

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JTB REAL ESTATE, LLC D/B/A TARLETON)	
CROSSING APARTMENTS)	
)	
COMPLAINANT)	
V.)	CASE NO.
)	2009-00483
)	
KENTUCKY-AMERICAN WATER COMPANY)	
)	
DEFENDANT)	

O R D E R

On December 2, 2009, JTB Real Estate, LLC d/b/a Tarleton Crossing Apartments ("JTB") filed a complaint against Kentucky-American Water Company ("Kentucky-American") seeking clarifications and remedies for problems alleged to have occurred as a result of the replacement of meters that serve JTB.

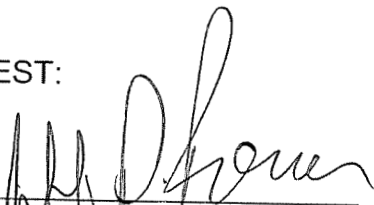
Kentucky-American responded to the complaint on December 28, 2009. In its answer, Kentucky-American provided some additional information allegedly supporting billing credits applied to JTB's account.

The Commission, on its own motion, HEREBY ORDERS that JTB file a response with the Commission within 15 days of the date of this Order. The response should inform the Commission as to whether Kentucky-American's answer satisfactorily addressed the concerns articulated in JTB's complaint and whether JTB's complaint should be dismissed as satisfied.

By the Commission

ENTERED
JAN 15 2010 *al*
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director

JTB Real Estate LLC D/B/A/ Tarleton Crossing
3640 Bold Bidder Drive
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