

Melnykovych, Andrew (PSC)

From: Melnykovych, Andrew (PSC)
Sent: Friday, March 05, 2010 10:03 AM
To: [REDACTED]
Subject: your comments in case 2009-00549 - Louisville Gas & Electric Co. rates

Dear Ms. Bohn:

Thank you for your comments regarding the rate increase proposed by Louisville Gas & Electric Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. For your future reference, the case number in this matter is 2009-00549. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych
 Director of Communications
 Kentucky Public Service Commission
 502-564-3940 x208

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-----Original Message-----
From: PSC - Public Information Officer
Sent: Friday, March 05, 2010 8:09 AM
To: Melnykovych, Andrew (PSC)
Subject: FW: Proposed Rate Hike

From: Julie bohn REDACTED [SMTP: REDACTED]
Sent: Friday, March 05, 2010 8:09:01 AM
To: PSC - Public Information Officer
Subject: Proposed Rate Hike
 Auto forwarded by a Rule

While it may very well be true that LG&E needs to raise rates for good reasons - consumers cannot possibly pay more for everyday living expenses. My employer only approved a current increase in wages of 2% - and that's assuming you're an absolutely star performer who gets the full percentage. As a hard-working, single mom who is trying to make ends meet - I cannot fathom paying any more for gas and electric charges. Seriously - someone without a silver spoon in their mouth needs to realize how tough things are for the middle-class, average person and find a different place to make up the difference.

For example, I recently was unable to pay my energy bill due to being hospitalized (surgery & 2-day hospital stay in mid-December and then complications resulting in a second surgery & 7-day hospital stay in January = missing work for nearly 2-months). Even after being a good customer of LG&E for some 25+ years, my service was cut off the first day I was back in my home and I was left in the freezing cold, sick and in pain, totally unable to even get up off the sofa. Then to top matters off - after I was able to pay the bill over the phone within an hour of cut-off, I was told it would be up to 24-hours before service would be reinstated. LG&E is no longer a customer-service company otherwise someone would have realized there were precluding circumstances - but LG&E no longer cares. After all was said and done, I was

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imposed a nearly \$300 security deposit charge (sarcastic thanks for spreading over 4 months) to ensure I wouldn't be late again. And then I only get it back in ONE YEAR if I am not late again on my bill during that time.
What a joke - make people who fall on hard times pay MORE!

So raising rates when you have people who are working hard day-in and day-out and already have trouble making ends meet is just plain being greedy. Perhaps some of the cuts need to come in the form of reducing salaries and bonuses of some of the higher echelons - I'm willing to bet that cut alone would make up a huge shortfall.

Please let the people know when the fees for utilities can be reduced - not raised.
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