

Wesley
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DEC - 7 2009
PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Cynthia Vogt
(Your Full Name)
COMPLAINANT
VS.
LGE
(Name of Utility)
DEFENDANT

2009-00482

COMPLAINT

The complaint of Cynthia Vogt
(Your Full Name) respectfully shows:

(a) _____
(Your Full Name)

(Your Address)

(b) LGE
(Name of Utility)

(Address of Utility)

(c) That: LGE has started billing customers
(Describe here, attaching additional sheets if necessary,

in a 28 day cycle. This practice has
the specific act, fully and clearly, or facts that are the reason

led to my bill being paid late while in
and basis for the complaint.)

the last several months. I have always
paid my LGE bill on the 1st of the month.

Continued on Next Page

18 NOV 09. LME expect payment in thier office
by 30 NOV 09. That is 8 business days.

Also I'm curious to know, with LME's new
billing system are we now billed 13 times a
year instead of 12. Thereby inuring the
monthly chge 13 times a year?