not marketing or offering service in Kentucky last year.

Question 21 Provide the address (URL) to the Linkup website, if there is one.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: www.mylinkuptelecom.com

Question 22 What recurring and nonrecurring costs will a new Lifeline customer incur from becoming an Linkup customer over the period of a year?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: The customer's recurring costs will be their monthly bill. It will be the intention of Linkup to sign a customer on for service with zero money down. The most popular plan will be the \$25 per month plan, making it \$275 per year plus taxes and surcharges, which varies per area.

Question 23 Provide any resale or commercial agreements you currently have in Kentucky with other telecommunications carriers and include signed evidence of the agreements, along with invoices detailing both UNE and resale charges.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup's interconnection agreement with AT&T-KY is on file with the Commission and the Commission maintains a copy at: http://162.114.3.165/PSCICA/0000/01068/01068-AI_112009.pdf

The signature page for Linkup's LWC agreement with AT&T-KY attached as Exhibit B. It is Linkup's understanding that AT&T files these agreements with the Commission in Case No. 2004-00427.

Question 24 Provide a description of the process by which Linkup orders a 47 U.S.C. § 251 loop and commingles it with 47 U.S.C. § 271 elements to provide service. Provide copies of orders or contracts that show the process.

Responsible Parties Michelle Hendrix, President of Linkup, and counsel.

Response: Whether through its current interconnection agreement on file at the Commission or any supplemental or successor agreement, Linkup intends to order Section 251 loops commingled with Section 271 elements as provided by federal law as explicated by the Commission. In its December 12, 2007 Order in Case No. 2004-00427,¹ the Commission conclusively determined that the so-called commercial agreements offered in Kentucky by AT&T-KY to CLECs (such as that offered to Linkup) provide access to "facilities," including network elements required by § 271(c)(2)(B), the competitive checklist requiring RBOCs to provide UNEs.² The Commission found that AT&T's commercial agreements fulfill AT&T-KY's Section 271 obligations to continue providing those network elements that are no longer required to be provided under Section 251. Loops, of course, continue to be required by Section 251; and, as the Commission's reasoning with regard to whether network elements are supplied pursuant to AT&T's commercial agreements

¹ *In the Matter of Petition of BellSouth Telecommunications, Inc. to Establish Generic Docket to consider Amendments to Interconnection agreements Resulting from Changes of Law* (Final Order dated Dec. 12, 2007).

² "There can be no mistake that 47 U.S.C. § 271(c)(1)(A) requires AT&T Kentucky to enter into "binding agreements that have been approved under Section 252 of this title . . . Moreover, pursuant to 47 U.S.C. § 271(c)(2)(A), these very agreements regarding access and interconnection must also include each element of the competitive checklist." Case No. 2004-00427, Order (December 12, 2007) at pp. 6-7. The Commission further determined that the rates for these *network elements* are to be market based. *Id.* at p. 11 (emphasis added).

applies to an ETC analysis just as surely as it applies to a Section 271 compliance analysis, it necessarily follows that Linkup's commercial agreement provides for Section 251 loops to be provided in combination with Section 271 switches. Accordingly, when it orders under the agreement, the Applicant uses UNEs in its network³ and satisfies the requirement set forth in Section 214(e)(1)(A).

Question 25 As a condition of receiving local service, are Linkup residential customers required to subscribe to Linkup long-distance services?
Responsible Party: Michelle Hendrix, President of Linkup.

Response: It is not a condition of receiving local service and Linkup's residential customers will not be required to subscribe to Linkup's Long-Distance services.

Question 26 Describe Linkup Telecom's local usage plans pursuant to 47 C.F.R. § 54.101(a)(2). If phone service is offered in a bundled package, describe and enumerate the wireline local component (charge for local phone service) on which universal service compensation would be based.
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup's product offerings incorporate customer local usage into its basic price. Once ETC certified, Linkup will apply the Lifeline credits, reducing the monthly recurring price for Lifeline approved customers.

Question 27 Does Linkup understand that any resold Lifeline or Link-Up service purchased through another carrier cannot be claimed by Linkup for reimbursement from USAC?
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Yes, Linkup understands that any resold Lifeline or Link-up service purchased through another carrier cannot be claimed by Linkup for reimbursement from USAC.

³ See *Qwest Corp. v. Pub. Util. Comm'n*, 479 F.3d 1184 (10th Cir. 2007) (agreements relating to mass market switching and shared transport are agreements for network elements, even if provided under Section 271).

Question 28 Provide the name of the person (with business title) and/or entity (with business address) that will be filing the Form 497 with USAC if Linkup obtains ETC status.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Caitlyn Murphy, CGM Inc. 678-389-6024
email: Caitlyn.Murphy@cgminc.com

Question 29 Does Linkup provide service to its customers via a prepaid service? If so, what percentage of its customers receive their service via a prepaid service?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Yes. Linkup intends to market prepaid service exclusively, consistent with its business plan to meet the needs of under-served, credit challenged customers.

Question 30 Provide Linkup's purpose for requesting ETC status in Kentucky. What does the company hope to achieve? Why not just purchase resale Lifeline access lines from your underlying carrier if the purpose of ETC designation is solely to provide Lifeline and Link-Up?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup's purpose for requesting ETC status in Kentucky is to make more eligible consumers aware of the Lifeline and Link-Up programs, consistent with the objectives announced by Governor Beshear and Chairman Armstrong on September 13, 2010, when they issued a joint press release noting that "there are many eligible Kentuckians who do not participate in the program." That announcement, made during "Lifeline Awareness Week", underscores the FCC data cited by Linkup in its Petition.

Question 31 Have any owners, officers, or managers of Linkup been involved in any bankruptcy proceedings? If so, provide details as to the name of the person, the date on which the petition was filed, the case number and the name of the federal court district where the petition was filed.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: No owners, officers, or managers of Linkup have been involved in any bankruptcy proceedings.

Question 32 Have any owners, officers, or managers of Linkup been charged or convicted of a felony criminal offense during the last 10 years (either state or federal)? If so, provide details as to the name of the person, the dates of each charge and the name of the state or the federal court district where the charges or convictions occurred.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: No owners, officers, or managers of Linkup have been convicted of a felony criminal offense during the last 10 years (either state or federal).

Question 33 Identify any civil litigation in which a Linkup owner, officer, or manager has been deposed or has been a plaintiff, a defendant, or a witness within the last 10 years.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: No owners, officers, or managers of Linkup have been involved in any civil litigation in which they have been deposed or has been a plaintiff, a defendant, or a witness in the last 10 years.

Question 34 Are customers who reconnect service with the company required to pay the past-due bill and a reconnection fee prior to receiving service? Are Lifeline customers allowed to pay past-due amounts over time? If so, describe the terms of such payments. Are Lifeline customers charged a reconnection fee?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Past due bills are inconsistent with prepaid service. However, if there is incidental usage outside the scope of the agreement (i.e. unauthorized, unpaid charges), the customer would be required to pay the charges before reconnection. Customers who reconnect service, including Lifeline customers, will be charged for a reconnection fee prior to receiving service. Lifeline customers will not be allowed to make payment arrangements for past due amounts.

Question 35 Does Linkup use agents or other retailers to market and sell its service in Kentucky? Provide a list.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup will use Telecom Service Bureau, Inc. to market and sell its service in Kentucky.

Question 36 Describe the process that Linkup intends to use to sign up customers for Lifeline. Will Linkup verify the customer's eligibility in the designated programs?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup will use a direct mail campaign along with Television ads, Newspaper ads, radio spots, and bus signs to get word to the consumer that Lifeline is being offered by Linkup. As a customer calls in for service, Lifeline will be explained in detail. Customer eligibility will be verified in accordance with legal requirements, including any imposed directly on customers seeking Lifeline benefits.

Question 37 Will Linkup be willing to advertise Lifeline and Link-Up availability in other languages besides English? If yes, name the other languages.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup will be advertising Lifeline and Linkup availability in Spanish as well as English.

Question 38 Does Linkup have any telecommunications facilities used to provide local exchange service? If so, give a description and location.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup does not currently have any telecommunications facilities used to provide local exchange service. For its ETC status, Linkup meets any "facilities" requirement through access to UNEs.

Question 39 Will Linkup use any subcontractors (operations, call centers, etc.) to provide the required services? If so, provide the name of each company and physical address.

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup will use Telecom Service Bureau, Inc at 2303 SE 17th Street Suite 102 Ocala, FL 34471 as a call center, operations, marketing, and accounting subcontractor.

Question 40 On page 7 of the application, Linkup states that "[the FCC has concluded that even pure resellers may qualify as an ETC and properly use universal service support for the purposes for which it was intended by offering reduced price Lifeline Service." Why did Linkup include this comment in its application? Does Linkup propose not to meet the facilities-based requirements under 47 U.S.C. § 214(e)(1)(a)?
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup intends to meet the requirements under 47 U.S.C. § 214(e)(1)(a). The referenced statement was included in the application to underscore the FCC's policy determination that a "facilities" requirement is largely irrelevant when a carrier is not seeking high cost funding and seeks only to participate in a federal program where support follows the customer, preventing any possibility of double recovery. . See *Federal-State Joint Board on Universal Service, Petition of Tracfone Wireless, Inc.*, 20 FCC Rcd 15095 (2005). If Linkup has the right of access to network elements and meets the "facilities" requirement through that right of access, its actual method of providing service should be of no concern to the Commission, unless there is a request for high cost support, the type of support that is *meant* to help pay for "facilities." The focus in a Lifeline/Linkup support application should be on giving the qualifying customer a choice in using the funds allocated to him or her.

Question 41 On page 9 of the application, Linkup states that, as of December 31, 2006, fewer than 20 percent of consumers eligible for Lifeline services in Kentucky were being provided such services. Does Linkup have any more recent statistics? If yes, provide the name of the source of those statistics and the date of the publication of those statistics.
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Linkup obtains their statistics from www.USAC.org, and 2006 is the last year such data is available. According to the 2009 estimates issued by USAC on March 8, 2010, fewer than 20 percent of consumers eligible for Lifeline services in Kentucky were being provided such services. The statistics may be viewed on USAC's website: <http://www.usac.org/li/about/participation-rate-information.aspx>. Linkup agrees with Governor Beshear and Chairman Armstrong, who recently decried the lack of participation by eligible Kentuckians, and believes that the designation of additional ETCs such as Linkup's will increase Kentuckians' awareness of the program through additional advertising.

Question 42 On page 9 of the application, Linkup states that it is willing to accept Carrier of Last Resort obligations throughout the universal service areas in which Linkup is designated an ETC by the Commission. Provide details of how Linkup would accomplish Carrier of Last Resort obligations.
Responsible Party: Michelle Hendrix, President of Linkup.

Response: In the unlikely event that AT&T no longer provides service in the designated service area, Linkup would certainly enter into an agreement with the carrier that purchases AT&T's assets, or with the competitive carrier that caused AT&T to abandon its service territory, and provide service as necessary to all customers who request it.

Question 43 On page 9 of the application, Linkup states that it will provide equal access to interexchange service. Does Linkup offer pre-subscription to other interexchange carriers?
Responsible Party: Michelle Hendrix, President of Linkup.

Response: No. The statement was intended to assert the Company's willingness to comply with the FCC requirement outlined in 47 C.F.R. § 54.202(a)(5), and is better stated as follows: "Linkup is willing to provide equal access to long distance carriers in the event that no other ETC is providing equal access within the service area."

Question 44 Linkup is currently registered as a long-distance carrier in Kentucky. Does Linkup intend to provide long-distance service and does Linkup intend to file a tariff?

Response: For local customers, Linkup includes 60 minutes of long distance usage generally available using "1+ 800" access and a PIN. Access to "1+10 digit" dialing is available for these prepaid local service customers upon payment of a deposit. Otherwise, that form of access is not permitted. Linkup does not currently intend to file a tariff for interexchange service, which is nonbasic service.

Question 45 Linkup's tariff states: "The Company's service cannot be used to access interexchange carriers for interLATA, intraLATA, interstate, or international calling or access caller-paid information services (e.g., 900, 976). All 1+, 0+, 0-, and other numbers used for caller-paid services will be blocked by the Company through the underlying carrier's switch." On page 6 of the application, Linkup states that it provides long-distance service to its customers. Explain the discrepancy.
Responsible Party: Michelle Hendrix, President of Linkup.

Response: Respectfully, the Application does not state that Linkup provides long distance service. Rather, at page 6, it states "Applicant provides long distance access to its customers." Applicant permits customers to arrange long distance service through an IXC.

Question 46 Does Linkup understand that Kentucky allows consumers to qualify for Lifeline only under certain income guidelines?

Responsible Party: Michelle Hendrix, President of Linkup.

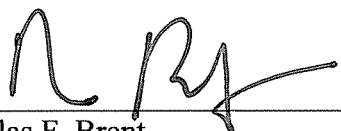
Response: Yes, Linkup does understand that Kentucky allows consumers to qualify for Lifeline only under certain income guidelines.

Question 47 Kentucky currently requires that all ETCs perform an audit of all its customers receiving Lifeline benefits. Each customer must provide proof of eligibility. Does Linkup agree to audit all Lifeline customers each year rather than conduct a yearly audit of only a sample of customers?

Responsible Party: Michelle Hendrix, President of Linkup.

Response: Yes, Linkup will agree to audit its own Lifeline customers in compliance with any Commission regulation applicable to and applied equally to all ETCs, including incumbent providers. Linkup acknowledges that its own compliance is subject to audit by the Commission itself.

Dated: September 30, 2010

By 

Douglas F. Brent
STOLL KEENON OGDEN PLLC
2000 PNC Plaza
500 West Jefferson Street
Louisville, Kentucky 40202
(502) 333-6000

Lance J. M. Steinhart
Lance J. M. Steinhart, P.C.
1720 Windward Concourse, Suite 115
Alpharetta, GA 30005

Exhibit A

Example of Customer's Bill



PO Box 832702
Ocala, FL 3702

Invoice

Account No.	Invoice No.	Invoice Date	Due Date
24426	108250	08/25/10	09/24/10

Total Amount Due 81.66
 Balance Fwd/Past Due 38.33
 Total Current Invoice due IMMEDIATELY as of 08/24/10 43.33

Past Due amount of 38.33 must be paid immediately to avoid disconnection.

Amount Paid

Check here to change address and make changes in the space available below.



Robert Hines
 c/o Current Resident
 308 Pepper St
 Lot 18
 Franklin KY 42134-1947

02121133-0824927 0824927
 0824927-1462

LinkUp Telecom
 PO Box 832702
 Ocala, FL 3702



Important Suspension and Disconnection Information

If your Past Due amount is not paid immediately, service is subject to disconnection and will require a \$65 fee to reactivate service.

Can't pay now? Call us today to create a payment plan.

Payment Options



Check or Money Order by mail

Please include your phone # on money orders. Include a driver's license ID # and date of birth on all checks. Make payments out in Absolute Home Phone.



Send Debit/Prepaid cards by phone

Call 1-866-500-9976 to pay by phone and we'll confirm receipt immediately; there is a \$3.95 fee for phone payments using Customer Service. Payments made online and using our IVR system are FREE! Payments may also be made with a prepaid VISA or MasterCard which are reloadable at any Wal-Mart location.

Get \$20 Off Your Phone Bill For Every Referral!

Have your friend or family member call us at the number below to sign up for phone service. Be sure they mention your name and phone number when they call. When they pay for their second month of service, you will receive a \$20 credit on your next phone bill!

To start receiving your \$20 credits, have your friends and family call us at **1-866-500-9976**

02121133-0824927 0824927
 0824927-1462

IMPORTANT: YOU HAVE A PAST DUE BALANCE

Past due charges of \$8.33 must be paid immediately.

Account No.: 24426	Summary
Customer Name	Robert Hines
Invoice Date	08/25/10
Invoice No.	108250
Due Date	09/24/10
Previous Balance	38.33
Payments & Adjustments	0.00
Balance Fwd/Past Due	38.33
Current Activity Charges	30.00
Total Taxes & Fees	13.33
Total Current Invoice	43.33
Total Amount Due	81.66

Recurring Charges: (270) 586-9098

Description	Period	Amount
Minimum Payment Plan	08/24/2010 to 10/23/2010	38.33
Unlimited D services (FWD/ETC)	Included	5.00
Caller ID services	Included	9.99
Call Waiting With Call Forwarding ID	Included	9.99
Unlimited Discard (Food Stamp)	09/24/2010 to 10/23/2010	-13.99
Total Recurring Charges		25.99

One Time Charges:

Billed Number	Description	Period	Amount
(270) 586-9098	Extension Fee		5.00
One Time Charges			5.00

Regulatory Taxes and Surcharges:

Description	Amount
E 911	5.00
FCC Authorized Line Charge	1.00
P LSC Fee	0.97
Sales Tax	2.99
Statutory Gross Receipts	1.68
YCAP Surcharge	0.92
Telecommunications Relay Service Surcharge	0.42
Universal Lifeline Telephone Service Group	0.08
Unbundled Fee	1.35
Total Regulatory Taxes and Surcharges	13.33
Total for Invoice 108250	43.33

TOTAL DUE: 81.66

Exhibit B

AT&T LWC AGREEMENT

Alberta Jones
Manager -- Interconnection Agreements

Four AT&T Plaza
311 S. Akard, 9th Floor
Dallas, TX 75202-5398



April 30, 2010

Michelle Hendrix
President
Linkup Telecom, Inc.
293 North Cherry Pop Drive
Inverness, FL 34453

Dear Ms. Hendrix:

Enclosed is your fully executed signature page for the Local Wholesale Complete Agreement between ILECs ("AT&T") and Linkup Telecom, Inc for the states of Florida, Kentucky and North Carolina.

If you have questions regarding the enclosed signature pages, please contact Terri Douglas on 205-231-7785.

Sincerely,

Alberta Jones
Manager -- Interconnection Agreements
Enclosures

Linkup Telecom, Inc.

BellSouth Telecommunications, Inc. d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina, and AT&T Tennessee, Illinois Bell Telephone Company d/b/a AT&T Illinois, Indiana Bell Telephone Company Incorporated d/b/a AT&T Indiana, Michigan Bell Telephone Company d/b/a AT&T Michigan, Nevada Bell Telephone Company d/b/a AT&T Nevada and AT&T Wholesale, The Ohio Bell Telephone Company d/b/a AT&T Ohio, Pacific Bell Telephone Company d/b/a AT&T California, The Southern New England Telephone Company d/b/a AT&T Connecticut, Southwestern Bell Telephone Company d/b/a AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma, AT&T Texas, Wisconsin Bell, Inc. d/b/a AT&T Wisconsin by AT&T Operations, Inc., its authorized agent

Signature: Marcia Hernandez

Signature: Eddie A. Reed, Jr.

Name: Linkup Telecom, Inc.
(Print or Type)

Name: Eddie A. Reed, Jr.

Title: President
(Print or Type)

Title: Director - Interconnection Agreements

Date: 4-19-10

Date: 4-27-10